2019 TOWN SURVEY

REPORT ON SURVEY RESPONSES

TOPICS

Transportation & Mobility | Community Development Block Grants

Stormwater Management | Hazard Mitigation Planning | Precinct Meetings

Warrant for Town Meeting | Community Values for Town Government

CONTENTS

OVERVIEW

Now in its 27th year, the Envision Arlington Annual Town Survey (formerly Vision 2020 Survey) invites people in Arlington to share their opinions about and experiences with select issues in Town. The survey helps to identify challenges, priorities, and expectations for the future of the town. The survey is an important tool for opening a dialogue with residents and educating the community about how town government works, as well as for collecting suggestions for improvement and future engagement. The survey is funded in part by the Community Development Block Grant (CDBG) program.

This year's survey explored mobility, priorities for CDBG spending, stormwater runoff, hazard mitigation planning, communication, and town governance. Envision Arlington's goal is to gather a sufficiently large response so as to reflect the general viewpoints of all Arlington residents. For this reason, a series of demographic questions were asked at the end of the survey so we could compare survey responses with what we know about Arlington's population as a whole based on U.S. Census and American Community Survey data.

This report summarizes key findings from the Town Survey through exploring the data collected. In 2018, the survey was administered primarily online for the first time, and received a total of 2,183 responses. This year, the number increased to 4,574 responses between January 1 and March 1, 2019, representing 24.7% of Arlington households. Furthermore, 37% of respondents reported that this past year was the first time they had taken the Town Survey.

Is this the first time your household has taken the Annual Town Survey?

Because not all residents are comfortable with or able to respond online, paper copies of the survey were made available in Arlington's two libraries and the senior center; paper survey responses were entered into Survey Monkey by Envision Arlington volunteers. We welcome suggestions for how to bring the survey to more residents who don't have access to computers and volunteers are always needed to expand our outreach.
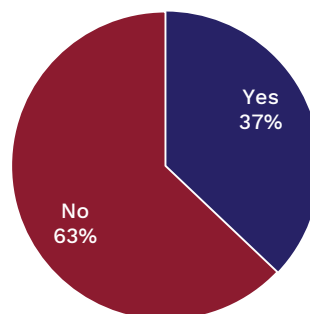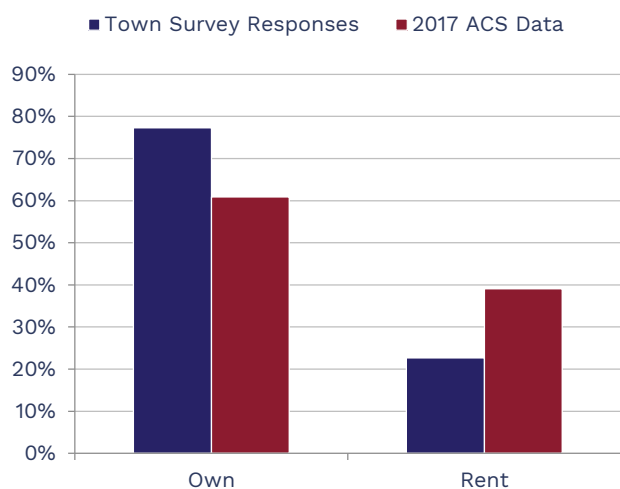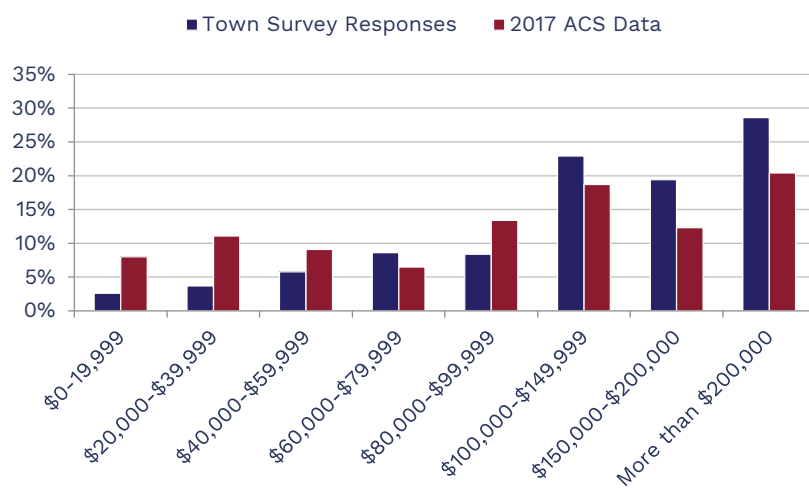
DEMOGRAPHICS

While the proportion of households responding to this year's survey is an improvement over 2018, there are some indicators that survey responses are not fully representative of Arlington's population. Measured against data from the 2017 American Community Survey (ACS), middle-age groups, homeowners, households with children, and higher income households were overrepresented in Town Survey results.

According to the ACS, for example, around 31% of Arlington households have a child under 18 in the house; in the Town Survey responses, this proportion was 43%. Approximately 61% of Arlington households own their home according to the ACS, whereas 78% of households responding to our survey reported owning their own home. For income, the Town Survey skews heavily toward households with an income of $100k or greater; just 3% reported income less than $20k compared with 8% in the ACS and 4% between $20-40k compared with 11% in the ACS.

Household Tenure

■ Town Survey Responses ■ 2017 ACS Data

Annual Household Income

■ Town Survey Responses ■ 2017 ACS Data

Because of the differences between Arlington's overall population and demographics reported in the Town Survey, several of the topics below provide additional cross-tabulation of the data in order to understand how specific demographics that were underrepresented in survey responses felt about the topics. Additionally, for future surveys Envision Arlington will increase outreach to underrepresented groups with a goal of ensuring that Town Survey responses better represent the diversity of Arlington's population.

MOBILITY

The 2015 Arlington Master Plan identified a number of recommendations to improve multi-modal transportation. A town-wide mobility study would provide a vision and further actions to address Arlington's transportation challenges. The answers to this year's survey are helpful in providing a set of baseline data for the Department of Planning & Community Development as it gathers an initial understanding of residents' concerns and priorities as we begin framing the scope of future planning and programming, such as pursuing safe routes to school grants, bus priority projects, and reducing traffic congestion.
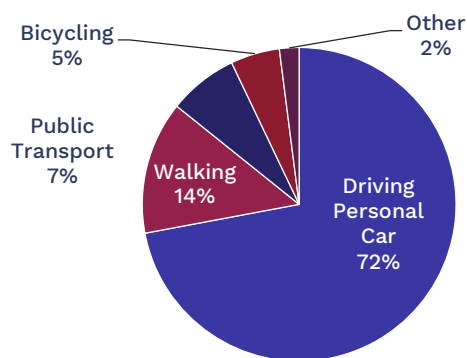
- The majority of respondents (72%) drive a personal car as their primary mode of transportation, followed by walking (14%), public transportation (7%), and bicycling (5%). Many people in Arlington likely use more than one mode of transportation to get around; studying the various choices that people in Arlington make and how the town can reduce barriers to different modes of transportation will be a key component of any future mobility study. (Note: The category "Other" includes respondents who selected Other and wrote in specific comments (1.07%), as well as responses that comprised less than 1% of respondents: Uber/Lyft/Taxi (.55%), carpooling (.2%), paratransit service/The RIDE (.13%), and driving a Zipcar or other car share service (.07%).)

Primary mode of getting around Arlington

- Nearly a third of respondents say they aren't getting around in the way they want to, and more than 38% of people whose primary mode of transportation is in a personal car would prefer to get around in a different way. Out of those who walk, bike, or use public transit as their primary mode, less than 16% would prefer using a different mode of transportation. Respondents who reported that they don't currently get around in their preferred mode were asked a series of questions about their preferences and barriers to using those preferences. Nearly 95% of the respondents who are not getting around in their preferred way would prefer a mode other than a personal car, with preferences nearly equally split in favor of public transportation, bicycling, and walking.
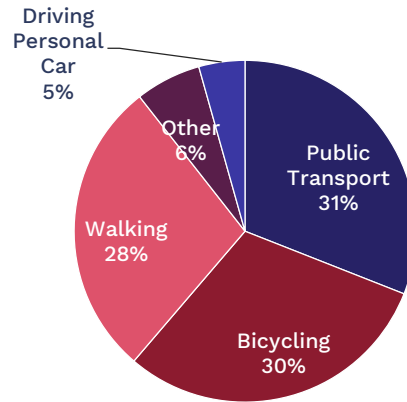
Do you currently get around in your preferred mode of transportation?
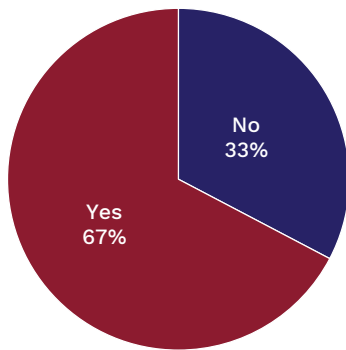

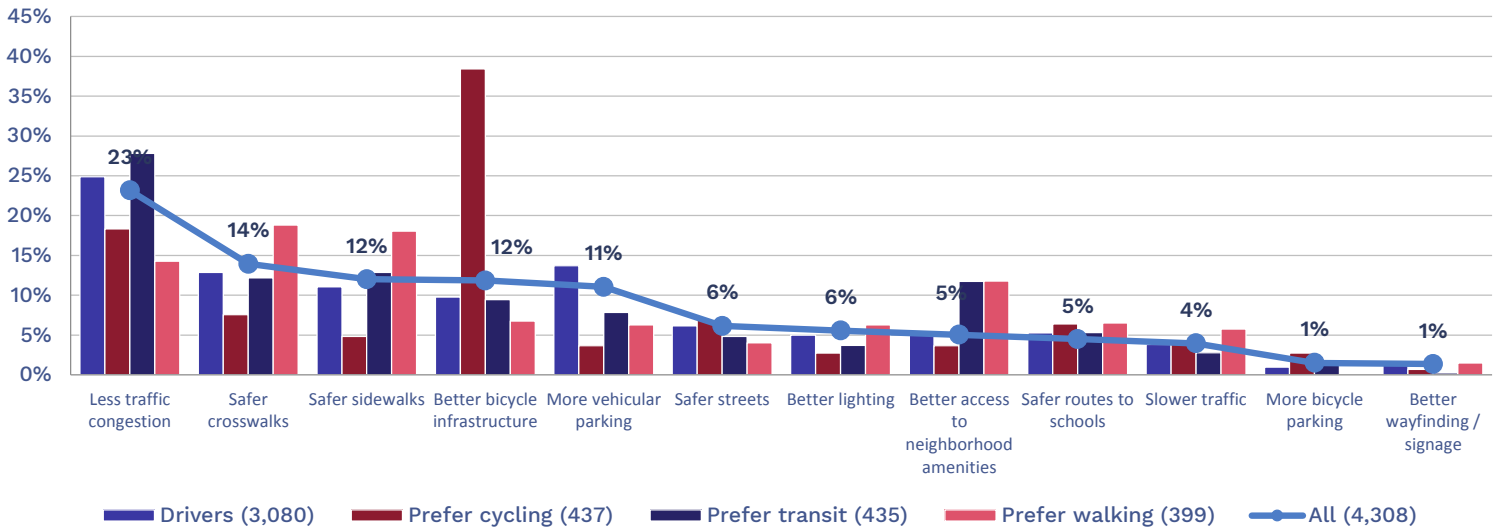## How would you prefer to get around Arlington?

- When respondents were asked what prevents them from getting around in their preferred mode, the highest ranked barrier was time: approximately 31% reported it would take them too long to reach their destinations or the preferred mode of transportation isn't available when they need it; this was especially true of respondents whose preferred mode was public transportation (56%) or walking (34%). Logistical, weather, and safety also ranked high among concerns among all respondents, with between 10% and 15% of respondents selecting these as barriers. The chief concern among respondents who would prefer to bike was safety (35%), followed by weather (26%).

Barriers to Preferred Mode of Transportation
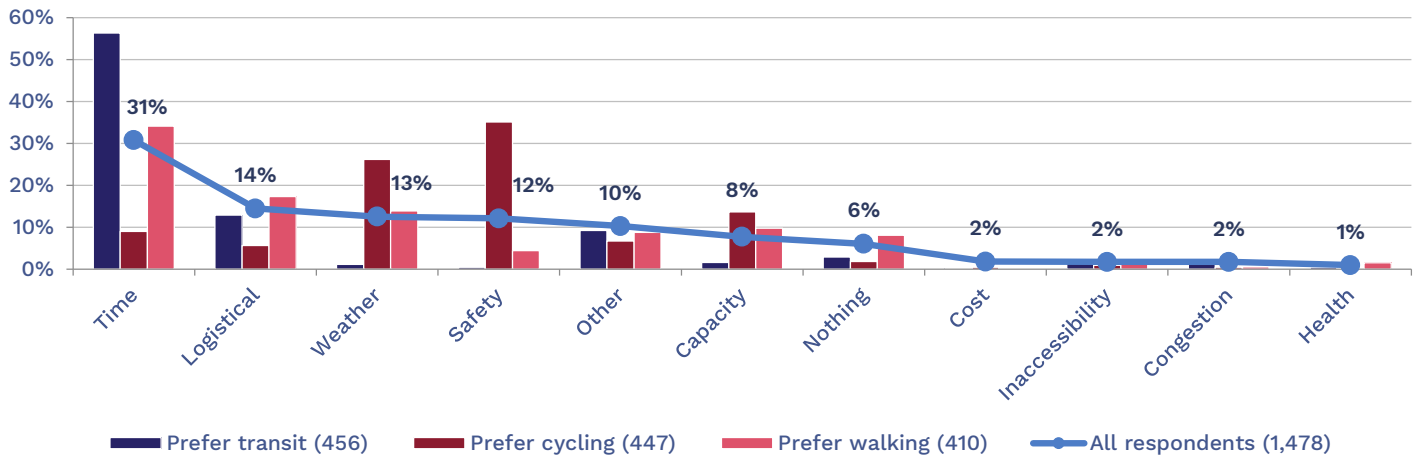
- The top priority or thing to change for getting around Arlington was less traffic congestion, with nearly ¼ of all respondents selecting it as their top issue; this was an even higher priority among those who said they would prefer to take public transportation (28%). Other high priorities included safer crosswalks, safer sidewalks, better bicycle infrastructure, and more vehicular parking. Among those who would prefer to bike as their primary mode of transportation, better bicycling infrastructure was listed as the top priority (38%); among those who would prefer to walk, safer crosswalks and sidewalks nearly tied as top priorities (19% and 18%, respectively).

Top Priorities for Change

Legend: Drivers (3,080) — Prefer cycling (437) — Prefer transit (435) — Prefer walking (399) — All (4,308)

Data labels (All line): Less traffic congestion 23%, Safer crosswalks 14%, Safer sidewalks 12%, Better bicycle infrastructure 12%, More vehicular parking 11%, Safer streets 6%, Better lighting 6%, Better access to neighborhood amenities 5%, Safer routes to schools 5%, Slower traffic 4%, More bicycle parking 1%, Better wayfinding / signage 1%

- While more vehicular parking came in as the second most important issue for drivers (14%), people who drive also use other modes of travel, and identified priorities that reflect that with safer crosswalks (13%), safer sidewalks (11%), and better bicycle infrastructure (10%) rounding out their top five priorities.
- The primary topics discussed in written comments were:
  - Sidewalks – requests to improve sidewalk conditions, add sidewalks where none currently exist, and improve enforcement of sidewalk clearing after snowstorms.
  - Crosswalk – concern that crosswalks are not safe, especially on Mass Ave, and recommendations for improvements to crosswalk safety at specific locations.
  - Parking – commenters expressed concern about insufficient parking in Arlington's business districts, requests for free parking, and conflicting requests to either allow on-street overnight parking or keep the overnight parking ban.
  - Mass Ave – responses ranged from concern about unsafe pedestrian crossings, a desire for increased bike safety or bike lane improvements, concern that there is too much bike infrastructure on Mass Ave, and a desire for reduced traffic congestion. Other responses suggested that there needs to be increased focus on improving mobility for residents who live further away from Mass Ave, whether through sidewalk improvements, broadening the public transportation network, or expanding the bike lane network.
  - Safe routes to school – commenters noted specific neighborhoods or streets where safety could be improved for school children.

While the Town Survey was limited in its ability to gather information about how people in Arlington get around town, a Sustainable Transportation Plan will take a more nuanced approach to understanding the town's mobility conditions and challenges.

COMMUNITY DEVELOPMENT BLOCK GRANT SPENDING

The Town of Arlington is an "Entitlement Community" for the receipt of Community Development Block Grant (CDBG) funds directly from the U.S. Department of Housing and Urban Development (HUD). The town program is in its 45th program year with grant amounts averaging $1.2 million. The Town creates annual action plans that align with a Five-Year Consolidated Plan. The Town uses these federal funds to improve housing, economic opportunities, public services, and town infrastructure for residents with low to moderate incomes. The 2019 Town Survey was a helpful tool for analyzing the opinion of Arlington residents, and particularly in identifying the priorities of CDBG-eligible households as they relate to CDBG programs.

In most categories, households eligible for CDBG funding and non-eligible households selected the same programs for their top three or four funding priorities. The primary differences between these two groups were in their preferences for funding senior and youth programs: CDBG-eligible households usually prioritized senior centers and services, whereas non-eligible households placed a higher priority on youth centers and services.

- In Public Services & Facilities, the top priorities among CDBG-eligible households were for senior centers (32%) and parks and recreation (31%); nearly half of non-eligible households selected parks and recreation (48%), with youth centers as a second priority (23%).

Public Services & Facilities

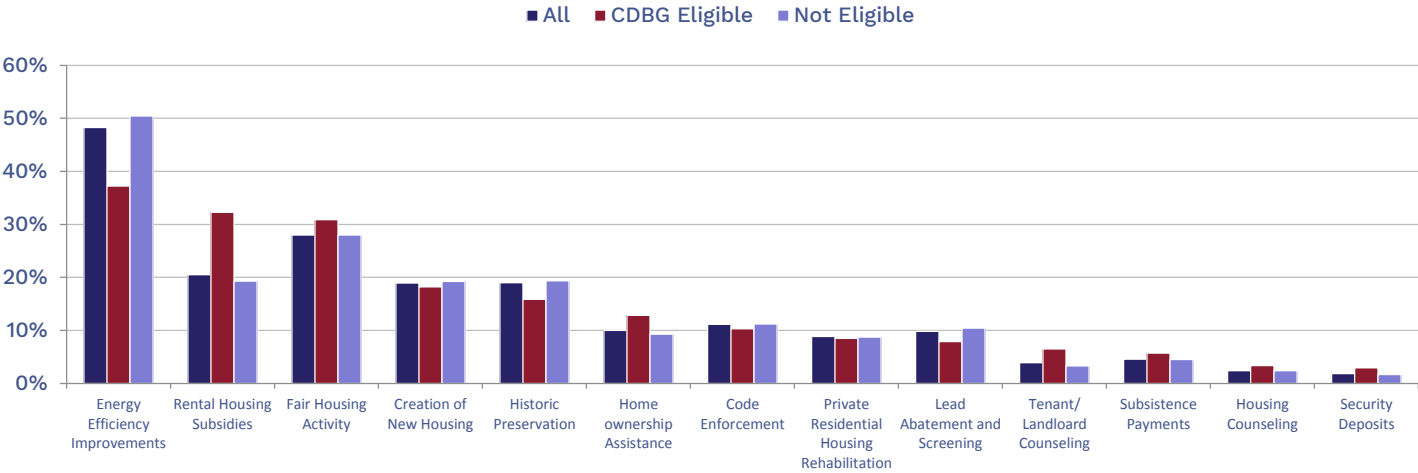■ All ■ CDBG Eligible ■ Not Eligible
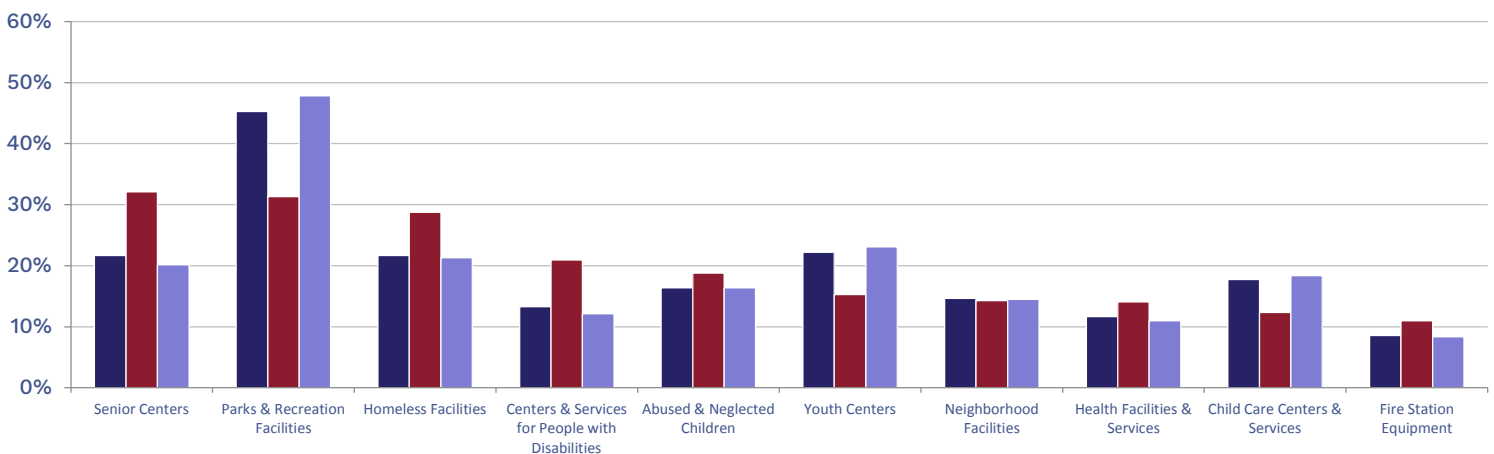
- Among Public Infrastructure programs, both CDBG-eligible and non-eligible households prioritized street improvements (43% and 48%, respectively) and tree planting (33% and 37%, respectively). Sidewalks were also a top priority for both groups, with more than 30% of each population selecting sidewalk improvements as a funding priority.

Public Infrastructure

■ All ■ CDBG Eligible ■ Not Eligible
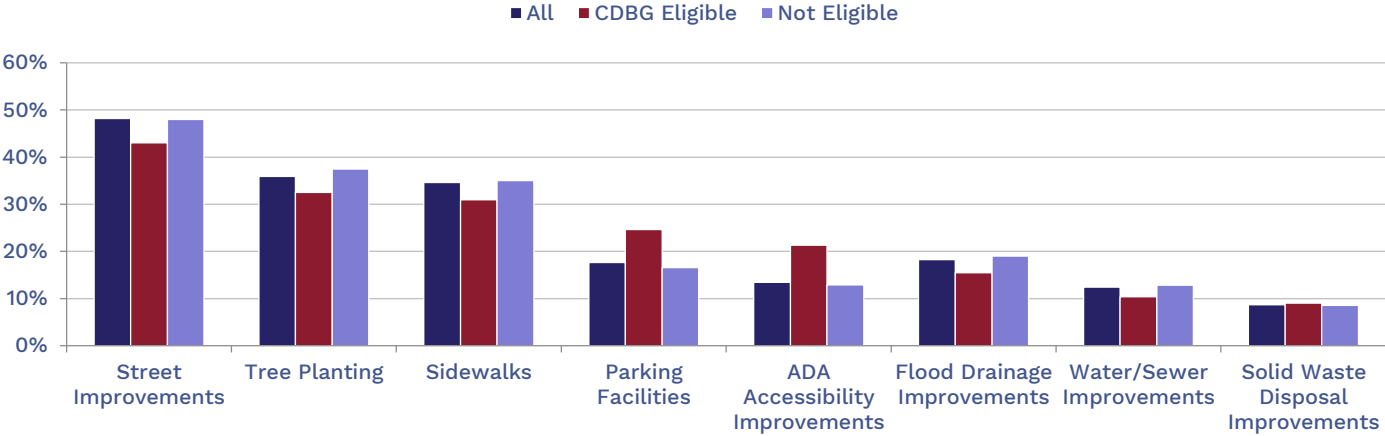
- In the Housing and Housing Services category, respondents all prioritized energy efficiency improvements, with 37% of CDBG-eligible households and 51% of non-eligible households selecting it as a priority. The groups differed in their second selection, with CDBG-eligible households prioritizing rental housing programs (32%) and non-eligible households selecting Fair Housing activity (28%). Notably, Fair Housing activity was the third-ranked priority for CDBG-eligible households at 31%.

Housing & Housing Services

■ All ■ CDBG Eligible ■ Not Eligible

- The top four selected programs in the Public Services category were the same for both groups, although they were ranked differently by each group. CDBG-eligible households selected senior services as their top priority (40%), followed by transportation services (30%), food banks (29%) and youth services (23%). Non-eligible households selected youth services as their top priority (37%), followed by food banks (30%), transportation services (28%) and senior services (24%).

Public Services

■ All   ■ CDBG Eligible   ■ Not Eligible
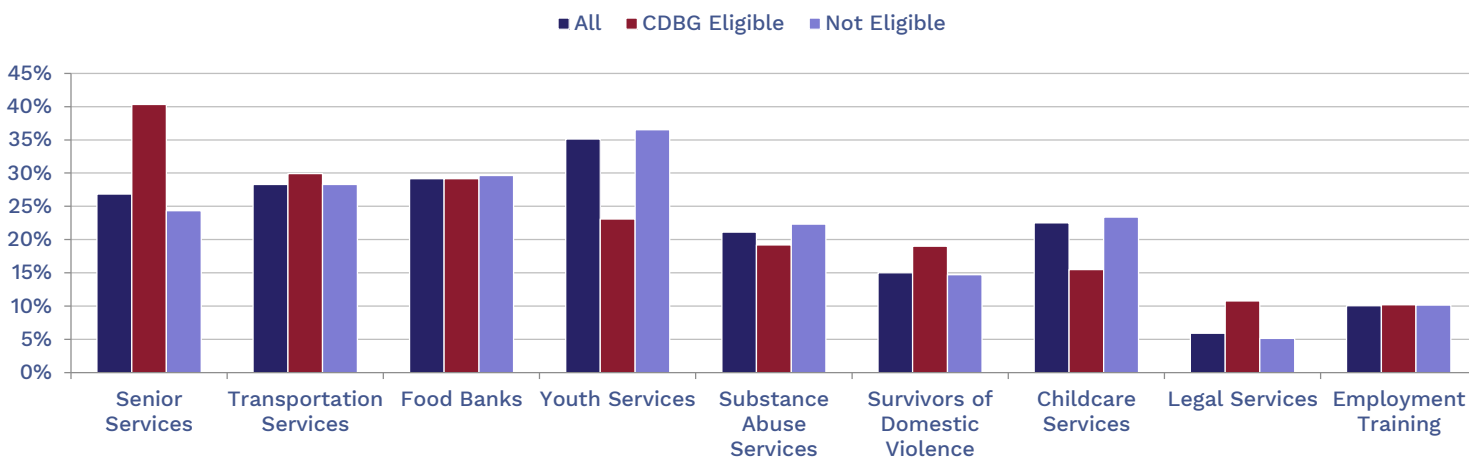
This year, the Department of Planning & Community Development is working with the CDBG subcommittee and input from the public to develop the town's 2020-2025 Consolidated Plan. The Consolidated Plan will help shape how CDBG funds are spent over the next five years and resident feedback is integral to these decisions. The CDBG-eligible answers will help shape survey questions as the subcommittee hones in on the categories residents think are most in need of funding.

STORMWATER

The Engineering and Planning and Community Development Departments engage in ongoing stormwater review and permitting processes. Massachusetts recently updated its statewide regulations to reduce pollution from stormwater runoff through a permitting process called the Municipal Separate Storm Sewer System (MS4) Permit, which requires the town to engage residents in local stormwater policy discussions and ensure compliance with the management and control of stormwater discharges. By incorporating questions about people in Arlington's understanding of stormwater, the town was able to get an early assessment of what people know, what information they'd like to receive, and what types of interventions households are most likely to take to mitigate pollution from stormwater runoff.

- Nearly ¾ of respondents reported an awareness of how stormwater runoff from their property can affect the quality of local bodies of water.
- In general, respondents seemed to be most interested in taking personal action – what they can do themselves to make an impact – rather than information about regulations. More than half of all respondents (56%) were interested in updates about Arlington's stormwater projects, and nearly half (47%) were interested in learning more about ways to reduce stormwater runoff from their property.

Type of information respondents are interested in receiving from the Town
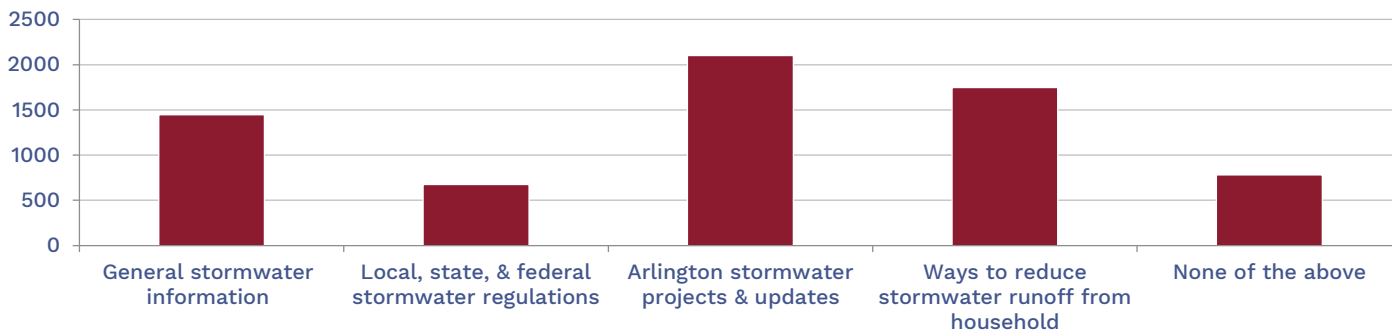
- Although only 11% of households have installed a rain barrel, 55% reported that they were very likely or somewhat likely to take this action, suggesting that there is an opportunity for improved promotion of the town's rain barrel program. The survey suggested there may be additional opportunities to develop storm drain cleanup (with just over 50% of respondents saying they were very likely or somewhat likely to consider doing this) and lawn vegetation programs (with just over 52% of households saying they would consider this). Households were least likely to reduce impervious surfaces on their property, with only 24% of respondents reporting they would consider taking this action.

Interest in stormwater runoff programs/actions

- Very likely
- Somewhat likely
- Not at all
- Not applicable
- Household already does
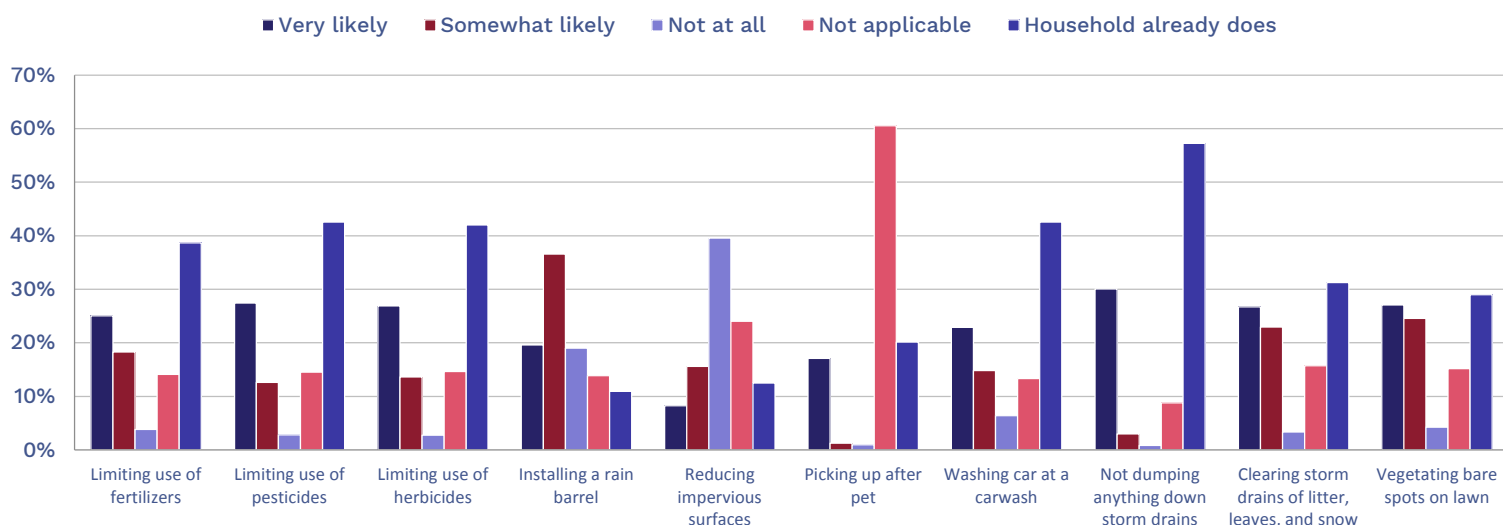
- In precincts 1 through 9, where the ground has a higher infiltration capacity (the soil is more pervious), households were slightly less likely to limit use of fertilizers, pesticides, and herbicides than in the less pervious precincts 10 through 21. This suggests that the town could consider an education or outreach campaign regarding vegetating bare lawn spots and installing stormwater infiltration systems such as rain gardens or trenches targeted toward property owners in areas with high soil infiltration capabilities (precincts 1 through 9). Similarly, the town could targeting educational campaigns regarding rain barrels installations, washing cars at a car wash, and vegetating bare lawn spots in precincts 10 through 21. These precincts are located in the hilly, ledge-rock areas of Arlington that contribute to upstream stormwater collection and downstream stormwater inundation.

In addition to providing ideas for what kind of stormwater information and programs Arlington residents are interested in, these answers to the survey provide baseline information that the town can use in the future to compare resident knowledge and interest in stormwater programs as the MS4 Permitting Process continues.

HAZARD MITIGATION PLAN

Arlington received funding from the Massachusetts Emergency Management Agency (MEMA) to update the town's Hazard Mitigation Plan in 2019. Hazard Mitigation Plans provide policy makers with more information to ensure that residents are protected from hazards. Through this process, Arlington will map the vulnerability of Arlington and work to engage neighborhoods in conversation about hazard mitigation and protection. To inform the update process, the Town Survey asked questions about residents' perception of hazard risks in the community.

% of respondents very or extremely concerned about specific hazard threats in Arlington
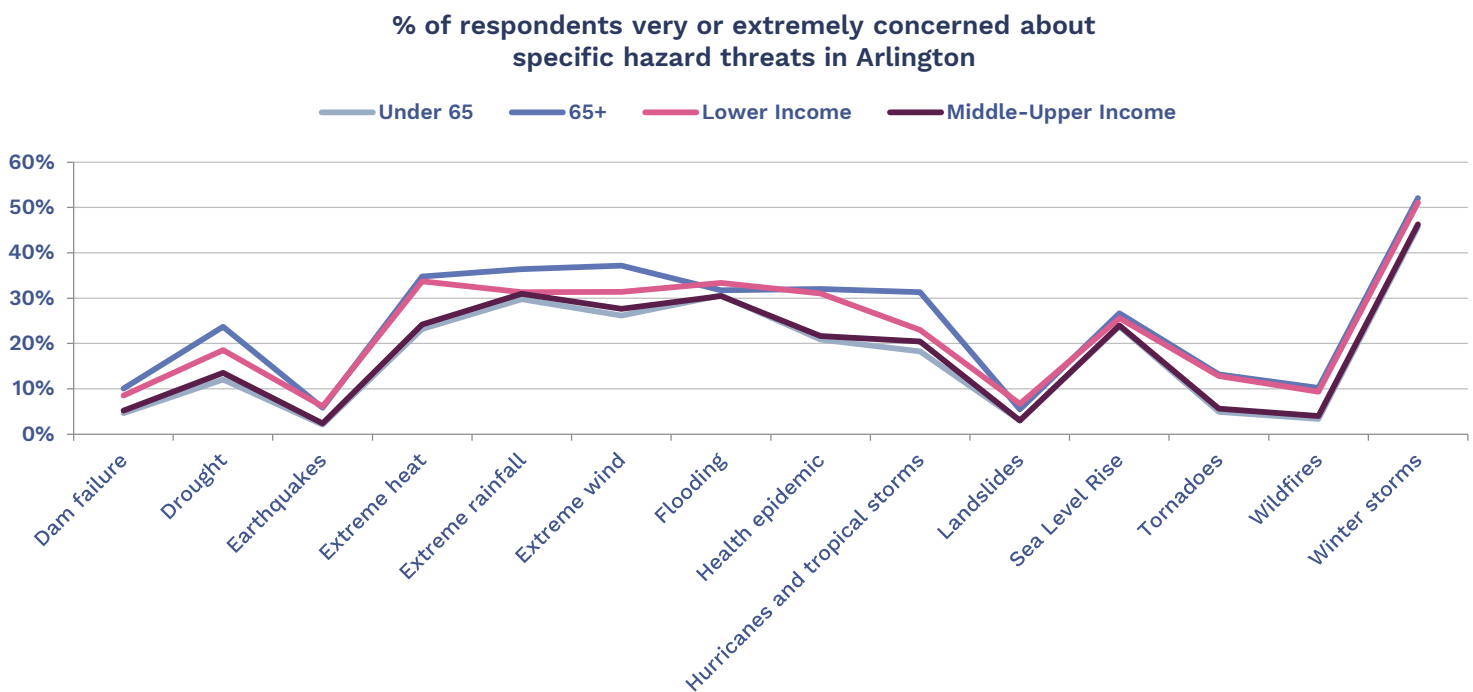
- In general, respondents tended to share concerns about specific hazard risks, although seniors (65+) tended to express greater levels of concern about all hazards than other groups.
- The most significant hazard risk for all respondents was regarding winter storms, with seniors expressing the most concern (52% were very or extremely concerned).
- Seniors and lower income households were significantly more concerned about extreme heat (around 35%) than younger and middle- to upper-income households (around 24%). Similar gaps in levels of concern were seen about health epidemics (32% for older and lower-income households vs. 21% for younger and middle- to upper-income households).
- The lower levels of concern among younger and middle- to upper-income households about extreme heat, hurricanes and tropical storms, and sea level rise suggests an opportunity for the town to develop educational tools around these hazards.

The Town Survey results will be used to identify opportunities for public outreach concerning specific hazards. Arlington's susceptibility for each hazard varies, so the data will help direct educational campaigns for the town's most serious vulnerabilities. For example, 82% of respondents said that they were not at all concerned with dam failure. Although the Amelia Earhart Dam is not located in Arlington, its failure would severely impact and flood properties in East Arlington. From this data point, the town can better engage residents about the importance of considering hazards from a regional perspective.

RESIDENTS & TOWN GOVERNMENT

There were three topics in this section: Precinct Meetings, Warrant for Town Meeting, and Community Values for Town Government.

TOPIC 1: PRECINCT MEETINGS

The precinct meetings questions were designed to determine the level of awareness people in Arlington have about precinct meetings, what does or would motivate them to attend precinct meetings, and to collect ideas for the planning of small, neighborhood meetings run by Town Meeting Members in the future.

The data indicate that very few people attend precinct meetings (12 – 16%), although 72% are interested in attending meetings where they can learn about issues and 47% would like to be able to ask questions. This is a stronger preference than data from the 2016 survey showed, where only 61% of respondents were interested in learning about issues.

Have members of your household attended precinct meetings?
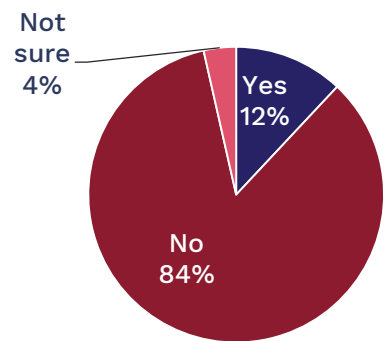
Not sure 4%
Yes 12%
No 84%

What would motivate members of your household to attend a precinct meeting? (Choose all that apply)

■ 0-1 year   ■ 1-5 years   ■ 6-15 years   ■ 16-25 years   ■ 26-40 years   ■ 41+ years
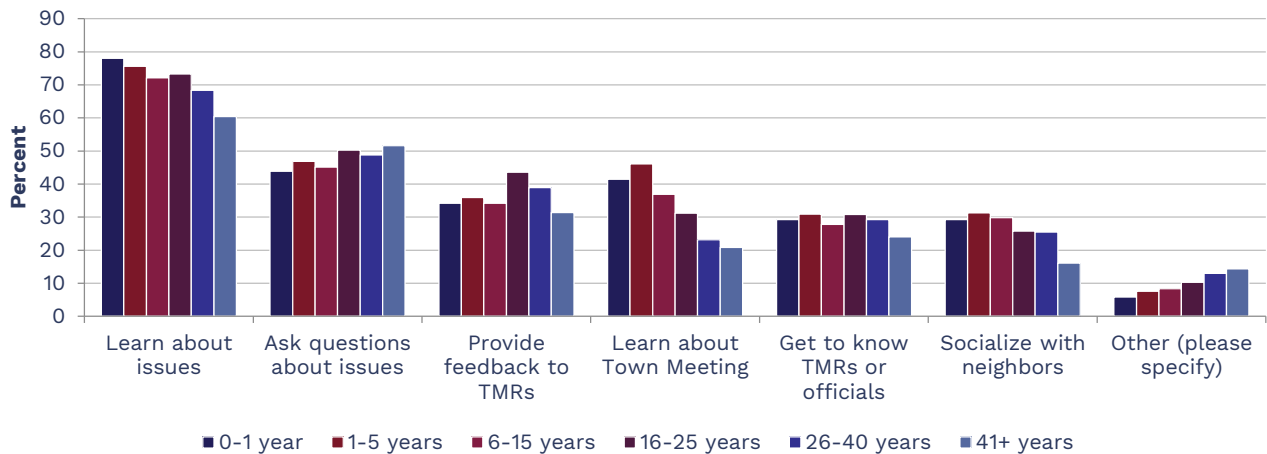
When analyzing the data based on length of residency in Arlington, those who have lived in town for five or fewer years are more interested in learning about town meeting than residents who have lived in Arlington for 16 years or more. This echoes

responses to the question on whether members of households know how to contact their Town Meeting Representatives (TMRs): although overall, approximately 50% of respondents did not know how to contact their representatives, the data shows that the longer a households lives in Arlington the more likely they are to know that they have representation in Town Government and how those representatives can be reached. This data suggests that the town should work to increase outreach between TMRs and new residents to ensure that all residents feel they have a voice in how Town Meeting decisions are made.

Do members of your household know how to contact your Town Meeting Representatives?

- Yes — 43%
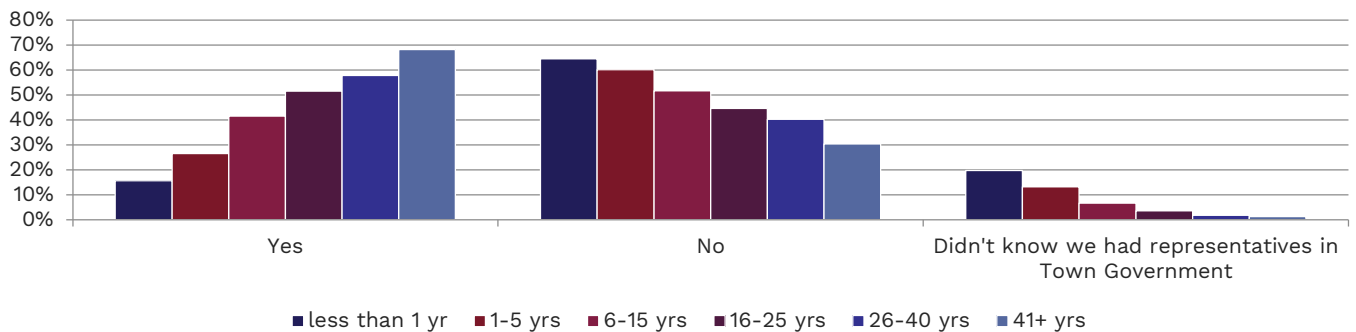- No — 50%
- Didn't know we had representatives in Town Government — 7%
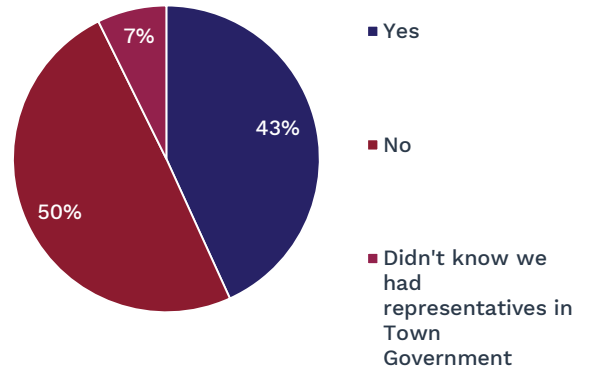
Do members of your household know how to contact your Town Meeting Representatives? (Grouped by length of residency in Arlington)

less than 1 yr ■ 1-5 yrs ■ 6-15 yrs ■ 16-25 yrs ■ 26-40 yrs ■ 41+ yrs

The comments indicate that the biggest barrier to precinct meetings - other than finding TMRs with the time to organize them - is publicizing them and connecting with newer residents. Envision Arlington hopes that supporting TMRs in organizing and scheduling meetings, and holding meetings regularly will set an expectation for precinct meetings and make residents more likely to look for announcements through town or neighborhood channels.

TOPIC 2: WARRANT FOR TOWN MEETING

The Town Survey asked how people receive the warrant for Town Meeting and how effective they feel it is in helping them learn about Town Meeting. The majority of respondents (67%) reported that they read the warrant in advance of town meeting. When asked how their household would prefer to receive the warrant:

- 51% said they would prefer to receive the warrant electronically through a town email or find it on the website. Several comments suggested that the town should attach a PDF copy of the warrant to an email.
- 39% still wanted some form of printed copy sent to them, either in the free issue of the Advocate or via direct mail, but many comments suggest this option is more appropriate for older residents.

How would your household prefer to get the warrant?

A bar chart with the y-axis ranging from 0 to 2000. The categories on the x-axis are: "Link in Town Notice Email" (~1790), "Physical copy in the Advocate or direct mailed" (~1540), "Find it on the website" (~260), "Never read the warrant" (~220), "Other (please specify)" (~100).

- 10% don't read the warrant or had some other ideas on how to get the warrant.
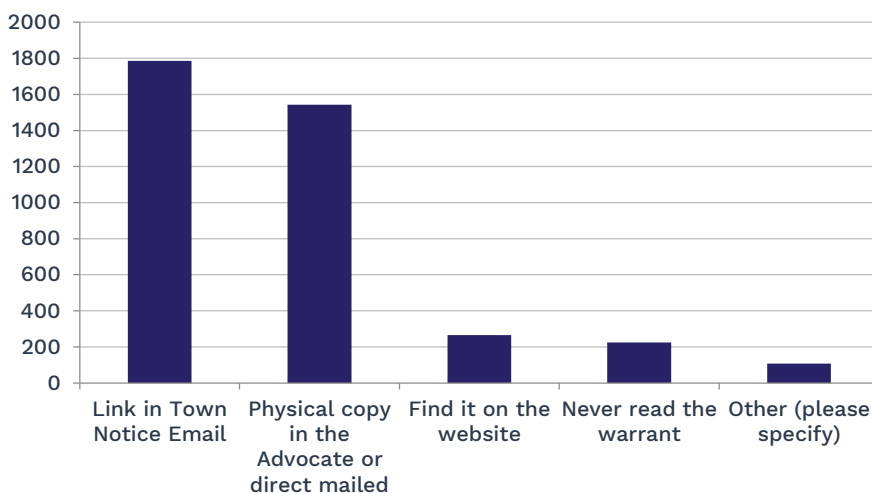
There were several themes mentioned in the open comments section of this question, including:

- A number of people do not realize that they get a free issue of the Advocate with the warrant; furthermore, many respondents said they had never received the Advocate or that they recycle the paper without opening it, thereby missing the printed copy of the warrant.
- Many respondents thought there should be a way to request a printed copy from the town.
- Several respondents said that the warrant is difficult to understand and should be available in an annotated form or written in more approachable language.
- Some suggested a robocall to let people know where they can find the Warrant when it becomes available.

A separate series of questions on communication from the town revealed that respondents feel effective communication from government is very important. The survey revealed that many respondents were not aware of Town Notices (36%), indicated that the town should improve outreach about this service. Based on this survey, it would be wise for the town to leverage its own direct mailing, such as tax and water bills, to promote Town Notices. Direct marketing was the second most cited method in which residents learn about town initiatives and events. Additional direct marketing methods and opportunities should be explored, such as Town-wide mailings and/or inserts in any mailing the town conducts. In addition, the town should increase communication about other services and features offered to keep its residents informed.

Are members of your household subscribed to Town Notice?
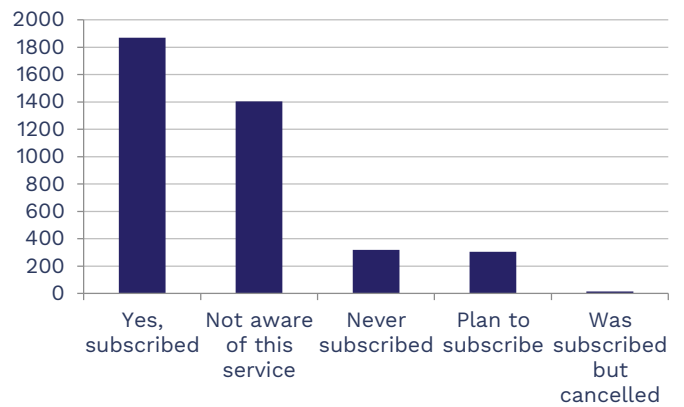
What are the primary methods members of your household rely on to learn about Town of Arlington initiatives and events? (Choose up to FOUR)
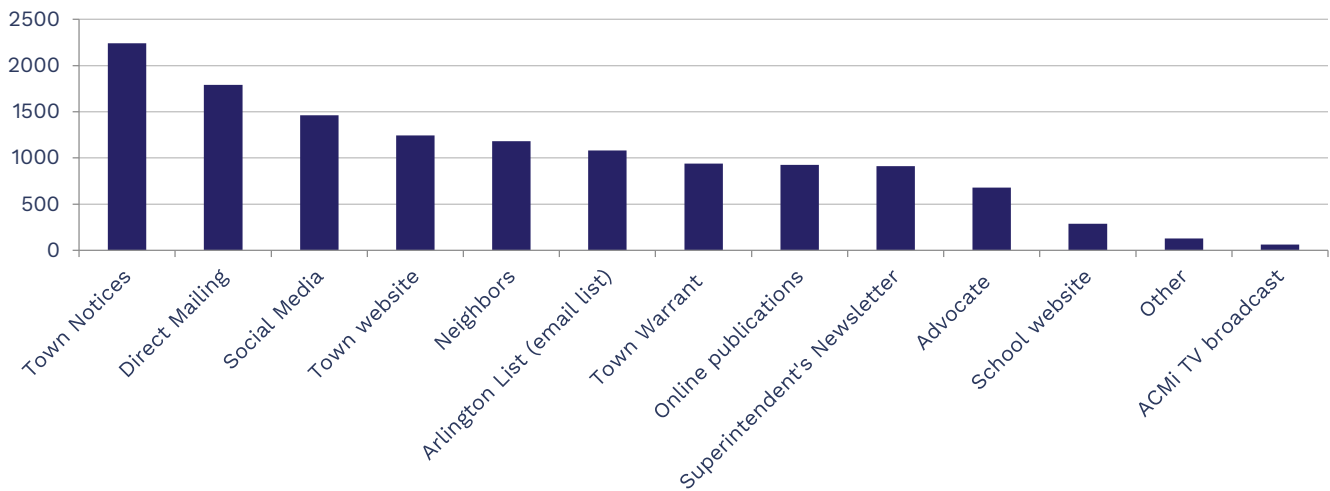
Most respondents declined to provide feedback on Town Notices (4,299); only 275 respondents left comments. The town issued a follow-up survey this spring to gauge satisfaction with Town Notices, in addition to asking questions designed to measure satisfaction about other communication services and online features, such as social media, the Town's new mobile app, online interactive maps, and the Request/Answer Center.

Just over 300 respondents said they "plan to subscribe" to Town Notices. A link to subscribe was included in the survey, and during the course of the survey more than 400 new subscribers were added bringing total subscribers to Town Notices to 5,667 in early March.

The town will continue to support, and put much of its communication resources toward, the top online methods cited as the way residents learn about town initiatives and events: Town Notices (email), social media, and the town's website.

TOPIC 3: COMMUNITY VALUES FOR TOWN GOVERNMENT

The final question in the Town Survey was intended to help Envision Arlington understand which aspects of town government are most important to residents. These answers, combined with other input, may lead to changes in the wording of our current value statements around town government.

At 2018 Town Day, Envision Arlington designed a simple "dot" exercise, where participants indicated which of nine standards describing characteristics of town government were most important to them. The Town Survey asked the same question, allowing residents to select up to four standards. Highest ranked in the survey were Transparency (1), Efficiency (2), and Communication (3). The Town Day dot exercise was nearly, though not completely, in agreement, with Transparency (1), Innovative (2), and Communication (3) ranked highest and Participation (7), Reflective (8), and Proactive (9) ranked lowest. It was interesting to note that, using both methods, participation in town government ranked as least important, while transparency and communication were highly valued.

From this list, which FOUR standards for town government are most important to you.
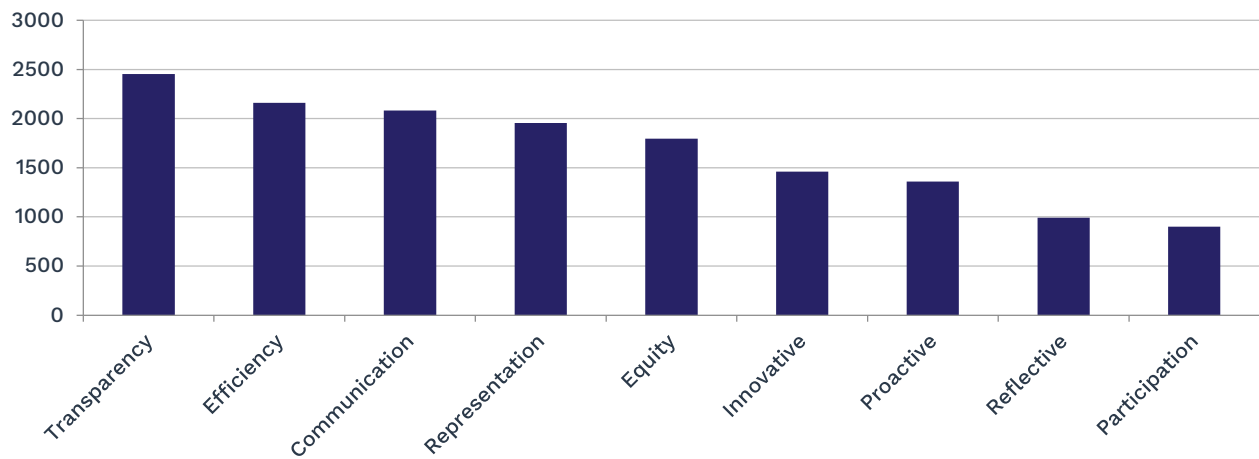
APPENDIX A
METHODOLOGY

Every year, Envision Arlington receives comments that respondents are confused about how the Annual Town Survey is developed. This note is intended to address some of these comments and provide more clarity to the public.

How Topics Are Chosen

The topics for the survey are chosen every year by the Envision Arlington Standing Committee based on inquiries from town departments or committees. Our aim is to choose topics where input will help the organization posing the questions develop next steps. That means that topics may not reflect the most critical issues in town in a given year, but the ones where decisions are being made. This year, a number of topics were proposed by departments at the beginning of multi-year planning processes, so establishing a baseline based on survey responses will help when results are evaluated in future years. In other cases, such as with the questions on hazard mitigation, collecting feedback from the public via a survey contributes to one component of public engagement required by state and federal programs.

Envision Arlington also believes that the survey offers a valuable opportunity for organizations to get information about their programs out to the public. Examples of that include questions several years ago about parks around town. In the process of asking which parks people used the most, smaller parks that people may not have known about were brought to the attention of residents. Similarly, the Tree Committee's questions in 2018 led to increased applications for town trees and greater awareness of watering new street trees.

A final thought on the topics is that keeping the survey short (under 20 minutes) means we don't have the opportunity to ask questions on the same topics year after year. The most often that a topic tends to be featured in the survey is every three or four years. So if an issue is important to you and you were happy to see it on the survey last year, it's not likely to be on the survey again this year.

Demographic Information

This year we made a number of changes to how we collect demographic information and that prompted a number of comments. There are two reasons for asking these questions: first, we can compare the collective data on people who take the survey to census data. This tells us how our survey is skewed and may help us develop better communication about the survey to under-represented populations. Second, some questions help us better understand the answers. This year, by collecting information on household income we can study the answers about CDBG priorities and compare answers given by people likely to qualify for or use the programs with the answers given by those who do not use the programs. In addition,

the Council on Aging would want to be sure that their outreach about programs was reaching people in their 50s so they can take advantage of them when it's appropriate.

Every question on the survey is optional; no one is ever required to answer a question that makes them uncomfortable. We attempt to ask questions that are sufficiently broad so that no one can be identified by their answer. For example, this year we considered asking respondents if they were a Town Meeting Member, but chose not to because answers to that question would provide such a small pool that other demographic details might be identifying and undermine their anonymity. That said, one Town Meeting Member mentioned in their comments that they felt we would have learned more if we had asked TMMs to identify themselves.

How Envision Arlington Uses Written Comments

We value the open comment section of the survey because it lets residents share thoughts on any topic and not only the ones in the survey. However, we have noticed that for every person who thinks the survey needs more detail and background, another person thinks the survey is too long and needs to provide fewer details so it's faster and easier to complete. When analyzing survey data, we read the comments to look for trends and try to find the middle ground.

One theme in the comments recently has been a growing frustration with asking questions at the household level rather than allowing multiple people in a household to express differing opinions. The original paper version could only survey household opinion because one copy was mailed to each household. Changing that will take some study of the online technology and the possible downsides to consider. For now, we encourage people to express more thoughts in the comments so they are heard.

Envision Arlington survey volunteers tag written comments and share them with appropriate departments and committees. If themes are detected in the comments or someone writes a particularly helpful suggestion, those themes or feedback could contribute to questions on future surveys.

APPENDIX B

SURVEY RESPONSES

Q1 Thinking about how you get around town in Arlington, which mode of travel do you use most? If you use more than one, please select the mode that is used most often or for the longest part of the trip.

Answered: 4,566   Skipped: 8
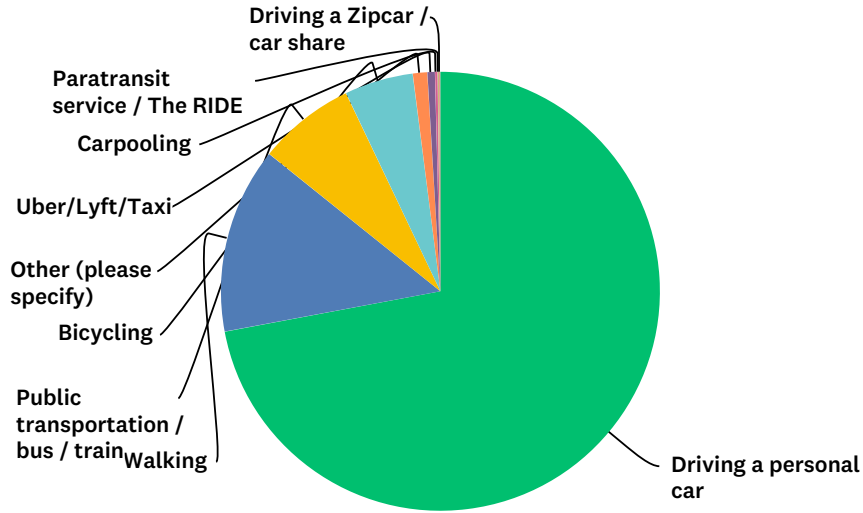
ANSWER CHOICES	RESPONSES	
Driving a personal car	72.05%	3,290
Walking	13.71%	626
Public transportation / bus / train	7.16%	327
Bicycling	5.06%	231
Other (please specify)	1.07%	49
Uber/Lyft/Taxi	0.55%	25
Carpooling	0.20%	9
Paratransit service / The RIDE	0.13%	6
Driving a Zipcar / car share	0.07%	3
TOTAL		4,566

Q2 Now think about how you would PREFER to get around town. Would you prefer a different mode of transportation as a regular option?

Answered: 4,525   Skipped: 49
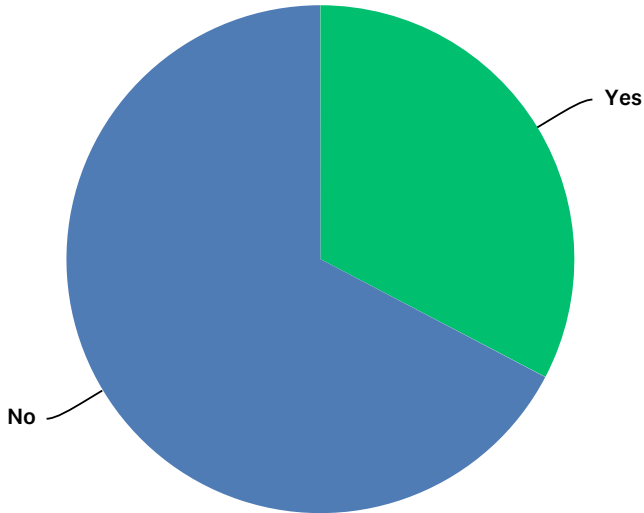
ANSWER CHOICES	RESPONSES	
Yes	32.69%	1,479
No	67.31%	3,046
TOTAL		4,525

Q3 How would you prefer to travel around town?

Answered: 1,492   Skipped: 3,082
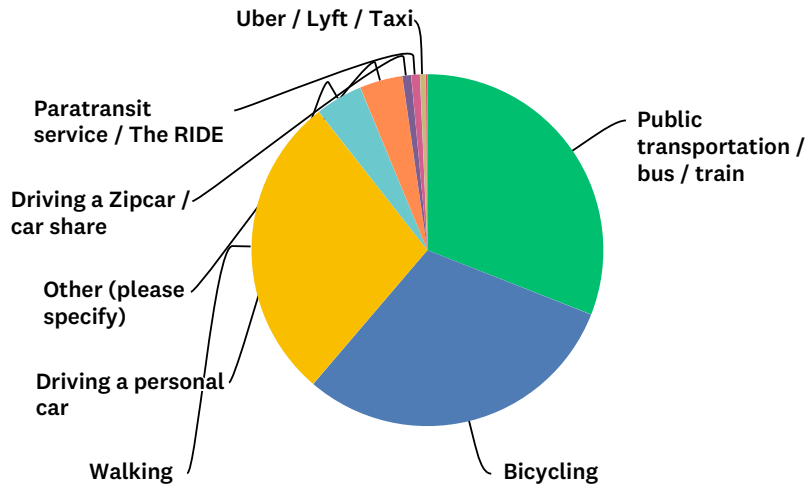
ANSWER CHOICES	RESPONSES	
Public transportation / bus / train	30.97%	462
Bicycling	30.29%	452
Walking	28.15%	420
Driving a personal car	4.36%	65
Other (please specify)	3.95%	59
Driving a Zipcar / car share	0.80%	12
Paratransit service / The RIDE	0.80%	12
Uber / Lyft / Taxi	0.54%	8
Carpooling	0.13%	2
TOTAL		1,492

Q4 What prevents you from getting around Arlington in your preferred method for traveling?

Answered: 1,478   Skipped: 3,096
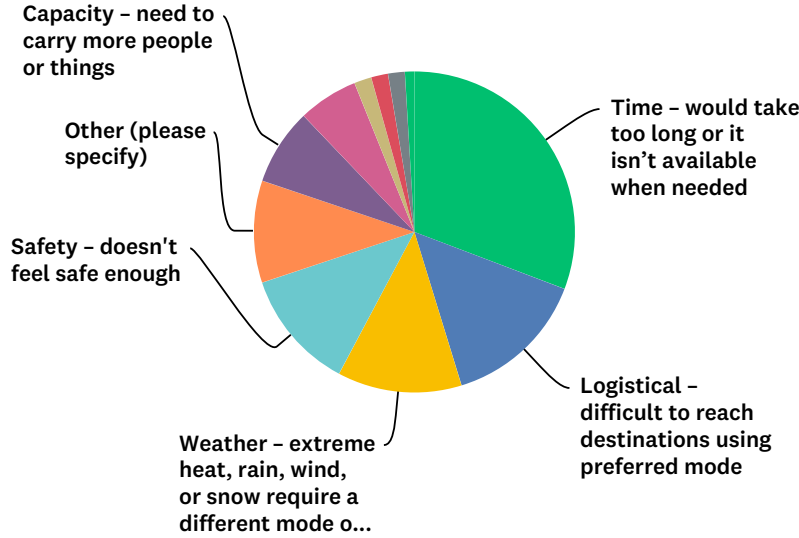
ANSWER CHOICES	RESPONSES	
Time – would take too long or it isn't available when needed	30.78%	455
Logistical – difficult to reach destinations using preferred mode	14.48%	214
Weather – extreme heat, rain, wind, or snow require a different mode of travel	12.52%	185
Safety – doesn't feel safe enough	12.11%	179
Other (please specify)	10.28%	152
Capacity – need to carry more people or things	7.71%	114
Nothing – regularly travel using preferred mode	6.02%	89
Cost – can't afford the preferred mode	1.76%	26
Inaccessibility – physical difficulties or barriers limit access	1.69%	25
Congestion – too many other people using preferred mode	1.69%	25
Health – health does not allow travel using preferred mode	0.95%	14
TOTAL		1,478

Q5 What is your top priority or thing to change for getting around Arlington? (Choose one)

Answered: 4,308   Skipped: 266
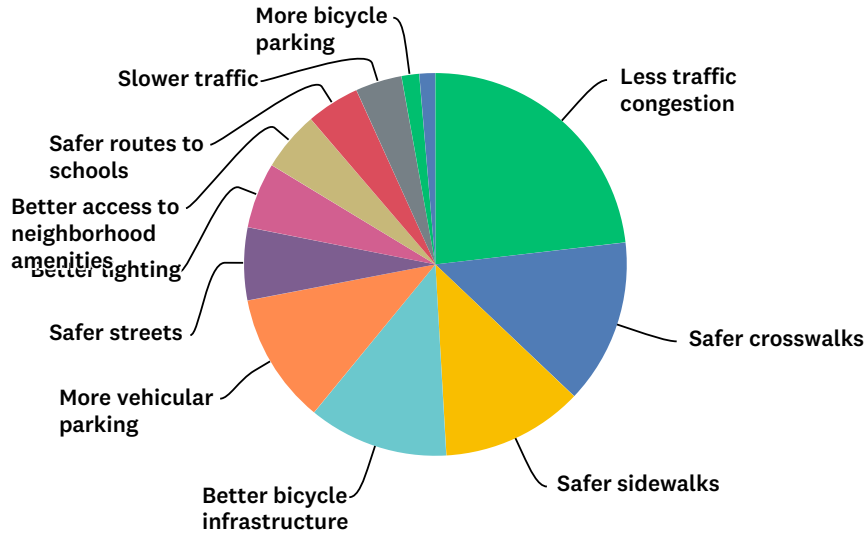
ANSWER CHOICES	RESPONSES	
Less traffic congestion	23.17%	998
Safer crosswalks	13.93%	600
Safer sidewalks	12.00%	517
Better bicycle infrastructure	11.84%	510
More vehicular parking	11.05%	476
Safer streets	6.15%	265
Better lighting	5.55%	239
Better access to neighborhood amenities	5.04%	217
Safer routes to schools	4.50%	194
Slower traffic	3.95%	170
More bicycle parking	1.49%	64
Better wayfinding / signage	1.35%	58
TOTAL		4,308

Q6 Please share additional comments about mobility and transportation.

Answered: 1,728   Skipped: 2,846

Q7 What public services and facilities would you like to see funded with this grant? (From this list, choose up to TWO that are most important to you.)

Answered: 4,253   Skipped: 321
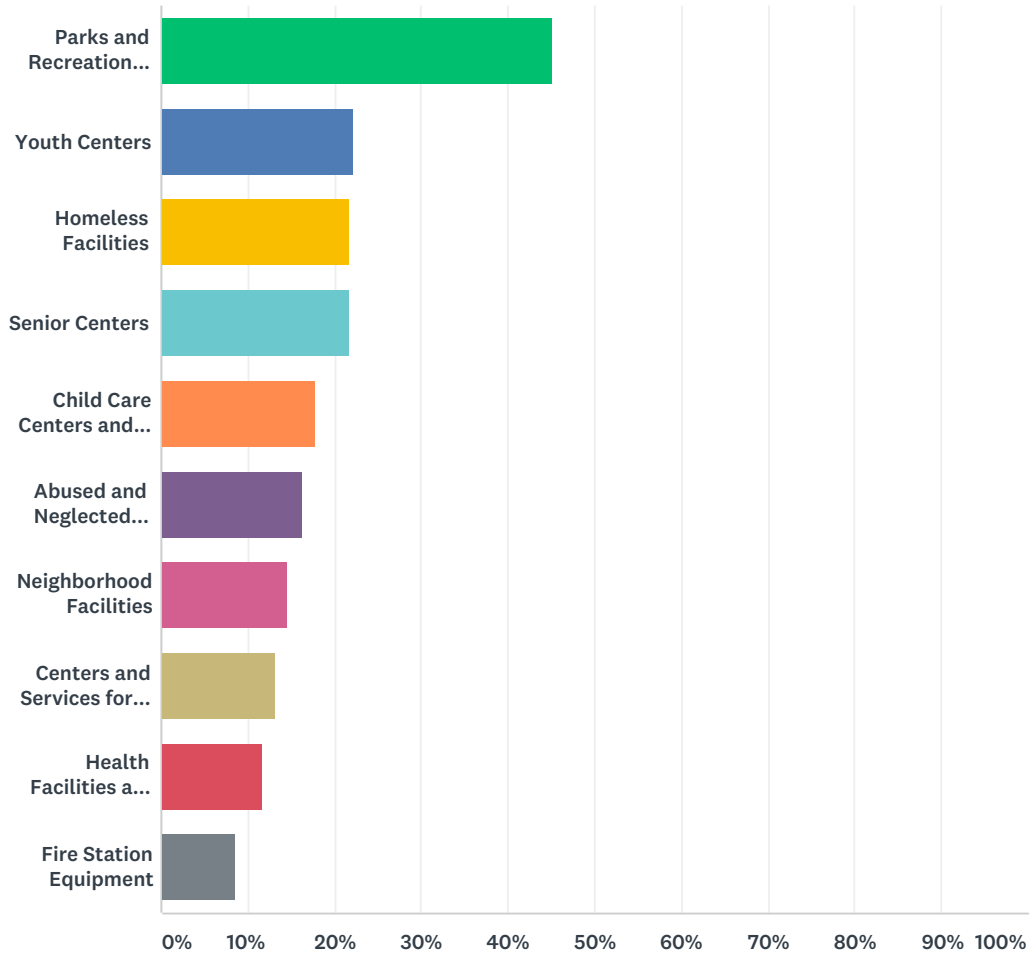
ANSWER CHOICES	RESPONSES	
Parks and Recreation Facilities	45.26%	1,925
Youth Centers	22.20%	944
Homeless Facilities	21.68%	922
Senior Centers	21.66%	921
Child Care Centers and Services	17.75%	755
Abused and Neglected Children Facilities and Services	16.39%	697
Neighborhood Facilities	14.65%	623
Centers and Services for People with Disabilities	13.26%	564
Health Facilities and Services	11.66%	496
Fire Station Equipment	8.58%	365

Total Respondents: 4,253

Q8 What public infrastructure programs would you like to see funded with this grant? (From this list, choose up to TWO that are most important to you.)

Answered: 4,238   Skipped: 336
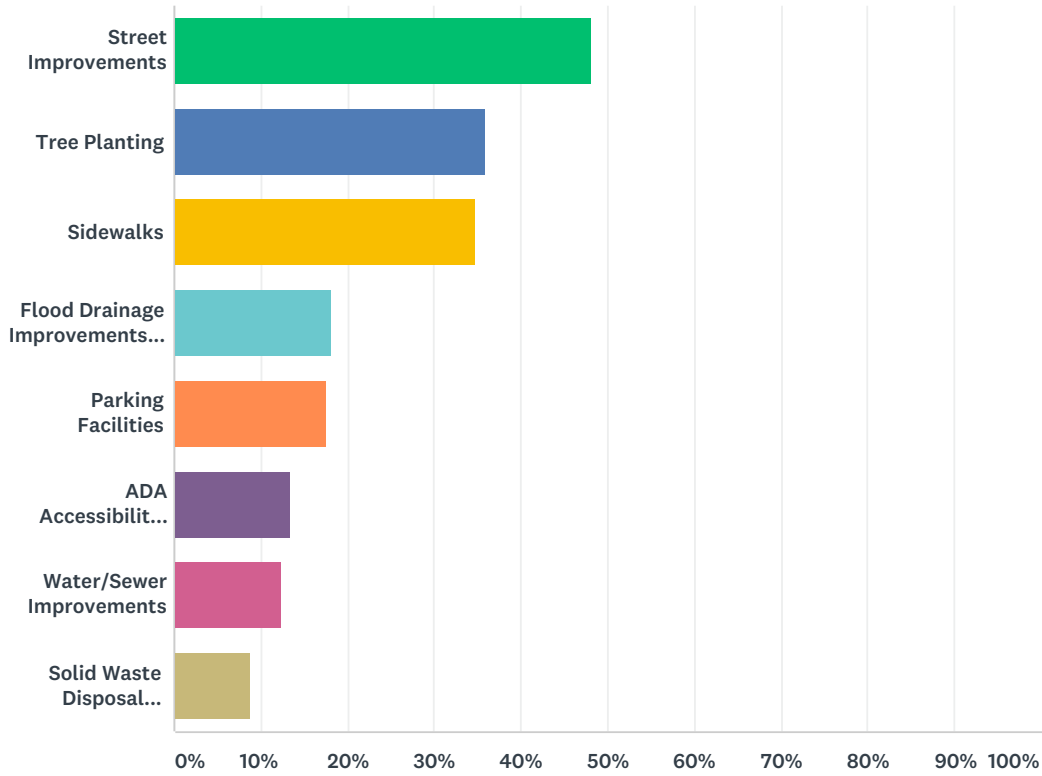
ANSWER CHOICES	RESPONSES	
Street Improvements	48.21%	2,043
Tree Planting	35.91%	1,522
Sidewalks	34.64%	1,468
Flood Drainage Improvements	18.26%	774
Parking Facilities	17.65%	748
ADA Accessibility Improvements	13.45%	570
Water/Sewer Improvements	12.41%	526
Solid Waste Disposal Improvements	8.71%	369
Total Respondents: 4,238		

Q9 What housing and housing services would you like to see funded with this grant? (From this list, choose up to TWO that are most important to you.)

Answered: 4,152   Skipped: 422
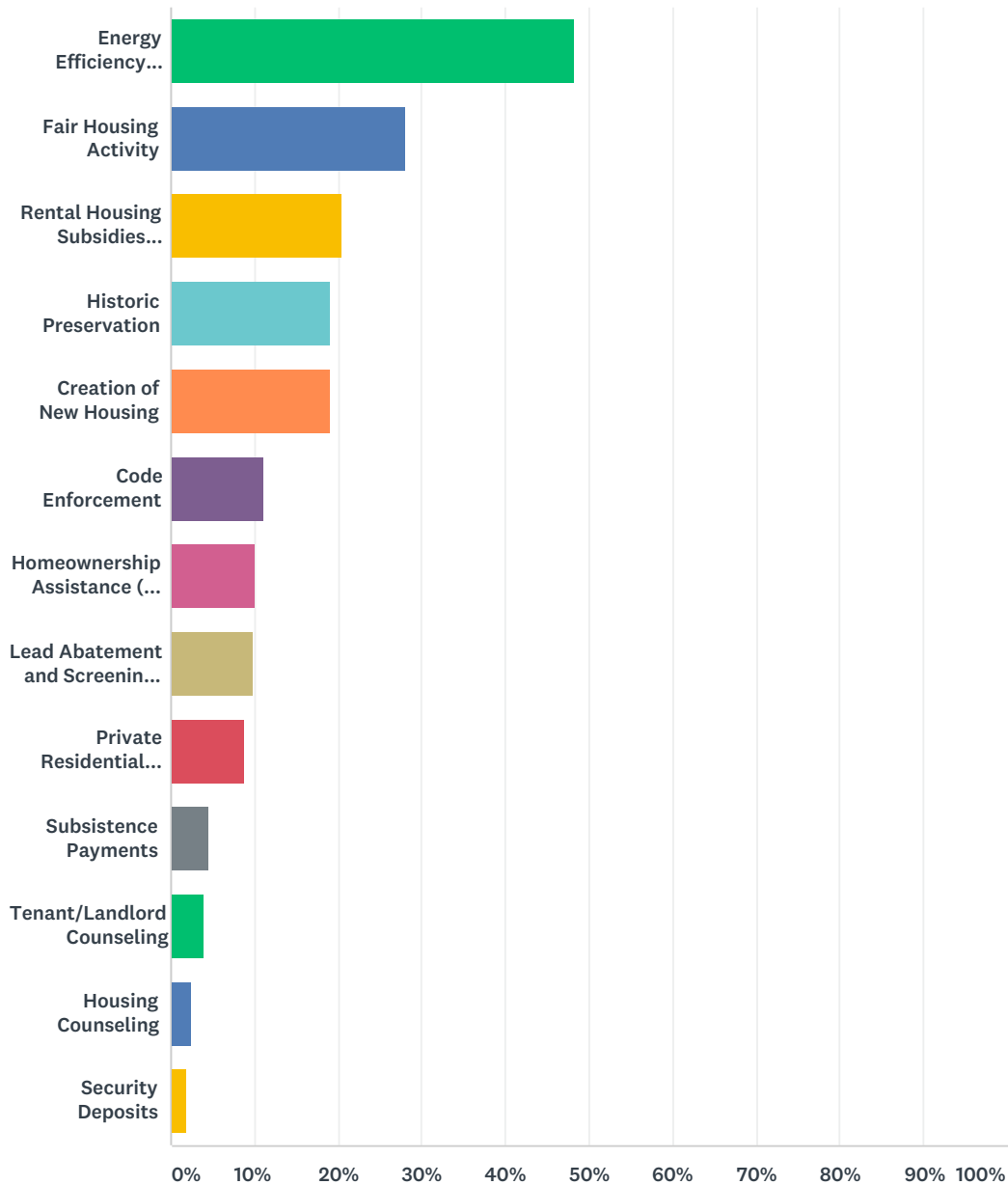
ANSWER CHOICES	RESPONSES	
Energy Efficiency Improvements	48.27%	2,004
Fair Housing Activity	27.99%	1,162
Rental Housing Subsidies	20.50%	851
Historic Preservation	19.03%	790

Creation of New Housing	18.95%	787
Code Enforcement	11.18%	464
Homeownership Assistance (not direct)	10.00%	415
Lead Abatement and Screening	9.85%	409
Private Residential Housing Rehabilitation	8.86%	368
Subsistence Payments	4.55%	189
Tenant/Landlord Counseling	3.90%	162
Housing Counseling	2.41%	100
Security Deposits	1.85%	77
Total Respondents: 4,152		

Q10 What public services would you like to see funded with this grant? (From this list, choose up to TWO that are most important to you.)

Answered: 4,219   Skipped: 355
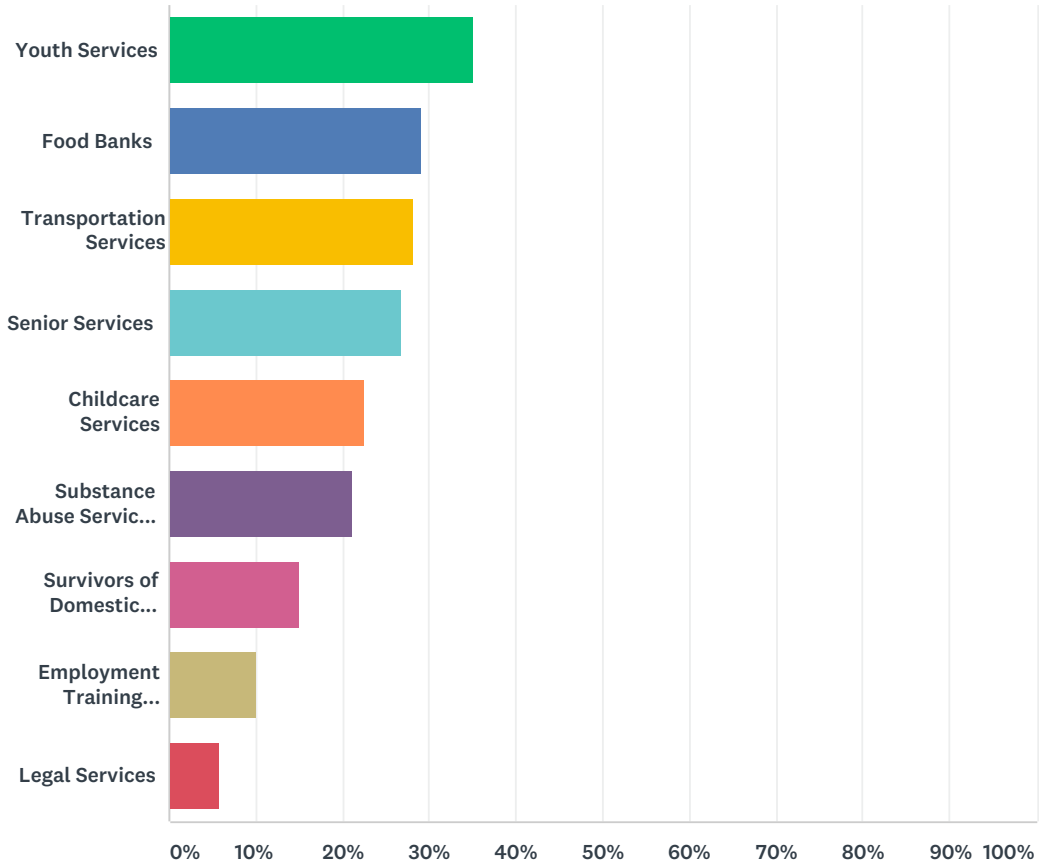
ANSWER CHOICES	RESPONSES	
Youth Services	35.10%	1,481
Food Banks	29.15%	1,230
Transportation Services	28.30%	1,194
Senior Services	26.83%	1,132
Childcare Services	22.52%	950
Substance Abuse Services	21.12%	891
Survivors of Domestic Violence	15.00%	633
Employment Training	10.03%	423
Legal Services	5.90%	249
Total Respondents: 4,219		

Q11 Before taking this survey, was your household aware that stormwater runoff from your property can affect the quality of local bodies of water?

Answered: 4,177   Skipped: 397
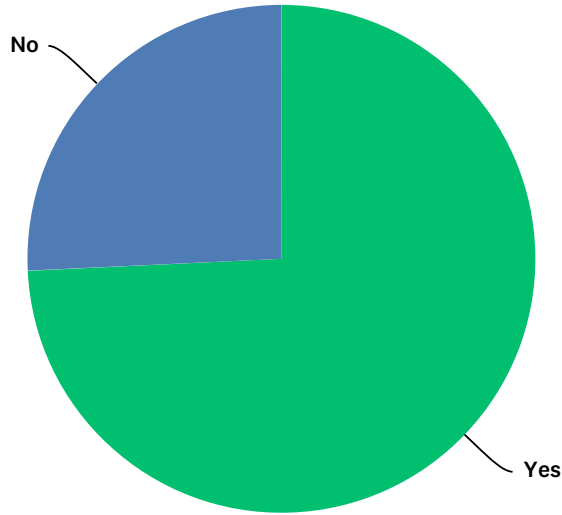
ANSWER CHOICES	RESPONSES	
Yes	74.26%	3,102
No	25.74%	1,075
TOTAL		4,177

Q12 What type of stormwater information is your household interested in obtaining from the town? (Choose all that apply)

Answered: 4,137   Skipped: 437
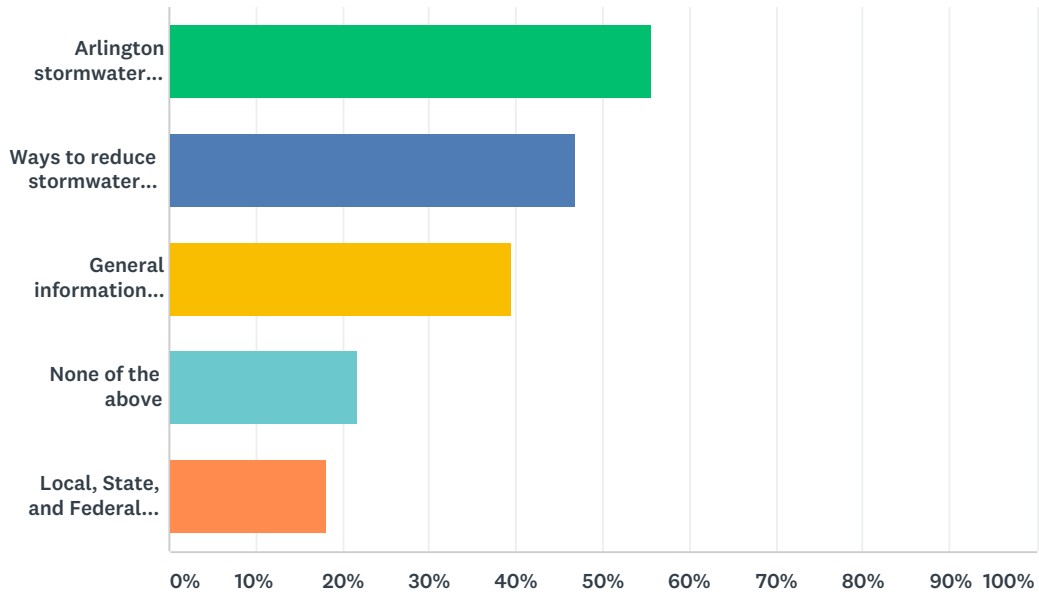
ANSWER CHOICES	RESPONSES	
Arlington stormwater projects and updates	55.74%	2,306
Ways to reduce stormwater runoff from your property	46.77%	1,935
General information about stormwater runoff and how it affects local bodies of water	39.59%	1,638
None of the above	21.71%	898
Local, State, and Federal stormwater regulations	18.10%	749
Total Respondents: 4,137		

Q13 The following table includes some things that can be done to reduce pollution from stormwater runoff. How likely would your household be to consider doing the following on your property?

Answered: 4,158   Skipped: 416
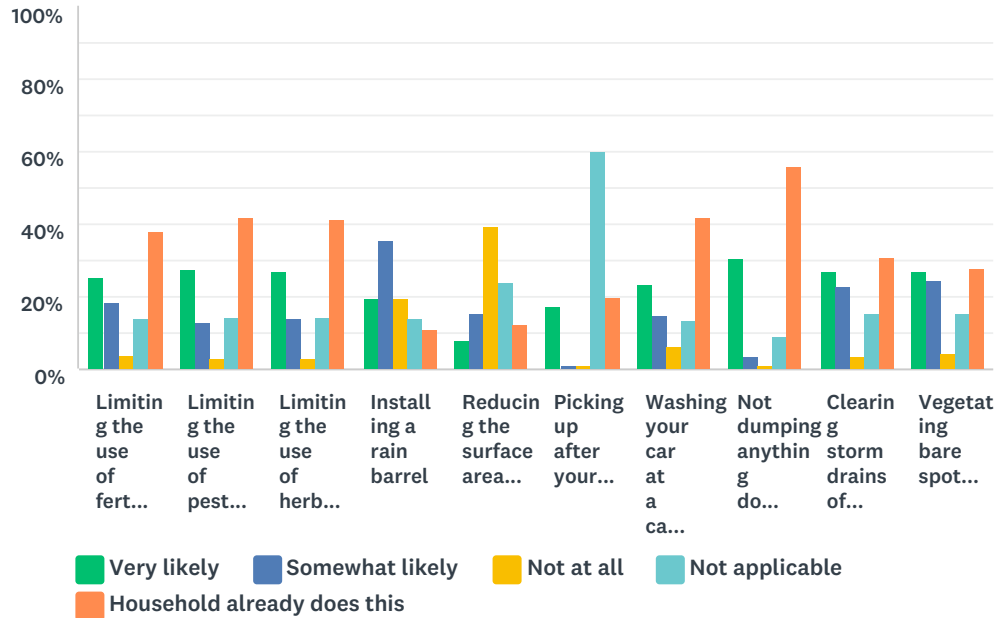
	VERY LIKELY	SOMEWHAT LIKELY	NOT AT ALL	NOT APPLICABLE	HOUSEHOLD ALREADY DOES THIS	TOTAL
Limiting the use of fertilizers on your lawn	25.30% 1,047	18.39% 761	4.04% 167	14.09% 583	38.18% 1,580	4,138
Limiting the use of pesticides on your lawn	27.71% 1,144	12.93% 534	2.91% 120	14.48% 598	41.97% 1,733	4,129
Limiting the use of herbicides on your lawn	27.17% 1,116	13.92% 572	2.92% 120	14.61% 600	41.38% 1,700	4,108
Installing a rain barrel	19.68% 800	35.74% 1,453	19.70% 801	14.02% 570	10.87% 442	4,066
Reducing the surface area of your property covered by asphalt or concrete	8.19% 336	15.48% 635	39.64% 1,626	24.21% 993	12.48% 512	4,102
Picking up after your pet	17.49% 718	1.19% 49	1.05% 43	60.13% 2,469	20.14% 827	4,106
Washing your car at a car wash rather than in your driveway or on the street	23.56% 972	14.91% 615	6.45% 266	13.33% 550	41.76% 1,723	4,126
Not dumping anything down storm drains	30.70% 1,268	3.27% 135	1.07% 44	8.81% 364	56.15% 2,319	4,130
Clearing storm drains of litter, leaves, and snow	27.11% 1,117	23.00% 948	3.40% 140	15.48% 638	31.01% 1,278	4,121
Vegetating bare spots in your lawn	27.15% 1,111	24.51% 1,003	4.62% 189	15.52% 635	28.20% 1,154	4,092

Q14 On a scale of 1 to 5, 1 being not at all concerned and 5 being extremely concerned, please rate your level of concern about the following hazard threats in Arlington.

Answered: 4,081   Skipped: 493
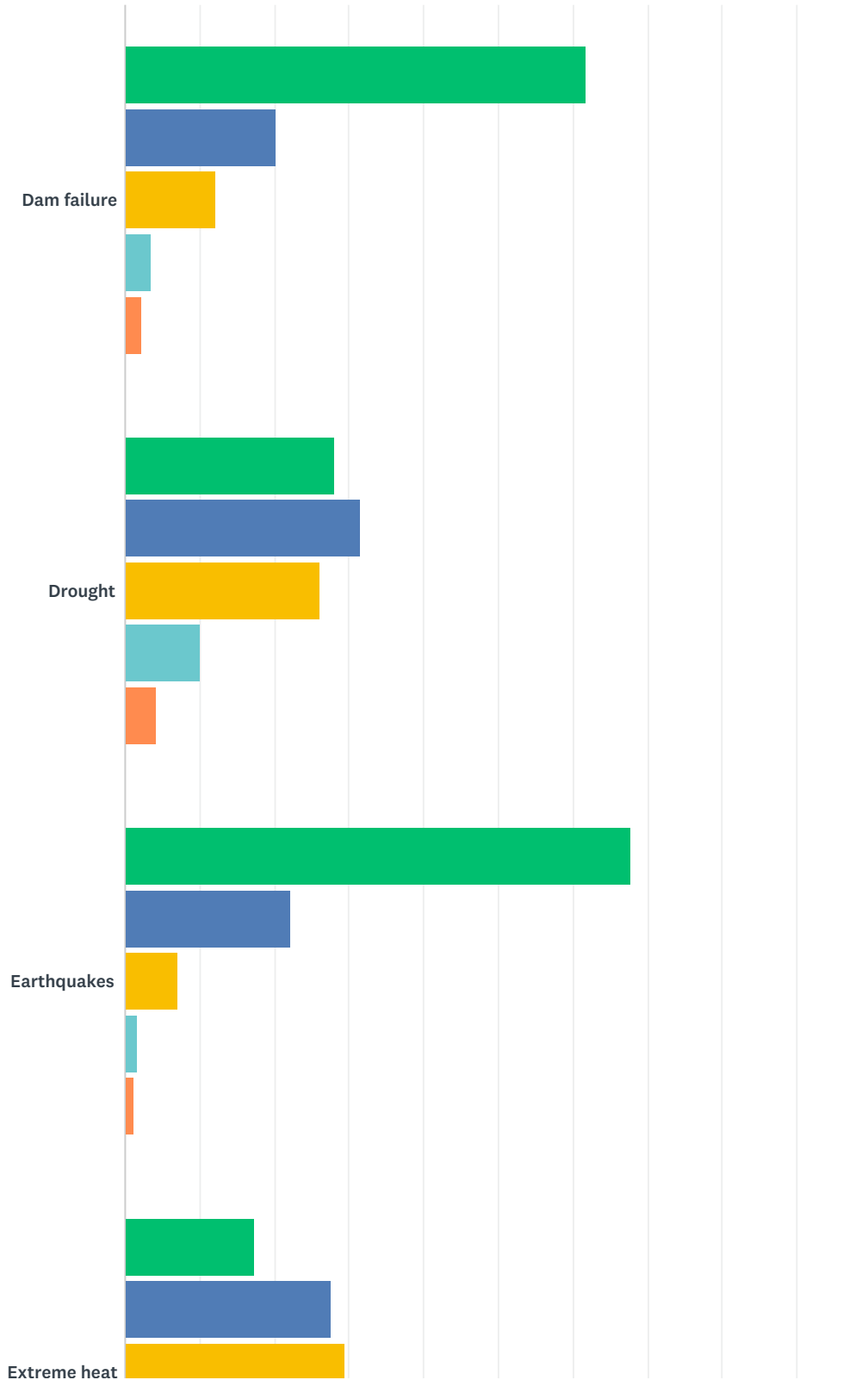
2019 Annual Town Survey
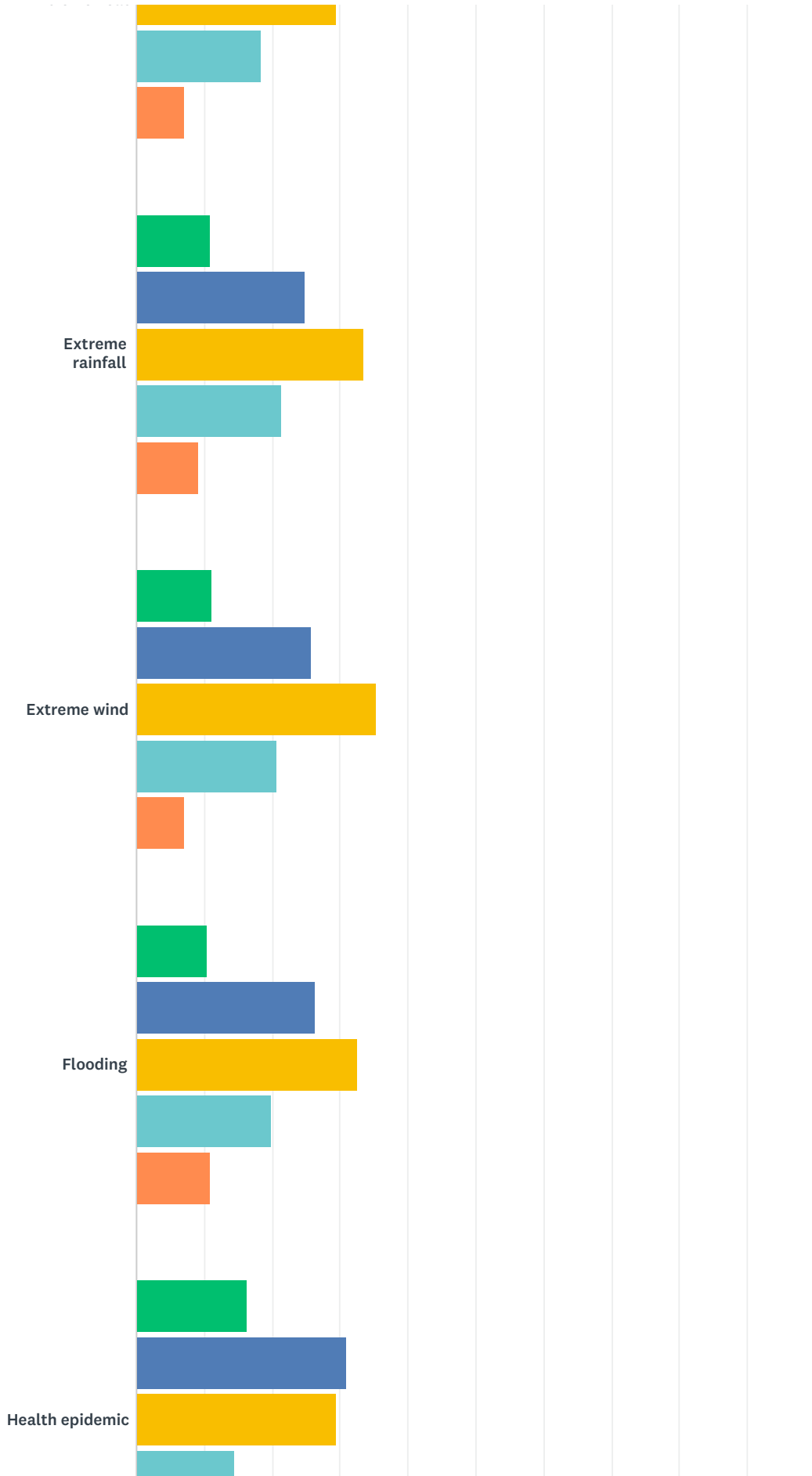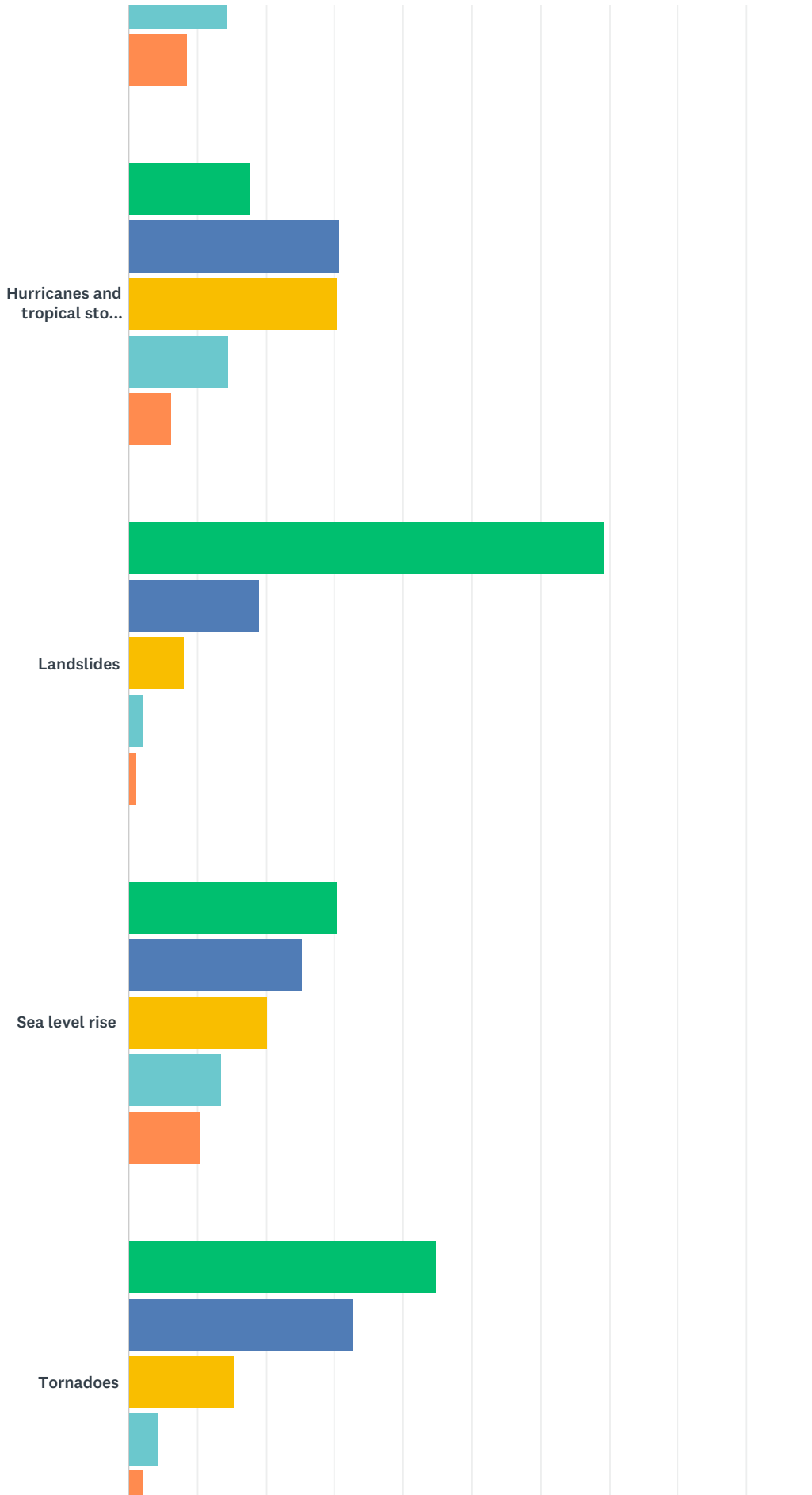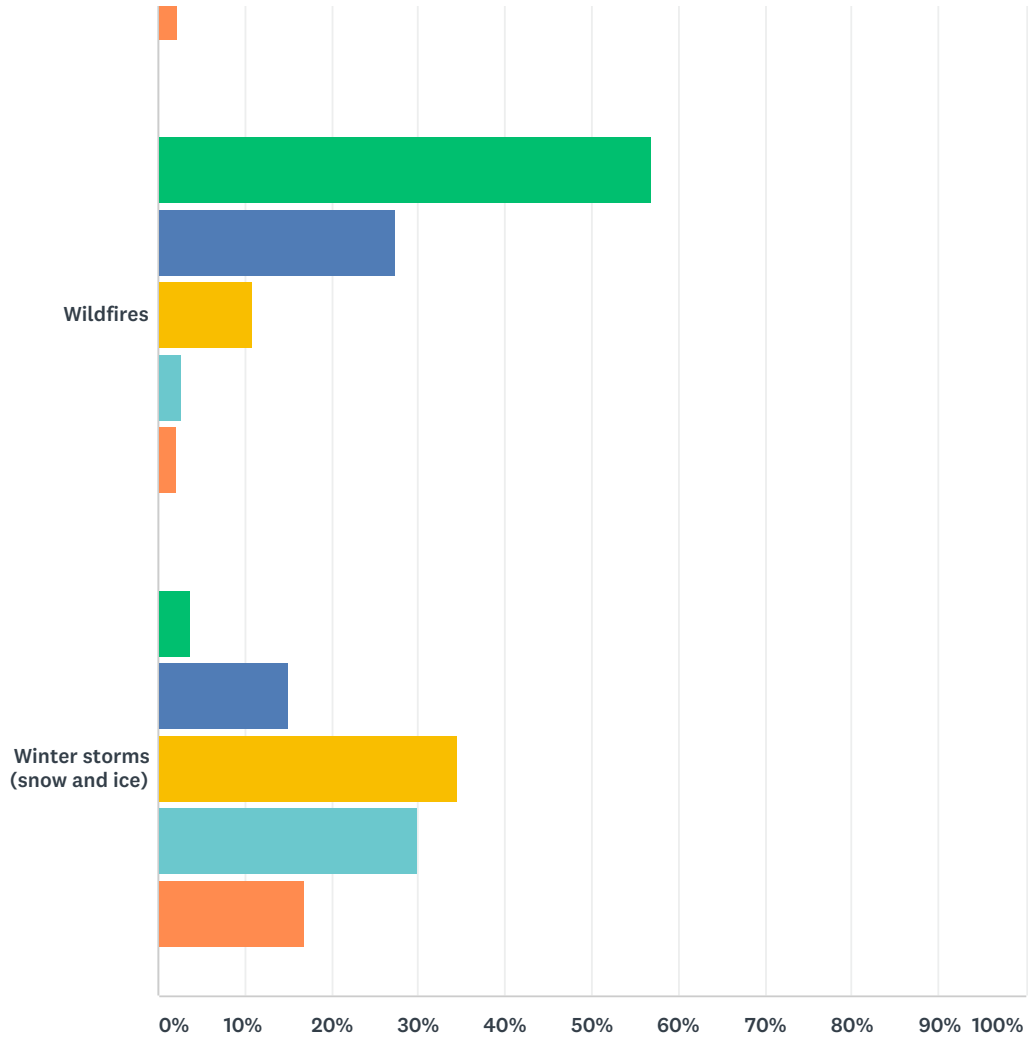
Extreme rainfall

Extreme wind

Flooding

Health epidemic

2019 Annual Town Survey

Hurricanes and
tropical sto...

Landslides

Sea level rise

Tornadoes

1 - Not at all concerned   **2 - Slightly concerned**
3 - Moderately concerned   **4 - Very concerned**   **5 - Extremely concerned**

	1 - NOT AT ALL CONCERNED	2 - SLIGHTLY CONCERNED	3 - MODERATELY CONCERNED	4 - VERY CONCERNED	5 - EXTREMELY CONCERNED	TOTAL
Dam failure	61.66% 2,478	20.30% 816	12.22% 491	3.53% 142	2.29% 92	4,019
Drought	28.01% 1,127	31.62% 1,272	26.10% 1,050	10.07% 405	4.20% 169	4,023
Earthquakes	67.69% 2,719	22.16% 890	7.17% 288	1.72% 69	1.27% 51	4,017
Extreme heat	17.28% 699	27.69% 1,120	29.52% 1,194	18.39% 744	7.12% 288	4,045
Extreme rainfall	10.92% 440	24.89% 1,003	33.55% 1,352	21.44% 864	9.21% 371	4,030
Extreme wind	11.11% 449	25.66% 1,037	35.36% 1,429	20.69% 836	7.18% 290	4,041
Flooding	10.56% 423	26.31% 1,054	32.58% 1,305	19.77% 792	10.78% 432	4,006

Health epidemic	16.33% 657	30.94% 1,245	29.57% 1,190	14.54% 585	8.62% 347	4,024
Hurricanes and tropical storms (wind and storm surge)	17.73% 718	30.85% 1,249	30.62% 1,240	14.62% 592	6.17% 250	4,049
Landslides	69.26% 2,801	19.04% 770	8.06% 326	2.37% 96	1.26% 51	4,044
Sea level rise	30.44% 1,227	25.30% 1,020	20.27% 817	13.57% 547	10.42% 420	4,031
Tornadoes	45.01% 1,817	32.90% 1,328	15.38% 621	4.38% 177	2.33% 94	4,037
Wildfires	56.94% 2,281	27.31% 1,094	10.93% 438	2.70% 108	2.12% 85	4,006
Winter storms (snow and ice)	3.70% 150	15.05% 610	34.45% 1,396	29.86% 1,210	16.93% 686	4,052

Q15 Have members of your household attended precinct meetings?

Answered: 3,950   Skipped: 624
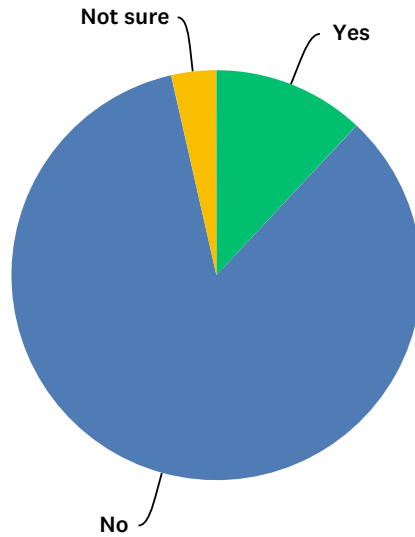
ANSWER CHOICES	RESPONSES	
Yes	11.97%	473
No	84.48%	3,337
Not sure	3.54%	140
TOTAL		3,950

Q16 What would motivate members of your household to attend a precinct meeting? (Choose all that apply)

Answered: 3,673   Skipped: 901
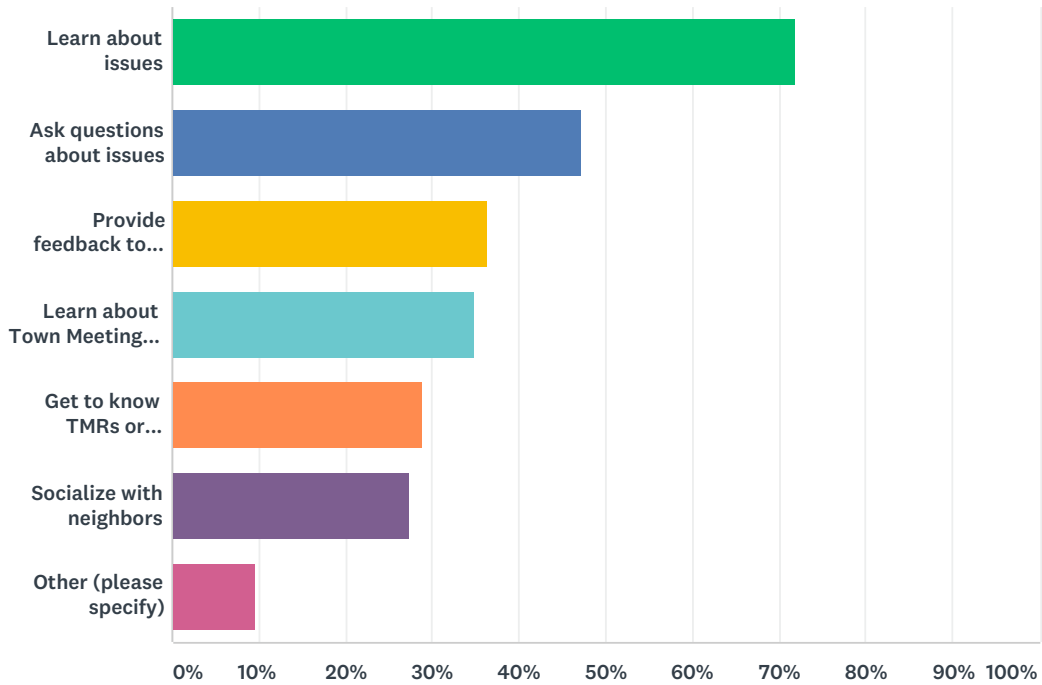
ANSWER CHOICES	RESPONSES	
Learn about issues	71.90%	2,641
Ask questions about issues	47.35%	1,739
Provide feedback to TMRs	36.35%	1,335
Learn about Town Meeting in general	34.93%	1,283
Get to know TMRs or officials	28.83%	1,059
Socialize with neighbors	27.44%	1,008
Other (please specify)	9.53%	350
Total Respondents: 3,673		

Q17 Do members of your household know how to contact their Town Meeting Representatives?

Answered: 3,940   Skipped: 634

Didn't know we had representatives in Town government

Yes

No
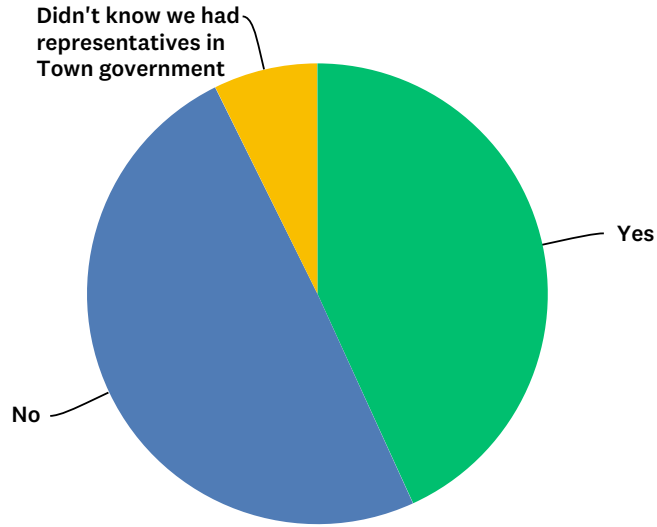
ANSWER CHOICES	RESPONSES	
Yes	43.20%	1,702
No	49.49%	1,950
Didn't know we had representatives in Town government	7.31%	288
TOTAL		3,940

Q18 Have members of your household been in contact with your Town Meeting Representatives? (Choose all that apply)

Answered: 3,936   Skipped: 638
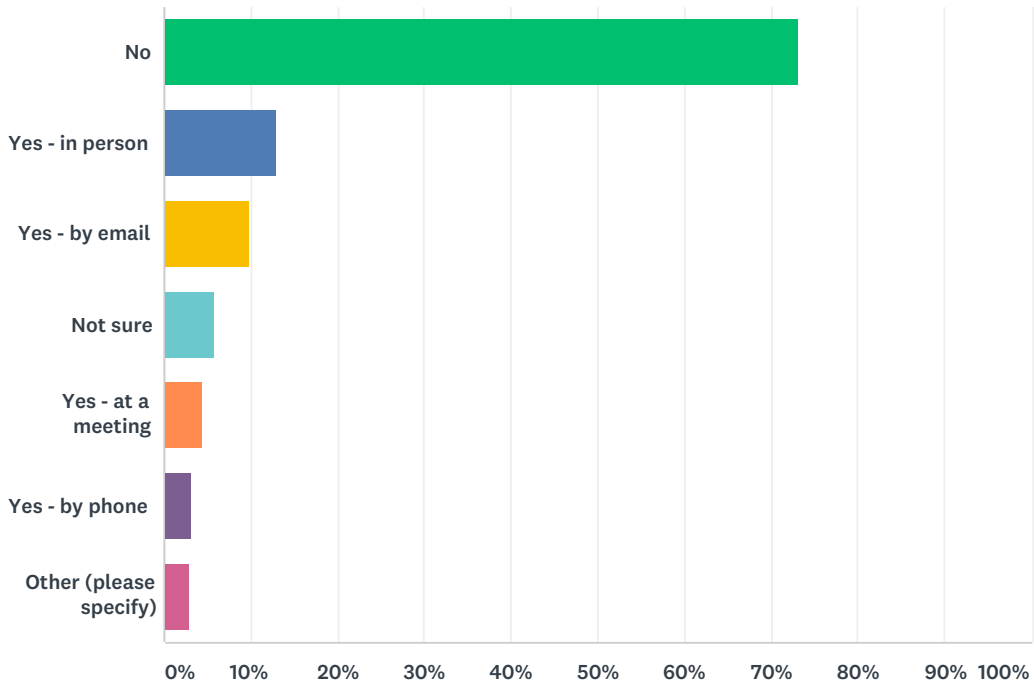
ANSWER CHOICES	RESPONSES	
No	73.12%	2,878
Yes - in person	12.93%	509
Yes - by email	9.93%	391
Not sure	5.82%	229
Yes - at a meeting	4.40%	173
Yes - by phone	3.10%	122
Other (please specify)	3.00%	118
Total Respondents: 3,936		

Q19 Please share additional comments about precinct meetings or communicating with Town Meeting Representatives.

Answered: 496   Skipped: 4,078

Q20 Do members of your household read the Warrant prior to Town Meeting?

Answered: 3,930   Skipped: 644
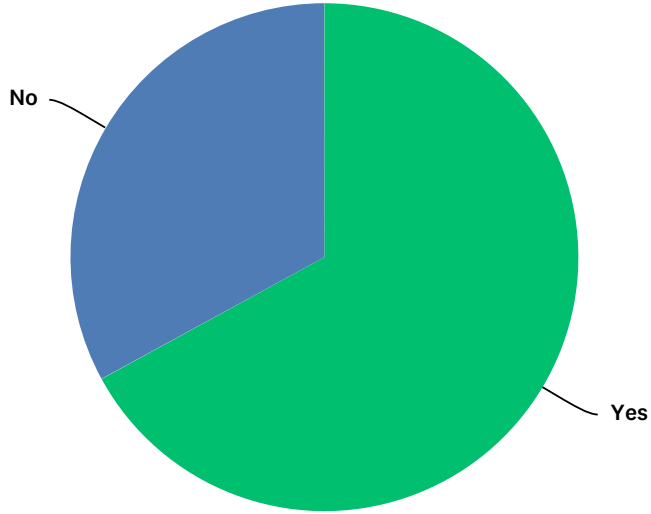
ANSWER CHOICES	RESPONSES	
Yes	67.05%	2,635
No	32.95%	1,295
TOTAL		3,930

Q21 How would your household prefer to get the warrant?

Answered: 3,926   Skipped: 648
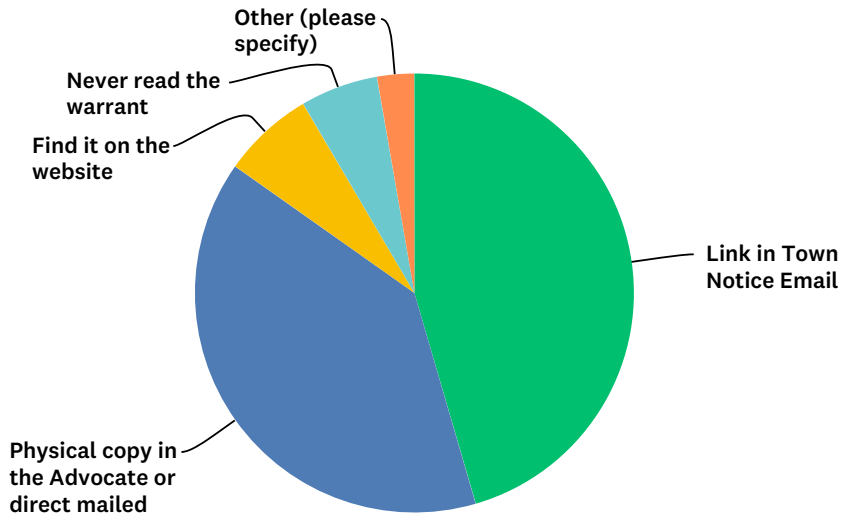
ANSWER CHOICES	RESPONSES	
Link in Town Notice Email	45.49%	1,786
Physical copy in the Advocate or direct mailed	39.30%	1,543
Find it on the website	6.75%	265
Never read the warrant	5.73%	225
Other (please specify)	2.73%	107
TOTAL		3,926

Q22 The Town uses Town Notice (an email residents can sign up to receive) to publicize public health and public works alerts, election information, office closings, trash & recycling alerts, and special Town related forums and events. Are members of your household subscribed?

Answered: 3,916   Skipped: 658
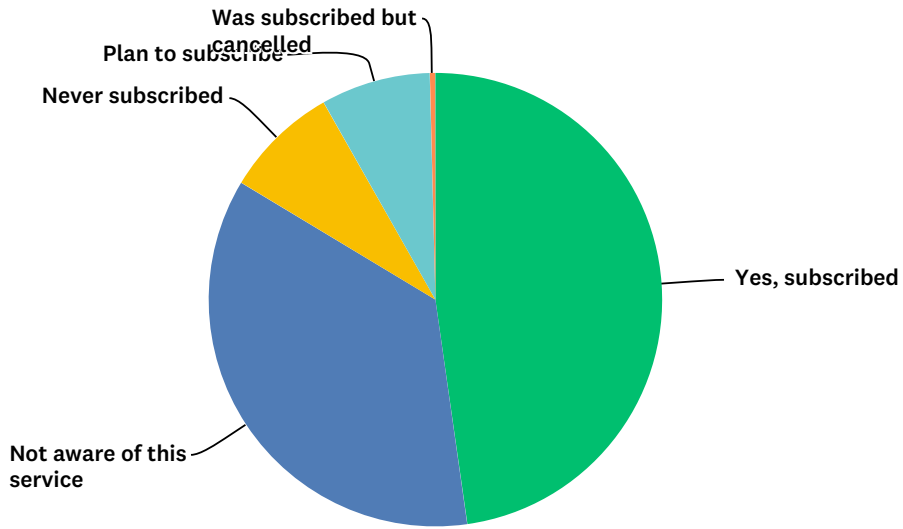
ANSWER CHOICES	RESPONSES	
Yes, subscribed	47.75%	1,870
Not aware of this service	35.88%	1,405
Never subscribed	8.17%	320
Plan to subscribe	7.81%	306
Was subscribed but cancelled	0.38%	15
TOTAL		3,916

Q23 To help the Town better focus its communication efforts, what are the primary methods members of your household rely on to learn about Town of Arlington initiatives and events? (Choose up to FOUR)

Answered: 3,909   Skipped: 665
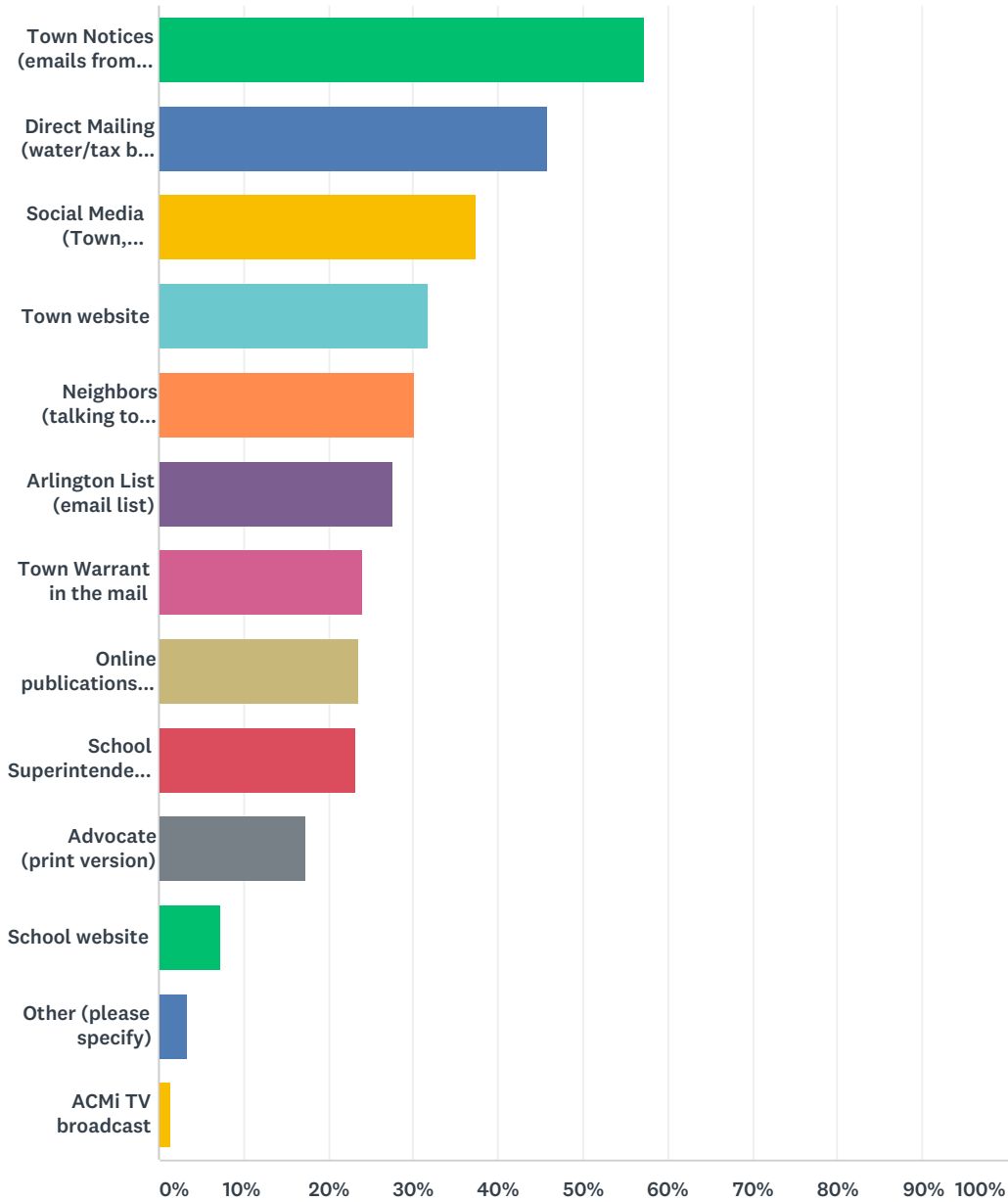
ANSWER CHOICES	RESPONSES	
Town Notices (emails from Town)	57.35%	2,242
Direct Mailing (water/tax bill inserts, special mailing, postcards, letters)	45.82%	1,791
Social Media (Town, Advocate, Patch, neighbors, etc. on Facebook or Twitter)	37.38%	1,461
Town website	31.77%	1,242

Neighbors (talking to neighbors)	30.21%	1,181
Arlington List (email list)	27.60%	1,079
Town Warrant in the mail	24.00%	938
Online publications (Patch, Advocate, Town Website, Your Arlington, etc.)	23.69%	926
School Superintendent's Monthly Newsletter (email)	23.31%	911
Advocate (print version)	17.40%	680
School website	7.32%	286
Other (please specify)	3.30%	129
ACMi TV broadcast	1.56%	61
Total Respondents: 3,909		

Q24 Please share additional comments about Town Notices.

Answered: 275   Skipped: 4,299

Q25 From this list, which FOUR standards for town government are most important to you.

Answered: 3,876   Skipped: 698
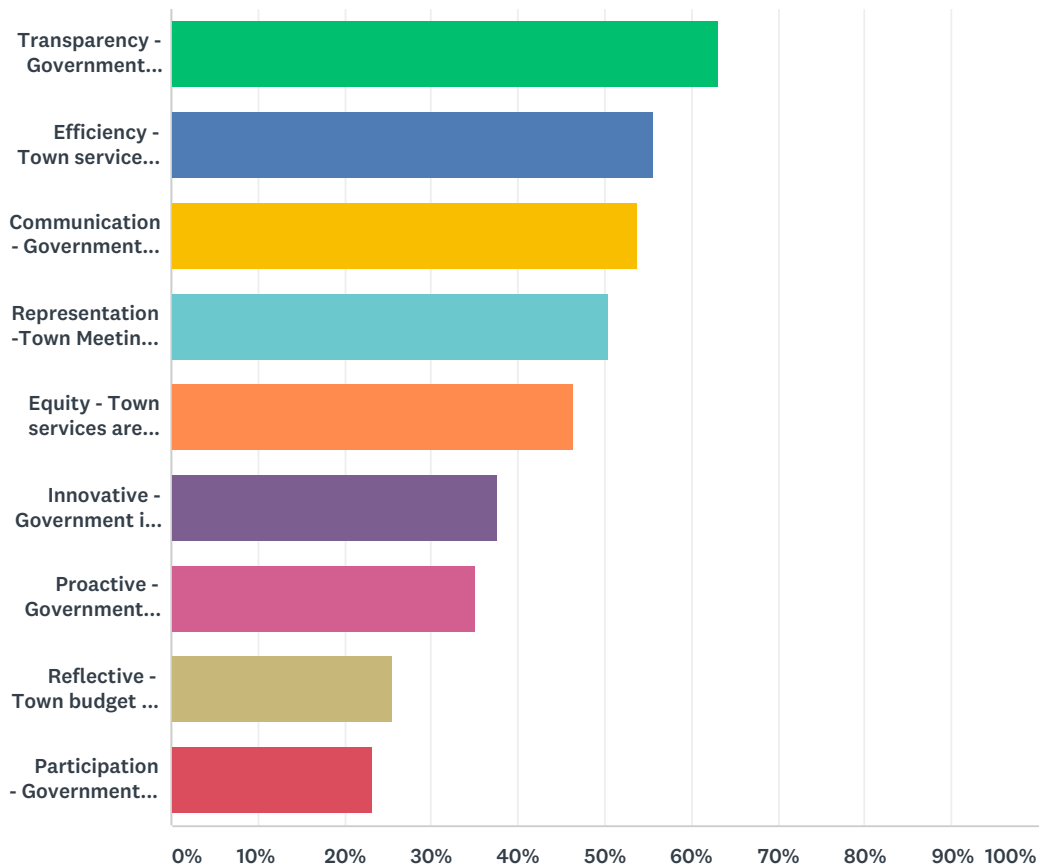
ANSWER CHOICES	RESPONSES	
Transparency - Government functions are transparent, accessible, and accountable	63.26%	2,452
Efficiency - Town services are delivered efficiently and cost effectively	55.73%	2,160
Communication - Government effectively communicates with the community	53.69%	2,081
Representation -Town Meeting and Town Committees represent community interests	50.46%	1,956
Equity - Town services are distributed fairly and equitably in the community	46.36%	1,797
Innovative - Government is receptive to new ideas, services, and methods	37.64%	1,459
Proactive - Government anticipates and is prepared to respond to unexpected events	35.06%	1,359
Reflective - Town budget and priorities accurately reflect community values	25.54%	990
Participation - Government actively encourages public participation	23.25%	901
Total Respondents: 3,876		

Q26 Is this the first time your household has taken the Annual Town Survey?

Answered: 3,835   Skipped: 739
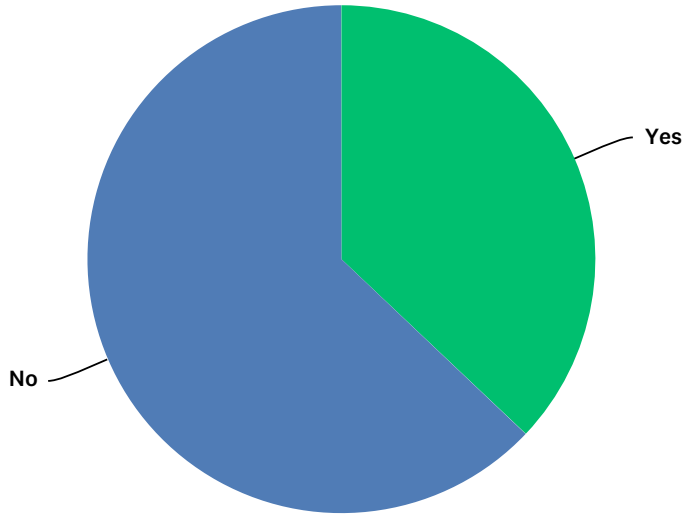
ANSWER CHOICES	RESPONSES	
Yes	37.08%	1,422
No	62.92%	2,413
TOTAL		3,835

Q27 Please provide your precinct number (look up precinct number).

Answered: 3,729   Skipped: 845
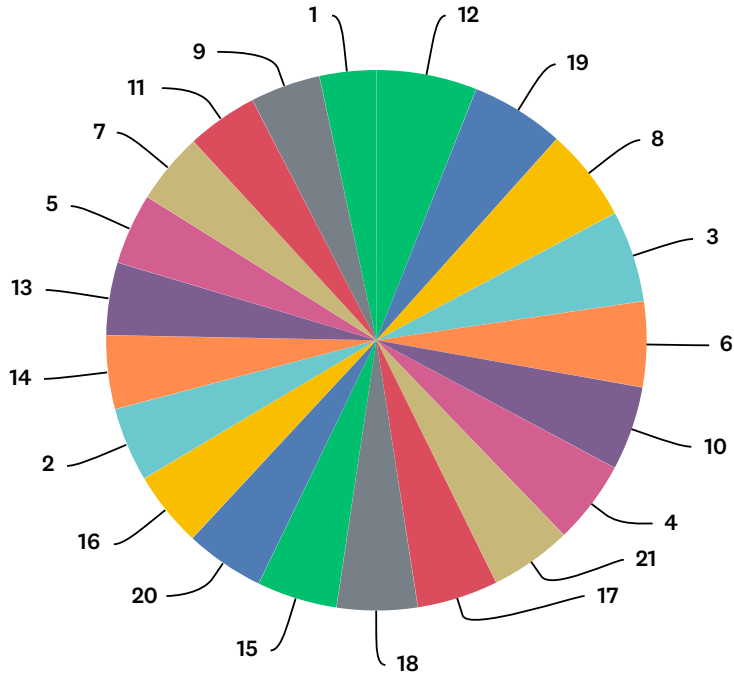
ANSWER CHOICES	RESPONSES	
12	6.03%	225
19	5.60%	209
8	5.58%	208
3	5.47%	204
6	5.12%	191
10	5.01%	187
4	4.99%	186
21	4.88%	182
17	4.85%	181
18	4.83%	180
15	4.80%	179
20	4.75%	177
16	4.53%	169
2	4.45%	166
14	4.40%	164
13	4.34%	162
5	4.26%	159

7	4.26%	159
11	4.24%	158
9	4.21%	157
1	3.38%	126
TOTAL		3,729

Q28 How many people are in your household, including yourself?

Answered: 3,867   Skipped: 707
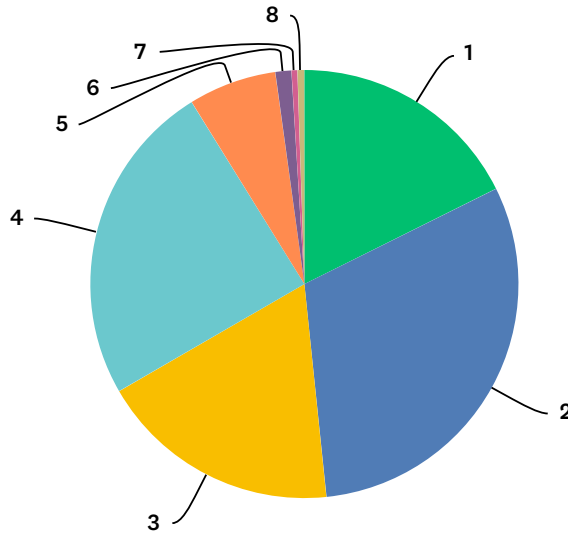
ANSWER CHOICES	RESPONSES	
1	17.66%	683
2	30.70%	1,187
3	18.31%	708
4	24.52%	948
5	6.65%	257
6	1.22%	47
7	0.44%	17
8	0.52%	20
TOTAL		3,867

Q29 What is YOUR age?

Answered: 674   Skipped: 3,900
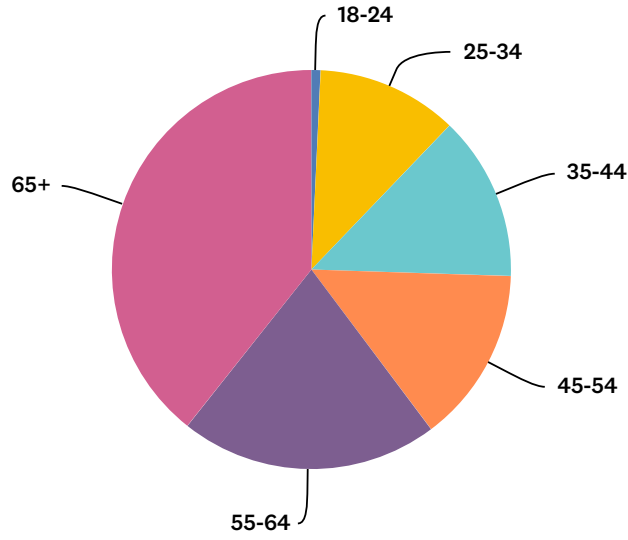
ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.74%	5
25-34	11.42%	77
35-44	13.35%	90
45-54	14.24%	96
55-64	20.92%	141
65+	39.32%	265
TOTAL		674

Q30 What is the age of the...?

Answered: 1,164   Skipped: 3,410
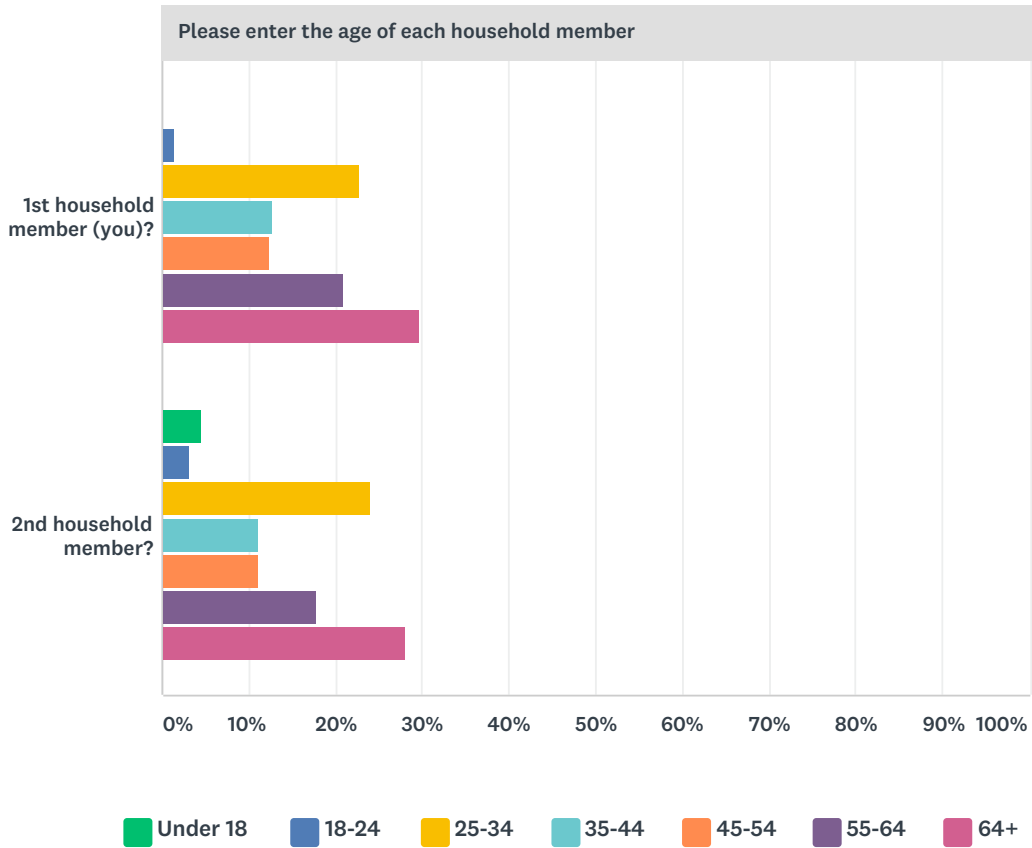
Please enter the age of each household member

Legend: ■ Under 18 ■ 18-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 64+

Please enter the age of each household member								
	UNDER 18	**18-24**	**25-34**	**35-44**	**45-54**	**55-64**	**64+**	**TOTAL**
1st household member (you)?	0.00% 0	1.37% 16	22.85% 266	12.71% 148	12.29% 143	20.96% 244	29.81% 347	1,164
2nd household member?	4.58% 53	3.20% 37	24.11% 279	11.06% 128	11.15% 129	17.80% 206	28.09% 325	1,157

Q31 What is the age of the...?

Answered: 701   Skipped: 3,873
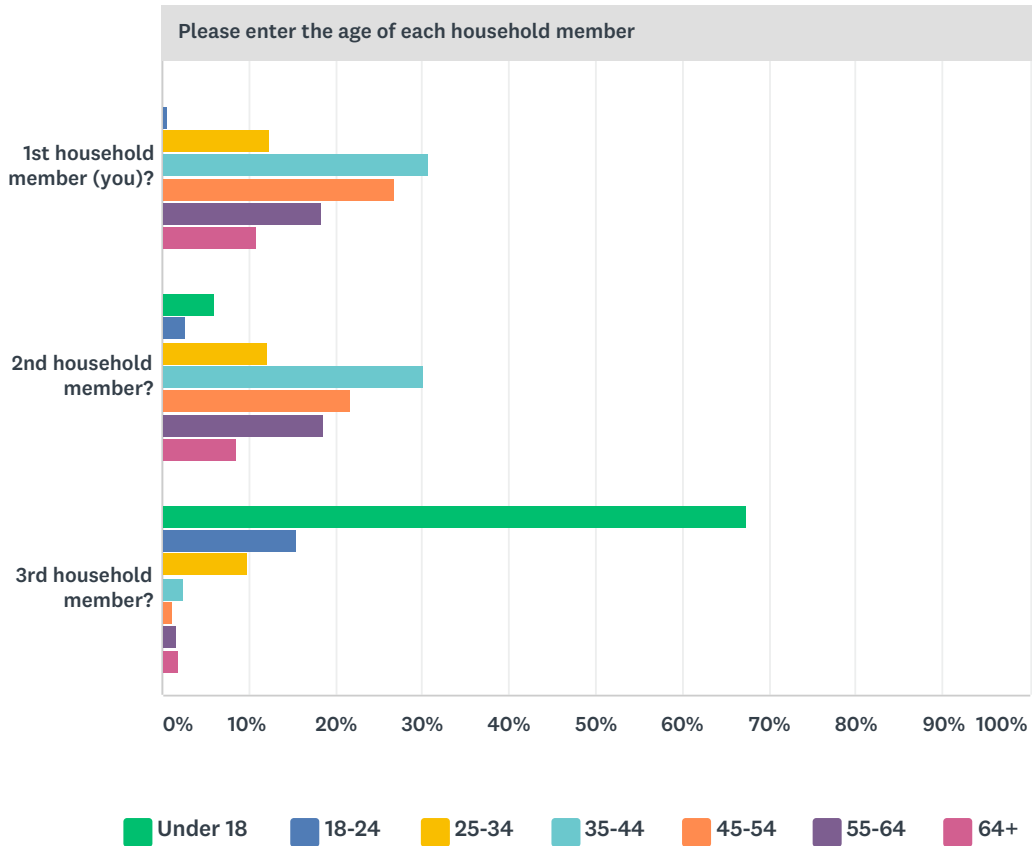
Please enter the age of each household member

| | Under 18 | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 64+ |

Please enter the age of each household member

	UNDER 18	18-24	25-34	35-44	45-54	55-64	64+	TOTAL
1st household member (you)?	0.29% 2	0.71% 5	12.41% 87	30.67% 215	26.68% 187	18.40% 129	10.84% 76	701
2nd household member?	6.02% 42	2.72% 19	12.03% 84	30.23% 211	21.78% 152	18.62% 130	8.60% 60	698
3rd household member?	67.39% 467	15.44% 107	9.81% 68	2.45% 17	1.30% 9	1.73% 12	1.88% 13	693

Q32 What is the age of the...?

Answered: 932   Skipped: 3,642
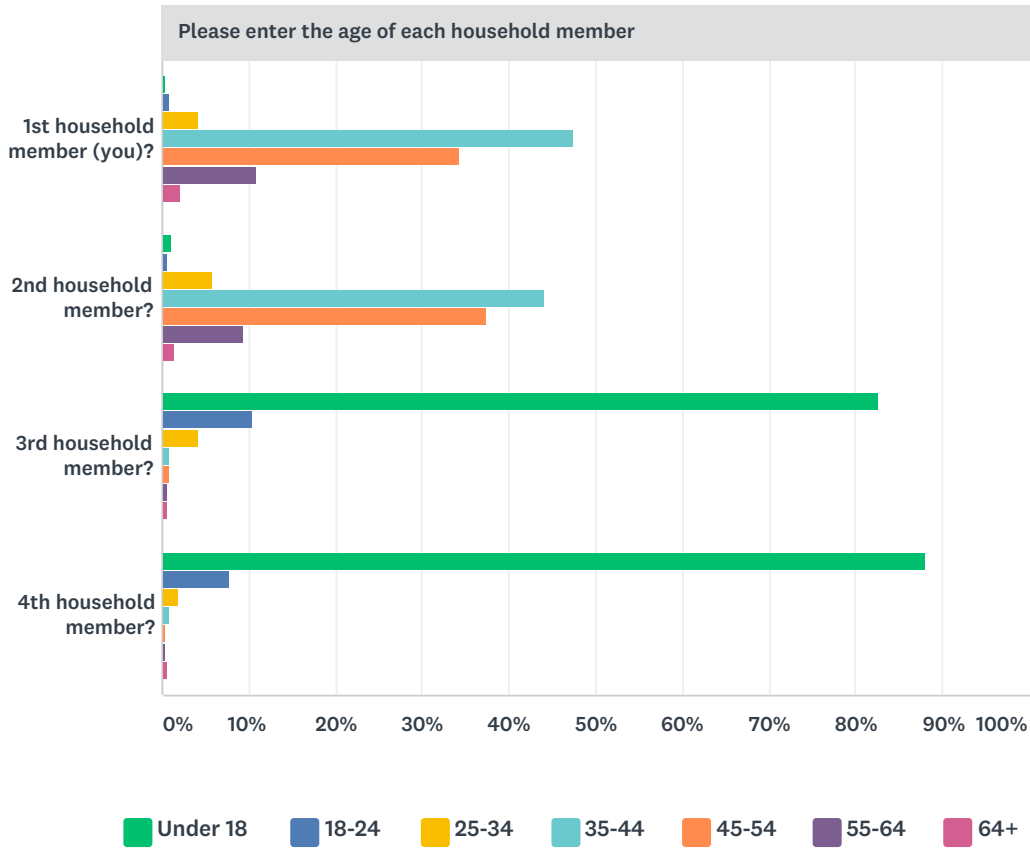
Please enter the age of each household member

| | Under 18 | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 64+ |

Please enter the age of each household member								
	UNDER 18	**18-24**	**25-34**	**35-44**	**45-54**	**55-64**	**64+**	**TOTAL**
1st household member (you)?	0.32% 3	0.75% 7	4.18% 39	47.53% 443	34.23% 319	10.94% 102	2.04% 19	932
2nd household member?	0.97% 9	0.65% 6	5.81% 54	44.19% 411	37.53% 349	9.35% 87	1.51% 14	930
3rd household member?	82.54% 766	10.56% 98	4.20% 39	0.75% 7	0.75% 7	0.54% 5	0.65% 6	928
4th household member?	88.11% 815	7.68% 71	1.95% 18	0.86% 8	0.43% 4	0.43% 4	0.54% 5	925

Q33 What is the age of the...?

Answered: 253   Skipped: 4,321
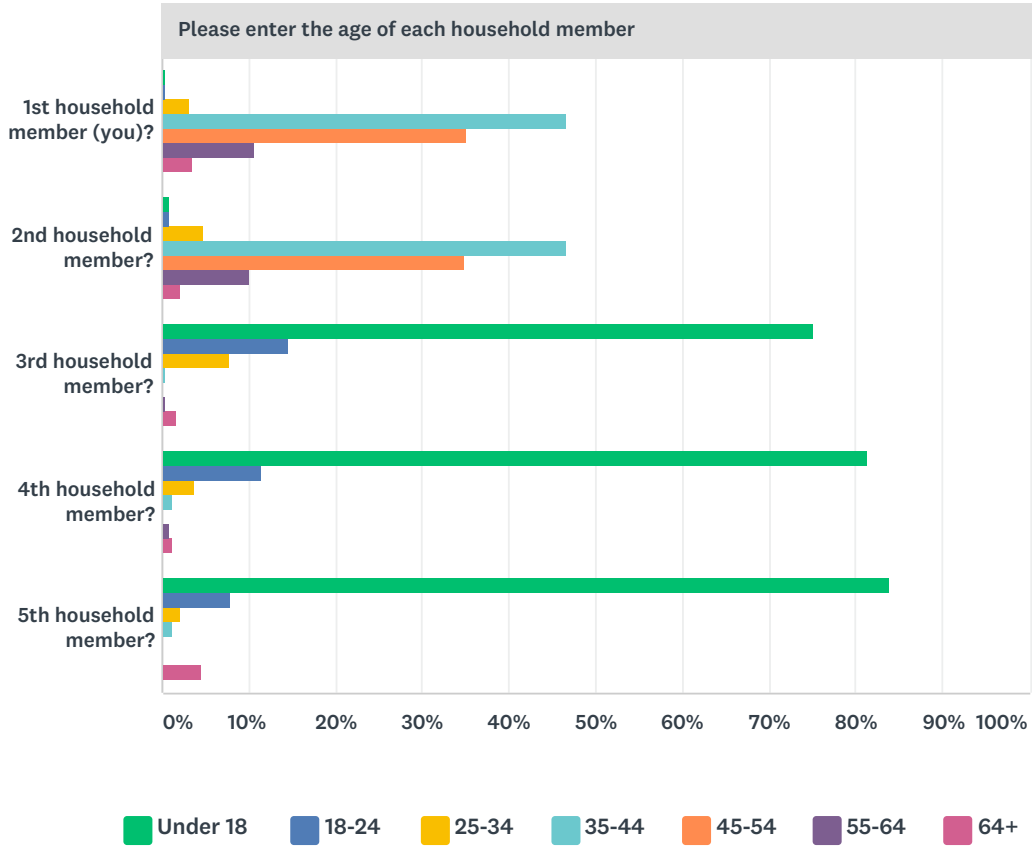
Please enter the age of each household member

| | Under 18 | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 64+ |

Please enter the age of each household member

	UNDER 18	18-24	25-34	35-44	45-54	55-64	64+	TOTAL
1st household member (you)?	0.40% 1	0.40% 1	3.16% 8	46.64% 118	35.18% 89	10.67% 27	3.56% 9	253
2nd household member?	0.80% 2	0.80% 2	4.82% 12	46.59% 116	34.94% 87	10.04% 25	2.01% 5	249
3rd household member?	75.10% 184	14.69% 36	7.76% 19	0.41% 1	0.00% 0	0.41% 1	1.63% 4	245
4th household member?	81.40% 197	11.57% 28	3.72% 9	1.24% 3	0.00% 0	0.83% 2	1.24% 3	242
5th household member?	83.97% 199	8.02% 19	2.11% 5	1.27% 3	0.00% 0	0.00% 0	4.64% 11	237

Q34 What is the age of the...?

Answered: 44   Skipped: 4,530
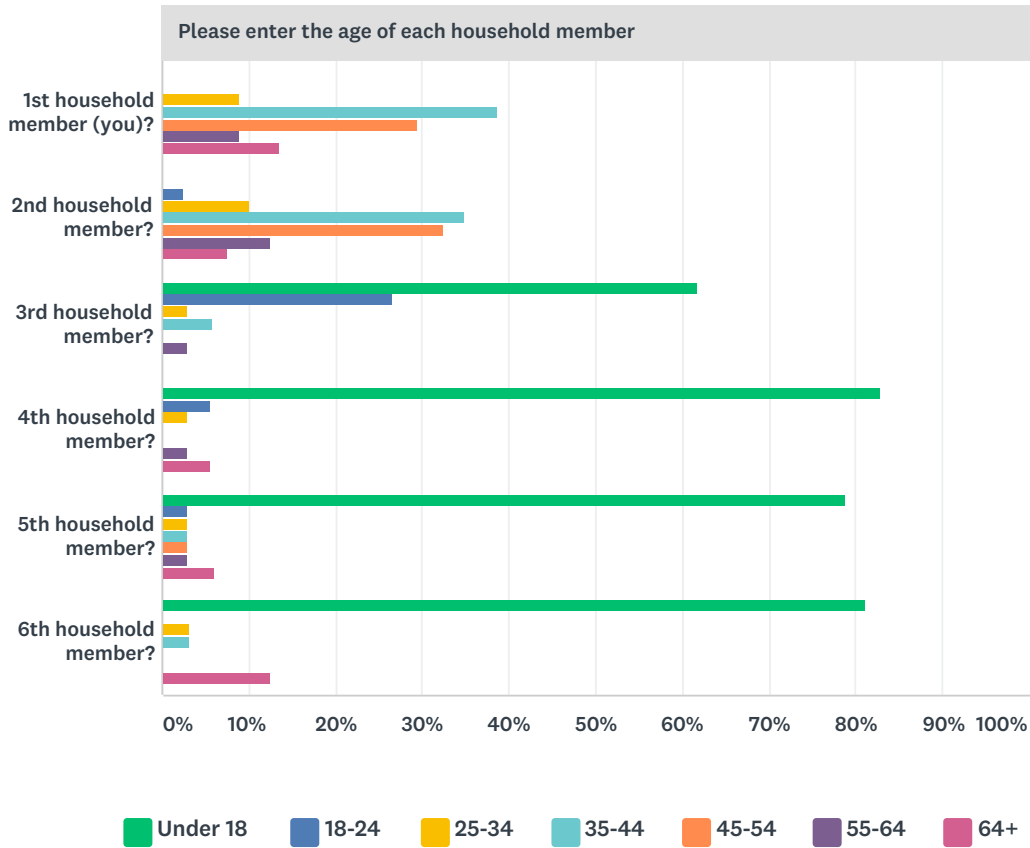
Please enter the age of each household member

Legend: ■ Under 18 ■ 18-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 64+

Please enter the age of each household member								
	UNDER 18	18-24	25-34	35-44	45-54	55-64	64+	TOTAL
1st household member (you)?	0.00% 0	0.00% 0	9.09% 4	38.64% 17	29.55% 13	9.09% 4	13.64% 6	44
2nd household member?	0.00% 0	2.50% 1	10.00% 4	35.00% 14	32.50% 13	12.50% 5	7.50% 3	40
3rd household member?	61.76% 21	26.47% 9	2.94% 1	5.88% 2	0.00% 0	2.94% 1	0.00% 0	34
4th household member?	82.86% 29	5.71% 2	2.86% 1	0.00% 0	0.00% 0	2.86% 1	5.71% 2	35
5th household member?	78.79% 26	3.03% 1	3.03% 1	3.03% 1	3.03% 1	3.03% 1	6.06% 2	33
6th household member?	81.25% 26	0.00% 0	3.13% 1	3.13% 1	0.00% 0	0.00% 0	12.50% 4	32

Q35 What is the age of the...?

Answered: 17   Skipped: 4,557
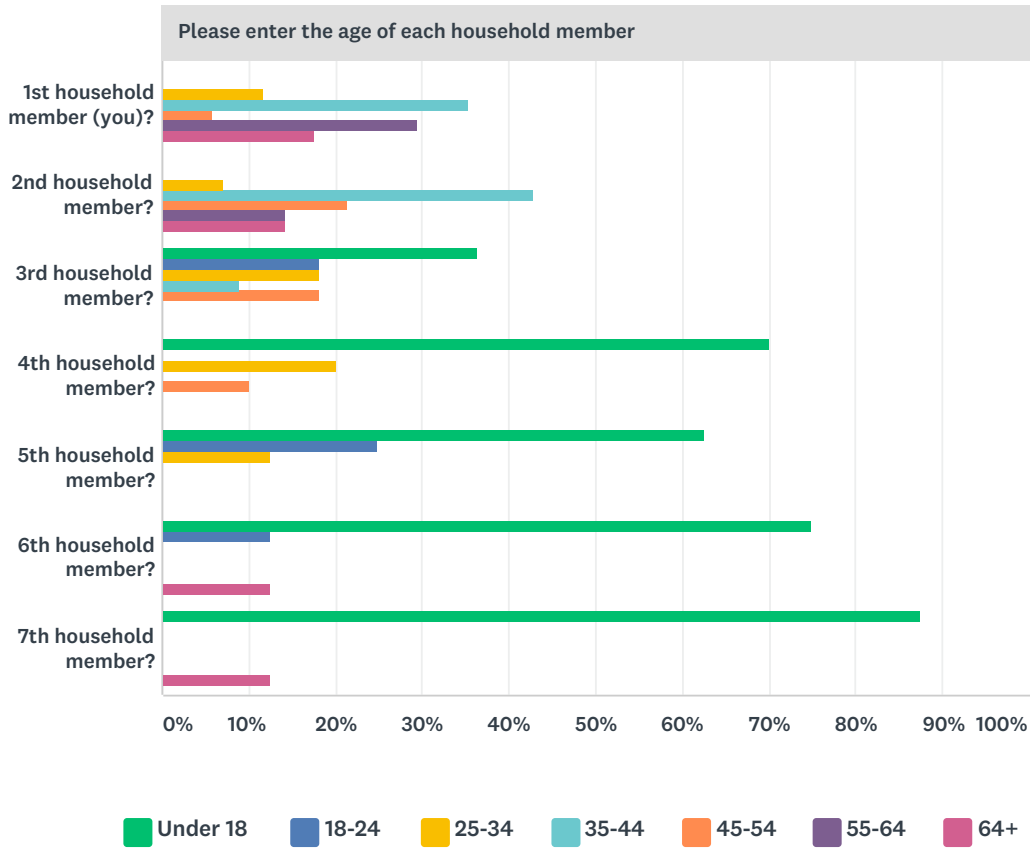
Please enter the age of each household member

| | ■ Under 18 | ■ 18-24 | ■ 25-34 | ■ 35-44 | ■ 45-54 | ■ 55-64 | ■ 64+ |

Please enter the age of each household member								
	UNDER 18	**18-24**	**25-34**	**35-44**	**45-54**	**55-64**	**64+**	**TOTAL**
1st household member (you)?	0.00% 0	0.00% 0	11.76% 2	35.29% 6	5.88% 1	29.41% 5	17.65% 3	17
2nd household member?	0.00% 0	0.00% 0	7.14% 1	42.86% 6	21.43% 3	14.29% 2	14.29% 2	14
3rd household member?	36.36% 4	18.18% 2	18.18% 2	9.09% 1	18.18% 2	0.00% 0	0.00% 0	11
4th household member?	70.00% 7	0.00% 0	20.00% 2	0.00% 0	10.00% 1	0.00% 0	0.00% 0	10
5th household member?	62.50% 5	25.00% 2	12.50% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	8
6th household member?	75.00% 6	12.50% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12.50% 1	8
7th household member?	87.50% 7	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12.50% 1	8

Q36 What is the age of the...?

Answered: 18   Skipped: 4,556
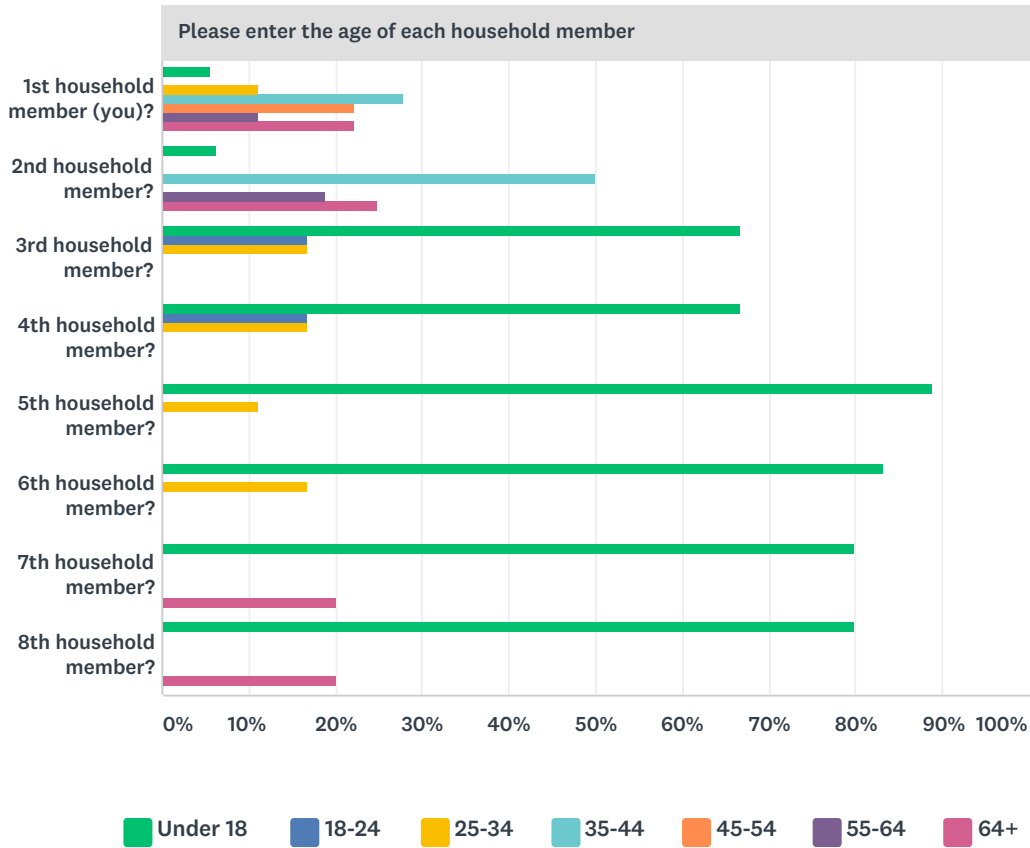
Please enter the age of each household member

Legend: ■ Under 18 ■ 18-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 64+

Please enter the age of each household member

|	UNDER 18	18-24	25-34	35-44	45-54	55-64	64+	TOTAL
1st household member (you)?	5.56% 1	0.00% 0	11.11% 2	27.78% 5	22.22% 4	11.11% 2	22.22% 4	18
2nd household member?	6.25% 1	0.00% 0	0.00% 0	50.00% 8	0.00% 0	18.75% 3	25.00% 4	16
3rd household member?	66.67% 8	16.67% 2	16.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12
4th household member?	66.67% 8	16.67% 2	16.67% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	12
5th household member?	88.89% 8	0.00% 0	11.11% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	9
6th household member?	83.33% 5	0.00% 0	16.67% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	6
7th household member?	80.00% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	20.00% 1	5
8th household member?	80.00% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	20.00% 1	5

Q37 Indicate the number of years lived in Arlington.

Answered: 3,854   Skipped: 720
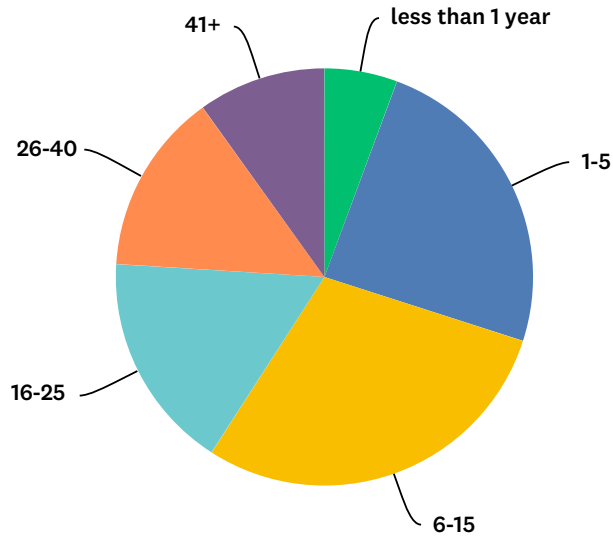
ANSWER CHOICES	RESPONSES	
less than 1 year	5.66%	218
1-5	24.31%	937
6-15	29.14%	1,123
16-25	16.89%	651
26-40	14.09%	543
41+	9.91%	382
TOTAL		3,854

Q38 What is the best description of your housing?

Answered: 3,849   Skipped: 725
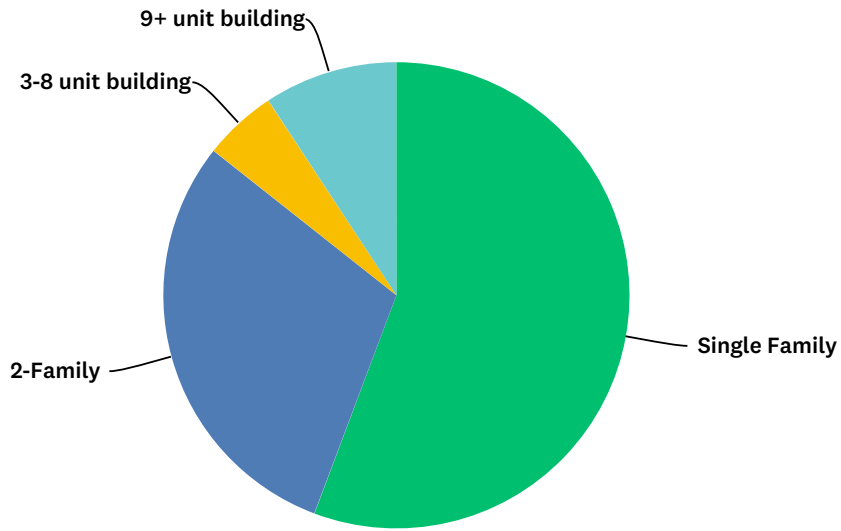
ANSWER CHOICES	RESPONSES	
Single Family	55.73%	2,145
2-Family	29.93%	1,152
3-8 unit building	5.09%	196
9+ unit building	9.25%	356
TOTAL		3,849

Q39 Does your household own or rent?

Answered: 3,822   Skipped: 752
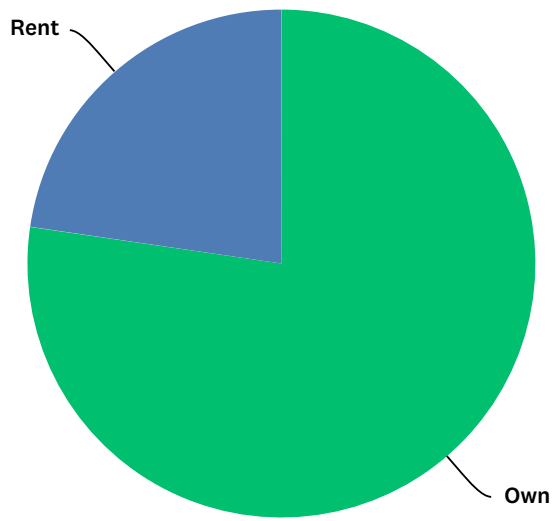
ANSWER CHOICES	RESPONSES	
Own	77.32%	2,955
Rent	22.68%	867
TOTAL		3,822

Q40 What was your annual household income in 2018?

Answered: 3,558   Skipped: 1,016
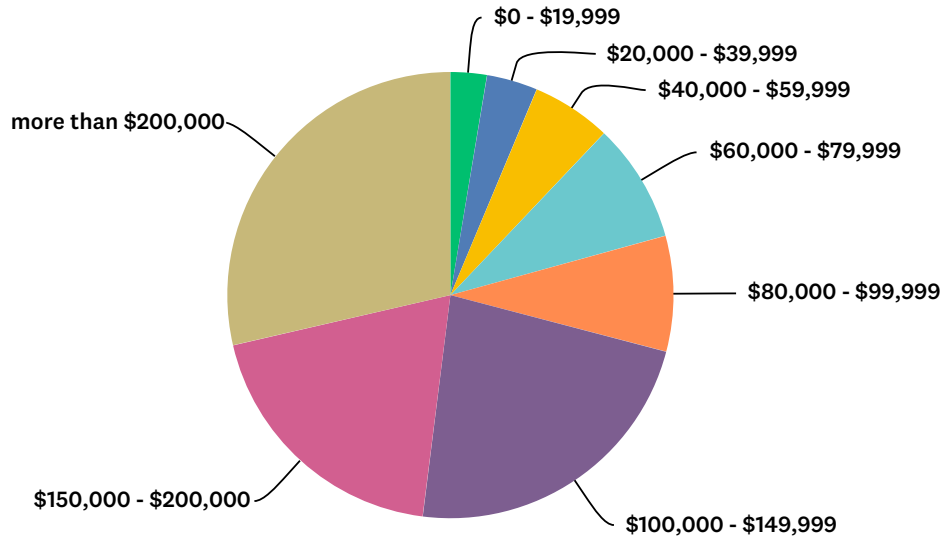
ANSWER CHOICES	RESPONSES	
$0 - $19,999	2.64%	94
$20,000 - $39,999	3.68%	131
$40,000 - $59,999	5.76%	205
$60,000 - $79,999	8.63%	307
$80,000 - $99,999	8.38%	298
$100,000 - $149,999	22.91%	815
$150,000 - $200,000	19.39%	690
more than $200,000	28.61%	1,018
TOTAL		3,558

Q41 What is the highest level of education completed by a member of your household?

Answered: 3,837   Skipped: 737
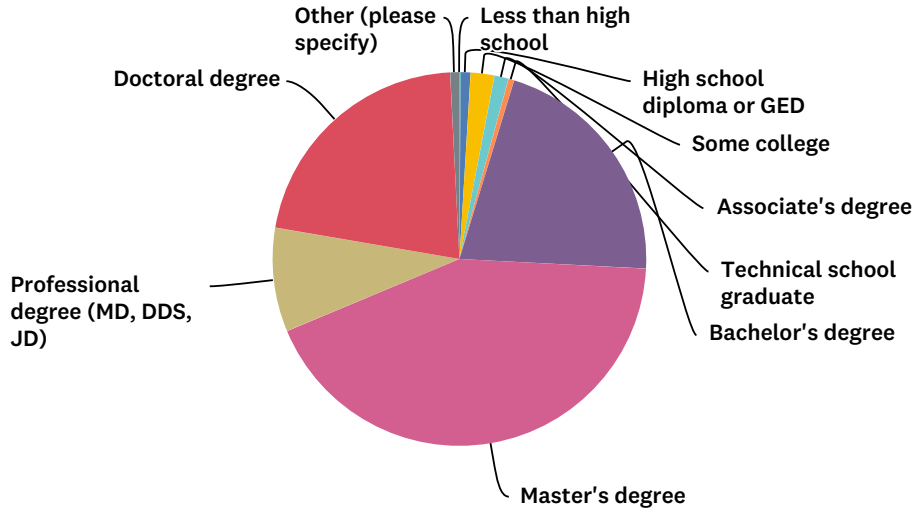
ANSWER CHOICES	RESPONSES	
Less than high school	0.10%	4
High school diploma or GED	0.86%	33
Some college	2.06%	79
Associate's degree	1.22%	47
Technical school graduate	0.50%	19
Bachelor's degree	21.08%	809
Master's degree	42.87%	1,645
Professional degree (MD, DDS, JD)	8.99%	345
Doctoral degree	21.53%	826
Other (please specify)	0.78%	30
TOTAL		3,837

Q42 Please check all that apply to identify the racial and ethnic group(s) of your household members:

Answered: 3,722   Skipped: 852
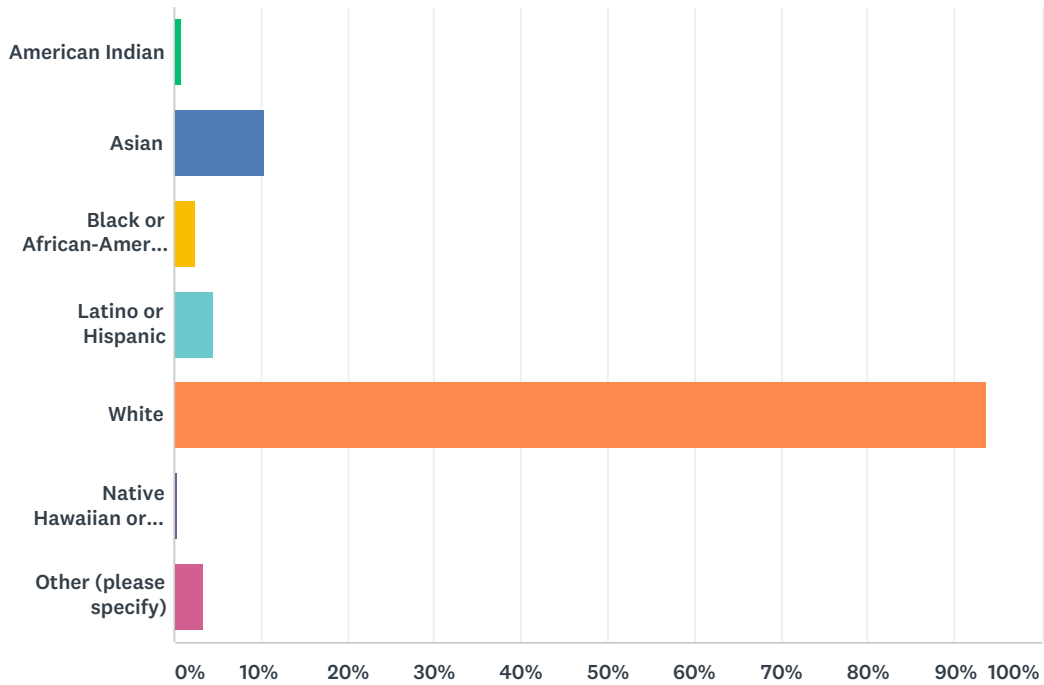
ANSWER CHOICES	RESPONSES	
American Indian	0.75%	28
Asian	10.56%	393
Black or African-American	2.61%	97
Latino or Hispanic	4.54%	169
White	93.74%	3,489
Native Hawaiian or Other Pacific Islander	0.38%	14
Other (please specify)	3.28%	122
Total Respondents: 3,722		

Q43 Please share any comments or questions you have about Envision Arlington or the survey.

Answered: 483   Skipped: 4,091

Q44 If you are interested in being contacted by Envision Arlington volunteers to learn more, please check the areas you are interested in learning about.

Answered: 370   Skipped: 4,204
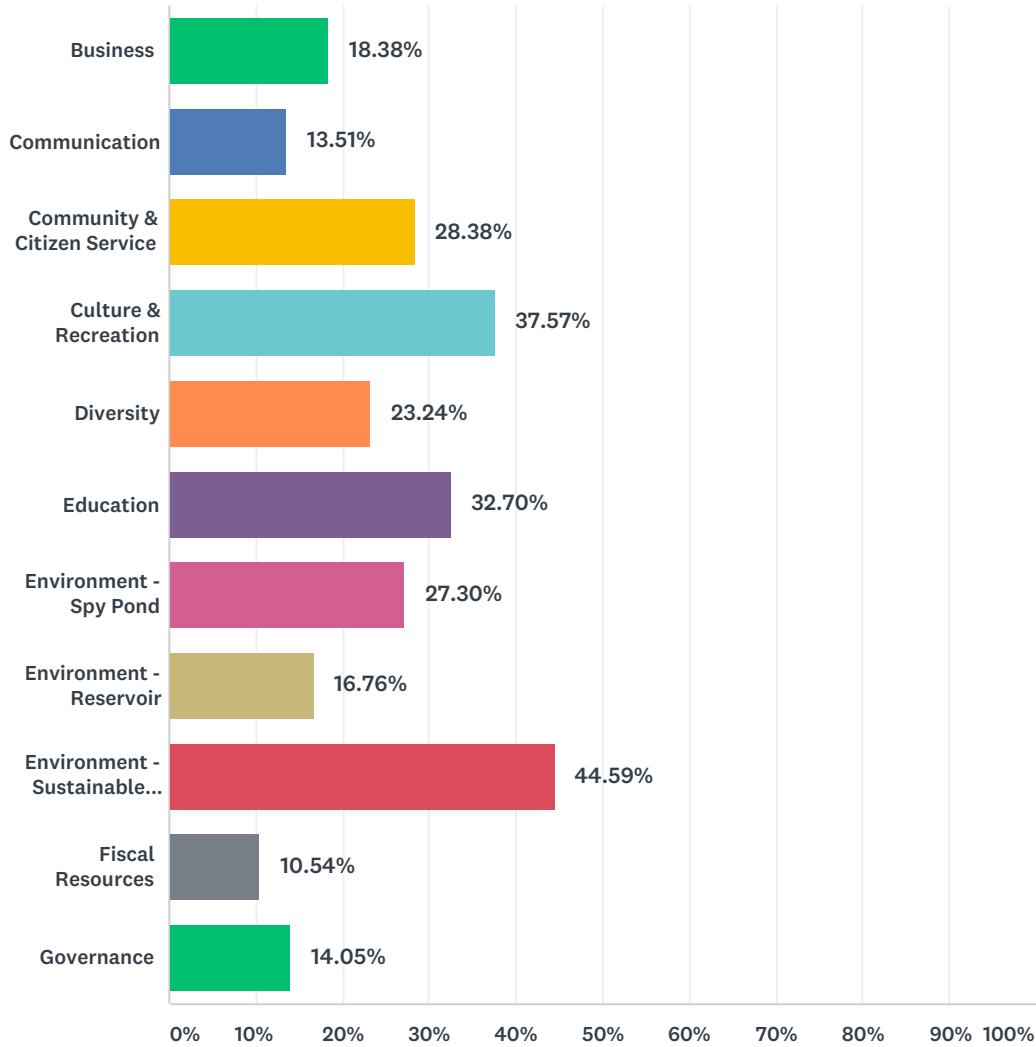
ANSWER CHOICES	RESPONSES	
Business (1)	18.38%	68
Communication (2)	13.51%	50
Community & Citizen Service (3)	28.38%	105
Culture & Recreation (4)	37.57%	139
Diversity (5)	23.24%	86
Education (6)	32.70%	121
Environment - Spy Pond (7)	27.30%	101
Environment - Reservoir (8)	16.76%	62

Environment - Sustainable Arlington (9)	44.59%	165
Fiscal Resources (10)	10.54%	39
Governance (11)	14.05%	52
Total Respondents: 370		

BASIC STATISTICS

Minimum	Maximum	Median	Mean	Standard Deviation
1.00	11.00	6.00	5.92	2.82

Q45 If you indicated interest in one of our interest areas, please provide your contact information so a volunteer can speak with you.

Answered: 341   Skipped: 4,233

ANSWER CHOICES	RESPONSES	
Name	99.41%	339
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	99.12%	338
Phone Number	76.83%	262