

COMMUNITY SAFETY

POLICE DEPARTMENT



Department Overview

The Arlington Police Department is proud to provide quality services to the citizens of the Town of Arlington. The Department operates under a community-policing model that encourages citizen participation in solving problems of crime, fear of crime, and quality of life issues. The mission of the Arlington Police Department is to promote, preserve, and deliver quality services and to ensure the safety of all members of the community.

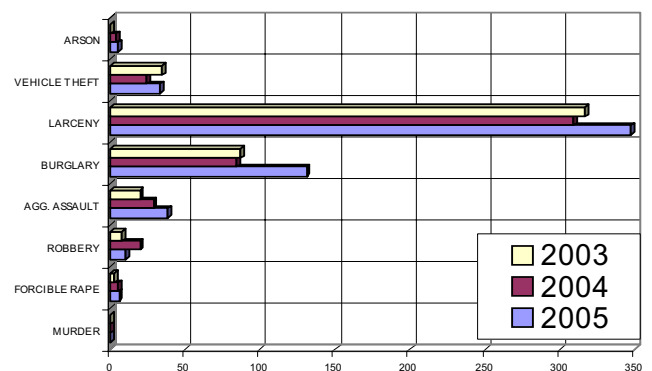
Structurally, the Department is divided into operational and support functions. A command staff of three captains assists Chief Frederick Ryan in departmental planning, budgeting, and operation. The captains manage the Community Service Division, the Support Services Division, and the Professional Standards/Accreditation Office. The Community Services Division is responsible for operations (patrol functions), critical incident planning and response, community policing programs, special event planning, traffic and parking management, animal control, school safety, grants coordination, and effective interaction with the community. The Support Services Division is responsible for criminal investigation, officer training, firearms licensing, hackney licensing, outside details, maintenance of departmental records, acquisition of vehicles and other support logistics, and E-911 dispatch functions. The Professional Standards/Accreditation Office is tasked with developing policies and procedures, working toward State Accreditation and Certification, investigating citizen complaints, and proactively addressing issues of professional standards and accountability.

Like all other departments in Arlington, the Police Department has been challenged by recent reductions in revenue. The Department currently has a total of sixty-one sworn personnel and six full time and one part time non-sworn personnel. This represents one of the lowest levels of manning in many years and will eventually necessitate a reassessment of, and probable reduction in services provided by the Department. Whatever the eventual outcome of such assessment, responding to issues of crime and the safety of persons in Arlington will continue to be the primary goal of the Department.

Crime in Arlington

The Arlington Police Department collects incident information using a system called the National Incident-Based Reporting System, or NIBRS. NIBRS is an improvement on a system known as the Uniform Crime Reporting Program, or UCR. Since 1930, the F.B.I. has administered the UCR Program using statistics supplied by the various states. At the present time, the F.B.I. is encouraging states and local agencies to switch to NIBRS, which provides a more accurate picture of crime in any given community. Only twenty-four states (including Massachusetts) have been certified yet and, until more agencies successfully migrate to the NIBRS format, the F.B.I. continues to report crime trends and data in the UCR format. To give context to Arlington's statistics, included is a chart of UCR Part I index crimes in Arlington, comparing 2004 to 2005.

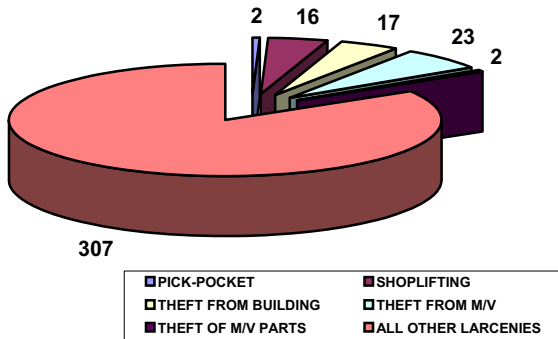
UCR PART I CRIMES - ARLINGTON 2003 TO 2005



As can be seen in the chart, crimes against property, with the exception of arson fell in 2004 while violent crime against persons increased. An exception was the category of murder/non-negligent homicide, which stayed at zero. The changes in the numbers, however, do not indicate a significant rise or decline in the overall rate of crime in Arlington. The change in the number of robberies, for instance, is dramatic when viewed as a percentage but when taken as a whole number still represents a significantly small number for a New England community the size of Arlington. As is clear by the chart, larcenies continue to be the most common crime in Arlington.

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**LARCENIES IN ARLINGTON
2005**



The federal government reports crime in rates per 100,000 population. The number of larcenies in Arlington for 2005 translates to a rate of 866 per 100,000. For the year 2003 (the last year available) the overall rate per 100,000 for larcenies in Massachusetts was 1,613. When seen in context, the rate for Arlington is well below average for the state.

Community Services

Patrol

The Community Services (patrol) Division responded to 22,603 calls for services during 2005, a decrease of 366 calls (1.6%) as compared to 2004. The majority of calls for services involve services other than responding to crimes. For instance, the Department responded to 1301 alarm calls, 6465 general service calls, 1509 disturbance calls, 482 calls related to suspicious activity, 601 medical assists, and 283 animal calls during 2005. The Community Services Division also investigated 262 reports of missing persons.

TRAFFIC

During 2005, The Police Department investigated 907 motor vehicle crashes. This number was eighty-seven higher than for 2004. Of that number, none was a bicycle accident, 141 were crashes with injury, and 716 were crashes without injury. The most dangerous location in Arlington during 2005 continued to be Massachusetts Avenue at Pleasant Street. This is also the busiest intersection in town and a designated state highway and truck route. The Department recorded sixteen crashes there in 2005. The intersection of Mystic Street and Summer Street (11 crashes) and 23 Massachusetts Avenue (11 crashes) were also trouble spots. Traffic enforcement was hampered again this year by a reduction in force in the general patrol division that necessitated the frequent reassignment of traffic personnel to regular patrol duties. If staffing can be increased next year, it is anticipated that the number of crashes town-wide can be reduced through more vigorous enforcement and directed patrol.

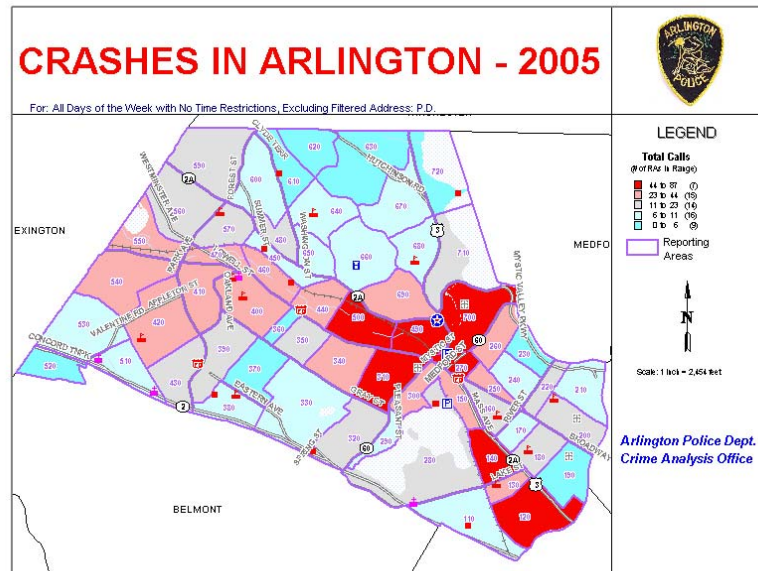
TOP TWELVE CRASH SITES – 2005

# of Crashes	LOCATION
16	Mass Ave @ Pleasant St
11	23 Mass Ave
11	Mystic St @ Summer St
9	905 Mass Ave
7	1398 Mass Ave
7	1425 Mass Ave
7	324 Mass Ave
7	Appleton St @ Park Ave
7	Medford St @ Mystic Valley Pkwy
6	Chestnut St @ Mystic St
6	Concord Tnpk @ Pleasant St
6	Oakland Ave @ Park Ave

Activity	Month												Totals
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
EMERGENCY CALLS	1789 84%	1595 81%	1725 79%	1669 75%	1954 77%	1973 80%	1907 81%	1904 80%	2016 79%	1921 82%	2072 82%	2078 82%	22603
POLICE REPORTS	203 10%	218 11%	269 12%	254 11%	273 11%	299 12%	272 12%	259 11%	273 11%	253 11%	203 8%	211 8%	2987
ARREST	23 1%	14 1%	34 2%	24 1%	18 1%	20 1%	20 1%	20 1%	14 1%	9 0%	12 0%	16 1%	224
PROTECTIVE CUSTODY	3 0%	0 0%	1 0%	2 0%	2 0%	6 0%	4 0%	3 0%	3 0%	2 0%	2 0%	1 0%	29
SUMMONS	14 1%	17 1%	17 1%	21 1%	24 1%	18 1%	19 1%	18 1%	9 0%	12 1%	1 0%	3 0%	173
MOTOR VEHICLE CITATIONS	101 5%	116 6%	137 6%	260 12%	264 10%	159 6%	128 5%	190 8%	227 9%	153 7%	249 10%	219 9%	2203
Totals	2133 8%	1960 7%	2183 8%	2230 8%	2535 9%	2475 9%	2350 8%	2394 8%	2542 9%	2350 8%	2539 9%	2528 9%	28219

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DISTRIBUTION OF CRASHES - 2005



Community Policing

The Arlington Police Department is committed to the ideals of community policing. Community policing involves a partnership between the police and the public to solve problems of crime, fear of crime, and quality of life issues. During 2005, the Department offered a number of community policing programs to the public, designed to provide citizens with tools, information, and skills useful in solving those problems.

During 2005, the Police Department gave support to the East Arlington Neighborhood Crime Watch Program. The group is made up of dedicated volunteers who are committed to keeping their neighborhood safe. Members of the group meet monthly to discuss local problems and strategize about crime prevention. In April of 2005, the group met to conduct a neighborhood clean up. A large number of volunteers spent about four hours scouring their neighborhood, armed with gloves and trash bags. By the end of the effort, well over one hundred trash bags had been filled and deposited in a designated dumpster. The residents of East Arlington are fortunate to have such a dedicated group working on their behalf.

June saw the continuation of the Police Department's Youth Basketball League. A host of Arlington Police officers donated their time to coach and successfully provided a quality athletic program to Arlington's youth. Although the value of athletic competition for youngsters is obvious, the program provided much more. Reaching out to young people has always been a goal of the Department's community policing effort. It is critical that young people develop a positive image of police so that as they grow and mature they will be able to accept the

mutual roles of police and the public in policing their community. Through the medium of sports, officers provided an opportunity for youngsters to interact with police in a positive, cooperative way. Hopefully, as they grow, these youngsters will carry that image of police as partners and coaches with them. Officer Ronald Kerr led the Basketball League with the assistance of Lieutenant Paul Dooley, Sergeant Robert Bongiorno, Officer Chad Brown, Officer Greg Flavin, Officer Bryan Gallagher, Officer Daniel Kelly, Officer Brendan Kiernan, Officer Dennis Mahoney, Officer Rob Pedrini, and Officer James Smith. The Department also sponsored a youth hockey program during 2005, led by Officer Dan Kelly. This program expanded the reach of our youth athletic program and provided the same opportunity as the basketball league for positive interaction between police and Arlington youth.

The Department is proud of two other programs that operate throughout the year. The first is the Are You Okay? Program, which is a collaborative effort between the Police Department, the Council on Aging, and the Housing Authority. Are You Okay? is an assurance program that offers subscribers daily well being phone calls. It is designed to accommodate elders, shut-ins, and those who require regular well-being checks. The program is run out of the Police dispatch center and has already been credited with saving a life. The second program operates on an irregular schedule throughout the year and is known as RAD, which stands for Rape Aggression Defense. This free program is offered exclusively to women and is designed to provide them with skills and self-assurance vital to surviving and escaping from a physical attack. The program is coordinated by Sergeant Richard Pedrini and staffed by Officers

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Jennifer McGurl, Eileen Johnson, Gina Bassett, Brandon Kindle, and Michael Hogan.

Outstanding Arrests 2005

Child Pornography

In July of 2005, a local computer repair company notified Arlington Police that they had found suspected child pornography on the hard drive of a computer left at their business for repair. Officer Ronald Kerr responded to the call and assisted Arlington Police Inspectors who also responded. Officer Kerr interviewed the business owner and technician. He learned that the technician had taken the hard drive out of a customer's computer order to do an overnight virus scan, using a program which uncompressed a volume of files in the system. The technician subsequently discovered that there were 6 gigabytes of movie files and picture files which contained child pornography. The files appeared to have been downloaded from KAZAA, a peer-to-peer file sharing program. The technician replaced the hard drive and notified the business owner, who then notified police.

Inspector Brian Connerney seized the computer and took it to the NEMLEC Computer Crimes Unit, to which he is periodically assigned as a forensic technician. NEMLEC stands for the Northeastern Massachusetts Law Enforcement Council, one of several groups the Arlington Police partner with each year in furtherance of our law enforcement role. The Computer Crimes Unit is a highly regarded group that specializes in the forensic examination of computer hard drives and other storage media. Inspector Connerney subsequently succeeded in obtaining a search warrant for the computer in question and a second computer located at the suspect's home. As a result of the information developed during the investigation, an Arlington man was arrested and charged with child pornography violations and enticing minors. This case is one of a number of similar cases in our area in the past few years and demonstrates the disturbing growth of such crimes against children as the Internet becomes an increasingly dangerous tool for such predators.

Bank Robbery

On Friday, August 26, 2005 at about 12:35 PM, the Leader Bank at 141 Massachusetts Avenue was robbed by a man who brandished a weapon and demanded money. The thief fled the bank on foot, but was spotted by keen-eyed neighbors as he fled. As a result, police quickly learned of his direction of flight and, importantly, of the fact that, in an effort to disguise himself, he was changing clothing as he fled. Inspector Fitzpatrick, who was on duty, and Officer Joseph Dunn, who was working a paid detail in the area, quickly responded to the scene. They were joined by a large number of additional police officers who were working regular shifts and other paid

details. Within a very short time, Officer Dunn and Inspector Fitzpatrick located the suspect at the rear of 155 Massachusetts Avenue. There the officers arrested the robber and recovered the money stolen from the bank along with a realistic replica firearm. After being booked at the Police Station on a charge of armed robbery while masked, the suspect made a full confession and, as of the writing of this report, the suspect's case is still active in the courts.

Armed Robbery

At about 8:20 PM on March 20, 2005, Officer Dennis Corbett was patrolling westerly on Broadway, assigned to traffic enforcement duties. There was no traffic on the street and the road appeared very dark. Realizing that the store on the corner of Broadway and Oxford Street was still open, he decided to check it. As he slowly rode by, he Officer Corbett noticed a male with a yellow sweatshirt near the counter. The male appeared to be causing a commotion and, suddenly, ran from the store. Believing a robbery had just occurred, Officer Corbett radioed for back-up and pulled across the street toward the store's owner who had run out of the store after the suspect. The owner called to Officer Corbett that the man in the yellow sweatshirt had just robbed him. Officer Corbett chased this suspect up Oxford St. to the rear of the apartments on Broadway. From there, the suspect ran toward Grafton Street, with Officer Corbett in pursuit. As Officer Corbett pulled around the corner onto Grafton St., he saw the suspect get into a motor vehicle. The motor vehicle had its headlights on and was proceeding down Grafton St. towards Officer Corbett. He pulled directly in front of the car to prevent any escape. Approaching the vehicle, Officer Corbett found it occupied by the suspect and two females. Knowing from radio transmissions that the suspect was reportedly armed with a handgun, Officer Corbett secured the suspects in the vehicle until his back-up arrived. The three in the car were then removed and arrested. Officer Corbett recovered the money taken from the store along with a replica firearm. The male suspect was charged with armed robbery and the females with being accessories to armed robbery.

Drug Trafficking

On February 16, 2005, Officer Bryan Gallagher, was monitoring traffic for stop sign violations at the intersection of Fremont Street and Gardner Street. At about 4:55 PM, Officer Gallagher observed a vehicle travel north on Gardner Street and take a left turn on Fremont Street. Because the officer did not recognize the vehicle, he entered the registration plate into the cruiser's laptop computer. As the listing came back on the computer, the vehicle's owner was shown to have a revoked license status. Since the vehicle operator was exiting the vehicle, a stop was not initiated at that time. Approximately, five minutes

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later, a male matching the description of the operator originally observed re-entered the vehicle, pulled down Fremont Street, and took a right turn onto North Union Street. Officer Gallagher pulled in behind the vehicle on North Union Street and initiated a vehicle stop on North Union Street by Gordon Road. This location is approximately three blocks from the Thompson Elementary school.

Officer Gallagher subsequently arrested the operator for operating a motor vehicle after revocation of his license. Pursuant to department policy, an inventory was conducted on the suspect's motor vehicle by Officer Gallagher, Officer Krepelka, and Sgt. Bongiorno. As the vehicle was being inventoried, Sgt. Bongiorno found money in the center console. Officer Gallagher took the cash to the suspect and asked if he had any other valuables in the vehicle. He stated his wallet was in the vehicle. As the officers were looking for the suspect's wallet, Officer Krepelka came across a black back pack in the back seat. When the back pack was unzipped, Officer Krepelka observed a small glassine bag full of white powder. Using his training and experience, he judged the substance to be cocaine. The backpack and the rest of the car were subsequently searched by officers. During the search, several bags of what was believed to be cocaine were located in the vehicle along with a large sum of money. As a result, Sgt. Bongiorno made the decision to have the vehicle towed back to the Police Station for a more extensive search by a K-9. Officer Femino from Medford responded to a mutual aid call and his dog located additional cocaine in the vehicle. The suspect was charged with trafficking cocaine, drug violation in a school zone, possessing cocaine with intent to distribute, and operating a motor vehicle with a revoked license. This case is illustrative of the value of traffic enforcement. Many times, serious violations of the law first come to light following a motor vehicle stop by a curious, proactive officer.

Prostitution

On March 03, 2005, Inspector Sean Kiernan, working with the Suburban Middlesex County Drug Task Force, initiated a vice investigation by answering an ad for "erotic services". The investigation was begun because there had been a number of ads from different providers advertising in various task force communities. The ads were explicit in nature. A Task Force investigator, answering the ad, made an appointment at a local hotel. Members of the Suburban Middlesex County Drug Task Force and the Arlington Police Department met and set up for a period of covert surveillance. The undercover officer entered the hotel and met with the prostitute. After being solicited, the undercover gave a signal and Task Force officers entered the room. They placed three females into custody after speaking with the undercover officer. Task Force and APD officers then

recovered a number of cell phones including the cell phone number listed in the ad. Also recovered were a laptop computer (which was turned over to the NEMLEC computer unit), a number of papers and records possibly related to the ongoing criminal activity (including "client numbers"), a number of condoms and a small quantity of marijuana. A 15-year-old juvenile was arrested and charged with sexual conduct for a fee, possession of a class D substance, and being a fugitive from justice for outstanding warrants. A second 15-year-old juvenile was arrested and charged with sexual conduct for a fee, possession of class D substance, and being a fugitive from justice for outstanding warrants. A twenty-year-old female was arrested and charged with contributing to the delinquency of minor, inducing a minor to become a prostitute, deriving support from the earnings of a minor prostitute, sexual conduct for a fee, and possession of marijuana. Using information uncovered during this investigation, Task Force investigators were able to arrest and charge a Boston man who they believe was running a string of underage prostitutes. That investigation is ongoing as it is possible that other individuals might be involved. This investigation returned two young, runaway girls to their homes and points up how vulnerable young runaways can be to the skillful manipulation of adult predators.

FIRE DEPARTMENT



Mission Statement

The Arlington Fire Department will strive for excellence in the performance of its duty and service to the community and the customers for which it serves. The Department is committed to finding superior methods for insuring the life safety and property conservation of its citizens from the ravages of fire and other disasters. Additionally, the Fire Department strives to contribute to the physical wellness of the community through emergency medical service.

Fire Department Role

The role of the Arlington Fire Department has evolved over the past thirty years from a fire suppression response team to an all hazards approach to the safety and wellness of Arlington. This evolution has occurred throughout the fire service in the United States.

"America Burning", a comprehensive white paper done on the fire service done in 1973, confirmed that the United States had one of the worst records of protecting its citizens from the ravages of fire in the industrialized world. It challenged the fire service to make America a fire- safe environment. Since that time the number of fires has decreased dramatically and the number of deaths from fire has dropped over 50%. America's fire service went from a defensive fire

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suppression response to an active inspection and code enforcement role. In other words, the fire service began putting out fires before they started through a proactive fire prevention program. This has led to a revolution in the definition of a fire department. No longer was it measured by how much fire it fought and how much smoke it ate. The fire service looked for any way to contribute to the safety of its citizens. Most fire departments, including Arlington's, took over the role of responding to the medical emergencies of the community during this period. Its firefighters were cross-trained to become emergency medical technicians and it assumed the role of emergency ambulance provider for the Town.

During the 1980's and 1990's, the fire service had the responsibility of hazardous materials mitigation thrust upon it. In 1980 an incident in the City of Somerville, Massachusetts in 1980 involving deadly chemicals spilling from a train tank car put the fire service in this country on notice: Fire departments would be expected to protect its citizens and the environment from the unexpected release of hazardous materials. The "fire" department became the "all hazards" department.

The diversification of the fire duties services does not mean that fire suppression is not an issue. As long as we have electricity running through wooden buildings we will always have fires. Firefighting is now, and always will be, the most important role of the Arlington Fire Department. The men and women of this department are superbly trained to respond to all types of fire. To the untrained eye it may seem that firefighting is no more than "putting the wet stuff on the red stuff." This assumption could not be further from the truth. Every fire, large or small, employs different tactics and strategy. Today's firefighters have extensive training in chemistry and the physical sciences to protect the lives and property of the people they are sworn to protect.

During 2005, the department responded to 4,328 calls for assistance (graph submitted by AFD). This is a slight increase from 2004. Of these calls, 2,135 were for medical emergencies. The total property loss was \$816,900, up from \$567,200 in 2004. The following chart shows some of the types of incidents responded to and their totals:

Arlington Fire Department – 2005 Summary	
Fires	129
Emergency Medical	2,135
Medical Assists	250
Alarms Sounding	577
Carbon Monoxide Activations	50
Water Hazard	87
Mutual Aid	61
Lockout / in	89
Electrical Hazard / Down Power Line	208
Motor Vehicle Accidents	120
Smoke Scare	152
Natural Gas Emergencies	65
Flammable Liquid Hazards	34
Hazardous Condition	160
Other	211



The Arlington Fire Department responds to a fire on Yale Rd.

In the spring of 2006 the Town expects to break ground on its first new firehouse in over 80 years. The new Park Circle station will house Engine 3 and is expected to be ready for occupancy in early 2007. Several capital improvements, including a diesel exhaust system and a new emergency dispatch public address system, were installed in all stations.

Arlington's emergency dispatchers moved into a brand new, state of the art dispatch center in the summer of 2005. This dispatch center will process calls for emergency assistance for Police, Fire and EMS for many years to come.

FF Thomas Dean, Sr. and FF Louis Deluca retired from this department in 2005, both with over thirty years service to the Town.

Fire Prevention

The Fire Prevention Division of the Arlington Fire Department issued 1,237 permits in the year 2005 totaling \$26,277. The division also coordinated the in-service inspection program. Fire companies inspected

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over 200 buildings during their daily tours of duty during the summer of 2005.

The Fire Investigation Unit (FIU) investigated thirty structural fire incidents. Various causes included unattended candles, unattended cooking, electrical events, lightning, incendiary (arson), careless disposal of smoking materials, children playing with matches, and chemical reaction. The FIU also investigated eleven motor vehicle fires. Causes for these included incendiary, electrical/mechanical malfunction, traffic accident, careless disposal of smoking materials, and spilled fuel. In cooperation with the State Fire Marshal's Office and Arlington Police Department, the FIU was instrumental in assisting for the prosecution and conviction of a 2005 arson investigation.



The members of the Student Awareness for Fire Education (SAFE) program educated the elementary students of the Town in fire safety for the eighth consecutive year. The members of the Juvenile Firesetter Intervention Program (JFIP) counseled young, potential fire setters on the dangers of playing with fire. The JFIP educators, partnering for the fourth consecutive year with the Germaine Lawrence School, educated students who were identified as firesetters. These are only two of the programs that Arlington Firefighters volunteer to be trained in to protect their community

Training

Lt. Kevin M. Kelley, Training Officer, is responsible for managing a comprehensive training program designed to meet the needs of all members of the department. The primary focus of the training division is to promote training necessary to allow the firefighter to achieve specific career goals. Firefighters are constantly evaluated and tested by the division to ensure proficiency in skills and retention of knowledge. This training includes inspections, classroom sessions, practical applications, and actual calls for service.

Every firefighter's career with the Arlington Fire Department begins at the Mass Fire Academy (MFA). Their knowledge, ability, and instincts are honed by the MFA's fire instructors during a rigorous schedule of training evolutions and a challenging curriculum. All firefighters graduate with the National Fire Protection Association (NFPA) certification of Firefighter I/II. The final result is a group of highly trained individuals, prepared to work as firefighters in one of three fire stations on one of four 24-hour shifts.

The training division strives to offer fire service personnel the complete and progressive training required to perform the job with which they are

trusted: the protection of the lives and property of the citizens of Arlington. Courses have been hosted internally, bringing in MFA professionals as instructors. Private sector representatives delivered training to all members of the department. Captain Kevin Shaw, department EMS Coordinator, delivered all emergency medical service training in-house. The training division handles the development and delivery of all company-level drills, department-level training initiatives. In addition to new recruits, the training section is also responsible for continuing education and re-certification of EMT's.

In 2005, the AFD was able to obtain some real, hands-on training when the members were allowed access to the old Cable Television building on Mystic St. before it was torn down. The Firefighters were able to discuss forcible entry, roof ventilation, and roof operations and then practice those skills and techniques. The members were afforded another great opportunity when the MBTA Subway Division on Emergency Operations trained them inside the Alewife subway station underneath Thorndike Field. Several members of the department were selected to participate in a two-day, joint training exercise attended by the Fire Chief, Police Chief, Town Manager, department heads and the FBI. The purpose of the exercise was to bring all Town, State and Federal agencies together to train on the National Incident Management System (NIMS) and then test it with a simulated terrorist attack in Arlington.

Emergency Medical Services (EMS)

The Arlington Fire Department continues to provide superior pre-hospital care to those with emergency medical issues. Fifty firefighters are currently trained to the EMT level, and all others are trained to the first responder level. This requires a significant commitment by the department to providing the best service possible.

Captain Kevin Shaw, department EMS coordinator for the past seven years, does the vast majority of recertification training in-house. Each EMT spends over forty hours a year in EMS training to refine older skills and to learn new skills and protocols.

The department is looking forward to the acquisition of a new Rescue vehicle early in 2006. This vehicle was custom made to the specifications of fire department mechanics and EMT's.

A comprehensive study will be done in 2006 regarding the future of EMS in Arlington. Recommendations on whether it is necessary, and or practical, to upgrade the Arlington Fire Department EMS to Advanced Life Support (ALS) from the Basic Life Support (BLS) service now provided will be addressed.

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INSPECTIONAL SERVICES DEPARTMENT

The Inspectional Services Department is responsible for enforcement of The Commonwealth of Massachusetts Building, Electrical, and Plumbing & Gas Codes, as well as all related regulations, standards and Town Bylaws. Additionally, the Inspectional Services Department implements strategic projects as assigned by the Town Manager.

Accomplishments for 2005 were:

- Dallin School Construction
- Pierce Field Renovations
- 264 Massachusetts Avenue Condominiums
- Knowles Farm Development
- Heritage Square Development
- Web based permit download capability
- Increased Web based code accessibility
- Permits issued for 17 new single-family homes and 3 new two family homes

In 2005, the Inspectional Services Department issued a total of 3,867 permits of which 1179 were Building permits, 897 were Plumbing permits, 760 were Gas permits and 1,031 were Wiring permits. Total fees collected by the Inspectional Services Department in 2005 were \$638,397.94.

The Inspectional Services Department welcomes Kenneth McConnell as its Inspector of Plumbing & Gasfitting. Kenneth Huntley retired after ten years of service to the Town of Arlington.