

COMMUNITY SAFETY

POLICE DEPARTMENT

Organizational Overview

The department is currently authorized for sixty-two sworn police officers and sixteen full time and four part time non-sworn personnel. The command staff consists of three captains, in charge of three main divisions: Accreditation/ Professional Standards, Community Services Division, and Support Services Division. An Officer Manager supervises a payroll clerk and an accounts payable clerk.

Community Services Division includes the uniform patrol function. Other functions of the Community Services Division include planning for special events, supervising community-policing programs, grants administration, traffic and parking control, and animal control. Within this division is the Traffic & Parking Management Unit which is responsible for supervising the Traffic Enforcement Officers, Parking Control Officers, and School Traffic Supervisors and serves as the department's liaison to the Transportation Advisory committee. Also assigned to the Community Services Division is the Animal Control Officer.

Support Services Division is responsible for training, criminal investigations, licensing, maintaining records, acquiring materials and supplies, building and motor vehicle maintenance, and E-911 dispatching. The department official records are administered by one full time records clerk / detention matron and one part time records clerk. The Lead Dispatcher manages the Arlington Public Safety Dispatch Center and supervises nine civilian E-911 Dispatchers.

Crime

The following is a summary of Part "A" Crimes in Arlington in 2007. Part "A" Crimes, are crimes designated by the Federal Bureau of Investigation (F.B.I.) to be the most serious crimes affecting a community, they include: murder/manslaughter (and attempted murder), rape (and attempted rape), robbery, aggravated assault, burglary, larceny, arson and motor vehicle theft. In 2007 there were a total of 687 Part "A" Crimes reported in Arlington, up 3.6% from the 663 Part "A" Crimes in 2006.

Murder/Manslaughter

There was one murder in Arlington in 2007. The perpetrator stabbed his step-father to death. The suspect later died from self-inflicted wounds while awaiting trial for the murder. There also was an attempted murder during 2007. There were no murders in 2006.

Rape

During 2007 there were six reported rapes, two less than reported in 2006.

Robbery

Arlington had fifteen robberies in 2007 compared to eight robberies in 2006.

Aggravated Assault

Arlington experienced fifty reported aggravated assaults in 2007. After further investigation, six of the reported assaults were found to be incidents that involved offenses that were less serious than aggravated assault. Eighteen of the assaults involved domestic violence. Weapons were used in forty-two of the assaults: four guns, eight knives, and thirty other weapons (most of which were shod foot). Arlington had thirty-four aggravated assaults in 2006.

Burglary

Arlington had 248 reported burglaries in 2007, which were thirty-two more burglaries than had been reported in 2006. Of the 248 burglaries that were reported for the entire year of 2007, 152 of them took place in the first half of the year. Arlington experienced fifty-six fewer burglaries in the second half of 2007, than it had experienced in the first half of 2007.

Larceny

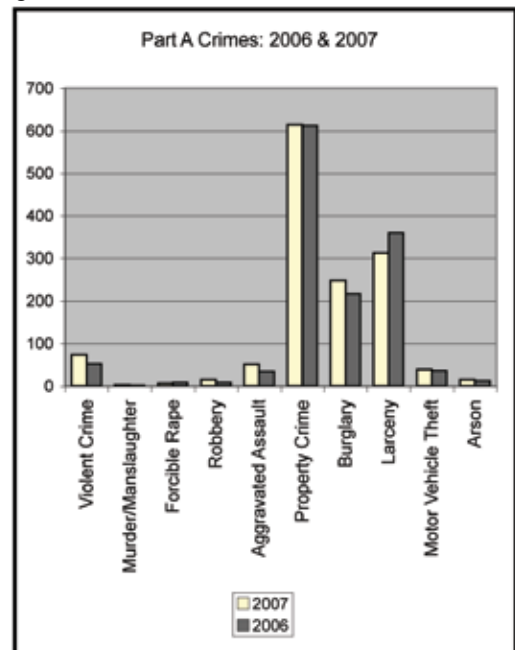
In 2007, there were 312 reported larcenies, which were forty-eight fewer than reported in the prior year.

Motor Vehicle Theft

Arlington had thirty-nine motor vehicles stolen in 2007, which was three more than were taken in 2006.

Arson

Reported arson incidents in 2007 was fifteen, three more than reported in 2006. Most of the arson incidents investigated were related to outdoor/brush fires.



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Community Services Division

The Community Services Division includes the Patrol Force, the Traffic Unit, the Animal Control Unit, and the Parking Control Officers. The Division, is responsible for the community policing programs, crime analysis and mapping, and public information/relations.

Calls For Service

The Police Department responded to 25,757 calls for services during 2007, a decrease of 1,064 calls (4 %) as compared to 2006. The majority of calls for services involved incidents other than reported crimes. Officers filed 3,448 police reports. In 2007, 279 people were arrested as compared to the prior years 323 arrests, a decrease of forty-four. Forty-eight people were taken into protective custody in 2007. In 2007, 2,652 motor vehicle citations were issued, a decrease of 293 citations from the previous year.

Traffic

During 2007, the Arlington Police Department investigated 818 motor vehicle crashes. This number was twenty-nine fewer than for 2006. This is the second consecutive year that the total amount of crashes has declined from the prior year. Of that number, 130 involved hit and run crashes, 103 were crashes with injury, and 585 were crashes without injury. The intersection of Massachusetts Avenue and Pleasant Street was the location that had the most crashes in 2006, twenty crashes. That intersection had twelve fewer crashes in 2007. The reduction in the total number of accidents is due in large part to directed traffic enforcement. Arlington police issued 2,652 motor vehicle citations.

Community Service Programs

The Community Services Programs Bureau had a very busy year. The Department conducted three four-day sessions of the Rape Awareness Defense Program (RAD). The program is a self-defense program for women. The program is taught by Arlington Police Officers who are nationally certified RAD instructors. One of the courses was held at Arlington High School for senior girls. The other two courses were run for adult women.

The Arlington Police Department continued its commitment to making Arlington a welcoming community. Throughout 2007 the department facilitated several community meetings with members of the faith, cultural, racial, ethnic, education, and athletic communities. These meetings brought people of widely diverse backgrounds together to address issues that affected them. As a result of these meetings community members have a better understanding of the challenges they face. Several activities that promote Arlington's celebration of diversity are scheduled to be held in 2008. During the summer, the Arlington Youth Health & Safety Coalition, which members include the Arlington Police Department, Arlington Recreation Department, the Arlington Health and Human Services, and Arlington High School conducted a new program, "Summer Shape-Up". The six session program was led by a Certified Personal Trainer, two Arlington Police Sergeants, and a fitness expert.

Once again the Department conducted their highly successful summer basketball league for middle school students. Members of the police department volunteered their time as coaches for the league.

Animal Control

The Animal Control Officer is responsible for enforcing the Town's By-laws concerning animals. He is also the Town's Animal Inspector whose duties include the inspection and quarantining of animals. He is an active member of the Metro-West Animal Control Officer Consortium. In 2007, the Town issued 1,223 dog licenses, an increase of 174 from 2006.

Activity	Activities By Month												Totals
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
Emergency Calls	2,116	2,032	2,318	2,078	2,311	2,221	2,147	2,433	2,156	1,989	1,867	2,089	25,757
Police Reports	275	213	294	294	313	297	294	288	341	283	311	245	3,448
Arrests	20	20	23	20	25	30	25	23	31	26	27	9	279
Protective Custody	1	3	7	6	5	1	9	2	8	2	2	2	48
Summons	27	24	27	13	22	21	13	15	24	10	7	2	205
Motor Vehicle Citations	301	264	313	228	285	171	159	208	176	205	143	199	2652
Totals	2,740	2,556	2,982	2,639	2,961	2,741	2,647	2,969	2,736	2,515	2,357	2,546	32,389

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Support Services Division

The Support Services Division has responsibility for the Records Office, Criminal Investigation Unit, Training, the detail/scheduling system, information systems management, building maintenance, purchasing, licensing, communications, the department's fleet, and the department's long-range capital plan.

Records Office

The following is a chart outlining activity in the Records Room for 2007:

MONTH	CITATIONS	PARKING	CRASHES	HACKNEY
January	301	1,051	54	3
February	264	1,219	59	1
March	313	1,223	49	0
April	228	843	48	7
May	285	1,099	52	8
June	171	1,034	53	2
July	159	675	54	2
August	208	950	37	0
September	176	778	41	4
October	205	1,105	52	6
November	143	721	51	0
December	199	1,201	65	6
TOTAL:	2,652	11,899	615	39

Additionally, the records room processes all requests for public records and police reports.

Criminal Investigation Bureau

During the last part of 2006 and into 2007, Winslow Towers was plagued with a series of break-ins into the elderly and disabled tenant's apartments. After extensive investigative work, a tenant was arrested and charged with these breaks and upon conviction was evicted from the residents.

In March, a Arlington resident of Epping Street was murdered by his step-son as he slept. The step-son was arrested following a violent struggle with police and charged with first-degree murder. Several weeks later he died as a result of a self-inflicted stab wounds.

During the summer, a malicious act of destruction destroyed the center of the Peirce Field, at Arlington High School. Through excellent investigative work, a nineteen year old Arlington resident was arrested and charged with this crime.

The School Resource Officer at Arlington High School was instrumental in preventing and solving many crimes at that location.

A Police Inspector conducted the dating violence program at the High School ending with a presentation of *The Yellow Dress* for the freshman class. Numerous domestic violence investigations were conducted through the course of the year, and provided counseling to those victims and family members who were the subject of these crimes.

There were 270 Licenses-to-Carry Firearms and Firearm Identification Cards issued this past year, which generated \$20,700.00 in fees.

Accreditation/ Professional Standards

Police Certification and Accreditation is the self-initiated evaluation process by which the Department voluntarily strives to meet and maintain national standards that have been established for the Police profession.

The Arlington Police Department is a member of the Massachusetts Police Accreditation Commission Inc., whose mission is to ensure the delivery of police services within the state are at the highest level of professionalism and integrity. Accreditation is a two-step process. First a department achieves Certification. The Certification Program consists of 151 standards, all of which are mandatory. Since these 151 standards are part of the 254 mandatory Accreditation standards, certification is a significant milestone towards full Accreditation. A police agency must successfully achieve certification prior to being assessed for full accreditation.

The standards are based upon national standards established by the Commission on Accreditation for Law Enforcement Agencies Inc. (CALEA). These standards reflect the best professional practices of police management, administration, operations, and support services. The standards prescribe "what" agencies should be doing but not "how" they should be doing it. That decision is left up to the individual department and it's Chief Executive Officer.

The Department was assessed for Police Certification in November, 2007. Three assessors spent two days touring and examining the Department's facilities, policies, and procedures. The Department was found in full compliance with 144 out of the 151 standards. Minor deficiencies were identified in the remaining seven standards and remedies for those have been identified and implemented.

The assessment team intends to recommend at their 2008 meeting of the Massachusetts Police Accreditation Commission that, for the first time in history, the Arlington Police Department be approved as an accredited/certified agency.

Awards

On the night of February 26, 2006 the Arlington Police Department held its annual Employee Recognition Award's Ceremony. Inspector Brian Connerney was designated as the Police Officer of the Year for 2006. Chief Fred Ryan said of him, "Inspector Connerney has consistently displayed sound judgment and the highest quality of service as a Police Inspector and creative problem-solver. Since his appointment as an Inspector, he has sought to improve his already impressive personal investigative skills and has, in the process, raised the overall level of training and professionalism within

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the Criminal Investigation Bureau. Inspector Connerney is always willing to accept challenging cases and assignments. He routinely seeks out innovative investigatory sources and his co-workers regularly seek his advice and assistance. Additionally, Inspector Connerney serves as part of our liaison team to NEMLEC's Cyber-crime Unit. His work ethic and attention to detail are exemplary and a model for others to emulate. "

The Department awarded seven Meritorious Service Ribbons and five Certificates of Commendations at its Award's Ceremony. Those officers and dispatchers receiving ribbons were: Officer Chadwick Brown, Officer Donald Brown, Officer Michael Flynn, Inspector Bryan Gallagher, Officer James Kiernan, Officer Jennifer McGurl, and Dispatcher Michael Brydges. Certificates of Commendation were awarded to the following officers: Inspector Brian Connerney, Inspector James Fitzpatrick, Inspector Bryan Gallagher, Officer Rebecca Gallagher, and Officer Stephen Krepelka.

Also awarded at the Award Ceremony were Civilian Awards to long-time Arlington Housing Authority employees Franklin Hurd, Executive Director, and Janet Doyle, Office Manager, who were recognized for their lengthy and highly successful partnerships with the Arlington Police Department.

In October, the Massachusetts Police Association awarded Medals of Merit to Sergeant Richard Pedrini, Officer Chadwick Brown, and Officer Christopher Gallagher. These prestigious awards were given to the officers in recognition of their outstanding performance and their demonstrated courage displayed in the apprehension of a violent and combative murder suspect, Albert Kleszics.



*Officers Awarded Medals of Merit
Left to Right: Officer Chad Brown, Officer Christopher Gallagher
and Sgt. Richard Pedrini*

Retirements/ Promotions/ Appointments

During the past year the Arlington Police Department had several employees retire. Lt. James McHugh, Officer-in-Charge of the Traffic & Parking Management Unit, thirty-six years of service. Sgt. Frank Bourgeois, Patrol Supervisor, thirty-eight years of service. Officer David McKenna, Safety Officer, thirty-two years of service. Officer Gary Sullivan, Patrol Officer, thirty-two years of service, Officer Gary Provenzano, Patrol Officer, thirty years of service. Officer Lisa Fitzpatrick, Patrol Officer, twenty-one years of service. Also retiring was Albert Leblanc, Master Mechanic, twenty-nine years of service. The Arlington Police Department sincerely thanks these individuals for their dedicated years of service to the Town of Arlington and wishes them all a long and healthy retirement.

In March, the Arlington Police Department made three promotions. Sergeant Robert Bongiorno was pro-



*New Police Officers
Left to Right: Officers Brian Fennelly, Stephen Porciello,
and David Martin*

moted to the rank of lieutenant and he became the Training & Support Services Officer. Both Inspector Sean Kiernan and Patrol Officer Daniel Kelly were promoted to the rank of sergeant and they were assigned as night Patrol Supervisors.

In April, three recruits were appointed to the Department: David Martin, Stephen Porciello, and Brian Fennelly. The recruits completed twenty weeks of rigorous training at the Lowell Police Academy. Following in the footsteps of Officer Bryan Gallagher and Officer Gregory Flavin, Officer Martin was the recipient of the Outstanding Student Officer Award. This award goes to the Student Officer who performs exceptionally in all subject matters (academic & physical training) and who displays an amazingly positive attitude and leadership along the way. Upon graduation, the recruits completed several weeks of field training. In November, Martin, Porciello, and Fennelly all took the oath of office thus becoming duly sworn member of the Arlington Police Department.

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ARLINGTON FIRE DEPARTMENT



Mission Statement

The Arlington Fire Department will strive for excellence in the performance of duty and service to the community and the customers it serves. The Department is committed to find better ways to protect the lives and property of its citizens from the ravages of fire and other disasters and to contribute to the physical wellness of the community through emergency medical service.

Ethics and Values

Knowing that firefighters are held to a higher standard of conduct, the firefighters of the Arlington Fire Department will make every effort to uphold those standards that are entrusted to us and to take an active role in maintaining a professional image of the Fire Service through promptness, efficiency and dedication to duty.

Communicating with the Public

The Department will serve the public with courtesy and respect, providing assistance wherever professional skills and talents are needed and be ever vigilant in promoting awareness of fire hazards and in educating citizens of all ages.

Fire Department Role

The Arlington Fire Department continued its evolution from a strictly fire prevention and suppression organization to incorporate all hazards mitigation into its service to the community. A significant portion of time and training is spent on preparation for disasters, both man-made and natural.

Through the Comprehensive Emergency Management Plan (CEMP), which has been adopted by the Local Emergency Planning Committee (LEPC), the fire department is able to work seamlessly with other departments in town to respond to, and mitigate, any disaster, manmade or natural. The CEMP was developed originally to respond to hazardous emergency incidents as a result of the Somerville rail yard incident in 1979, but has evolved into the all hazards plan it is today. The CEMP allows the fire department to share resources with Commonwealth of Massachusetts.

In 2007 the LEPC began to collaborate with other regional communities to coordinate resources to respond to emergencies in Arlington and the surrounding communities. The Battleroad Regional Emergency Plan-

ning Committee (REPC) was formed. The REPC consists of various representatives across a broad range of disciplines from Arlington, Lexington, Bedford, Belmont, Burlington, Brookline, and Watertown. The goal of the REPC is to get our communities working together in situations like a flood, major natural gas leak, or pandemic emergency. The REPC will hold its first exercise in January 2008.

The Fire Department also provides pre-hospital emergency medical services (EMS), building inspections on a regular basis for code enforcement and familiarization, public education projects, training, and performs a number of related tasks including annual hose testing and hydrant inspections.

Over sixty percent of the calls by the fire department are for medical emergencies. Maintaining Emergency Medical Technician status for the majority of the department is the responsibility of the EMS officer. New equipment and techniques are consistently introduced requiring hours of additional training. Between the training officer and the EMS officer, the challenge to maintain these services are done in house, minimizing the expense to the Arlington taxpayers.

During the year 2007 the fire department responded to 4,595 calls for assistance. This is a slight increase from 2006. Of these calls 2,318 were for medical emergencies. Dollar loss was up considerably from 2006, to

Fire Call Type	Responses-2007
Fires	113
Alarms Sounding	566
Carbon Monoxide Activations	154
Water Hazards	85
Mutual Aid	54
Lock Out / In	91
Electrical Hazards / Down Power Lines	162
Motor vehicle Accidents	100
Smoke Scares	144
Natural Gas Emergencies	75
Flammable Liquid Hazards	27
Hazardous Conditions	124
Other	228
Emergency Medicals	2,318
Medical Assists	354
Total	4,595

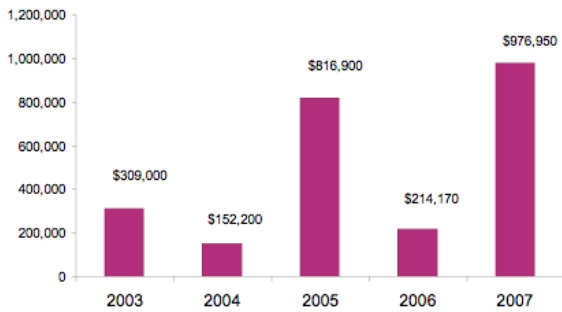
a total of \$976,950.

Fire Prevention/ Fire Investigation Unit (FIU)

Fire prevention continues to be a major focus of the Arlington Fire Department. Our well-trained officers and firefighters have continued to make Arlington one of the most fire safe communities in the metro Boston area. Arlington has gone several years without a death due to a building fire. Fire prevention, combined with an aggressive interior attack by fire suppression teams when necessary, accounts for this positive statistic. The amount of money saved by building owners and insur-

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Estimated Dollar Loss: 2003 - 2007



ance companies through prevention and aggressive firefighting are impossible to calculate, but substantial. The Fire Prevention Division of the Arlington Fire Department issued 997 permits in the year 2007 totaling \$35,051.

The Fire Investigation Unit (FIU) responds to all fires within the town and is responsible for determining their cause and origin. A thorough investigation of the cause, origin, and circumstances of how a fire occurred will often prevent similar incidents from happening again.

The experience, knowledge, and continuous training of the members of the FIU, working in conjunction with the State Fire Marshal's Office and the Attorney General's Office allows for numerous resources to successfully investigate and prosecute all fire related crimes.

The FIU was activated thirty times this past year to investigate various incidents including, structure fires,

Three Alarm Fire at Thorndike St in April

Arlington firefighters through quick action were able to stop the spread of fire to the adjacent homes. The FIU along with the State Fire Marshall's office investigated the cause of the fire.



*Three Alarm Fire at Thorndike St in April
Arlington firefighters through quick action were able to stop the spread of fire to the adjacent homes. The FIU along with the State Fire Marshall's office investigated the cause of the fire.*

In terms of fire prevention for the Town of Arlington, public education is a key component. Without question the most influential group of citizens reached are children. The program, *Student Awareness of Fire Education*, has been an extremely successful curriculum that has been presented to the grammar school children since 1996. This year the SAFE instructors visited middle school students as well. The theme of Fire Prevention Week—2007, "*Practice Your Escape Plan!*" stressed that you can survive a fire in your home if you leave quickly and don't go back inside until firefighters say it's safe. The week culminated with the annual "Open House" at Fire Headquarters, which once again was a huge success. Papa Gino's co-sponsored this event. Without their participation, and the Arlington firefighters who donated their time, it would not have been possible.

The Juvenile Firesetter Intervention Program (JFIP) counseled young, potential fire setters in the dangers of playing with fire. The JFIP, partnering for the fifth consecutive year with the Germaine Lawrence School, educated students who were identified as fire setters. These are only two of the programs that Arlington Firefighters volunteer to be trained in to protect their community.

2007 – FIU Fire Investigations		
#	Type	Cause
8	Structures	Accidental
10	Open Field Grass	Intentional
2	Dumpsters	Undetermined
3	Motor Vehicle	Mechanical Malfunction
1	Dryer	Malfunction
1	Electric Fireplace	Malfunction
1	Portable Toilet	Intentional
1	Personal Belongings	Intentional
3	High School	
	Bathroom	Intentional
	Football Field	Intentional
	Bomb Scare	

vehicle fires, dumpster fires, and grass fires.



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Training

The Training Officer, is responsible for managing a comprehensive training program designed to meet the needs of all members of the department. The primary focus of the Training Division is to promote training necessary to allow the firefighter to achieve specific career goals. Firefighters are constantly evaluated and tested by the division to ensure proficiency in skills and retention of knowledge. This training includes inspections, classroom sessions, practical applications, and actual calls for service.

Every firefighter's career with the Fire Department begins at the Mass. Fire Academy. Their knowledge, ability and instincts are honed by the MFA's fire instructors during a rigorous schedule of training evolutions and a challenging curriculum. All firefighters graduate with the NFPA certification of Firefighter I/II. The final result is a group of highly trained individuals, prepared to work as Firefighters in one of three fire stations on one of four 24-hour shifts.

The Training Division strives to offer fire service personnel complete and progressive training required to perform the job to which they are trusted, the protection of the lives and property of the citizens of Arlington. Courses have been hosted internally, bringing in Mass. Fire Academy professionals as instructors. Private sector representatives delivered training to all members of the department. The department EMS coordinator, delivered all emergency medical service training in house.

The Training Division handles the development and delivery of all company-level drills, department-level training initiatives, as well as new recruit indoctrination and training. The Training Division is also responsible for continuing education and re-certification of EMT's

In 2007 the AFD members received their regularly scheduled annual training in such areas as Cold Water / Ice Rescue, CPR, Laddering, and the Department of Transportation's EMT refresher course. In addition the members completed drivers education course held by the Massachusetts Interlocal Insurance Association (MIIA), which provided classroom and simulator training on safe operations of emergency response vehicles. Another unique class provided in 2007 was recognition and mitigation of Meth Laboratories. In March the Chief Officers successfully completed the National Incident Management (NIMS) 300 level Certification program. The Training Division was responsible for the training of five new recruits in 2007. The new recruits spent four weeks covering basic Firefighting skills and knowledge including "Live Fire" burns. The Training Officer working with the Board of Health, designed and implemented the Vial of Life program. For the third year the Training Officer worked at the Middlesex Sheriffs Department's one-week Youth Safety Camp where Arlington's youth learned about fire safety, prevention, policing, personal responsibility, and team building.

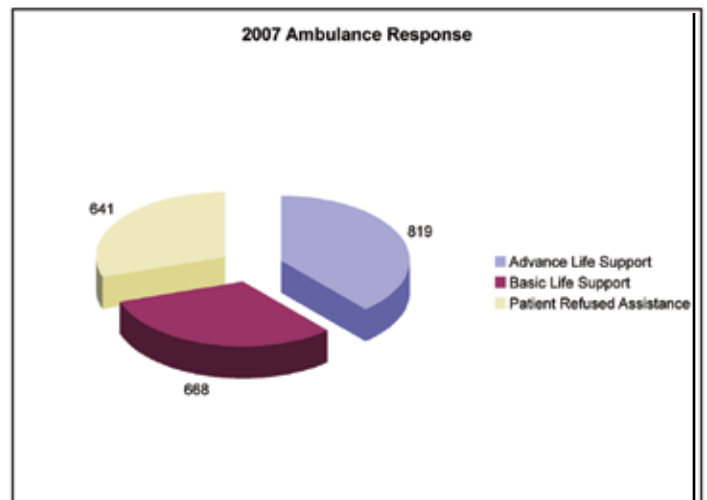
EMS

The Arlington Fire Department staffs a Class 1 Rescue/Ambulance with two EMT-Basics, 24 hours a day, seven days a week. The Department currently has sixty-three EMT's and twelve first responders. Four of those first responders have successfully completed EMT school and are in the process of being licensed by the Department of Public Health, pending a written and practical exam.

The EMS coordinator is responsible for all in house medical training, recertifications, medical supplies, and keeping all EMT's and first responders updated with the latest information from the Office of Emergency Medical Services (OEMS), Department of Public Health. All department EMT's have an obligation to provide pre-hospital patient care in accordance to statewide treatment protocols.

The department responded to 2,672 medical emergencies. Of those emergencies, 819 were for advanced life support and transported to the appropriate facility. Many basic life support emergencies were transported to the departments six-area point of entry hospitals for further medical care.

Recently purchased for Rescue 1 was a portable multipurpose patient monitor, enabling the departments EMT's to monitor blood pressure, pulse, oxygen saturation and trends more effectively in the pre hospital setting. The department is still exploring the possibility of upgrading our level of medical care to Advanced Life Support.



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Park Circle Fire Station

Accomplishments

In 2007 the Park Circle Fire Station's reconstruction was completed and occupied. As part of the multi-year capital improvement program, the department ordered a Seagrave fire engine. Due to the year-long wait for the apparatus, the expected delivery date is July 2008.

In the second year of a three year program to provide new Personal Protective Gear to the members of the department, thirty-six Firefighters were fitted for and received new gear. Firehouse Software, a software package specifically geared to fire department report writing and record keeping was purchased and installed.

Hires / Promotions / Retirements

The Arlington Fire Department hired a total of five Firefighters in 2007. Firefighter Martin Conroy was hired in February and since has graduated from the Mass Fire Academy and received his EMT certification. In August Firefighter's Christopher Gibbons, Terrance Hogan, Sean Flaherty, and Shelley Terrizzi were hired. All will be attending the Mass Fire Academy's 12-week recruit program in January 2008. Firefighter James Donovan retired after twenty-five years of dedicated service to the Town of Arlington.

2008 Goals

- Complete the Park Circle Fire Station project, including the upgrade of the radio systems for both the Fire and Police Department and the removal of all temporary structures. Overseeing the rehabilitation of the Water Tower grounds back to its original conditions.
- Continue the infrastructure improvements to Fire Headquarters and Highland Station. Formulating a plan with the Fire Station Study

Committee to rebuild or replace the aging buildings and fund the architectural plans for either the rebuild or replacement.

- Place into service the new Engine 4, a 2008 Seagrave 1250 GPM Pumper. Replace Engine 3 with a new Seagrave apparatus.
- Implement new Firehouse software to improve the fire departments report writing and record keeping capabilities and purchase additional Firehouse modules.
- Further research and explore the feasibility of a Fire Department based Advanced Life Support service.
- Continue to provide ancillary programs such as the FIU, JFIP, Vial of Life, and SAFE within the limited resources and funding available.
- Formulate a 5 – 10 year plan related to the reorganization and structure of the fire department.

INSPECTIONAL SERVICES

The Inspectional Services Department is responsible for enforcement of the Commonwealth of Massachusetts Building, Electrical, and Plumbing & Gas Codes, as well as all related regulations, standards and Town Bylaws. Additionally, the Inspectional Services Department implements strategic projects as assigned by the Town Manager.

Accomplishments for 2007 were:

- Permit issuance for Germaine Lawrence eighteen bed treatment center
- Demolition and foundation permit commencement for Symmes Hospital site
- Expansion of web based permit access
- Permits were issued for five new single-family homes and two new two-family homes

In 2007, the Inspectional Services Department issued a total of 3,744 permits of which 1,162 were Building permits, 795 were Plumbing permits, 700 were Gas permits and 1,087 were Wiring permits. Total fees collected by the Inspectional Services Department in 2007 were \$ 714,047.00