ITAC Meeting

**Thursday, 02/26/2015 6:00pm 2nd Floor Conference Room,
Town Hall Annex**

<u>Agenda</u>

1. **Strategic Plan Update:**

   a. IT Strategic and Operational Projects Underway
   b. IT Skills Training Program Discussion with Personnel have begun,
      Training Outline Created
   c. Subset of Department Heads selected to review Help Desk Policy Doc,
      IT Liaison Doc, and Trouble-Shooting Guide
   d. IT Liaison Program rollout and training to be announced at March 5,
      2015 Department Heads meeting

2. **CTO Update**

   a. Town Network Rebuild Wrap-Up loose ends
   b. Online Payment Project Update: Credit, Debit Cards and Electronic
      Check Payment are currently in production. ACH Security Encryption
      Issue solved.
   c. VOIP Final Draft under review
   d. ITAC role in the search for ICS replacement
   e. Data Center Consolidation and AC unit Replacement: Resubmittal of
      rebate request resulted in much higher rebate
   f. School BYOD Pilots Under Discussion with AHS and Ottoson
      Teachers
   g. NovusAgenda Meeting Management Software adopted by Selectmen
      and School Committee.
   h. Workgroup being created for School Website re-build. Met with Town
      Communications Officer to discuss process used to choose new and
      Improved Town Web Site.

3. **Public Participation**