



TOWN OF ARLINGTON
MASSACHUSETTS
2022 ANNUAL REPORT

SELECT BOARD

LENARD T. DIGGINS, CHAIR
DIANE M. MAHON, VICE CHAIR
JOHN V. HURD
STEPHEN W. DECOURCEY
ERIC D. HELMUTH

TOWN MANAGER
SANDY POOLER

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Credits and Acknowledgements

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EXECUTIVE SERVICES

SELECT BOARD

The Board is composed of five elected residents who set policy and oversee the management of municipal functions of the Town. In April 2022 Steve W. DeCoursey was elected to a second three-year term. The Board elected Len Diggins as Chair and Diane M. Mahon as Vice Chair. John V. Hurd and Eric Helmuth round out the Board.

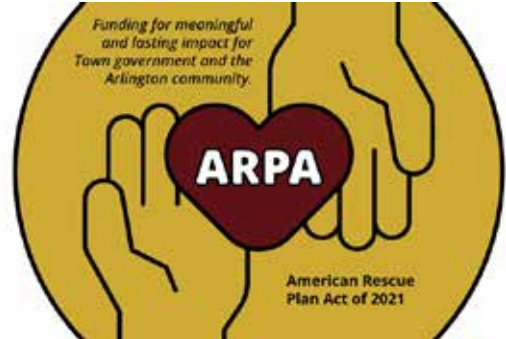
Year in Review

The year 2022 provide both challenges and opportunities as cities and towns across the Commonwealth cautiously re-emerge and re-engage with in-person activities, which the Board is pleased to share in this Annual Report. The biggest change occurred when Arlington's Town Manager, Adam Chapdelaine, left the Town to further pursue his passion for the environment by working at the Boston Green Ribbon Commission. Among many achievements, Adam will be most fondly remembered as a champion of the environment and avid listener of the public. We wish him well in his next chapter. Arlington has been in good hands with Sandy Pooler, as Arlington's Town Manager. Sandy had served as Arlington's Deputy Town Manager / Finance Director and has effortlessly moved into the new role. However he has plans to retire in July 2023. The Board is in the process of hiring a new Town Manager to succeed him. In this chapter we touch upon only a few of the many accomplishments that happened in 2022. We encourage you to read on to learn about these and other initiatives in more detail.

American Rescue Plan Act (ARPA)

Municipalities across the nation are the beneficiaries of a significant influx of federal funds via the American Rescue Plan Act (ARPA). Arlington expects to receive \$35.27 million. The funding is to offset the negative health and economic impacts caused by the COVID-19 pandemic. In 2022 the Town' has made many investments in public health, economic recovery, and infrastructure improvements. Following the Select Board-endorsed ARPA Framework the Town has already benefitted from several new programs, including the renovation of the Bishop, Stratton, and Peirce Playgrounds, continuing the Town's water meter replace-

ment initiative, Transformative Grants were awarded to businesses, and Housing Stability program helped 230 Arlington families pay their mortgage or rent, plus investments in public health and diversity, equity and inclusion initiatives.



Facilities and Fiscal Planning

New Arlington High School (AHS)

The first wings of the new high school opened to students in February 2022 after six years of planning and hard work. Over a thousand Arlington residents toured the new wings at an open house held on Town Day. At the end of 2022 one of the last steel beams was raised as part of Phase 2 of the project. Phase 2 construction of the humanities wing, central spine, cafeteria, library, district administration offices, and preschool is anticipated to be complete September 2023. Construction of the new school remains on budget despite the continued challenges of the pandemic. The new school is anticipated to be completed in December 2024, with a year of on-site work to finish the project.



A view inside the new high school taken during the public open house on Town Day.



Arlington Select Board : John V. Hurd, Eric Helmuth, Diane M. Mahon (Vice Chair), Stephen W. DeCoursey (Chair), and Lenard T. Diggins.

EXECUTIVE SERVICES

Central School Renovation / Community Center Renovations at the Central School building at 27 Maple Street were completed and celebrated in early spring as the new Arlington Community Center. The building continues to house the Council on Aging staff, programs, and activities; Health & Human Services Offices; and Arlington Center for the Arts. The building will also become fully accessible and compliant with the Americans with Disabilities Act.



Members of the community celebrate the opening of the Arlington Community Center.

MWRA Debt Shift

With the Long Range Planning Committee, the Board developed a plan to reduce the MWRA debt shift as a means of reducing tax dollar subsidies to the water/sewer budget and reducing the impact of AHS debt exclusion and of the operating override of 2019. FY2022 was the last year the Town used tax dollars to subsidize water/sewer rates. Water bills will fully reflect water usage in the future.

Age and Dementia Friendly Action Plan

In June the Board accepted the Town's Age and Dementia Friendly Action Plan, which was compiled by the Council on Aging over several years. The plan highlights future plans and action steps to improve social and physical environments and make communities livable for older residents, while also prioritizing members of the community living with dementia and their families.



Net Zero Plan

In 2018 the Select Board voted to commit Arlington to becoming carbon neutral by 2050 (net zero emissions of greenhouse gases from all sources). In 2021 it endorsed the Town's Net Zero Action Plan. In 2022 Electrify Arlington was launched to assist residents and

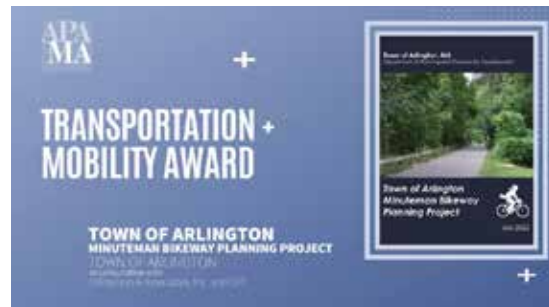
businesses to power buildings and transportation with clean electricity. Managed by the Town's Sustainability Coordinator and the Clean Energy Working Group, Electrify Arlington will connect residents and businesses with existing programs, rebates and incentives, and technical assistance to make it happen.



Transportation & Parking

In 2021 the Board endorsed Connect Arlington, the Town's Sustainable Transportation Plan. Connect Arlington supplants the Traffic and Circulation section of the Master Plan with a more robust and detailed explanation of existing transportation conditions and goals and strategies for the transportation system in Arlington. Connect Arlington focuses on all aspects of transportation and mobility in Arlington, including walking, bicycling, public transportation, driving, shared mobility, and micro-mobility. The plan provides a vision for the development of the transportation system in Arlington over the next 20 years.

In 2022 work on trails and shared-use paths took a central role with the completion of the award-winning Minuteman Bikeway Planning Project in the summer and the feasibility study for connecting the Mystic River Path to the Minuteman Bikeway via the Mystic Valley Parkway and Summer Street. The latter project received a one-million dollar earmark for future design work.



Additionally of note was the more than \$300,000 MassWorks grant awarded for the Mass Ave/Appleton Safety and Accessibility Improvement Project, which will finance the completion of design work for the intersection of Mass Ave, Appleton Street, and Appleton Place to advance the short-term improvements implemented in November 2021.

Veterans' Acknowledgments

The Select Board unanimously approved the design renderings for Arlington's Veterans Memorial Park to replace the current park located in the town center next to the Central Fire Station. With this approval, steps can be made toward making improvements to this area that will be a fitting tribute to our veterans and will provide residents a space for the public to enjoy.

Town Day Celebration

After a 3-year hiatus, it was terrific to see so many in the community come out and enjoy food and music on a beautiful day for the return of Town Day this past September. It was the largest attendance in recent memory. The Board would like to extend its thanks and congratulations to the Town Day Committee and the many businesses and tireless volunteers whose loyalty, dedication, and hard work made this celebration such a success. The Board looks forward to next year's celebration.



A bird's eye view of Town Day 2022.

Acknowledgments & Recognitions

In 2022 long-time Select Board Administrator, Marie Krepelka passed away. Marie served Arlington for over 60 years. She became the Select Board administrator in 2001. As Board Administrator she assisted the Select Board in their many duties as well as assisted the public, showing her deep knowledge on how Arlington government worked to everyone who visited or called the Select Board office. She is greatly missed by many. The Board wishes to welcome Ashley Maher as its new Administrator.



Former Select Board Administrator, Marie Krepelka. Marie left an enduring legacy in her 60 plus years in service to the Town of Arlington.

TOWN MANAGER

I am pleased to deliver Arlington's 2022 Annual Report in my capacity as Town Manager. My goal in making this report is to provide an overview of the financial, organizational, and community-based efforts that took place during 2022.

As the Select Board mentioned in their report, 2022 provided both challenges and opportunities in post-pandemic life. Town staff and volunteers continued to show their resiliency and find creative solutions in service to the Arlington community. Throughout this report you will read about these accomplishments and more. Before I provide some highlights, I want to provide an overview of the Town's financial outlook.



Arlington Town Manager, Sandy Pooler.

Town's Financial Outlook

The FY2024 budget is built on a foundation that is both stable and potentially volatile. Property taxes remain a stable source of revenue and make up three quarters of the Town's budget. As the largest source of revenue, property taxes increase steadily each year, but that revenue growth is limited by Proposition 2½ and is insufficient to keep up with rising costs. It is because of this structural deficit between limited property tax revenue increases and steadily increasing costs for essential services that that Town has periodically asked voters to approve Proposition 2½ operating overrides. The volatility in the revenue picture stems from two factors; the ongoing impact of the COVID-19 pandemic and anticipated changes in State aid. The COVID-19 pandemic reduced local revenue for several years in areas such as Motor Vehicle Excise Tax receipts, meals and hotel taxes, and some fees. These sources have slowly been returning to their former levels, but some still lag their previous highs. To replace that lost revenue, the Town has used \$5 million in American Rescue Plan Act (ARPA) funds last year and this year. Based

EXECUTIVE SERVICES

on the Governor's budget, State Aid will see modest increases, mostly in education funding.

The framework for Arlington's long range financial planning remains intact. FY2023, the current fiscal year, is the fourth year of a four-year plan that incorporated the Proposition 2 ½ override of 2019 designed to carry the Town's budgets through FY2023. The Select Board adopted a set of commitments which served as the basis for the \$5,500,000 operating override that was successfully passed via a Town-wide ballot measure on June 11, 2019. The Board's commitments and the status of fulfilling them are as follows:

- 1) Exercise fiscal discipline and provide quality municipal services.
 - a. Commit to no Proposition 2½ overrides for at least four years. – **This budget submission maintains this commitment.**
 - b. Continue to increase general education operating budgets by 3.5% annually. – **This commitment is maintained.**
 - c. Continue to increase general government operating budgets by 3.25% annually. – **This commitment is maintained.**
 - d. Continue to fund special education cost growth at a rate of 7% per year. – **This commitment is maintained.**
- 2) Respond to ongoing school enrollment growth pressures. Increase the education budget for future enrollment increases at a rate of 50% of per pupil expenditures. – **This commitment is maintained.**

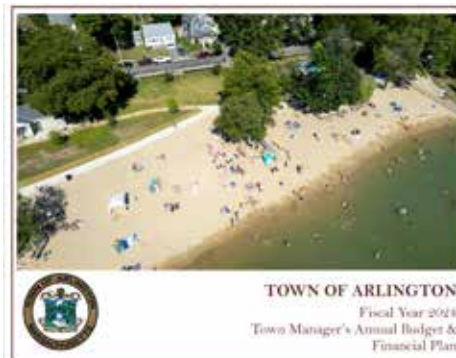
- 3) Build Arlington's future.
 - a. Phase in funding of the School Committee's Multi-Year Plan to: address the impact of explosive enrollment growth of 26% since 2011 through 2019, [making Arlington one of the fastest growing school districts in the State]; improve instruction; close the achievement gap for high needs students; ensure safe and supportive schools; and attract, retain, and develop talented staff. Adopt the following schedule of increases to base operating budgets: FY20 - \$600,000; FY21 - \$600,000; FY22 - \$800,000; FY23 - \$800,000. – **This commitment is maintained, but the schedule of funding has changed due to the economic impacts of the pandemic.**
 - b. Improve mobility for all residents and support the goals of the Town's Complete Streets and Age-Friendly Community initiatives by adding \$250,000 to the base budget for pedestrian infrastructure -- including sidewalk brick removal and repair -- and senior transportation, such investments to be guided by the Town's sustainable mobility planning efforts. – **This commitment is maintained, with**

\$200,000 for mobility improvements being included in the capital budget and \$50,000 in funding included in the Council on Aging Transportation Enterprise Fund.

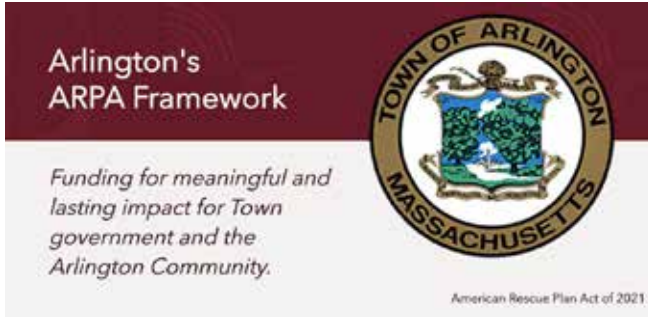
- 4) Minimize impact on taxpayers, particularly seniors and others with income challenges.
 - a. Advance new tax relief programs, including a municipal circuit breaker and increased eligibility for property tax deferral options, and publicize existing relief programs. – **A new tax deferral program is in place with higher eligibility criteria to allow residents greater access to the program.**
 - b. Remove certain water and sewer debt costs from property tax bills. – **The Select Board's reduction of the MWRA Debt Shift in coordination with the issuance of debt related to the Arlington High School Project is complete and no longer in the Town budget.**
 - c. Pursue new revenue sources. – **This commitment is fulfilled on a year over year basis.**
 - d. Work with financial leadership to develop bonding schedules that will minimize single-year tax increases and debt service costs related to the Arlington High School rebuild. – **This commitment is being maintained by the Town's Finance Department.**
- 5) Protect against future fiscal shocks and maintain the Town's strong bond rating. Maintain financial reserves at 5% or better for the duration of the four-year plan. – **This commitment is maintained.**

Beyond the investments outlined above, the FY2024 budget proposal is a level service budget that maintains core municipal services (Police, Fire, DPW, Town Hall, Library, and Human Services) at current levels. Targeted investments have been made to address community needs.

For in-depth information about the Town's financial condition please refer to the Town Manager's Annual Budget & Financial Plan online at: [visit arlingtonma.gov/budgets](http://visit.arlingtonma.gov/budgets)



Fiscal Year 2024 Town Manager's Annual Budget and Financial Plan.



American Rescue Plan Act (ARPA)

Municipalities across the nation are the beneficiaries of a significant influx of federal funds via the American Rescue Plan Act (ARPA). Arlington expects to receive \$35.27 million in funds. Spending of these funds have specific requirements and Arlington is making investments in all areas allowable, including public and behavioral health, economic recovery, affordable housing, premium pay for essential workers, equity and outreach, food security, parks and playgrounds, and infrastructure projects.

From this funding the Town is allocating \$10 million to revenue loss, the maximum allowed, to help reduce the amount asked for any upcoming override vote. In this Annual Report you will note many references to how the Town is spending these funds. You may also view details at arlingtonma.gov/arpa.

Commitment to Racial Equity

Building off the great work and investments made since 2020, the Town's Diversity, Equity and Inclusion Division continues to broaden awareness and knowledge of systemic racism. Through ARPA funding, the Town was able to conduct racial equity workshops with Town employees and engage a consultant to work on an Equity Audit. Feedback from these initiatives will culminate in an Equity Plan for the Town.

Capital Projects

As previously mentioned in the Select Board report, and highlighted on the cover of this report, the newly renovated Community Center at 27 Maple Street opened its doors in 2022, as did the newly renovated Arlington Reservoir. The Arlington High School Building and Public Works Facility projects continue, and several playgrounds were renovated, including Parmenter, Peirce, Stratton, and Spy Pond. Hurd Field was also renovated with plans to open in 2023. The completion of Phase II of the Whittemore Park Revitalization Project provided much needed accessibility improvements to the park and the Jason Russell House, as well as updated the side garden on either side of the house.



Newly renovated playground at Bishop Elementary School.

Sustainability/Energy Conservation

Green Communities

In 2010 Arlington was named a Green Community by the state Department of Energy Resources (DOER). This designation was in recognition of the work that Arlington had done in the past to reduce energy usage, and the plans it had to further reduce energy use in the future. In 2022, the Town received its eleventh grant award since the inception of the Green Communities program in 2010. This new grant award of \$100,000 puts Arlington's cumulative grant total at \$1,973,393, one of the highest in the state. Projects earmarked for these funds to reduce energy usage are projected to save nearly \$17,000 in annual energy costs.

Arlington Community Electricity (ACE)

ACE continues to provide residents and businesses rate stability and renewable energy options from which to choose. In November of 2022, the Town started a new two-year contract with NextEra Energy. As part of this new contract the default percentage of extra renewable energy increased from 11 to 30 percent. Purchasing extra renewable energy through this product enables customers to contribute to increased renewable energy development in the northeast region.



Electrify Arlington

In summer 2022 the Town launched Electrify Arlington, a community-wide campaign to power buildings and transportation in Arlington with clean electricity. The campaign educates residents and businesses

about electrification and connects them with existing programs, rebates, and technical assistance. Electrify Arlington offerings include free heat pump coaching sessions with trained community volunteers; the newly launched webpage arlingtonma.gov/electrify with resources for residents and businesses; support scheduling no-cost energy assessments; and educational events.



Master Plan

Two projects were completed in 2022 that took cues from the Master Plan. These projects include the completion of the Arlington Housing Plan and Open Space and Recreation Plan. The Arlington Housing Plan serves as an update to the 2016 Housing Production Plan and was adopted by the ARB in January, 2022, the Select Board in April, 2022, and approved by the Department of Housing and Community Development in May, 2022.

The Open Space and Recreation Plan Update guides Town policy regarding open space issues and is required by the state to maintain eligibility for state funding programs.



Affordable Housing Action Plan

Developed in coordination with the Affordable Housing Trust Fund Board of Trustees and DPCD, the Affordable Housing Action Plan was approved by the Select Board in November. The Action Plan was developed through a months-long community process, including outreach to the public, affordable housing professionals, and housing stakeholders. The result is a plan with specific recommendations and financial strategies for creating, preserving, and financing affordable

housing in Arlington by leveraging Community Preservation Act, ARPA, and other local funding sources.

Public Records Center

The Public Records Center is Arlington’s online customer service portal where residents can make requests for, and receive, public records. The system was launched in 2017 to foster compliance with the updated Public Records Law that went into effect January 1, 2017. In its ongoing commitment to open government and transparency, the Town proactively posts many commonly requested documents to its website and provides access to, or copies of, public records upon request. Although public record requests can be submitted in any fashion, the Public Records Center is growing in popularity each year due to its convenience, as well as increased public interest in local government matters.

Some public records requests are simple in nature, seeking only a copy of a single permit or plan, while others are labor intensive, requiring input from a number of Departments or time-consuming searches of historical archives or electronic records. The Public Records Law requires municipalities to designate a Records Access Officer to coordinate the response to public record requests. In Arlington, this function is performed by the Deputy Town Manager for Operations. Below is a summary table of common request types.

Public Records Requests	2020	2021	2022
Fire Department Reports	36	29	20
Maps / GIS Data	89	100	114
Municipal Records	278	175	155
Property / Building Specific Information	181	213	196
Total Requests	584	614	532

We also would like to acknowledge ongoing efforts to provide Town information and data online that traditionally the public would call or visit an office to have access to. For example, having property assessment data online has resulted in a reduction of public records requests, phone calls, and visits to the Assessor’s Office. Similarly, having real estate, excise tax, and water bill information (and payment options) online has reduced phone calls and visits to the Treasurer’s Office.

EXECUTIVE SERVICES

Website Traffic (arlingtonma.gov)	2018	2019	2020	2021	2022
Page Views	1,687,147	1,590,677	2,385,342	2,324,420	1,864,383
Visits/Sessions	648,305	603,733	1,029,520	1,212,208	810,686
Frequency & Recency: Over 200 visits to website	29,296	29,752	28,138	33,455	31,370
COVID-19 Section / PageViews			300,414	95,950	34,769



Communications & Customer Service

Public communications and customer service remains a top priority. The Town's existing communication channels continue to be extremely valuable. Delivering ongoing day-to-day and accurate information, and ongoing public health information, as needed

In addition to informing the public, Town staff rely on several systems to interact with the public to conduct their communication and customer service needs. These systems include the following: the Request/Answer Center, arlingtonma.gov website, Siteimprove the Town's website ADA compliance checker, social media channels, and Arlington Alerts mass notification.

Online ADA Compliance

With ARPA funding we were able to hire a temporary Communications Coordinator to assist online compliance with Americans with Disabilities Act (ADA). Duties include responding to findings identified in the Town's ADA Self-Assessment Report and the development and implementation of the Online ADA Compliance Strategy & Training Plan. The latter, aimed at building institutional knowledge of ADA best practices among 60+ staff that post content to the website and social media for the Town. This position also assists in communicating

about ARPA funded projects and will work to assist in the implementation of online language access options as identified by the DEI Division

Request/Answer Center

The Request/Answer Center is Arlington's online customer service portal where residents can make requests of Town services (and track them), ask questions, and find answers. 2022 marked the fifteenth year for the service. The Request/Answer Center has 77 staff users and is heavily used by Public Works, followed by Health & Human Services, and the Town Manager's Office.

Arlingtonma.gov

Arlingtonma.gov is the Town's communication hub. The site serves a population of approximately 46,000 residents, surrounding communities, and beyond. The site supports the online communication and outreach activities of fifteen departments, and over ninety boards, committees, and commissions. Since the institution of the Open Meeting Law (OML) in 2010 approximately 1,300-1,500 documents are added to the site annually, mostly agendas and minutes. There are currently 69 users of the content management system (CMS) that powers the website, similar to 2021 with 68 users.

Arlingtonma.gov continues to experience healthy use as website traffic begins to return to pre-pandemic levels.

Online Communications	2018	2019	2020	2021	2022
Town of Arlington Notices					
Subscribers	5,242	5,713	6,046	5,651	6,074
% of Growth from previous year	1%	8%	6%	-7%	7%
% Compared with # of households (19,000)	28%	30%	32%	30%	32%
Arlington Alert Emails					
Subscribers*	5,144	5,351	6,049	6,446	4,110
% of Growth from previous year	3%	4%	12%	6%	-57%
% Compared with # of households (19,000)	27%	28%	32%	34%	22%

Arlington Alerts



Receive emergency/important Town Notifications via phone, text, and email.

Arlington Alerts Mass Notification System

Since 2012 Arlington Alerts have been notifying residents via phone, text, and email before, during, and after emergencies or to relay important information. In early 2022 the Town switched vendors moving to Everbridge Mass Notification. Because the system can geo-target notifications, the Town is exploring expanding its use for non-emergency text and emails. A survey is being conducted in early 2023 to measure public preferences for such notifications and to develop a plan that meets those preferences.

Town Email Lists

Town Notices, the Town's main email notification list continues to provide the strongest and most consistent link with residents. Email continues to come up in our Communications survey as the most preferred method. Our challenge continues to be encouraging residents and businesses to sign up to Town Notices and similarly Arlington Alert text and email options. In developing a plan on how to use these systems to inform the public in timely ways, the Town also needs to invest in different modes of outreach to encourage new registrations to both these critical channels Town Notices and Arlington Alerts.

Social Media

The Town maintains several social media channels, across several departments. The official Town Facebook channel has over 3,000 followers and its Twitter channel over 4,000. We continue to invest effort to ensure followers are these channels are receiving all information we post to our website and send via Town Notices emails, including introducing new public facing staff, recognizing staff accomplishments, and promoting Arlington a great place to work and live.

Acknowledgements

Arlington is very fortunate to have so many talented citizens willing to volunteer their time to serve the Town in various capacities including Town Meeting, Boards, and Committees. Together with our elected leaders, management team, and staff, they make Arlington a desirable community. I would like to thank the Select Board for its continued leadership and support throughout in my role as Town Manager. I am also very grateful for the professionalism, knowledge, and support provided by Deputy Town Manager of Operations, Jim Feeney, Public Information Officer Joan Roman, and my Executive Assistant, Kristen DeFrancisco. They are exceptional public employees dedicated to providing the best possible service to each and every person interacting with the Town Manager's Office.

I would also like to recognize the retirements of Phyllis Marshall, who served 4 years as Arlington's first appointed Treasurer and Domenic Lanzillotti, who served 19 years as the Town's Purchasing Officer. I would also like to welcome the addition of Mary Ellen De Natale as our new Purchasing Officer, congratulate Julie Wayman on her promotion to Budget Director, and welcome Janna Settembre as our Communications Coordinator.



Significant renovations were made to playgrounds at the Peirce, Stratton, and Bishop elementary schools during 2022 with funding from the American Rescue Plan Act (ARPA).

FINANCIAL MANAGEMENT SERVICES

FINANCE COMMITTEE

At the Finance Committee's organizational meeting in June 2022, the members elected Christine Deshler to lead the Finance Committee as its Chair, assisted by Vice-Chairs Alan Jones, Darrel Harmer and Annie LaCourt. The Finance Committee is comprised of twenty-one members representing each of the Town's precincts. The three-person appointing committee (the Town Moderator, the Chair of the Trust Fund Commissioners, and the Chair of the Finance Committee) acted in December 2022 to fill eight vacancies and reappointed those members whose terms had expired.

At the end of January 2022, the Finance Committee began its yearly effort to develop a comprehensive balanced Fiscal Year 2023 budget recommendation for the Annual Town Meeting, which began in April. From January through March of 2022, subcommittees reviewed each departmental budget in detail with the corresponding department head and made recommendations to the full Finance Committee. Additionally, hearings were held on all Warrant Articles requiring an appropriation or having a financial impact on the Town. The Finance Committee met nearly every Monday and Wednesday night from January 2022 until Town Meeting adjourned in June of 2022.

The Committee's report to Town Meeting was distributed electronically, with hard copies also made available to Town Meeting members prior to budget presentations to Town Meeting. Upon the recommendation of the Finance Committee, the Annual Town Meeting passed a total budget of \$197,385,239.

In addition to completing its core responsibility of recommending a balanced fiscally prudent budget to Town Meeting, the Finance Committee was active with other projects. In early 2022 the Finance Committee's Policies and Procedures Working Group finalized a comprehensive Handbook that explains the budgeting process in detail, provides guidance on applicable state and local laws, and offers an extensive list of resources for use by members of the Committee. This Handbook, which is available on the Town's website, is also intended to be an aid to residents of the Town who are interested in learning more about the Finance Committee or the Town's budget. After completing that work, the Policies and Procedures Working Group moved on to conduct a review of the Committee's annual budget process, focusing on strategies to increase efficiencies. This Working Group, whose members are Alan Jones, Annie LaCourt, Darrel Harmer and Shane Blundell, completed the year by preparing a formal training program for the Committee's new members.

The Finance Committee's Communication Working Group, led by Charlie Foskett and Shane Blundell, was instrumental in helping to recruit new members to fill this year's vacancies. With their efforts, the Commit-

tee was able to engage in perhaps its most expansive and inclusive recruitment effort, resulting in the appointment of highly qualified members who bring a wealth of valuable skills and experiences to the Committee. The Communications Working Group also continued its community outreach by publishing informational articles about the Committee and its work.

Led by Al Tosti, the Committee's Operations Research Working Group produced an analysis of our solid waste costs, which a report was provided to Town Meeting. Its IT Working Group, led by Alan Jones and Annie LaCourt, continued to ensure that the Committee worked efficiently and collaboratively using Microsoft Office SharePoint.

This year, Vice-Chair Darrel Harmer agreed to act as the Committee's liaison to the Capital Planning Committee, and the Chair, Christine Deshler, and Vice-Chairs Alan Jones and Annie LaCourt, participated on the Town's Long Range Planning Committee. As she did last year, Tara Bradley, the Finance Committee's Executive Secretary, very ably supported the Finance Committee in all of its efforts.

FINANCE DEPARTMENT

The Finance Department works with the public and with the staff from all departments to manage the Town's money. It collects taxes, fees, fines, and other revenue, pays payroll and expense bills, manages the Town's financial accounts, assesses property, and works with the Town Manager to produce the annual operating budget, and Annual Certified Financial Report (the annual audit), and the five-year revenue and expenditure forecast (the Long Range Plan). It is made up of the Assessing, Comptroller, and Treasurer/Collector Departments and works closely with the Purchasing Agent and the Information Technology Department. It coordinates activities with the School Department finance office. The 2018 Town Meeting approved the creation of the Finance Department via a home rule petition to amend the Town Manager Act. That Act was passed by the Legislature and signed by the Governor on January 10, 2019.

OFFICE OF TREASURY & TAX COLLECTION

The Office of Treasury & Tax Collection is responsible for the billing and collection of all taxes and fees for service (real estate, motor vehicle excise, personal property, water and sewer, parking violations, fees charged by other Town departments, etc.); management of the Town's cash and investment strategy; issuance of General Obligation Bonds, preparation and filing of debt service compliance reports.

The Office also directly supports the Parking Clerk, Capital Planning Committee, Parking Advisory

FINANCIAL MANAGEMENT SERVICES

Committee, and mailroom operations.

2022 Accomplishments

- Continued to work with the IT and DPW Water Department to complete conversion of Water and Sewer billing and collection from in-house collection software to financial system used for collection of taxes and other revenue/receipts.
- Continued to improve cross-training staff to maintain workload volume during peak collection periods.
- Increased number of property owners registered for electronic (paperless) billing option for Real Estate and Personal Property to 4,129.
- Processed mailings of 95,286 items of mail for Town and School.
- Administered the Arlington Citizens Scholarship Foundation which provides financial assistance to Arlington residents attending higher education. 84 scholarships totaling \$85,850 were awarded in June, 2022.
- Trust Fund performance was 4.88 in return.
- Affirmed 'AAA' bond rating from Standard & Poor's rating agency.
- Managed borrowing of \$2,600,000 in an interest free bond with MWRA for water system improvements for a term of ten years.

- Managed borrowing of \$196,000 in an interest free bond with MWRA for sewer system improvements with a term of ten years.
- Borrowed \$82,445,000 in General Obligation Bonds including the second portion of authorized debt for Arlington High School Construction/Reconstruction in the amount of \$71,200,000, and \$11,135,225 for the DPW/ Municipal Facility, as well as other equipment and projects appropriated by Annual Town Meeting at a net interest rate of 2.416%.

FINANCIAL MANAGEMENT

Town of Arlington, MA							
Long Term Bonds Payable Schedule							
Project	Maturity Through	Original Loan Amount	Interest Rate (%)	Outstanding at June 30, 2021	Issued	Redeemed	Outstanding at June 30, 2022
Symmes Property	2022	\$5,262,000	2.00-4.00	\$525,000		-\$525,000	\$0
Municipal Purpose - 2010	2031	\$7,258,000	2.00-4.00	\$2,945,000		-\$330,000	\$2,615,000
Symmes Property - taxable	2019	\$470,000	2.00-2.50	\$130,000		-\$130,000	\$0
Municipal Purpose - 2013	2033	\$12,132,000	2.00-5.00	\$6,200,000		-\$645,000	\$5,555,000
GOB Refunding - 2013	2024	\$2,205,000	2.00-3.00	\$470,000		-\$175,000	\$295,000
Municipal Purpose - 2014	2034	\$5,551,000	3.00-3.75	\$2,350,000		-\$335,000	\$2,015,000
Municipal Purpose - 2015	2035	\$11,018,000	2.00-4.00	\$5,460,000		-\$630,000	\$4,830,000
Municipal Purpose - 2016	2030	\$4,087,000	2.25-5.00	\$1,690,000		-\$285,000	\$1,405,000
GOB Refunding - 2016	2025	\$3,225,000	2.00-4.00	\$1,140,000		-\$235,000	\$905,000
Municipal Purpose - 2017	2045	\$25,660,000	3.00-4.00	\$20,260,000		-\$1,290,000	\$18,970,000
Municipal Purpose - 2018	2038	\$30,955,000	3.00-5.00	\$26,225,000		-\$1,560,000	\$24,665,000
Municipal Purpose - 2019	2038	\$5,555,000	3.75-5.00	\$4,630,000		-\$435,000	\$4,195,000
Municipal Purpose - 2020	2049	\$66,190,000	3.00-5.00	\$65,130,000		-\$1,550,000	\$63,580,000
Municipal Purpose - 2021	2050	\$77,845,000	2.00-5.00	\$77,845,000		-\$1,725,000	\$76,120,000
Municipal Purpose - 2022	2051	\$82,445,000	2.125-5.00		\$82,445,000	\$0	\$82,445,000
Total Bonds Payable				\$215,000,000		\$0	\$205,150,000

FINANCIAL MANAGEMENT SERVICES

Town of Arlington, MA					
Account Balances as of 6/30/2022					
Summary by Bank Account					
Checking Accounts			Money Market Accounts		
Depository	Eastern Bank	106,002,237	General	Eastern Bank	4,416,798
Lockbox	Eastern Bank	18,120,966	General	Salem Five	1,053,674
				East Boston	
Rehab CDBG	Eastern Bank	452,546	General	Savings	1,065,603
AHS General Fund	Eastern Bank	164,041	General	Webster Bank	1,270,839
Symmes Taxable	Eastern Bank	5,335	General	Leader Bank	5,849,050
Vendor	Eastern Bank	-	General	MMDT	48,478,279
Payroll	Eastern Bank	-	General	Rockland Trust	1,019,741
Lunch Receipts	TD Bank	31,528			
			Article 75	Cambridge	
Depository	TD Bank	30,507,377	Stabilization	Savings Bank	3,108,528
			Article 75		
Article 75 Stabilization	TD Bank	1,000,937	Stabilization	MMDT	19,737,216
			Article 75		
Investment Account	Citizens Bank	1,015,719	Stabilization	Leader Bank	1,010,285
Parking Meters	Leader Bank	1,388,140			
Total		158,688,826	Strassberg Library	MMDT	606,531
			Robbins Library		
			General	MMDT	101,945
			MacEachern Fund		
			Library	MMDT	53,164
			Deferred		
			Scholarship	MMDT	26,824
			AHS Student		
			Activities	MMDT	13,383
			Long Term		
			Stabilization	MMDT	3,630,117
			Ins.	MMDT	682,479
			Sylvester Cemetery	MMDT	63,833
			MWRA	MMDT	8,323,870
			Escrow Accounts	MMDT	93,650
			Mass Ortho	MMDT	5,504
			Arlington Community		
			Activites	MMDT	1,399
			Special Ed		
			Stabilization	MMDT	251,123
Brokerage Accounts			Total		
OPEB	Vanguard	19,078,429			
Trust Fund & Scholarship Ir	Rockland Trust	27,208,088			
ES Farmer Trust	DWS Core Equity	213,730			
Total		46,500,246	TOTAL		306,052,908

FINANCIAL MANAGEMENT SERVICES

COMPTROLLER

The Comptroller's Office is responsible for the Town's books of accounts and financial records, verifying appropriations for all purchase orders, processing invoices for payment, approval of all payrolls and other warrants, balancing monthly appropriation reports and other financial reporting as governed by Federal and State government agencies. The Comptroller's office maintains all records of grants, gifts and other special revenue funds as well as records of the Town's debt as authorized by the Town Meeting. The Comptroller serves as an ex-officio member of the Arlington Retirement Board.

The Comptroller is responsible for the coordination of the annual independent audit of the Town, and for providing quarterly revenue and expenditure reports to the Select Board, Town Manager, Town Treasurer and Chair of the Finance Committee. Whenever applicable, the Comptroller shall make recommendations regarding the Town's financial condition.

The Comptroller's office continues to perform all duties in a timely and professional manner. The Comptroller's mission is to present a complete and accurate statement of the Town's financial condition.

FY2024 Objectives

Implement the new chart of accounts according to Uniform Massachusetts Accounting System (UMAS) guidelines. The current chart of accounts is 20 years old and requires numerous manual entries. The initial plan was to outsource the project to a CPA firm at a cost of approximately \$60K. We have changed the plans and decided to complete the project inhouse 100%. The new structure will provide increased automation and improved reporting at all levels such as: year to date reports, departmental reports, independent audit, tax recap, schedule A, end of the year report for school, eliminate most manual entries, stricter budgetary controls.

Monitor and report on the American Rescue Plan Act (ARPA) fund to ensure all the charges are in compliance with the federal regulations. Implement strict budgetary controls and mirror ARPA spending categories by creating individual Munis projects.

Revamp user profiles and approval trees in Munis based on the new chart of accounts.

Perform departmental audits as necessary to identify, assess, and evaluate internal controls of Town departments.

Assist all departments with documentation of

Fraud Risk Assessment and perform yearly reviews of said policies to ensure accuracy and applicability.

Work with the Treasurer and Purchasing to expand the Electronic Fund Transfer (EFT) by enrolling more vendors in paperless payments.

Work with Purchasing Department on attracting and retaining competitive vendors which will result in significant savings.

Expand Tyler Content Manager (TCM) utilization to the Revenue module by uploading all back up for cash receipts in Munis.

Major Accomplishments for 2022

- Received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA) for the Town of Arlington's Annual Comprehensive Financial Report (ACFR) for the Fiscal Year Ending June 30, 2021. Prepared the ACFR to show that the Town and the Comptroller's office will, for the 6th year, go beyond the minimum requirements of Generally Accepted Accounting Principles (GAAP) to prepare comprehensive annual financial statements and reports that evidence the spirit of transparency and full disclosure.
- Closed the books on FY2022 and completed the Town's independent audit in accordance with GAAP. The detailed and organized accounting records led to clean audits with no findings and no material weakness.
- Successfully implemented the Utility Billing module for Water and Sewer in collaboration with IT, Water / Sewer and Treasurer's Department. The conversion process went smoothly and led to integrated operations between the Treasurer, Comptroller and Water/Sewer Department. We processed the first billing in Munis and all Water/Sewer accounts have been reconciled without write offs.
- Achieved 100% utilization of Tyler Content Manager scanning technology in the Accounts Payable module and increased audit transparency. All invoices are now uploaded into Munis and can be viewed when performing account inquiries.
- Coordinated with IT and transitioned Munis to the cloud environment. Achieved a smooth transition and confirmed the integrity of the database.
- Certified \$15,912,087 free cash which is an increase of \$4.8M over FY21. The increase in fund balance is attributed to prior year reimbursements for COVID-19-related expenses and a boost in local receipts due to the economic rebound post pandemic.

FINANCIAL MANAGEMENT SERVICES

- Closed out all COVID-19 grants (CARES, FEMA) and provided comprehensive reports to the independent auditors to ensure compliance with the Office of Management and Budget (OMB) circular A-133 Schedule of Expenditures of Federal Awards (SEFA).
- Maintained the Internal Controls for Federal and State Grants to ensure compliance with the new federal reporting requirements. Internal Controls are designed to provide reasonable assurance that the following objectives are achieved :1) Effectiveness and efficiency of operations; 2) Adequate safeguarding of property; 3) Assurance that property and money is spent in accordance with grant program, and 4) Compliance with applicable laws and regulations.
- Continued to centralize all data in digital folders for easy remote access: replaced physical drawers with digital folders and saved all vendor contracts, warrants, audits, financial statements, budget reports and DOR reports in the shared drive.
- Continue to use DocuSign for warrants and contracts. After the COVID-19 state of emergency was lifted, the Division of Local Services (DLS) legal department approved permanent use of electronic signatures which increased efficiency and timeliness.
- Finalized and uploaded the new chart of accounts in Munis. Mapped the new accounts to the old ones and prepared the system for the first pass conversion.

BOARD OF ASSESSORS

Members of the Board of Assessor's are Chairman R William Zagata, Mary Winstanley O'Connor, Esq., and Gordon Jamieson.

The Board of Assessors committed 15,566 real estate and personal property tax bills to the Tax Collector for collection for Fiscal Year 2023. These bills raised a total of \$149,169,849 in property and personal property taxes. The total assessed value of all taxable real estate and personal property for Fiscal Year 2023 was \$13,306,855,407 which resulted in a tax rate of \$11.21 per thousand dollars of assessed value. The Board also committed approximately 33,990 automobile excise tax bills for collection of an estimated income of \$4,098,371.

Tax Abatement Overlay

State law requires that the Assessors put aside funds from each tax levy in a reserve that is called an Overlay. This account is established in anticipation that a certain percentage of the tax levy may end up being abated. Individual tax abatements are paid out of this fund. The final amount of the overlay account is determined by the Assessors and added to the tax rate without appropriation, and is usually set at anywhere from 1% to 2.5% of the tax levy. In FY2023, the overlay account is set at \$1,314,746.10. Any surplus left in an overlay account is appropriated by Town Meeting in much the same manner as free cash. Below is a chart showing the disposition of Overlay funds for the last three years.

Comptroller Performance / Workload Indicators	FY2020 Actual	FY2021 Actual	FY2022 Actual	FY2023 Estimated
General Fund - Free Cash Certified	11,318,368	11,078,429	15,912,078	12,000,000
Water/Sewer Enterprise Fund- Retained Earnings certified	5,799,829	7,748,848	6,807,899	6,000,000
Youth Services Enterprise Fund- Retained Earnings certified	64,843	68,724	12,794	10,000
COA Transportation Enterprise Fund- Retained Earnings certified	92,657	79,028	38,319	40,000
Rink- Retained Earnings certified	41,021	102,392	112,193	80,000
Recreation- Retained Earnings certified	371,447	733,459	1,190,830	800,000
Total Invoices processed	26,604	26,871	30,345	32,000
# of check invoices	31,736	25,725	29,804	28,000
# of wire invoices	203	182	188	180
# of EFT invoices	-	964	353	500
# of new funds set up (grants and special revenue)	46	59	37	30
Digital support for invoices (TCM)	-	71.8%	100%	100%

FINANCIAL MANAGEMENT SERVICES

Tax Abatement Overlay Funds			
	FY21	FY2022	FY2023
Overlay Amount	\$933,276	\$691,296	\$1,314,746
Abatements & Exemptions To-Date	\$415,469	\$336,908	\$467,106
Declared Surplus to General Fund	\$200,000	\$400,000	\$750,000
Reserved for Additional Liability	\$1,819,583	\$1,228,204	\$1,860,843

ASSESSMENT DATA

Valuation and Tax Levy			
Fiscal Year	Total Assessed Valuation	Tax Levy	Tax Rate*
2023	\$13,306,855,407	\$149,169,849	\$11.21
2022	\$12,517,357,831	\$142,948,226	\$11.42
2021	\$12,186,904,721	\$138,199,499	\$11.34
2020	\$12,056,976,079	\$133,350,155	\$11.06
2019	\$11,013,408,219	\$124,010,976	\$11.26
2018	\$9,666,545,866	\$117,255,201	\$12.13
2017	\$8,516,898,406	\$112,439,838	\$12.56
2016	\$8,516,898,549	\$108,977,901	\$12.80
2015	\$7,770,112,271	\$105,285,021	\$13.55
2014	\$7,377,629,421	\$101,737,509	\$13.79
2013	\$7,201,277,082	\$98,009,381	\$13.61
2012	\$6,954,794,567	\$95,002,493	\$13.66
2011	\$6,926,589,397	\$85,958,974	\$12.41
2010	\$6,892,736,257	\$83,471,036	\$12.11
2009	\$6,790,772,343	\$80,946,006	\$11.92
2008	\$6,883,264,284	\$78,813,376	\$11.45
2007	\$7,011,721,520	\$76,778,350	\$10.95

* Tax rate expressed in per thousand dollars of assessed value

Percent of Tax Levy by Class						
CLASS	TYPE	FY2019	FY2020	FY2021	FY2022	FY2023
I	Residential	94.3513	94.5527	94.5798	94.3154	94.5277
II	Open Space	0	0	0	0	0
III	Commercial	4.3576	4.1714	4.1773	4.1036	3.8439
IV	Industrial	0.2155	0.2087	0.2093	0.2034	0.1909
V	Personal Property	1.0756	1.0672	1.0336	1.3776	1.4375
	Total	100	100	100	100	100

FINANCIAL MANAGEMENT SERVICES

Tax Rate Components FY2018-FY2022					
	2019	2020	2021	2022	2023
Levy Base	\$10.97	\$9.42	\$10.08	\$10.13	\$9.83
2 1/2%	\$0.25	\$0.24	\$0.25	\$0.25	\$0.25
Growth	\$0.09	\$0.07	\$0.07	\$0.07	\$0.09
Override	\$0.00	\$0.46	\$0.00	\$0.00	\$0.00
W/S Debt Service	\$0.51	\$0.51	\$0.30	\$0.15	\$0.00
School Debt Exclusion	\$0.43	\$0.41	\$0.64	\$0.82	\$1.04
Tax Rate*	\$11.26	\$11.06	\$11.34	\$11.42	\$11.21

*Tax Rate = ((Amount To Be Raised)/(Total Taxable Assessed Value))*1000

Details of Tax Rate Calculation					
	FY2019	FY2020	FY2021	FY2022	FY2023
Max Levy Prior FY	\$109,965,991	\$113,696,347	\$122,855,373	\$126,776,920	\$130,879,853
2.50%	\$2,749,150	\$2,842,409	\$3,071,384	\$3,169,423	\$3,271,996
Growth	\$1,263,812	\$816,616	\$850,163	\$933,510	\$1,205,059
Override	\$0	\$5,500,000	\$0	\$0	\$0
Maximum Levy	\$113,696,347	\$122,855,372	\$126,776,920	\$130,879,853	\$135,356,908
Levy Inc. %	3.28%	7.46%	3.09%	3.13%	\$3.31
Levy Inc. \$	\$3,730,356	\$9,159,025	\$3,921,549	\$4,102,933	\$4,477,055
W/S Debt Service	\$5,593,112	\$5,593,112	\$3,691,454	\$1,845,727	\$0.00
School Debt Exclusion	\$4,772,602	\$4,928,109	\$7,744,595	\$10,276,792	\$13,848,434
Max to be Raised	\$124,062,061	\$133,376,594	\$138,212,969	\$143,002,372	\$149,205,342
Actual Raised	\$124,010,976	\$133,350,155	\$138,199,499	\$142,948,226	\$149,169,849
Excess Levy	\$51,085	\$26,439	\$13,470	\$54,146	\$35,493
Total Taxable Assessed Value	\$11,013,408,219	\$12,056,976,079	\$12,186,904,721	\$12,517,357,831	\$13,306,855,407
Total Avg. % Increase	13.93%	9.48%	1.08%	2.71%	6.31%
Tax Rate	\$11.26	\$11.06	\$11.34	\$11.42	\$11.21
Penny of Tax Rate	\$110,134	\$120,570	\$121,869	\$125,174	\$133,069
Avg. Assessed Value Single Family	\$752,184	\$825,144	\$829,339	\$844,657	\$912,385
Avg. Taxes Single Family	\$8,470	\$9,126	\$9,405	\$9,646	\$10,228

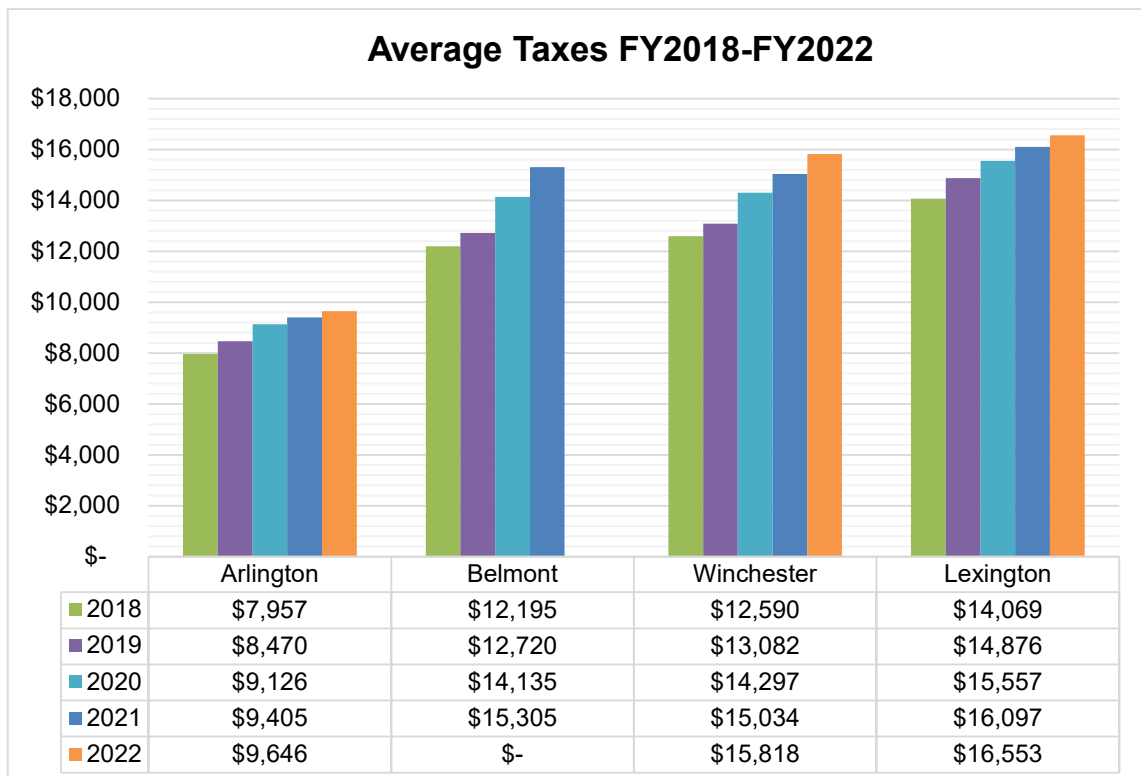
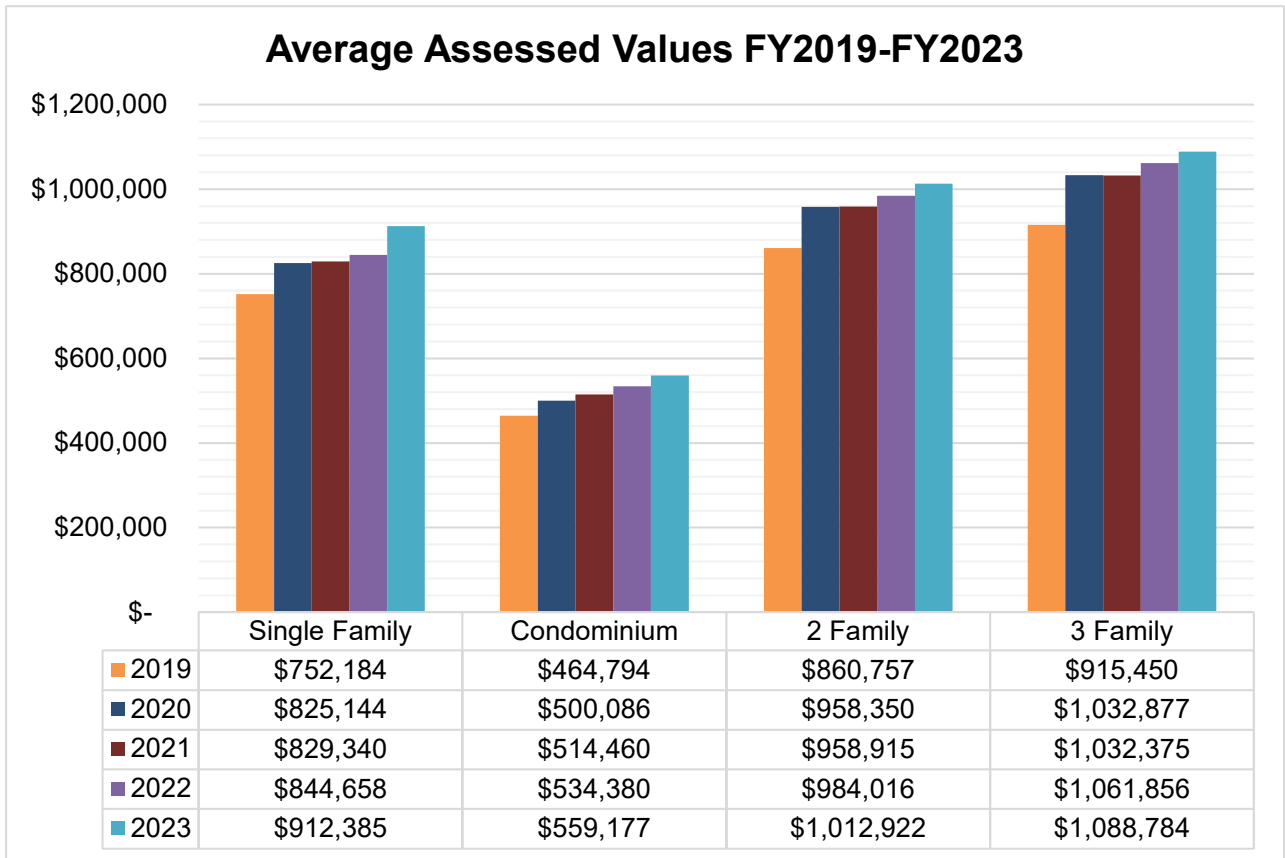
*All numbers subject to rounding and final DOR Certification

FINANCIAL MANAGEMENT

FINANCIAL MANAGEMENT SERVICES

State Class Code FY23-FY22 Comparison									
	FY2023			FY2022			FY23 vs FY22		
Type	Parcels	Assessed Value	Avg. Assessed Value	Parcels	Assessed Value	Avg. Assessed Value	Parcel (+/-)	Percent (+/-)	Avg. Assessed Value (+/-)
Single Family	8008	7,306,385,400	912,386	8,009	6,764,864,600	844,658	-1	8.00%	844,658
Condominium	4,039	2,258,514,600	559,177	3,972	2,122,555,900	534,380	67	6.41%	534,380
Misc	10	13,464,900	1,346,490	10	12,698,400	1,269,840	0	6.04%	1,269,840
2 Family	2,055	2,081,554,760	1,012,922	2,081	2,047,736,860	984,016	-26	1.65%	984,016
3 Family	176	191,625,900	1,088,784	177	187,948,600	1,061,856	-1	1.96%	1,061,856
Apartments	156	622,161,500	3,988,215	155	568,826,200	3,669,846	1	9.38%	3,669,846
Res Land	288	36,506,900	126,760	291	35,145,300	120,774	-3	3.87%	120,774
Open Space	0			0			0		
Commercial	370	448,290,630	1,211,596	378	451,366,130	1,194,090	-8	-0.68%	1,194,090
Industrial	22	25,403,300	1,154,695	22	25,455,600	1,157,073	0	-0.21%	1,157,073
Ch Land/61	0			0			0		
Ch Land/61A	0			0			0		
Ch Land/61B	3	1,742,317	580,772	3	1,703,311	567,770	0	2.29%	567,770
Mixed Use(Res)	53	68,451,951	1,291,546	53	66,025,928	1,245,772	0	3.67%	1,245,772
Mixed Use(Com)	25	61,468,139	1,610,041	25	60,588,862	1,610,041	0	1.45%	1,610,041
Per Prop/501	155	7,362,340	47,499	175	8,636,280	49,350	-20	-14.75%	49,350
Per Prop/502	131	3,291,630	25,127	144	2,902,150	20,154	-13	13.42%	20,154
Per Prop/503	0			0			0		
Per Prop/504,550-2	2	144,061,510	72,030,755	2	127,117,680	63,558,840	2	13.33%	63,558,840
Per Prop/505	6	21,076,400	3,512,733	6	18,869,300	3,144,883	0	11.70%	3,144,883
Per Prop/506	2	13,933,000	6,966,500	2	13,752,200	6,876,100	0	1.31%	6,876,100
Per Prop/508	3	1,560,230	520,077	3	1,164,530	388,177	0	33.98%	388,177
Total	15,504	13,306,855,407		15,508	12,517,357,831			6.31%	

FINANCIAL MANAGEMENT SERVICES



FINANCIAL MANAGEMENT SERVICES

Assessor's Office Town of Arlington Tax Rate Per \$1,000 of Assessed Value

FINANCIAL MANAGEMENT

YEAR	RATE
1929	\$30.00
1930	\$30.40
1931	\$31.40
1932	\$30.40
1933	\$30.40
1934	\$33.00
1935	\$33.00
1936	\$34.00
1937	\$35.60
1938	\$35.20
1939	\$36.80
1940	\$35.80
1941	\$34.80
1942	\$35.60
1943	\$32.00
1944	\$32.00
1945	\$34.40
1946	\$38.00
1947	\$42.80
1948	\$44.20
1949	\$46.20
1950	\$50.40
1951	\$54.20
1952	\$56.40
1953	\$57.60

YEAR	RATE
1954	\$54.50
1955	\$59.20
1956	\$69.20
1957	\$70.40
1958	\$71.20
1959	\$74.00
1960	\$78.20
1961	\$82.60
1962	\$85.00
1963	\$84.60
1964	\$92.60
1965	\$97.60
1966	\$97.60
1967	\$106.00
1968	\$124.00
1969	\$41.00
1970	\$48.20
1971	\$51.80
1972	\$56.80
1973	\$56.80
1973	\$28.20
1974	\$74.00
F75	\$67.20
F76	\$67.20
F77	\$74.80

YEAR	RATE
F78	\$78.00
F79	\$84.60
F80	\$81.00
F81	\$87.00
F82	\$73.50
F83	\$22.70
F84	\$23.43
F85	\$23.96
F86	\$16.49
F87	\$17.24
F88	\$17.66
F89	\$10.86
F90	\$11.25
F91	\$12.47
F92	\$13.84
F93	\$14.52
F94	\$15.55
F95	\$16.06
F96	\$16.54
F97	\$17.08
F98	\$16.73
F99	\$17.17
F00	\$17.66
F01	\$13.17
F02	\$13.85

YEAR	RATE
F03	\$13.64
F04	\$10.61
F05	\$10.94
F06	\$11.34
F07	\$10.95
F08	\$11.45
F09	\$11.92
F10	\$12.11
F11	\$12.41
F12	\$13.66
F13	\$13.61
F14	\$13.79
F15	\$13.55
F16	\$12.80
F17	\$12.56
F18	\$12.13
F19	\$11.26
F20	\$ 11.06
F21	\$11.34
F22	\$11.42
F23	\$11.21

FINANCIAL MANAGEMENT SERVICES

MASSACHUSETTS DEPARTMENT OF REVENUE
 DIVISION OF LOCAL SERVICES
 BUREAU OF ACCOUNTS

Arlington
 TOWN

TAX RATE RECAPITULATION Fiscal Year 2022

I. TAX RATE SUMMARY

Ia. Total amount to be raised (from page 2, IIe)	\$ 217,659,877.43
Ib. Total estimated receipts and other revenue sources (from page 2, IIIe)	74,711,651.00
Ic. Tax Levy (Ia minus Ib)	\$ 142,948,226.43
Id. Distribution of Tax Rates and levies	

CLASS	(b) Levy percentage (from LA5)	(c) Ic above times each percent in col (b)	(d) Valuation by class (from LA-5)	(e) Tax Rates (c) / (d) x 1000	(f) Levy by class (d) x (e) / 1000
Residential	94.3154	134,822,191.55	11,805,801,788.00	11.42	134,822,256.42
Net of Exempt					
Open Space	0.0000	0.00	0.00	0.00	0.00
Commercial	4.1036	5,866,023.42	513,658,303.00	11.42	5,865,977.82
Net of Exempt					
Industrial	0.2034	290,756.69	25,455,600.00	11.42	290,702.95
SUBTOTAL	98.6224		12,344,915,691.00		140,978,937.19
Personal	1.3776	1,969,254.77	172,442,140.00	11.42	1,969,289.24
TOTAL	100.0000		12,517,357,831.00		142,948,226.43

MUST EQUAL 1C

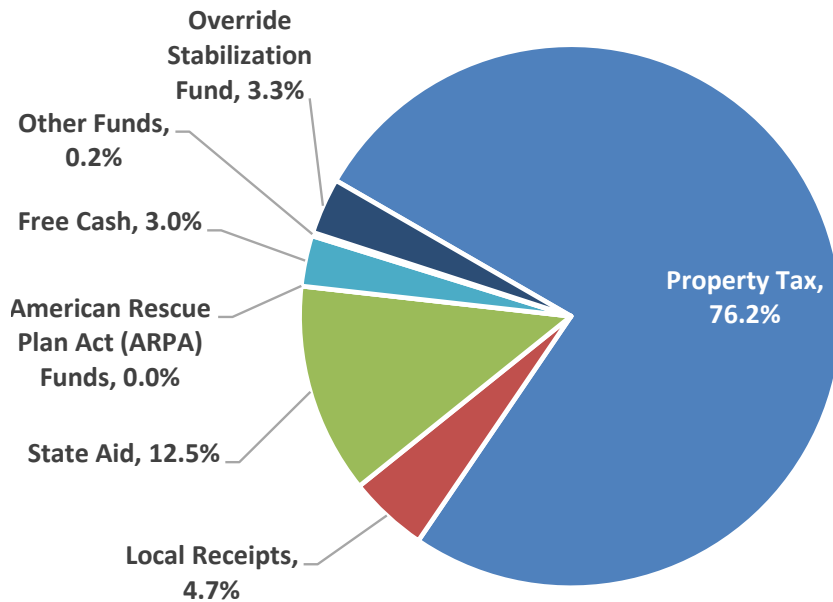
FINANCIAL MANAGEMENT

FINANCIAL MANAGEMENT SERVICES

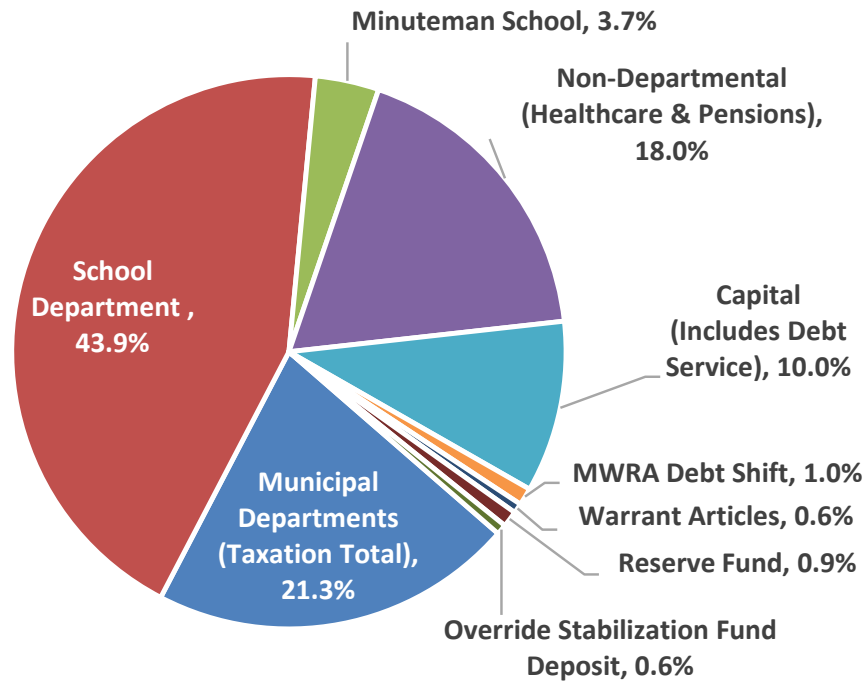
FISCAL YEAR 2022

Total \$ 187,659,107

Revenue



Expenditures



Arlington Public Works



DEPARTMENT OF PUBLIC WORKS

The Arlington Department of Public Works (DPW) is comprised of seven divisions: Administration, Engineering, Highway, Water/Sewer Utilities, Motor Equipment Repair, Natural Resources, and Cemeteries. With a staff of 81, it is the goal of the Department to provide residents, boards, commissions, and other Town departments with superior Public Works services and support.

Administration

The Administration Division provides the following services: financial (including budget preparation and administration), invoice payment, invoice billing, grant management, water/sewer reading-billing, personnel and payroll management, customer service, contract administration, oversight of contracted solid waste/recycling and hazardous waste collection services, and oversight of contracted streetlight maintenance on ways and parking lots.

Accomplishments

- Continued oversight of DPW Facility construction.
- Held Reuse & Recycling Center appointments year round during the week and one weekend a month, serving approximately 3,500 appointments in the year.
- Received annually, since FY16, a MA Department of Environmental Protection (DEP) Sustainable Materials Recovery grant, (\$38,000), called the Recycling Dividend Program, with funding designed to continue to support waste diversion activities.
- Signed contract extension with waste hauler JRM, which is now Republic Services.

Solid Waste Collection

The Town is contracted with waste hauler, Republic Services. The Solid Waste Program provides weekly curbside and dumpster collection of solid waste and bulky items from residential and business locations. Services also include weekly collection of recyclables and yard waste. Solid waste is also collected from the following municipal locations: Town Hall and eight other municipal buildings, Community Safety, three fire sta-

tions, two libraries, ten public schools, over twenty municipal parks, and approximately fifty public trash barrels.

The Town also provides contracted dumpster trash collection at non-profit organizations, apartment complexes, and condominium complexes.



Recycling

With the advent of weekly mandatory recycling and the addition of weekly yard waste collection, in season, the Department saw a reduction in solid waste tonnage and an increase in the tonnage of materials recycled.

The Department hosts monthly Recycling Center events to collect harder-to-recycle materials that cannot be collected as part of our curbside program. At the Recycling Center, residents can drop off bulky rigid plastic items such as broken trash cans, recycling and storage bins, packing foam (expanded polystyrene coolers and the like), electronic waste/TVs/CRT computer monitors, scrap metal, clothing, textiles, books, and media such as CDs and DVDs.

Accomplishments

- Signed solid waste and recycling contract renewal with JRM/Republic Services, adding an additional collection truck for October and November yard waste collection and a second week of Christmas Tree collection.
- Adjusted bulky trash allowance to align with State waste ban laws by updating program rules and fees.
- Implemented a curbside textile collection program to assist residents in complying with the recent State imposed textile waste ban.
- Implemented a curbside mattress recycling program to assist residents with the recent State imposed mattress waste ban.
- Doubled the size of the popular Swap Shed project at the Reuse & Recycling Center.
- Expanded Reuse & Recycling Center week-day collections to include all materials that were originally only collected once a month at Ryder Street.
- Undertook new programs with Council on Aging to create secure document shredding and textile recycling campaigns.

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Recycling, Solid Waste, and Hazardous Waste Statistics (in tons unless specified)			
Materials	FY2020	FY2021	FY2022
Solid Waste	12,225	12,434	12,217
Single-Stream Recycling	5,170	5,028	4,716
Yard Waste	3,045	3,435	2,801
Electronic Waste	47.89	59.62	40.20
Appliances (units)	604	836	782

- Held bike donation events in collaboration with Arlington Scouts program and The Bike Connector, collecting over 200 bikes during two events.

Yard Waste Collection

Yard waste is collected curbside on a weekly schedule from mid-April through the first week of December. Additional recycling information can be found online at arlingtonma.gov/recycle.

Household Hazardous Waste Collection

2022 marked the twenty-fifth year of Arlington's membership in the regional household hazardous waste collection program. Eight monthly collection days were held from April through November. The program continues to collect large quantities of hazardous materials including pesticides, chemicals, used motor oil, antifreeze, oil-based paints and solvents, and household cleaning products. There were 487 carloads from Arlington collected this year.

Engineering Division

The Engineering Division continues to provide a wide variety of support services to other DPW divisions, various Town departments, commissions, contractors, public utilities, and to the general public. The Engineering Division works closely with the Highway, Water, and Sewer Divisions upgrading and improving the infrastructure of the Town by providing surveys, engineering design, construction plans, field layouts, and field inspection services. The Engineering Division also provides technical design and specification for municipal infrastructure improvements, oversees contracted maintenance of the Town's traffic signals, reviews and makes recommendations on the impacts of planned private construction projects, reviews and provides regulation on proposed private way projects and improvements.

Accomplishments

- Performed oversight and monitoring for capital projects including road rehabilitation, pavement preservation, water rehabilitation, sewer rehabilitation, storm water improvements, pavement markings, and curb ramp and sidewalk accessibility improvements.
- Provided assistance to departments with technical input and site plan review for new and on-going projects including: Arlington High School, DPW Facility, and Hurd Field Athletic Field Renovations. Additional support provided for Town Boards and Committees including site plan review for Comprehensive Permits at 1165R Massachusetts Avenue and 1021-1025 Massachusetts Avenue, 34 Dudley Street, and Colonial Village.
- Managed Street Opening Permit Program and monitored on-going utility construction projects by contractors and major utility providers in Town right of ways including Eversource, Verizon, and National Grid. Oversight was performed in cooperation with the Water Division and Police Department. This included reviewing and administering work conditions and requirements including outreach, traffic management, trench repairs, and annual trench inspection program. Permits issued in 2022 were 600.
- Planned, managed, and coordinated maintenance and improvements through the Traffic Signal and Street Light Maintenance Contract including: Traffic Signal upgrades at Broadway & Cleveland and Mass Avenue & Brattle Street.
- Coordination of identified traffic signal and street light maintenance issues received through email, phone, and web request center. Coordinated transfer requirements of streetlights with Traffic Signal and Street Light Maintenance Contractor through National Joint Utilities Notification System (NJUNS) for Double Pole Management system through phone, email, and Request/Answer Center.
- Provided design, technical resources, project review, and planning for the Water Distribution System including: Assistance to Water Division including the DEP sanitary sewer survey, site plan reviews, capital water planning, and collection and transfer of GIS data. On-going scanning and cataloging to digitize plans and records in electronic format including upgrades, organization, and increased

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usability of system in conjunction with GIS System.

- Coordinated planning and review of projects, reports, and Town regulations with the Department of Planning and Community Development Environmental Planner for water quality and flood mitigation improvements in conjunction with requirements of the EPA Municipal Separate Storm Sewer System (MS4) Permit.
- Assisted Engineering Consultant in preparing Annual MS4 Report and year 4 requirements including: Town Phosphorus Control Plan, Stakeholder Outreach and Education, improved Catch Basin cleaning program, and planning for Year 5 permit requirements.
- Managed and updated improvements to storm water infrastructure including: planning, design, and construction of 25 infiltration trenches. The 2022 Green Infrastructure Improvement Project was funded by a DEP Grant of \$148,500 and will remove contaminants from storm water runoff and improve water quality in the Mystic River in accordance with MS4 permit guidelines.



Pavement preservation on Medford Street, spring 2022.

Highway Division

The Highway Division of the Public Works Department maintains 102 miles of roads, 175 miles of sidewalks, 175 miles of curbing, and eight parking lots, along with numerous guardrails, stairs, walls, and fences. The division oversees solid waste services including trash/recycling collections, bulky items collection/disposal, waste fill disposal, and hazardous waste programs. The division also performs street sweeping services and maintains traffic lines, signs, and drainage systems (culverts, pipes, manholes, catch basins, and drain channels).



Street Sweeping – Swept all streets two times (spring and fall).

- Sweeping on main streets done weekly (twenty-eight times).

Snow and Ice Control – There were 21 snow and ice events.

- Private contractors used for 5 events.
- 52 inches total snow for season.

Performance Measurements

- Repaired or replaced 21 catch basins.
- Cleaned approximately 3,019 catch basins (with the assistance of contracted help).
- Removed and installed 5,775 linear feet of sidewalk.
- Patched over 1,600 potholes.
- Special Projects
- Placed 150 sand barrels town-wide for winter season.
- Constructed Parklets at several locations and on outdoor dining options.
- Coordination and support of ongoing DPW facility project.

Water/Sewer Division

The Water and Sewer Division continues to maintain 131 miles of water mains, 117 miles of sewer mains, 9 Sewer Lift Stations, 1,414 hydrants, and numerous valves, and service connections/shut offs. Additionally, the division reads usage meters and prepares quarterly bills on just under 13,000 accounts.

Performance Measurements

- Replaced 266 water meters.
- Provided water use data to the Town Treasurer for billing while changing out meters and electronic reporting equipment.
- Repaired water main leaks at 41 locations.
- Repaired water service lines at 54 locations.
- Replaced 30 hydrants.
- Flushed over 174 locations to clear blockages from sewer mains and services.
- Sampled 14 locations weekly for water quality.

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- Provided over 589 markouts for underground excavation work.

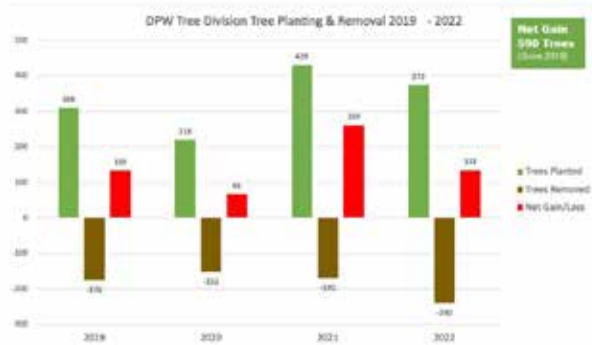


Water Division on site fixing a water main break.

Division assists with the execution of the holiday lights program. On Massachusetts Avenue, the Division is responsible for installing event banners.

Performance Measurements

- Planted 373 trees. The number of planted trees exceeded the annual goal of 300 for a second year. This was done to make up for a shortfall in FY20 related to the COVID-19 Pandemic.
- Removed 240 trees.



Accomplishments

- Continued treatment of at-risk trees against Emerald Ash Borer insects. Treated 351 trees.
- Maintained “Tree City USA” designation from the National Arbor Day Foundation. Arlington has been a Tree City USA community since 2001. Awarded a Growth Award (fourth year in a row) for additional work in protecting and providing for trees in Arlington.

Park Maintenance

The Division maintains thirty parks, twenty-six playgrounds, nineteen athletic field infrastructure open spaces, and public lands including: the Reservoir forested trails and beach facility, North Union Spray Pool, the Town Hall Gardens, the Donald R. Marquis Minuteman Trail, Broadway Plaza, the Robbins House gardens, Menotomy Rocks Park, and twenty-one traffic islands. The division also assists with the execution of the holiday lights program.

Performance Measurements

- Continued to put a priority on prompt graffiti removal.
- Maintained Town-owned sidewalks throughout the winter.

Motor Equipment Repair Division

The Motor Equipment Repair Division continues to maintain 105 over-the-road vehicles including three front end loaders, five backhoes, one mini-excavator, two tractors, nine heavy-duty dump trucks, nine small dump trucks, twenty-two pickup trucks, six utility body trucks, ten snow fighters, two street sweepers, two sewer-flushing trucks, and one rubbish packer.

Major Accomplishments

- Acquired new department vehicles; (2) 33,000gvw dump trucks w/plow, 1 ton pickup dump body with plow, large deck mower, and enclosed equipment trailer.
- Decommissioned older diesel vehicles replaced with new equipment funded through State grant funding. Grant amount awarded over \$275,000 applied to the purchase of four vehicles.

Performance Measurements

- Provided preventative maintenance and repairs on 150 motor vehicles, including vehicles assigned to other Town departments.
- Maintained snow and ice vehicles during events.

Natural Resources Division

The Natural Resources Division consists of the Forestry and Parks sections and is responsible for the proper management, care, and maintenance of Arlington’s public trees.

Forestry

During the year the division maintains Town trees including those along the Minuteman Bikeway, which runs from the Cambridge line to the Lexington line. The

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Cyclists enjoy a fall day on the Minuteman Bikeway, one of several areas the DPW's Parks Division maintains.

Cemeteries Division

The Cemetery Division is responsible for the care and maintenance of Mt. Pleasant Cemetery and the Old Burying Ground. Mount Pleasant Cemetery is an active cemetery. The Old Burying Grounds is an inactive, historical community cemetery. Three volunteer Cemetery Commissioners make recommendations to the Town Manager on rules, regulations, and fees.

Mount Pleasant Cemetery Service Types	Amount	Revenues Invoiced
New Earth Grave Site Sales	32	\$67,750
New Urn Grave Sales	3	\$1,050
Perpetual Care Sales	35	\$17,500
Grave Site Buy-backs	1	\$(1,500)
Earth Burials	118	\$118,000
Cremaian Burials	73	\$21,900
Columbarium Sales	22	\$32,000
Columbarium Fees	14	\$1,400
Public Lot	0	\$0
Non-Resident Burials	88	\$43,525
Overtime, Holiday Surcharges	34	\$21,900
Mock Burial	1	\$200
Foundation Charge	41	\$8,200
Disinterments	2	\$5,000
Veteran Graves – earth/urn	3	\$1,200
Recording Fee	9	\$900
Chapel Use, Misc.		\$105
Total Gross Revenues		\$339,130

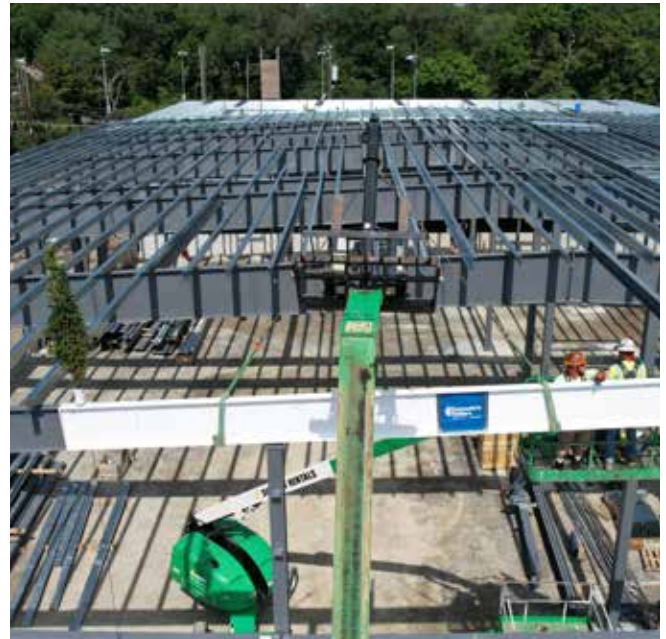
Major Accomplishments

- Developed improvements for roadway edge erosion.
- Acquired State funding to study Mill Brook hydraulics through the cemetery property.

Recognitions

The following Public Works employees completed service to the Town and its residents in 2022/early 2023, with over twenty-five years of service: Anthony Karmelowicz, Motor Equipment Operator III, 23 years; Jacqueline Kiley, Payroll/Administrative Assistant, 37 years; Kent Larson, Account/Operations Assistant, 29 years; Mark Mirra, Carpenter, 37 years; and Teresa De-Benedictis, Assistant Public Works Director, 36 years. The Town is grateful for their dedicated and loyal service.

In conclusion we would like to extend heartfelt thanks to our dedicated Public Works employees who keep our roads repaired and plowed, water flowing, our sewers running, our trash picked up, and our parks attractive. Their efforts are an important part of the high quality of life that we enjoy in our community.



The last steel beam is placed on the new Public Works Facility building. The new building is scheduled to open in 2023.

COMMUNITY SAFETY



ARLINGTON POLICE

Department Overview

The Department operates under a community policing philosophy that encourages citizen participation in solving problems of crime, fear of crime, and quality of life issues. The Department is segmented into three distinct functions: operations, investigations, and support services. Throughout the year, APD remained dedicated to implementing new technologies and improving its wide range of media capacities to continue communication to the citizens of Arlington.

The command staff assists Chief Juliann Flaherty in the management, administration, and strategic planning for the Department. The Department maintains three divisions: The Community Services Division led by Captain Richard Flynn, the Investigative Services and Professional Standards Division led by Captain Brendan Kiernan, and the Support Services and Logistics Division led by Captain Sean Kiernan.

The Community Services Division is responsible for uniformed patrol operations and the E-911 Dispatchers. This Division is tasked with effectively deploying all uniformed patrol personnel, including the Patrol Division, Canine Unit, Bicycle Unit, School Resource Officer, and Animal Control. The Patrol Division's primary responsibility is to provide quality uniformed law enforcement services to the community. Not only does the Patrol Division answer calls for service to the community, but it also performs other specific assignments. These assignments include wide-ranging quality of life issues in Arlington. These proactive assignments vary between enforcing traffic and parking laws, preserving the peace, protecting life and property, school safety, special event planning and grants coordination. Through the Crime Analysis Unit, we continue to track crime trends and patterns allowing the Department to deploy patrol officers to specific locations to maximize police resources.

The Investigative Services & Professional Standards Division administers the Criminal Investigation Bureau (CIB) and the Professional Standards/Accreditation Office. The CIB is responsible for the follow up investigation of all crimes, the sex offender registry, police prosecutions at district and juvenile court, drug

task forces, family services, and code enforcement. The Professional Standards/Accreditation Office is tasked with developing policies and procedures, working to maintain State Accreditation, investigating citizen complaints, and proactively addressing issues of professional standards and accountability within the Department. Additionally, with the creation of the Peace Officer Standards and Training (POST) Commission through police reform legislation in 2021, this Division is also responsible for maintaining compliance with all POST Standards.

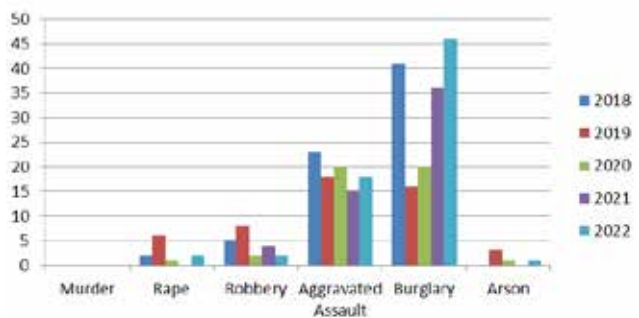
The Support Services Division is responsible for providing logistical support to all work units in the Department as well as overseeing the administrative functions. The Division is responsible for the Traffic Unit, training, new officer recruitment and hiring, information systems management, firearm/hackney licensing, police scheduling, departmental fleet, building maintenance, and issuance of departmental records. This division oversees compliance of individual officers training and certification standards to meet POST requirements.

Crime

The Department collects incident information using a system called the National Incident-Based Reporting System or NIBRS. NIBRS is an improvement on the summary-based system known as the Uniform Crime Reporting Program, or UCR. Since 1930 the FBI has administered the UCR Program using statistics supplied by law enforcement agencies across the country.

The following is a summary of Part I Crimes in Arlington in 2022. Part I Crimes are crimes designated by the Federal Bureau of Investigation (FBI) to be the most serious crimes affecting a community, they include: murder, rape, robbery, aggravated assault, burglary, larceny, arson, and motor vehicle theft. In 2022 there were a total of 383 Part I Crimes reported in Arlington, as compared to 255 Part I Crimes reported in 2021. This increase was a result of approximately 100 more larcenies being reported in 2022.

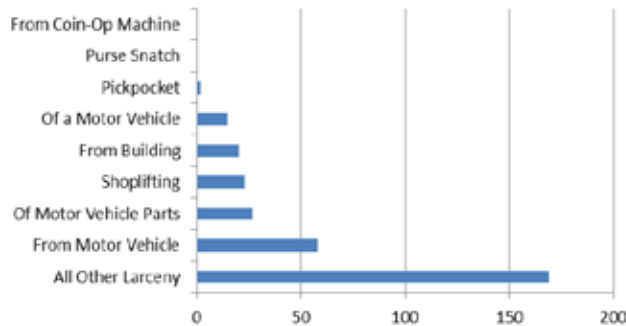
2018-2022 Crime



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In 2022 there were no murders in Arlington. Arlington had two rapes reported, two more than last year. There were two robberies committed, both unarmed. Arlington experienced eighteen aggravated assaults; fifteen incidents involved a weapon and ten involved domestic violence. Of the incidents involving weapons, seven involved a shod foot, four involved blunt objects, three involved knives and one involved a motor vehicle. Arlington had forty-six reported burglaries in 2022, ten incidents more than last year. There were fifteen motor vehicles stolen, an increase of ten incidents from 2021. One arson was reported this year. In 2022 there were 299 reported larcenies, which is an increase of ninety-nine incidents from 2021.

2022 Larcenies



Calls for Service

The Police Department logged 27,947 calls for service. Officers filed 3,098 incident reports as compared to 2,439 in 2021. In 2022, ninety-three people were arrested, an increase of thirty-two. Forty-four people were taken into protective custody. Protective custody is a statute that allows police officers to take into custody a person who, due to ingestion of alcohol is incapacitated or a danger to himself or others. In 2022, 1,326 motor vehicle citations and 15,088 parking tickets were issued. Traffic issues continue to be one of the greatest areas of complaints to the Department.

Calls for Service	2019	2020	2021	2022
Emergency Calls	27,649	21,850	24,579	27,947
Police Reports	2,827	2,718	2,439	3,098
Arrests	88	58	61	93
Protective Custody	9	17	24	44
Summons	80	50	41	65
Motor Vehicle Citations	1,552	524	720	1,326

Community Services

Patrol

The Community Services (Patrol) Division responded to 27,947 calls for service during 2022. The majority of calls involve services other than responding to crimes. For instance, the Department responded to a total of 823 alarms (residential, business, bank and municipal), 673 disturbance calls, 444 reports of suspicious activity, 112 traffic complaints and 181 animal complaint calls. The Community Service Division also investigated 62 reports of missing persons.

Community Policing

Effective community policing has a positive impact on reducing crime, helping to reduce fear of crime, and enhancing the quality of life within the Arlington community. It accomplishes these things by combining the efforts and resources of the police, community governance, and community members. It involves all elements of the community in the search for solutions to these problems and is founded on close, mutually beneficial ties between police and community members. Community policing is a philosophy, not a program. Officers attempt to assist in several different functions, not just law enforcement and apprehending criminals such as: resolving conflicts, helping the homeless and mentally ill, and saving lives of those afflicted with substance use disorders. The concept of partnering with the community to solve problems of crime, fear of crime, and quality of life issues has been institutionalized in the Department. The Department generally offers a number of community policing programs to the public, designed to provide citizens with tools, information, and skills useful in solving those problems; however several of these programs once again had to be temporarily suspended due to the COVID-19 pandemic.

In 2022 the Department was unable to run its popular Arlington Citizens Police Academy. The program is designed to give citizens a better understanding about law enforcement and show the various functions of a police department. Academy classes offer a vast array of topics, such as: investigations, prosecution, evidence, crime analysis, traffic, domestic violence, mental health, school safety, etc. The Academy helps educate residents while also developing positive relations with them. It is an ongoing process to build community cooperation, understanding, and good will. The successful program often has an enrollment waiting list. APD hopes to offer it again in 2023.

2022 Community Policing Events

National Night Out

In Collaboration with the Arlington Housing Authority and other Town departments, the National Night Out event was held in August. The event was specifically held for family and friends of Menotomy Manor. Nation-

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al Night out is a national community-building campaign that promotes police-community partnerships. The night out included a cookout, games, entertainment, bouncy house, a visit from the Environmental Protection Agency, and a fly over from the Massachusetts State Police Air Wing Unit.



APD staff enjoys National Night Out festivities.

National Pride Month – Rainbow Crosswalk Painting

In June APD celebrates Pride Month. Officers attended the 2022 Arlington LGBTQIA+ Pride festival and oversaw the painting of the rainbow crosswalks throughout town.



Captain Brendan Kiernan, Captain Sean Kiernan and Chief Flaherty at the Pride Festival.

National Coffee with a Cop Day

The Annual National Coffee with a Cop Day event was held in October. Residents were asked to join APD for coffee and conversation at the Kickstand Café, located in Arlington Center. Coffee with a Cop is an initiative implemented throughout cities and towns nationwide, that is designed to provide a welcoming environment for residents to get to know their police officers face-to-face and talk about what's going on in their community.



APD staff meets with Rotary Club President Paul Buckley during Coffee with a Cop.

Veterans Breakfast at the Brightview

APD staff often attend the monthly Veterans Breakfast, held at Brightview senior living facility. It is a wonderful opportunity for officers to engage in conversations with those who have proudly served our country.



APD Officers Zona and Hickey meets with Veterans at the Brightview.

Homeless Outreach

The APD Homeless Outreach Team (HOT) has been in operations since 2018. This team includes a patrol officer, the JDP clinician, a health inspector, a firefighter/EMT and staff from the Somerville Homeless Coalition outreach team. In 2018 this team joined the Cambridge Multi-Disciplinary Outreach Team (MDOT). This group meets weekly in Cambridge to discuss at-risk homeless individuals and families. The group consists of staff from homeless shelters, area hospitals, and homeless outreach groups in Cambridge and Somerville, and now Arlington.

After meeting together, the individuals return to their respective communities and conduct outreach – locating homeless people and offering services. Attendance at this group has created invaluable relationships

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with shelter staff, resources, and agencies throughout the area.

During the year APD continued their partnership with the Health and Human Services Department to help with the homeless population. An officer was assigned to partner with the City of Cambridge in their well-resourced program to help with this initiative. Additionally, the Arlington Police Department's mental health clinician also works with this population.

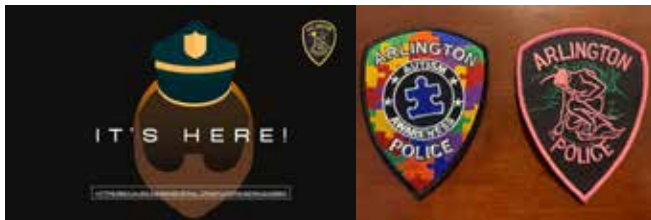
In February 2022 the HOT team collaborated with students at Arlington Catholic High School to assemble and distribute donated back packs containing cold weather gear and supplies to the homeless population throughout MDOT communities.



Backpacks donated to the Homeless Community.

Community Support Initiatives

Officers participated in a number of initiatives in support of a broad spectrum of community members. These initiatives included: No Shave November to raise money for the Mass General Hospital Cancer Research, Pink Patch Initiative for Breast Cancer awareness, and the Autism Awareness Patch Initiative for Autism awareness.



No Shave November and APD Patches for Autism and Breast Cancer Awareness.

School Resource Officer

SRO Bryan White continued in his role as a full-time police officer dedicated to all the schools in Arlington. Officer White is certified as a School Resource Officer in the Commonwealth of MA through the Municipal Police Training Committee (MPTC). The School Resource Officer position falls under the umbrella of the Patrol Division (Community Services Division).

Aside from coordinating all of the school-based investigations and safety protocols, Officer White is also responsible for prioritizing potential criminal cases that involve school aged children for review and consideration to the Diversion Program or the Restorative Justice Program.

In 2022 Officer White attended many student-involved extracurricular activities including the prom, graduation, athletic events, and Community Education Summer Sports Camps to name just a few. He is the advisor for the AHS club Creating Connections and Change in the APD and collaborates with Community Education in co-hosting numerous free Bicycle Safety Events for Arlington youth.



SRO White reads a story to a Pierce School Kindergarten class.

APD Canine Program

In 2022 K9 Officer Hogan continued serving the community with partner K9 Eiko. In addition, they assisted multiple neighboring communities to include Somerville, Belmont, Cambridge, Watertown, and Lexington to name just a few.

There were numerous highlights of the APD Canine Program this year. In January K9 Eiko assisted with the apprehension of two felony B&E suspects by tracking, and supporting with the arrest. This incident placed Eiko at risk, as the suspects fell through the ice of the Mystic River during their attempted escape. Several days later Officer Hogan and Eiko assisted with an open water ice rescue of a victim who fell into the frigid waters of Spy Pond. Through their efforts both incidents ended with positive outcomes.

In August 2022 K9 Eiko was recognized by the Boston Red Sox as Service Dog of the Month. The ceremony was at Fenway Park during a Red Sox Game with Eiko proudly standing at home plate.

One of the most rewarding aspects of the K9 Program is meeting with students and residents. During

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the past year the K9 unit provided over thirty K9 demonstrations. These interactions provide a memorable learning experience and form lasting relationships for all involved.

The APD Canine Program will continue its dedication to the Town of Arlington and the residents it has served for the past 16 years.



K9 Officer Hogan and Eiko at Fenway Park.

Animal Control Program

The APD Animal Control Program is responsible for enforcing Town Bylaws and Massachusetts General Laws relative to the control and care of animals. Additionally, the Animal Control Officer (ACO) investigates reports of animal cruelty, provides conflict resolution pertaining to animal complaints, investigates animal bites, lost and found pets, facilitates quarantines (animals that have been bitten or have been bitten by an unknown source), and provides education assistance for domestic and wild animals to schools and residents within the community.

Each year the Animal Control Program responds to hundreds of calls for service, monitors licensing and vaccination records of pet owners in the community, assists with injured animals, and conducts inspections for residents permitted to have dog kennels and chicken coops. On occasion when needed, the ACO may be called to help neighboring communities with animal related emergencies.

The APD Animal Control Program prides itself by assisting residents via numerous in person or web-based community meetings. In addition, we work with local community media outlets and our own social media platforms to create public service announcements regarding domestic pets and wildlife. These connections contribute to overall community awareness and citizen education related to domestic and wild animals.

Grant Funding

Since 2010, in partnership with the Edinburg Center, the APD Jail Diversion Program (JDP) has worked under a grant awarded from the Massachusetts Department of Mental Health (DMH). The goal of the program is to divert individuals with mental illness, substance use disorder, and developmental disabilities from the criminal justice system to appropriate treatment options. The program model was collaboratively developed by members of the Police Department, the Edinburg Center, Arlington Health and Human Services Department, and other community stakeholders.

The Department based clinician accompanies police officers on calls for service and provides an immediate evaluation on scene. The Arlington Police Jail Diversion Program (JDP), clinician averaged fifty (i.e. co-response, outreach and follow-up) per month in 2022. In the case of non-violent or misdemeanor offenses, the goal of the program is to provide linkage to mental health and substance abuse services as alternatives to arrest. Co-response calls to service, when the clinician accompanies a police officer, have shown to have a de-escalating outcome 70% of the time (meaning instead of arrest or hospitalization).

In addition to immediate intervention, the clinician provides follow-up contact with individuals in an effort to focus on prevention and reduce future repeat calls to the same location. Follow up and outreach work also encompasses working with families, community treatment providers, hospitals, schools, DCF/DMH, Advocates Psychiatric Emergency Services, Minute-man Senior Services, and other essential persons and agencies involved in a person's care. We continue to create and strengthen our partnerships with mental health and public health agencies in our community as well. These partnerships engendered the Hoarding and Elder Abuse task forces, as well as the homeless outreach team, that serve at risk populations.

The Arlington Human Services Network started in the spring of 2019. This town-wide partnership brings together various agencies and stakeholders including the Board of Health, Housing Authority, Police, Fire, Council on Aging, Food Pantry, Arlington Youth Counseling Center, and Arlington Public Libraries. The goal was to start a group where anyone in these organizations can refer residents to assist them with everything from housing, hoarding, and finances, to mental health, and substance use. We target at-risk individuals, proactively reaching out with resources prior to crisis. This intra-agency communication is essential for the efficiency of the JDP program; as is successful engagement in treatment (for the resident) which is paramount to breaking the cycle of "revolving-door" police contact for citizens with mental health problems.

Throughout 2022 APD continued its work operating the Arlington Opiate Overdose Outreach Initiative

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(AOOI). AOOI aims to reduce the stigmatization surrounding those who suffer from Substance Use Disorders (SUD), through follow up after an overdose has occurred, while offering these individuals and their loved ones support, access to resources, and community education to spread awareness and understanding. In 2022 the APD did follow ups with OD victims, provided resources and Narcan. In November the APD also sponsored another well attended Narcan Night.

In 2018 the APD was honored by becoming a Law Enforcement Mental Health Learning Site, one of a select few nationwide departments supported by the United States Justice Department's Bureau of Justice. In 2022 the APD provided numerous agencies with our blueprint on how to offer a successful Jail Diversion Program using the co-response model.

In September of 2021, and in partnership with the Edinburg Center, Christina Valeri was hired as the new APD Clinician. Christina has worked diligently to acclimate herself with the Department's mission of assisting those in the community with mental health and addiction issues. In 2022, when, our co-response calls for service increased, Christina's efforts certainly made a difference.

Support Services

The APD licensing office processed one Hackney License, 229 Firearms Licenses and 8 Solicitor Licenses in 2022. Through the Department's growing social media sites, such as Twitter, Nextdoor, and Facebook, APD was able to keep its commitment of transparency by keeping the community well informed through constant information sharing.

In 2022 the Training Division continued with the online training model for in-service training adopted during the pandemic, which restricted in person trainings. In-service training was completed online through the Municipal Police Training Committee (MPTC). Firearms training was held at the Riverside Gun Club in Hudson. Officers also attended these trainings throughout the year: Implicit Bias training, SRO Training, ABLE Training (Active Bystandership for Law Enforcement), Shades of Brown and Blue, and Police Reform Law training, Firearms Licensing Legal Updates, Public Records Law Training, and DEI Training (Diversity Equity and Inclusion). The Training Division also sent six new officers to the Police Academy in 2022 and oversaw their field training when they returned from the Basic Recruit Academy.

The Support Services Division also began transitioning the marked patrol fleet to hybrid vehicles in 2022.

Traffic Unit

During 2022 APD responded to over 561 motor vehicle crashes. Statistically, this represented a 36% in-



Six new officers with Chief Flaherty and Captain Sean Kiernan.

crease from the previous calendar year. While this may seem like a large increase, higher numbers were expected as traffic levels started to return to pre-pandemic levels after the lifting of many restrictions that were still in place for the first half of 2022 and still represented a 25% decrease in comparison to the last year that there were no restrictions (2019). We also had 5 fewer pedestrian crashes during 2022 than the previous year (a second year with a 45% decrease in those types of crashes).

Throughout the year Traffic Unit staff-members continued to serve on several boards and committees in Town including the Parking Advisory Committee and the Transportation Advisory Committee (TAC). The Traffic Unit regularly assisted the Select Board with matters regarding traffic safety not referred to TAC including; overnight parking permit requests, traffic and parking complaints, signage requests, traffic control plans for major events including multiple 5K road races, and the issuance of special one-day alcohol licenses. The Traffic Unit also assisted the Parking Clerk/Treasurer's Office with minor parking meter maintenance, parking related complaints that were received by their office, and finding a new contractor and purchasing new single-space meters to replace the many failing and soon to be outdated existing ones.

The Unit continued to coordinate with two outside contractors to ensure that we could continue to provide the town with efficient parking enforcement operations. The first, PayByPhone, is used as a mobile based contactless payment option for metered parking in Arlington Center. Having back-end access to their database has assisted The Traffic Unit with investigating complaints of tickets received while utilizing their software. Having a relationship with PayByPhone also allowed The Traffic Unit to make sure that any temporary special regulations affecting metered parking were reflected in their app. The Traffic Unit also renewed their longstanding contract with Cardinal Tracking, which provides the Department with its parking enforcement software as well as the necessary paper supplies for electronic ticketing.

Working in conjunction with the Arlington Engineering Department and Public Works, APD Traffic Unit continued to monitor/recommend traffic-safety related upgrades to the Town's infrastructure. Traffic Unit per-

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sonnel attended multiple meetings, conducted traffic counts in various locations in Town and provided valuable feedback to other governmental entities and neighborhood groups. The Traffic Unit also provided planning and direction to ensure the supervision of safe, efficient traffic flows and pedestrian safety for major public works and public utility infrastructure projects on several major roadways such as Pleasant Street, Broadway, Mass Ave, and Mill Street.

The Traffic Unit worked together with the Planning and Community Development Department on various projects involving traffic safety to include the implementation of a new drop-off/pick-up program at the Dallin Elementary School.

The Traffic Unit administered the EOPPS/MASSDOT Highway Safety Traffic Enforcement Grant Program providing education and enforcement opportunities at major intersections throughout Town. These enforcement and education mobilizations concentrated on Impaired Driving, Occupant Safety, Speeding, and Pedestrian/Bicyclist Safety. They also were able to perform a Community Traffic Safety Grant that was postponed in 2020 due to the pandemic. This grant allowed the Traffic Unit to take 27 residents picked at random to attend the In Control Family Foundation Crash Prevention 101 driving course. Over three sessions, groups of residents ranging in age from 16 to their late 70's went together as a group to a hands-on crash avoidance course that also emphasized the importance of wearing a seat belt to help maintain control of your vehicle during emergency driving situations.

The Traffic Unit continued its partnership with AAA on traffic safety initiatives in the Northeast Region. At their request Officer Rateau was again asked to participate in several online press conferences, giving testimony and fielding questions related to various traffic safety matters. He also went to Maine to attend a two-day transportation safety conference sponsored by AAA.

The Traffic Unit coordinated with the Patrol Division to continue monitoring the MBTA BRT Project in East Arlington for compliance and took the initiative to request that the Select Board restrict left turns from Mass Ave at Appleton St/Appleton PL during evening hours when solar glare was at its highest in order to mitigate any further motor vehicle/bicycle crashes.

The Traffic, Details, and Licensing Unit continued to supervise the three parking control officers, who combined issued in excess of 11,000 citations for over \$214,000 in parking violations. The previous all-electric Smart car shared by the parking officers was traded in after 6 years of service for an all-electric Chevy Bolt that has an increased range and can also be serviced here in town if necessary.

As the Arlington Public Schools shifted back to in-person classes, the Traffic Unit continued to work with our partners in the School Department with supervising

the School Traffic Supervisors. This included refresher training for existent Traffic Supervisors as well as training several new replacements and substitutes for retiring ones. The Traffic Unit continues to monitor and facilitate safe school crossings, drop-offs, and pick-ups.

Criminal Investigation Bureau

The Detective Unit is comprised of a Detective Lieutenant, and seven Detectives. Of these seven detectives, two are assigned as Task Force Officers to Federal Task Forces. These task forces include the Drug Enforcement Agency and the Federal Bureau of Investigation. One Detective is assigned to nights, one is assigned as the Police Prosecutor, and one is assigned as the Family Services Unit Coordinator.

The Criminal Investigation Bureau has remained busy during the past year investigating various crimes. Detectives have followed up on 810 reports generated by officers. In addition, detectives have followed up on 150 reports filed through the department's online police reporting system.

The crime that victimizes more residents are the various types of frauds. Criminals add new twists to old schemes and exert pressure on people in order for them to make important decisions on the spot. They often combine sophisticated technology with age-old tricks to get people to send money, or to give out personal information. Many scams are initiated through the Internet; victims range in age from eighteen and up and they come from all socio-economic backgrounds. While confidence schemes have been around for a long time, the Internet has greatly increased their prevalence. Scams evolve constantly, and as a general rule, if it sounds too good to be true, it probably is.

Drug Investigations

Detectives have participated in multi-jurisdictional drug task force investigations both on a Federal and on a local jurisdiction level. Detectives are assigned to the Drug Enforcement Agency (DEA) and to the Southern Middlesex County Drug Task Force (SMCDTF). The SMCDTF agencies include Arlington, Lexington, Belmont, Waltham, Watertown, Newton, Weston, and Lincoln. These investigations have resulted in numerous arrests and indictments where the detectives have seized heroin, fentanyl, cocaine, Methamphetamine, and other controlled substances.

Federal Bureau of Investigation Violent Crimes against Children Task Force

A Detective is currently assigned to the FBI's Violent Crimes against Children Task Force. The mission of the Violent Crimes Against Children program is threefold: first, to decrease the vulnerability of children to sexual exploitation; second, to develop a nationwide capacity to provide a rapid, effective, and measured

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investigative response to crimes against children; and third, to enhance the capabilities of state and local law enforcement investigators through programs, investigative assistance, and task force operations.

Drug Take Back Program

Over the course of 2022 over 1,000 pounds of assorted prescription medications were dropped off at the Police Department Lobby for destruction. The various prescription medications were discarded in the Drug Take Back kiosk. The drug kiosk is located in the Police Headquarters Lobby and is available 24/7.

In October Officer Edward Savill and Captain Brendan Kiernan took part in the National Drug Take Back Day sponsored by the Drug Enforcement Agency. During this event, 300 pounds of assorted prescription medication was turned in for destruction. National Drug Take Back Day is a free and anonymous event coordinated by the DEA and police departments. The designated day gives the public an opportunity to prevent substance abuse by disposing of potentially dangerous expired, unused, or unwanted prescription drugs in their possession.

Domestic Violence

We have resources in Arlington, including our own Family Services Unit here at APD. Our Family Services Unit works closely with the Cambridge Arlington Belmont High Risk Assessment Team (CABHART). Detectives help victims of domestic abuse safety plan and identify support options in the community. The Unit investigated over 170 domestic violence related incidents.

Another responsibility of this unit is the managing of the Sex Offender Registry Information for the Town of Arlington. This involves community notifications every time a high-risk offender either moves into Arlington or starts working in Arlington.

Records

The Records Room processes all requests for public records and police reports.

Records Processed	2018	2019	2020	2021	2022
Calls	29,880	27,649	21,850	24,579	27,947
Arrests	118	88	58	61	93
Citations	2,011	1,552	523	720	1,326
Parking	17,599	16,329	5,510	13,371	15,088
Accidents	660	433	364	412	561
Hackney	10	7	2	1	1

Accreditation/Professional Standards

The Police Accreditation process is an ongoing daily function of the Department. The Arlington Police Department was successfully re-accredited in 2020, after achieving its original accreditation status in 2014 and being re-accredited for the first time in 2017. The Department was initially certified as an accredited Law Enforcement Agency by the Massachusetts Police Accreditation Commission in 2008, at which time the Department was one of the first few police departments across the Commonwealth to achieve this prestigious award. This accomplishment demonstrates the Department's commitment to delivering the highest possible standards of police services to the community. With a commitment to excellence, the Department will maintain its accreditation status in compliance with criteria set forth by the Commission on Accreditation for Law Enforcement Agencies, Inc.

Awards and Recognitions

Chief Flaherty recognized the actions of the following Officers for outstanding service in the course of duty during 2022: Officer Thomas Guanci (Meritorious Service Ribbon), Officer Scott Urquhart (Meritorious Service Ribbon), Officer Michael Hogan (Lifesaving Ribbon), Sergeant Brian Fennelly (Certificate of Commendation), Sergeant Stephen Porciello (Certificate of Commendation), Officer Michael Foley (Certificate of Commendation), Officer Thomas Kelly (Certificate of Commendation), Officer Shailesh Shah (Letter of Commendation), Officer Joseph Fiminani (Letter of Commendation).

Appointments/Promotions/Retirements

Michael Flynn was promoted to the rank of Lieutenant in 2022. Officer Dennis Mahoney retired in 2022. Officers Shannon Hickey, Rachel Venuti, Brian Koslowsky, Joseph Fimiani, Shailesh Shah, and Joseph Hachey-Maglioizzi were all pointed to the position of police officer.

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ARLINGTON FIRE

Mission Statement

The Arlington Fire Department (AFD) will strive for excellence in the performance of duty and service to the community and the customers it serves. The Department is committed to find better ways to protect the lives and property of its citizens from the ravages of fire and other disasters and to contribute to the physical wellness of the community through emergency medical service.

Ethics and Values

Knowing that firefighters are held to a higher standard of conduct, the firefighters of the AFD will make every effort to uphold those standards that are entrusted to us and to take an active role in maintaining a professional image of the Fire Service through promptness, efficiency, and dedication to duty.

Communicating with the Public

The Department will serve the public with courtesy and respect, providing assistance wherever professional skills and talents are needed and be ever vigilant in promoting awareness of fire hazards and in educating citizens of all ages.

Fire Department Role

The AFD continues its evolution from a strictly fire prevention and suppression organization to incorporate all hazards mitigation into its service to the community. A significant portion of time and training is spent on preparation for disasters, both man-made and natural.

The Fire Department also provides pre-hospital emergency medical services (EMS), building inspections on a regular basis for code enforcement and familiarization, public education projects, training, and performs a number of related tasks including annual hose testing and hydrant inspections.

Maintaining Emergency Medical Technician status for the majority of the Department is the responsibility of the EMS Officer. New equipment and techniques are consistently introduced requiring hours of additional training. The Operations Division provides these services to AFD personnel in house, minimizing the expense to the Arlington taxpayers.

During 2022 the AFD responded to 5,690 calls for assistance. Reported dollar loss for 2022 totaled \$4,819,845. This includes structure fires, motor vehicle accidents, water hazard incidents, and hazardous condition incidents. Of these 5,690 calls 3,847 were for medical emergencies which was consistent with 2021 and 68% of all Fire Department responses. Medical emergencies include emergency medical responses and emergency medical assists.

Responses Fire Call Type	2019	2020	2021	2022
Fire	118	93	79	88
Carbon Monoxide Activations	87	99	105	95
Water Hazards	50	33	57	121
Mutual Aid	24	42	41	41
Lock Out/In	46	41	49	59
Electrical Hazards/ Down Lines	313	264	265	223
Motor Vehicle Accidents	146	107	141	159
Smoke Scares	40	28	49	51
Natural Gas Emergencies	102	73	98	83
Flammable Liquid Hazards	21	19	14	15
Hazardous Conditions	74	31	12	13
Other	145	79	59	37
Emergency Medicals	2,900	2,703	3,016	3,847
Medical Assists	283	223	283	314
Alarms Sounding	697	675	873	946
Total Calls for Assistance	5,046	4,510	5,141	5,690

Operations Division

Inspections/Fire Investigation Unit (FIU)

Fire prevention inspections continue to be a major focus of the Department. The Deputy Chief oversees that inspections by our well-trained officers and firefighters have continued to make Arlington one of the most fire-safe communities in the metro Boston area. Fire prevention inspections, combined with an aggressive interior attack by its suppression teams when necessary, accounts for these positive statistics. The amount of money saved by building owners and insurance companies through prevention and aggressive firefighting are impossible to calculate, but substantial. The Operations Division of the Arlington Fire Department issued 1,064 permits in the year 2022 totaling \$62,455. Certifi-

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ates of Compliance for Smoke Detectors and Carbon Monoxide Alarms accounted for 772 permits and 73% of all permits issued. We have continued our goal towards our ISO Class 2 certification. One of the biggest goals we have achieved towards this goal is to inspect every mercantile property within the town's borders.

Fire Permits and Revenue			
2019	2020	2021	2022
874	879	971	1064
\$44,155	\$47,895	\$57,435	\$62,455

The Fire Investigation Unit (FIU) responds to all fires within the Town and is responsible for determining their cause and origin. A thorough investigation of the cause, origin, and circumstances of how a fire occurred will often prevent similar incidents from happening again.

The experience, knowledge, and continuous training of the members of the FIU, working in conjunction with the State Fire Marshal's Office and the Attorney General's Office allows for numerous resources to successfully investigate and prosecute all fire related crimes. The FIU consist of Team Coordinator Deputy Chief Ryan Melly and a staff of three.

The FIU was activated 88 times this past year to investigate various incidents including, structure fires, vehicle fires, dumpster fires, and grass fires.

FIU Fire Investigation Type	2022
Structures	22
Cooking	19
Motor Vehicle	9
Outside	33
Other	5



In terms of fire prevention for the Town of Arlington, public education is a key component. Without question the most influential group of citizens reached are children. The program, Student Awareness of Fire Education (SAFE), has been an extremely successful curriculum that has been presented to the grammar school children since 1996. This year's topic was "Fire won't wait, Plan your escape!" The curriculum produced by the National Fire Protection Association is to teach the key Fire Safety Behaviors in the Massachusetts Fire and Life Safety Education Curriculum Planning. Each Fall we reach out to over 6,500 students in person to teach and discuss a variety of fire safety related topics. In the fall of 2022 AFD was finally able to go to the

schools after a few year hiatus due to the pandemic. AFD was also able to update some of its supplies and materials as well as host the annual Fire Open House at AFD Headquarters. The SAFE Program also continued to roll out Senior Safe targeting the elderly. AFD made a strong push to update all of the vial of life information at our elderly housing units at the end of 2022. The Department was able to purchase new Vial of Life magnets as well as other safety materials for that target population. The AFD started this program in 2014 in an attempt to reach a broader range of our citizens by providing fire safety education at elderly housing units, nursing homes, and the Council on Aging. The head of our SAFE program, Lt. Paone, estimates that in a normal year his team has gotten their message out to over 12,000 residents of all ages. The Juvenile Fire Setter Intervention Program (JFIP) run by Deputy Chief James Bailey counseled young, potential fire setters in the dangers of playing with fire. SAFE and JFIP are the only two programs that Arlington Firefighters volunteer to be trained in to protect and educate their community.

Training

The Operations Division is responsible for managing a comprehensive training program designed to meet the needs of all members of the Department. The primary focus is to prepare firefighters for the tactics and tasks that they need to complete in order to mitigate daily hazards in town. Firefighters are constantly evaluated and tested by the division to ensure proficiency in skills and retention of knowledge. This training includes inspections, classroom sessions, practical applications and actual calls for service.

The Operations Division strives to offer fire service personnel complete and progressive training required to perform the job to which they are entrusted, the protection of the lives and property of the citizens of Arlington. Courses have been hosted internally with our staff as well as externally by bringing in Mass. Fire Academy professionals as instructors. Private sector representatives have also delivered training to all members of the Department. The Department EMS coordinator oversees all emergency medical service training.

The Operations Division handles the development and delivery of all company-level drills, department-level training initiatives, as well as new recruit indoctrination and training. The Operations Division is also responsible for continuing education and re-certification of EMT's.

In 2022 AFD members received training in such areas as firefighter survival, foam operations, communications, boat drills/ ice rescue, Rapid Intervention Team tactics, and the National Registry of EMTs National Continued Competency Program. Members also started to train on our new record management system and preplanning software. Mobile data terminals were

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also installed on all apparatus to assist members with response, pre-planning, inspections, and other daily tasks.

The Department also ran two in-house training sessions for 8 new probationary firefighters who were hired this year; this was to ensure success at the fire academy. Two groups of 4 attended the Massachusetts Fire Academy in Stow for 10 weeks and became nationally certified firefighters. They have now all started their probationary year and continue to do on the job training.

Emergency Medical Services

The Arlington Fire Department staffs a Class 1 Rescue/Ambulance with two EMT-Basics, 24 hours a day, seven days a week. The Department currently has seventy-eight EMT's. When staffing allows Rescue 2 is placed in service as a second transporting vehicle.

EMS Staff	2019	2020	2021	2022
EMTs	75	76	71	78
First Responders	0	0	0	0

In response to a 2014 change at the Office of Emergency Medical Services (OEMS), all EMT's are now being certified as Nationally Registered EMT (NREMT). This transition by OEMS had a significant local impact as well. The Arlington Fire Dept is responsible for keeping records on all EMT training under the oversight of both Region 4 of OEMS and Medical control at Mt. Auburn Hospital. The Fire Department is now the training center for all of its EMTs. Capt. Sean Mullane is assigned to the Operations Division as the full time EMS Coordinator. The EMS Coordinator's role is responsible for all medical training, recertification, ordering medical supplies and keeping all EMT's updated with the latest information from the Office of Emergency Medical Services (OEMS), Department of Public Health. Additional duties include patient follow up, quality assurance of patient care reports, auditing call volumes, compliance with HIPPA laws, communicating with medical control, record keeping on both ambulances and assisting with the routine operations of the department. Another role assigned to the EMS Coordinator is acting as a liaison with the Board of Health, Council on Aging and the police clinician to recognize and assist at risk citizens in an effort to provide a safe home environment.

Each EMT recertification requires 40 hours of continuing education every 2 years, the majority of which is taught by the EMS Coordinator. All Department EMT's have an obligation to provide pre-hospital patient care in accordance with the Massachusetts statewide treatment protocols, Department of Public Health. In 2022 the Department responded to 3,847 medical emergencies. Of those emergencies, 456 were for advanced life support and 1,779 for basic life support and were trans-

ported to the appropriate facility by the Town operated ambulance, Rescue 1. There were 620 medical emergencies where Rescue 1 was at another emergency medical call and another agency assisted with patient care and transport. 713 medical emergency responses occurred where no transport to a hospital was needed based on a variety of circumstances.

A second Rescue was staffed starting in November 2021 five days a week to alleviate critical staffing shortages in the EMS field until May 2022. In May 2022 Armstrong ambulance was able to dedicate an ambulance as the primary ALS unit and a backup ambulance for the town. 8 new firefighters graduated the academy the Mass Fire Academy in spring of 2022, 4 were already EMT's when hired and the other 4 completed EMT school and are certified EMTs, all 8 firefighters have been trained and are now assigned to Rescue 1.

Ambulance Response	2019	2020	2021	2022
Advance Life	617	449	388	456
Basic Life	1144	1172	1427	1779
Patient refused transport/ NO EMS	449	622	662	713
Transports Missed Because R1 was on Other Call/ training	512	520	570	620
Total Medical Emergencies	2832	2243	3047	2958

2022 Highlights

- Member of the Core Racial Equity Team
- Member of the Homelessness Task Force and its Impact Team
- Member of the Human Services Network
- Member of the Development Review Team – Planning Department
- Member of the Permit Digitization Project Team
- Member of DEI's Planning Management Team
- Participated in the Strategy Matters five-part series on diversity, equity, and inclusion.
- Recipient of a \$25,000 Fire Safety and Equipment Grant
- Recipient of a \$15,500 Emergency Management Planning Grant
- Recipient of a \$9,000 Student Awareness and Fire Education Grant
- Completed the hiring process and training of 8 new Firefighters which included completion of the Mass Fire Academy and obtaining EMT certifications.

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- Designed and purchased new frontline Engine to replace 25yo+ Pierce Engine.
- Purchased new ZETRON notification system to enhance communication between fire dispatch and all 3 fire stations.
- Purchased First Due's Records Management System and began the implementation process.
- Purchased new AED for Command staff vehicle through a state grant.
- Continued to service AEDs at Town buildings and at Arlington Reservoir.
- Completed successful recertification of 41 EMTs.
- Completed certification of both Rescue 1 and Rescue 2's ambulance licenses through the Department of Public Health.
- Fully transitioned from firefighting foams containing PFAS to an environmentally and firefighter safe PFAS free foam.
- All members completed the MIIA's Emergency Vehicle Operators course.
- Continued use of online smoke detector inspection scheduling system for sale of homes which has been well-received by real estate agents and homeowners. The online system has improved the efficiency of department operations and has provided more control to our customers.
- Continued use of the online training program Prodigy to provide the required continuing education to the Department's Firefighter/EMT in a virtual setting, allowing firefighters to continue training during COVID.
- Integral role in design and development of fire protection systems for the high school and public works facility projects.
- Continued annual Fire and Life Safety inspections of over 300 commercial properties.
- Inspected over 694 residences to ensure proper smoke/carbon monoxide detector installation.
- Performed Fire and Life safety inspections of high-rise buildings.

Retirements/Promotions/Appointments

- Firefighter Andrew Cunningham appointed February 27, 2022.
- Firefighter Conor Duggan appointed February 27, 2022.
- Firefighter Paul Houser Jr. appointed February 27, 2022.
- Firefighter Damian Murray appointed February 27, 2022.
- Firefighter Justin Brown appointed April 3, 2022.

- Firefighter Daniel Jefferson appointed April 3, 2022.
- Firefighter Stephen Leveroni appointed April 3, 2022.
- Firefighter Matthew Shea appointed April 3, 2022.

2023 Goals

- Continue to provide programs such as the Fire Investigation Unit, Vial of Life, and Student Awareness Fire Education (SAFE).
- Expand the SAFE program to educate middle school students on the dangers of vaping, alcohol, and drugs. Use SAFE funding for more programs for senior citizens.
- Continue with annual Fire and Life Safety Inspections of commercial properties including nursing homes and preschools.
- Purchase new frontline Rescue to replace 6yo+ Horton ambulance.
- Purchase EJaws – Electric auto extrication equipment allows the Department to decrease its carbon footprint by eliminating the use of fuel and hydraulic fluids.
- Complete implementation/transition from our legacy Records Management System to First Due's cloud based electronic records and reporting system.
- Complete Emergency Managements Air Supply vehicle and Lighting vehicle consolidating into one Air Supply/Lighting/Rehab unit.
- Replacement of Park Circle mechanical systems with new energy efficient equipment.
- Complete EMT recertification of AFD members.
- Purchase additional LUCAS chest compression system.
- Complete Nero's Law training – K9 resuscitation.
- Purchase ten sets of Personal Protective Equipment (PPE) as part of the department's PPE replacement program.
- Oversee Park Circle water tower rehabilitation relative to the department's radio repeater system.
- Continue to oversee Fire and Life Safety planning of the new High School and DPW.
- Ensure compliance with OSHA requirements.
- Train with the Arlington Police Department, local, and State agencies, and private partners to implement an Active Shooter/Hostile Event Response (ASHER) coordinated incident plan.
- Continue to identify opportunities for the improvement and streamlining of AFD processes.

COMMUNITY SAFETY

- Continue to look for and promote existing collaborative efforts with other departments such as the CPR training of School and Town employees and supporting Health and Human Service's Homeless Outreach programs.
- Research and secure alternative sources of funding to continue smoke/carbon monoxide detector program for Senior Citizens.

- bor agreement per Town bylaws for certain residential construction projects.
- Continued work with the Tree Warden on enforcement of the Tree Bylaw and incorporating information on tree regulations into building permit applications.
- Continued work with the Engineering Department on enforcement of stormwater management and erosion control regulations.

INSPECTIONAL SERVICES

The Inspectional Services Department is responsible for enforcement of the Commonwealth of Massachusetts Building, Electrical, and Plumbing & Gas Codes, as well as all related regulations, standards, and Town Bylaws. Additionally, the Inspectional Services Department implements strategic projects as assigned by the Town Manager.

Calendar Year 2022 Accomplishments

- Issuance of building permit for 1165R Massachusetts Avenue, a residential development that will provide 124 residential units, including 31 units of affordable housing for the community.
- Issued permits for 15 new single-family and 5 new two-family home permits and 4 mixed use residential units.
- Issued and inspected 160 solar panel installations.
- Performed annual inspections of 36 beer and wine licenses.
- Performed annual inspections of 29 daycare facilities.
- Worked with Information Technology Department toward obtaining an online permitting system.
- Created the ability to request building inspections online.
- Continued enforcement of the Good Neighbor

Calendar Year 2023 Goals

- Launch online permitting system.
- Inform builders and residents of the updates to the Stretch Energy Code and the upcoming 10th Edition of the Massachusetts State Building Code.
- Continue to administer the Vacant Storefront Registry Program with the DPCD
- Inform builders and residents of bylaw amendments recently approved by the Attorney General, such as amendments to the Tree Bylaw and increased floor area ratio for mixed-use buildings.

Performance / Workload Indicators	2020 Actual	2021 Actual	2022 Actual	2023 Estimated
Inspectional Services Permits Issued				
Building	2,457	2,813	3,180	2,800
Residential projects exceeding \$200,000 building cost	49	89	114	85
Plumbing	817	787	926	750
Gas	662	625	629	620
Wiring	1,093	1,117	1,352	1,100
Electric Vehicle Chargers	23	27	44	30
Energy Storage Systems	2	10	15	8
Revenues	\$1,734,609	\$2,217,813	\$3,031,038	\$2,000,000

CENTRAL MANAGEMENT SERVICES

HUMAN RESOURCES DEPARTMENT

The Human Resources Department serves all of the employees of the Town that are appointed by the Select Board, Town Manager, and Town Clerk. The purpose of the Department is to administer the Town's compensation, health insurance, and benefits programs. Additionally, the Department deals with a wide variety of issues relative to quality of life in the workplace and seeks to improve the effectiveness of Town services by recruiting the best employees and reviewing and improving the Departments' organizational structure.

The Year 2022 marked the full acceptance of working in a world in which Coronavirus is here to stay. In partnership with the Town Manager's office the Director of the Department developed and facilitated the distribution of over \$4 million in federally-funded Premium Pay to essential employees who worked in person during the Pandemic. The team also developed the policy for and oversaw the distribution payments to employees who were fully boosted against COVID-19. The Department oversaw implementation of the COVID-19 Massachusetts Emergency Paid Sick Leave program and successfully received \$23,000 in reimbursements from the Commonwealth for employee absences associated with COVID-19.

In the fall of 2022 the Town engaged in providing Diversity Equity and Inclusion training to employees at all levels of the organization. Employees were invited to participate in shaping the Town's DEI plan. The Director serves as a part of the core team meeting weekly on Town DEI initiatives and issues. Over the course of several months, the Town personnel engaged in 4 workshops conducted over 16 sessions with over 350 participants. The concluding session will be conducted in early 2023.

The Department handled over one-hundred personnel transactions relating to a myriad of positions. This includes retirements, resignations, promotions, vacancy postings and advertisements, interviewing, selection, and enrollment of new employees. Among the searches the Director facilitated over the course of the year were recruitments for Director of Planning and Community Development and Director of Libraries as well as many other titles across Town departments. The Department uses tailored processes for each hiring, using assessment tools based around tasks specific to each position.

The Director of HR and the Deputy Town Manager - Finance serve as the Town's collective bargaining team. Successor bargaining agreements are in place through Fiscal Year 2024 with four of the six Town Unions. The team successfully bargained use of GPS in non-public safety town vehicles and summer Saturday hours at Arlington's libraries. Negotiations with the Patrol and Ranking Officers' Unions are ongoing.

The HR department believes strongly that the successful delivery of Town services relies on a rigorous Human Resources program. In 2022 the Department worked closely with Department Heads to successfully facilitate a number of labor relations issues, disciplinary matters, and workplace investigations.

2023 Objectives

The Department of Human Resources will continue to assist departments in the recruitment and retention of high caliber employees in a highly competitive labor market. Town Manager Sandy Pooler will be retiring in the summer of 2023 and the Director has been appointed to serve as Chairperson of the Town Manager Screening Committee in service to the Select Board who are charged with appointing his successor. The Department will continue to partner with the Director of Diversity, Equity and Inclusion (DEI) in supporting training and education for staff.

The Director of HR in partnership with the Deputy Town Manager for Finance will continue successor bargaining with the Patrol and Ranking Officers' Unions. Following up on studies conducted for FY14, FY17, and FY20 the Town will initiate its fourth benchmark salary and benefits study for FY23.

The Department will continue to strive to provide quality service and support to all employees and retirees who may have questions about their insurance plans. The Department continues to audit our policies and practices to ensure compliance to various collective bargaining agreements and employments laws.'

EQUAL OPPORTUNITY

The Town of Arlington has established the following mission statement relative to Equal Opportunity:

"The Town of Arlington recognizes its legal obligation and moral responsibility to provide Equal Employment Opportunity to its employees and potential employees. The Equal Opportunity Advisory Committee (EOAC), a volunteer committee appointed by the Town Manager, is committed to the Equal Opportunity program to prevent discriminatory employment practices. The Director of Human Resources serves as an ex-officio member of the EOAC. The Committee assists the Town in implementing its Equal Opportunity Plan which creates the mechanism and sets the standards by which Equal Opportunity will be assured."

The EOAC meets monthly, on the 2nd Wednesday. The fall of 2022 marked the return of in-person meetings of the Committee; the Committee continues to meet over zoom and in person. The Committee meetings are open to the public and public attendance is encouraged.

Throughout 2022 the Committee reviewed month-

CENTRAL MANAGEMENT SERVICES

ly reports from the Human Resources Director/Equal Opportunity Officer regarding employment opportunities for the Town. The principal focus of the Committee is to ensure that people of all races, genders, and ethnic backgrounds are given equal opportunity to apply for and receive positions of employment here in Arlington.

Due to a number of factors, including, but not limited to, inflation and a locally high cost of living, both nationally and locally 2022 was challenging labor market in which to hire. This trend looks to continue into 2023. The Committee is dedicated to increasing the number of minority and female applicants for positions of employment. Similar to 2021, 20% of those interviewed for open permanent positions in 2022 were minority applicants, a significant increase over 2020. Of the 66 appointments and promotions the Town made to permanent positions posted in 2021, ten minority candidates or about 15% were appointed. The Town's Equal Opportunity Officer and Director of Human Resources, Caryn Malloy, has consistently applied the protocol removing the name and address and other identifying information of job applicants prior to screening applicants for interview. This was recommended by area municipal Diversity, Equity and Inclusion professionals and serves as one way to lessen the impact of bias. The Committee continues the ongoing process of strategizing new and inventive ways to attract a qualified and diverse applicant pool. The Committee looks forward to continuing to support coordinated efforts with of the Director of Diversity, Equity and Inclusion to diversify the Town's workforce and make Arlington a welcoming and supportive place to work.

The Committee monitors all Town-funded construction projects exceeding a \$200,000 budget. The main focus of 2022 continued to be the multi-year rebuild of Arlington High School. Also, from 2021 and into 2022 the Committee received labor data on the rebuild of the Arlington Public Works Building. In compliance with Town female and minority participation goals on such projects, the Committee successfully advocated for general contractors to provide detailed Labor Utilization Tables which give a more accurate reflection of the participation rates rather than aggregate reports on female and minority participation. The Committee continues to employ an educational approach in its project reviews resulting in positive conversations sensitizing contractors to the importance of continuing their efforts to diversify their workforce.

Through membership in the School Superintendent's Diversity Advisory Committee), member Kate Bender regularly reports to the Committee on hiring and diversity efforts in the Arlington Public Schools. Kate took over this role after the retirement of long time member Barbara Boltz in July. Barbara was appointed to the EOAC in 1995 and she is a recognized peace and social justice activist. She will be greatly missed.

Any person interested in this issue of Equal Opportunity is encouraged to contact the Equal Opportunity Officer at 781-316-3121 or email cmalloy@town.arlington.ma.us.

FACILITIES

The Facilities Department is responsible for the repair and maintenance of all Town and School operated buildings. It oversees 34 buildings - 11 schools and 23 town buildings - totaling approximately 1.34 million square feet. Facilities oversees the repair and maintenance programs based on standards for preventive maintenance, required inspections for life safety and governmental compliance, and routine repairs and cleaning to maintain the facilities in good working order. The Facilities Department has 4 supervisory personnel and 1 administrative staff member who oversee capital projects and building upgrades, building maintenance and repairs, and custodial cleaning. The custodial team is comprised of a total of 42 custodians - 29 who are in-house and another 13 from a third-party service provider. About half of the custodial staff is scheduled to work during regular business hours while the rest perform their duties after regular hours and under the supervision of a custodial night supervisor. In addition, Facilities coordinates regular building assessments and annual evaluations that are used for both capital planning and budgeting as well as routine repairs and preventative maintenance.

Public Buildings maintained by the Facilities Dept.

<p>Arlington Schools Arlington High School Ottoson Middle Peirce Elementary Dallin Elementary Brackett Elementary Bishop Elementary Hardy Elementary Thompson Elementary Stratton Elementary Gibbs Middle Parmenter School</p> <p>Non-Public Schools Dallin Library Building</p> <p>Public Safety Police Headquarters Central Fire Station Park Circle Fire Station Highland Fire Station</p> <p>Libraries Robbins Library Fox Library</p>	<p>Public Works Administration Hall Director/Engineering/ Inspectional Services Snow Fighting Garage Maintenance Garage Cemetery Chapel Cemetery Garage</p> <p>Central Services Town Hall and Annex</p> <p>Miscellaneous Robbins House Robbins Cottage Robbins Carriage House Jarvis House (Legal Dept.) Jefferson Cutter House 27 Maple Street (Senior Center) 23 Maple Street (House) Mount Gilboa Peirce Field (Concession)</p>
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CENTRAL MANAGEMENT SERVICES

Performance Measurements

Organizational

- Fully staff the department by filling the current vacancies which include: 1 electrician, 1 HVAC technician, and 1 plumber.
- Assist the design and construction teams on the Central School, DPW and AHS projects, especially on specifications to ensure reliability of products and brand consistency across the organization.
- Prepare for relocating the Facilities Department out of the temporary accommodations at 27 Maple Street to the permanent office and maintenance shop location at 51 Grove Street.
- Incorporate ongoing formal facility condition assessments at various building in the portfolio to allow for proactive capital planning.
- Update existing plan based on life-cycle expectancy of building HVAC, vertical transportation and life safety equipment.
- Re-launch DudeSolutions as Brightly Asset Essentials work order system across remainder of building portfolio in calendar year 21 (school buildings were re-launched in 2020). The Facilities Department is also considering migrating from the outdated Maintenance Direct and Capital Forecast modules to the upgraded Asset Essentials Platform with predictor module.

Major Projects

- Supported Phase 1 Turn-Over at Arlington High School.
- Supported Central School building as part of Arlington Community Center project Turn-Over.
- Provided construction specification support for the Public Works Project at DPW Yard.
- Renovated and re-occupied the Parmenter Building as a public school building housing the Menotomy Preschool.
- Completed enabling work for phases 2 of Arlington High School building project.
- Performed in-house carpet cleaning at various sites.
- Executed and managed multiple preventive maintenance contracts with 3rd parties, including elevators, fire alarms, fire suppression systems, fire extinguishers, pest control, ventilation hoods, grease traps, water treatment, security/camera/access control systems, emergency generators, and oil and gas burners.

Capital Projects and Building Upgrades

- Installed last phase energy saving LED lighting Brackett Schools.
- Covid Response: reset HVAC equipment to return to energy savings operations balanced with adequate ventilation for students and staff.
- Installation of a new chiller on the roof of the Robbins Library.
- Exterior painting at Peirce, Dallin, Brackett, and Stratton Elementary Schools, and Ottoson Middle School.
- Interior painting at Town Hall and Robbins Library, as well as summer painting in schools.
- Installed new canopy at Stratton School.
- Repaired long-standing chronic roof leaks at Robbins Library, Bishop School, and Brackett School.
- Refinished gymnasium floor at Ottoson Middle School.
- Replaced compressor on Bishop Elementary main office rooftop unit.
- Repaired Peirce Elementary School Cafeteria rooftop unit, correcting long-standing deficiencies.
- Re-lamped light towers at Peirce Field in-house resulting in significant cost savings.
- Upgraded Building Automation System at Dallin School.
- Completed playground surface repairs at Dallin School.
- Installed window screens at Bishop, Ottoson Middle School, AHS Downs, Parmenter, Gibbs Gym in a short timeframe with significant cost savings.
- Installed new carpeting at Bishop School in library and Principal's Office.
- Completed carpentry and trim repairs at Bishop School Crosby St. entrance.
- Installed new HVAC equipment in the Planning Department.
- Installed new carpeting in Planning Department and Select Board.
- New boiler system at Jefferson Cutter House.
- Installed new wheelchair lift at Ottoson School.
- Flooring repairs at Hardy and Brackett Schools.
- Installed new sinks and millwork to create an additional science classroom at Ottoson.
- Repairs to the cast stone elements and front stairs at Robbins Library.
- Exterior walkway and stairway repairs at Ottoson Middle School, Brackett School, Hardy School, Stratton School and Dallin Library.

CENTRAL MANAGEMENT SERVICES

- Further installation of ADA- and Covid-compliant water bubblers across the school district.
- Installed new driveway and walkway at Dallin Library.
- Slate roof repairs and new gutter screen at Dallin Library.
- New public address and master clock system at Ottoson School.
- Installation of exterior security cameras at Thompson School and Arlington Senior Center.
- Reconfigured several classrooms for APS, adding and removing partition walls to create new learning spaces.
- Completed repairs to basketball court at Brackett School.
- Completed annual life safety inspections including fire alarms, extinguishers, and fire suppression systems.
- Completed interior painting at all public schools.
- Refinished terrazzo and hardwood flooring at Town Hall.

Preventative Maintenance and Repairs

- Completed annual life safety inspections.
- Received compliance certificates for elevators, boilers, and fire suppression systems.
- Performed scheduled HVAC maintenance as well as emergency repairs.
- Executed and managed multiple preventive maintenance contracts with 3rd parties, including elevators, fire alarms, fire suppression systems, fire extinguishers, water treatment, security systems, emergency generators, and oil and gas burners.
- Managed snow removal at school and Town properties.
- Bid and managed service contracts for electrical, plumbing, HVAC, and pest control.

Recognitions

We would like to offer our appreciation to the custodial and maintenance teams for their continued service and dedication to providing the Town and School District with safe, clean, and well-maintained facilities.

INFORMATION TECHNOLOGY

Program Description

The integrated Town and School Information Technology Department was created by the 2007 Town Meeting. The changes in the Town bylaw provided that the functions of the Department fell into three broad categories:

- Town and School desktop and server hardware, networking, telecommunications, and software infrastructure support;
- Town and School administrative applications, implementation, training, and support; and
- School Academic applications implementation, training, and support.

The Information Technology (IT) Department is responsible for supporting, implementing, and upgrading over 1,500 personal computers, 156 cellular PDA's, over 200 printers, 5,500 educational tablets/chromebooks and 35 resident and hosted servers, across Town and School Departments. Also under the purview of the IT Department is the Town and School network infrastructure, including ACMi video network and the management of over 166 network switches, 25 VOIP Telephone switches, 750 Phones, and 677 wireless access points. IT also manages Munis, GIS Systems, PowerSchool (student information system), Teacher and student evaluation systems, Special Education system, Electronic Security and Video systems, Energy Management systems, ESRI, PeopleGIS, Open Checkbook, Integrated Collection System, Automated Meter Reading System, Police and Fire Applications (FireHouse, QED, Digital Headquarters, and COPLINK), and numerous Town and School websites.

Budget Statement

The operating budget increased to pay for the Town's permitting software being launched in 2023.

FY2024 Objectives

- Onboard additional departments to the Online Applications and Permitting service including Health & Human Services, Town Clerk, and Planning & Community Development.
- Complete MUNIS Cashiering upgrade.
- Review GIS infrastructure and modernize platform and tools in conjunction with DPW.
- Roll out additional Office 365 functionality for Teams and OneDrive.
- Continue to reduce on site footprint (data center) by migrating services to the cloud.
- Implement MUNIS Steering Committee recommendations regarding Personnel Action Forms and Position Control.

CENTRAL MANAGEMENT SERVICES

Upgrade MUNIS to version 2021x.

Major Accomplishments 2022

- Migration of temporary data center infrastructure to Grove Street in January 2022. IT continues work with DPW on constructing the permanent facility. Estimated completion spring 2023.
- Onboarded State Reporting Data Analyst & District Registrar for the APS community in January 2022.
- IT continued to provide building construction support for infrastructure. IT is providing technical consultation and implementation to project teams and other consultants for construction projects at Arlington High School, 27 Maple St., and DPW.
- Awarded state Cybersecurity Grant January 2022. Launched educational initiative as per grant guidelines in February 2022. Estimated completion date December 2022.
- In collaboration with DPW, IT continued with the migration of automated meter reading (AMR) migrating from the Itron AMR system to a Sensus AMR system. This work involves extracting data out of Arlington's ICS, reconfiguring that data, and adding new data to match the AMR System.
- Automated student start date notifications using PowerSchool Enrollment in February 2022.
- Introduced scheduled drop-in hours for family registration support as part of the new Arlington Community Center in February 2022. We have serviced 110 families in person as of November 2022.
- Launched new series of 'always-on' forms directly within APS Parent Portal allowing families access to directly update addresses, contacts, and permissions.
- 2022 DESE State Reporting cycle completed, working with schools and departments to resolve errors with their data to ensure final certification.
- Launched Utility Billing in April 2022. Water and sewer remained the only billing system using the Town's custom-built applications. IT led a team comprised of Public Works, Treasurer, Comptroller, and consultants to build the foundation for the new system, including table set up and file layouts for communication between databases and online platforms.
- Supported Office 365 roll out. IT upgraded the domain controller server and the backup domain controller in preparation for the upcoming Microsoft Office 365 town-wide implementation in early 2023. Multifactor authentication will be part of final roll out to prevent phishing and other security threats.
- Supported Virtual Town Meeting April through June 2022.
- Migration of MUNIS to cloud-based offering in July 2022. This included multifactor authentication for all users for increased security.
- MUNIS Steering Committee established in July 2022 to provide governance, direction and resources for portfolio management and functional improvements for MUNIS. Project prioritization, communication and introducing new functionality to expand the use of the tool are the focus. To this end, the committee will also serve as the custodian of best practices and promote and support the effective use of both the tool and processes across the organization.
- Hired new APS District Webmaster May 2022. Launched new district website in August 2022.
- Opened start of school year within our student information system (PowerSchool) earlier this summer (July – August) and worked with schools to complete setup prior to September 2022.
- Completed audio/visual inventory across school district and developed centralized roadmap for maintenance.
- Completed upgrade of all 13 district sites to WiFi 6 in the summer of 2022.
- Developed new code to support and expand stability of Buffer Zone Management tool for APS.
- Implemented audio visual accessibility improvements in Town Hall and the Community Center including mobile and wide lens cameras (Neat Bars), projection, and sound.
- Scoped out implementation of General Billing and Employee Self Service options on MUNIS platform for spring implementation.
- In conjunction with the Digital Learning team, IT is supporting expanded Lightspeed pilot at Ottoson Middle School for enhanced student and classroom internet security.
- Integration of Google Suite and Powerschool SIS to support automated student account provisioning across both portals underway for February 2023.
- Network roadmap including upgrade network bandwidth for MUNIS, audio and video streaming in development, to be finalized by spring 2023.

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- Online Applications and Permitting pilot underway for launch in fall 2023.

LEGAL DEPARTMENT

The Legal Department functions as a full-service law office that furnishes legal opinions and legal advice on a daily basis concerning matters referred to it by the Select Board, Town Manager, School Department, and all other Town departments and the various boards and commissions. The Department provides legal advice to all Town officials, boards, committees, and employees concerning their legal responsibilities and prerogatives, attends meetings, and counsels Town departments on operational and project-related legal issues. The Town Counsel researches, drafts, and prepares warrant articles and votes for Town Meeting. The Department investigates all claims made against the Town and advises and monitors Town regulatory compliance in order to coordinate all legal affairs of local government. The Legal Department commences, prosecutes, and defends all legal actions and other matters on behalf of the Town in all state and federal and administrative proceedings.

As with any municipal corporation, the Town of Arlington is constantly involved in the development and refinement of policies, as well as contractual and other legal instruments with public, private, and governmental agencies. These include, but are not limited to, the purchase of properties and materials, rendering of services, awarding of grants, drafting of applications, contracts, leases, deeds, and other legally binding instruments. Moreover, the Legal Department is charged with drafting and reviewing a further array of legal instruments such as licenses, releases, easements, and a multitude of other documents as required for protection of the Town's interests in increasingly complex legal matters.

The Legal Department is also responsible for the management of the Town of Arlington's Workers' Compensation Self-Insurance program. From the timely processing of claims through the vigorous investigation of accidents, the Department aims to protect workers from the economic consequences of injury, promote safe work environments, and assist injured employees in both their medical recovery and return to work, with the overall goal of limiting the Town's liability while focusing on the fair treatment of injured workers. The Legal Department is prepared to, and does, litigate all contested Workers' Compensation cases before the Department of Industrial Accidents as well as tracking and commenting on any pending legislation affecting the Town's Workers' Compensation program.

In addition, the Legal Department oversees line-of-duty injury claims administration for all police and fire personnel and provides complete claims management for any injured on-duty uniformed employee of the police and fire divisions, consistent with appropriate provisions of law, fairness to affected employees, and prudent financial practices.

The Legal Department appears regularly in the District, Superior, and Appellate Courts of the Commonwealth, the Federal Courts, and administrative legal bodies for hearings on motions, including many significant dispositive motions, as well as many successful hearings. The Department stands ready to try cases as necessary or resolve matters by mediation and other forms of negotiation.

Future Objectives

- Defend and pursue the Town's interests in active and potential litigation matters, including following the directives of Town Boards and Commissions to assert the Town's rights and policies regarding land use and development.
- Continue to enhance support for general

Performance / Workload Indicators	FY2019 Actual	FY2020 Actual	FY2021 Actual	FY2022 Estimated
Legal/Line-of-Duty				
MGL Chapter 84 Claims				
<i>Personal injury/property damage as a result of a claimed defect in a public way</i>				
Total	32	31	39	32
Claims closed	5	10	10	10
New claims	14	11	11	15
MGL Chapter 258 Claims- <i>Massachusetts Tort Claims Act</i>				
Total	32	11	54	43
Claims Closed	21	14	2	11
New claims	12	10	18	15
Fire - Injured on Duty Claims	23	4	4	10
Police - Injured on Duty Claims	4	3	3	5

CENTRAL MANAGEMENT SERVICES

legal matters through the Deputy Town Counsel position to meet the needs of Town departments, officers, and public bodies.

- Work with Town departments on efforts to recover and protect Town financial resources from contracted entities and other parties.
- Develop and promulgate requested legal and policy positions in a variety of substantive areas, including assisting various stakeholders in evaluation future policies, especially with respect to emerging issues and persistent challenges to best leverage the Town's legal position.
- Update Legal Department online resources for employees and volunteers, including incorporating new state ethics training materials and records keeping, as well as addition of materials revised by the Town Clerk for swearing in committee and board members.
- Provide additional training opportunities for Town committees and commissions. Focusing on incorporating the recommendations of the Remote Participation Study Committee; training specific to committee and board officers, such as chairs and clerks, and provide resources for effective and efficient Town Meetings.
- Develop standard contract terms for all Town and School goods and services contracts to render smaller contracts more uniform, particularly for professional services.

HEALTH & HUMAN SERVICES

HEALTH & HUMAN SERVICES



HEALTH & HUMAN SERVICES

The Arlington Department of Health and Human Services (HHS) consists of the following divisions:

- Health Department
- Council on Aging
- Veterans Services
- Arlington Youth Counseling Center (AYCC)
- Diversity Equity and Inclusion

The Department also coordinates the activities of the following boards and commissions:

- Board of Health
- Council on Aging
- Veterans Council
- Board of Youth Services
- Disability Commission
- Human Rights Commission
- Rainbow Commission

The mission of the HHS Department is to protect the health of the public and assist residents with accessing services to meet basic human needs. In order to accomplish the mission of HHS, the Department relies on many different sources of funding including, Town, state and federal funds, grants, foundation funding, and donations. Additionally, hundreds of volunteers assist with carrying out the Department mission.



Public Health
Prevent. Promote. Protect.

BOARD OF HEALTH

The mission of Arlington's Board of Health is to protect the public health of the town through enforcement of health codes and regulations, while promoting a healthy community. The Board of Health is a statutory board comprised of three community members at large, one of which must be a physician, appointed by the Town Manager for three-year terms. The Board holds public meetings and conducts public hearings as necessary to evaluate data, establish regulations, and review health code violations.

HEALTH DEPARTMENT

The Health Department is located at 27 Maple Street in the Arlington Community Center. The Department handles day-to-day procedural operations and administrative duties associated with the Board of Health. The Department is required by State statutes and regulations to perform many duties relative to the protection of public health and safety, the control of disease, the promotion of safe and sanitary living conditions, and the protection of the environment from damage and pollution. These mandated requirements are fulfilled by environmental health and public health nursing staff within the Health Department. The Department is comprised of a Public Health Director, three Health Compliance Officers, one Administrative Assistant (which is shared with Human Services) and a part-time Public Health Nurse.

Permits Issued	2019	2020	2021	2022
Food	368	198	216	269
Tobacco	19	19	19	19
Waste Hauler	21	16	17	18
Funeral Director	7	7	7	7
Tanning Establishment	1	1	0	1
Public Pool	8	4	8	8
Public Beach	3	2	3	3
Ice Rink	1	0	0	0
Keeping of Hens	14	17	22	23
Camps	6	4	12	7
Body Art Establishment	1	1	3	3
Body Art Practitioner	2	2	9	7
Total	448	271	316	364

Inspection Type	2019	2020	2021	2022
Food Establishment & Temporary Food Event*	484	254	304	350
Tobacco Compliance Check	20	20	26	55
Housing	138	14	166	159
Demolition Inspection	16	7	35	23
Nuisance Inspection	408	124	97	238
Keeping of Hens	10	4	25	23
Bodywork Establishment	0	1	1	4
Total	1,076	424	654	852

*Temporary food event inspections include: Farmer's Market, Feast of the East, Town Day, and other various public health events throughout the year.

HEALTH & HUMAN SERVICES

Type of Food Permits Issued	2019	2020	2021	2022
Food Establishment Permits	193	175	174	163
Mobile Food Permits	3	0	3	3
Residential Kitchen Permits	11	9	9	5
Farmers Market Permits	12	7	10	9
Temporary Event Food Permit	149	7	20	94

Public Health Nursing

Communicable Disease	2020	2021	2022
Babesiosis	--	2	5
Calicivirus/norovirus	1	1	1
Campylobacter Enteritis	4	4	17
Clostridium Perfringens	--	--	--
COVID-19	1,051	2,478	5,142
Cryptosporidiosis	--	--	--
Cyclosporiasis	--	1	--
Dengue Fever	--	--	--
Giardia	--	1	10
Group A strep	--	--	3
Group B Strep	3	2	--
Haemophilus influenza	--	1	1
Hepatitis A	--	--	--
Hepatitis B	--	11	3
Hepatitis C	5	9	20
Hepatitis D	--	--	--
Human Granulocytic Anaplasmosis	--	1	1
Influenza	127	7	190
Invasive Bacterial Infection	--	--	--
Legionellosis	1	3	--
Listeriosis	--	1	--
Lyme Disease	--	--	50
Malaria	--	1	--
MPox	--	--	4
Mumps	1	--	--
Pertussis	1	--	--
Salmonella	--	8	5
Shigatoxin	--	1	1
Shigellosis	--	--	--
Strep pneumonia -invasive	--	--	1

Tickborne	--	--	1
Tuberculosis <i>contact, and suspected cases in addition to probable and confirmed cases</i>	--	42	74
Varicella	--	2	4
Vibriosis	--	--	1
West Nile Virus	3	--	--
Yersiniosis	1	1	--
Total	1,196	1,860	5,534

-- Denotes disease not tracked/present in those years

In 2022 the Health Department administered 1,310 COVID vaccines and 353 Influenza vaccines.

COUNCIL ON AGING BOARD

The Council on Aging Board met monthly throughout 2022 on the 3rd Thursday of the month with Michael Quinn as Chair. Highlights of Board activities for the year included assisting staff and other committees with guidance toward the final steps of the building renovation and grand reopening of the Arlington Community Center. The Board was instrumental in the ribbon cutting event that took place in April. Board members were active at the COA booth on Town Day and also volunteered with various COA programs and services such as meal deliveries on Thanksgiving morning, AARP Tax Preparation, and/or serving as volunteers in the day-to-day activities of the Arlington Community Center. Toward the end of the year the Board was a force behind a campaign to raise money for an Emergency Fund through the Health and Human Services Charitable Corporation.



Town staff, Council on Aging members, and the public celebrate the opening of Arlington's new Community Center.

HEALTH & HUMAN SERVICES

COUNCIL ON AGING

The Council on Aging (COA), a division of the Department of Health and Human Services, is a community based social services organization that supports residents age 60 and over in Arlington.

The highlight of 2022 was the grand re-opening of the Arlington Community Center (formally Senior Center) after a 2+ year renovation. The renovated center is home to space for older adults during the hours the COA is open and includes: a Yoga/Exercise Room, Pool/Billiards Room, Games Room, Café, Library, Arts & Crafts Room, Drop-In Room, Main Hall and state of the art Kitchen. There is no membership fee and all older adults are welcome.

New offerings for older adults in the Community Center include: various levels of fitness classes five days a week, Art Therapy classes, cooking and nutrition education, a diverse list of support groups, Intergenerational programs such as Technology Help, various theater and acting classes, mah jongg and other games, new affinity groups and plenty of time for dropping in to casually visit with neighbors in the café or drop-in room. Each month the Community Center also hosts themed luncheons and special events. Two days per week, lunches are served by Minuteman Senior Services, providing the social connection of a congregate meal.

Between pandemic restrictions and construction closures, older adults were eager to have the opportunity to connect in person again. Since re-opening in April, the Community Center has seen over 1,700 unique Arlington residents in the building for COA programming. In addition, the division also continued to engage nearly 200 residents virtually, using hybrid options for programs whenever possible to accommodate those who are not able to attend in person.

Other Highlights

Following several years of research and planning, the COA released the Arlington Age and Dementia Friendly Action Plan in January. The plan highlights action steps to improve social and physical environments to make Arlington livable for older residents, while also prioritizing members of the community living with dementia and their families.

The robust COA Transportation program continues to be a crucial need for the town, completing nearly 9,000 rides in 2022. In addition to running two fully accessible passenger vans in town 5-days a week, the program also offers partnerships with Uber, Arlington Belmont Taxi for discounted taxi vouchers, a volunteer medical escort program for out-of-town appointments, and transportation to Arlington EATS market. The COA also continues to run the town-wide Sanborn Foundation transportation program, scheduling rides to cancer related appointments with no cost to the rider.

When 19 older adults were displaced due to a fire at Chestnut Manor in January, the COA mobilized to support them and worked with other town organizations and departments to rehome each resident, replace needed items that were lost in the fire and provide mental health support.

4,779 one-on-one direct social work services were provided by COA Social Workers in 2022 via home visits, office appointments or phone consultation.

The COA distributed \$13,400 to older adults in need through the Elderly and Disabled Tax Relief Fund, \$30,000 through the Senior Property Tax Work off program, \$4,500 through the Harry Barber Volunteer Program, \$6,800 through the Sevoyan Dental Assistance Program, and \$34,000 of financial assistance through other various trusts and special programs.

The COA connected over 200 residents with volunteer SHINE (Serving the Health Insurance Needs of Everyone) Counselors for Medicare enrollment assistance and also financial and/or legal assistance.

Continued as a certified SNAP (Supplemental Nutrition Assistance Program) outreach and application provider, conducting outreach, and assisting with applications.

Continued providing support to residents applying for the state low-income home energy assistance program (LIHEAP) Fuel Assistance with both new applications and renewals. Due to the unprecedented increase in oil and heating costs, October – December 2022 had a 200% increase in assistance requests.

Smaller initiatives in 2022 included: 50 volunteers delivered 100 turkey dinners to isolated older adults on Thanksgiving Day; 100 holiday gift bags were distributed by volunteers and the Arlington Police Department to homebound older adults through our 5th annual Warm Wishes program; 140 older adults participated in the Technology Loan Library Program, borrowing devices such as Chromebooks and Wi-Fi hot spots.

VETERANS' SERVICES

Veterans' Services is a division of Health and Human Services. The Director of Veterans' Services works with Veterans living in Arlington to assist with accessing basic needs. Through Massachusetts General Law, Chapter 115, direct financial assistance is provided to veterans who qualify. Additionally, the Director assists veterans with accessing federal VA benefits.

2022 Veterans' Services Highlights

- The Director serves as the Chairman of the Veterans Council along with six other members. The Council focuses on addressing current issues related to veteran memorials, the review and development of policies pertaining to Arlington veterans, and new

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- projects to promote Arlington and veterans.
- The annual Memorial Day ceremony featured Air Force combat pilot, LT. Taylor Bye. LT. Bye participated in two school assemblies and as one of the keynote speakers for the ceremony conducted at Town Hall. Navy CAPT. Eric Jabs participated in the ceremony as a keynote speaker.
- The Director assists local veterans and families in applying for, and receiving, federal VA benefits. Arlington veterans and/or dependents receive over \$4.65M in tax-free veteran benefits from the VA.
- The Director has conducted a series of open meetings to update veterans on the recent changes in federal VA benefits.
- The Select Board unanimously approved the design renderings for Arlington's Veterans Memorial Park to replace the current park located in the town center next to the Central Fire Station. With this approval, long overdue improvements to this area will be made that will be a fitting tribute to our veterans and will provide residents an opportunity to enjoy the newly designed park.



One of the renderings of the proposed Veterans Memorial Park.

2023 Veteran Services' Goals

- The Director and Veterans Council will begin seeking and reviewing funding options for the new Veterans Memorial Park.
- The Director will continue to engage the community on benefits and services available to our veterans and families. The focus will include increasing public awareness of the recent legislative changes that have expanded benefits to veterans of all eras.
- The Director will continue to work with other agencies and companies in the area to promote benefits and services provided on the local, state, and federal level.



ARLINGTON YOUTH COUNSELING CENTER (AYCC)

The Arlington Youth Counseling Center (AYCC) is a state-licensed, community-based mental health center serving Arlington youth (ages 3-21) and their families. AYCC is the leading provider of outpatient and school-based child and adolescent mental health services in Arlington, offering individual, group, and family counseling, psychiatric evaluation, and medication management. Central to its mission, AYCC is committed to ensuring that all community youth and families have access to comprehensive, culturally sensitive, and high quality mental health care, regardless of their ability to pay. In addition to mental health services, AYCC oversees First Step: a support group for victims and survivors of domestic violence, and offers community resource coordination and case management services to Arlington residents experiencing unmet basic needs.



2022 AYCC Highlights

- Provided mental health services to a total of 369 children, teens, and adult caregivers, including 141 new AYCC clients. Conducted a total of 8,048 sessions (including psychotherapy, psychiatric evaluation, and medication treatment), as well as 22 group sessions. 3,663 of all sessions were conducted via telehealth.
- Provided an additional 550 hours of clinical consultation and care coordination to AYCC clients and families.
- Provided 1,155 counseling sessions to 82 APS students through AYCC's school-based Project Success program.
- Partnered with the Arlington METCO Director to ensure Arlington METCO students have equitable access to AYCC's services.
- Contracted with Lexikeet Language Services to provide document translation and interpretation services to non-English speaking

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AYCC clients.

- Provided a free virtual workshop, “Self-Compassion for Arlington Parents and Caregivers,” and subsequent 4-week therapeutic group for parent/caregiver members of the community.
- Facilitated a six-week, school-based friendship group for Gibbs students.
- Offered a series of free, therapeutic groups during summer break, including Cooking Club for elementary students, and a Teen Support Group for 7th and 8th graders.
- Partnered with the Board of Youth Services to host a virtual community forum, “Talking to Children –Young and Old– about Suicide.”
- Provided community resource support and case management to 60 Arlington residents to identify and address unmet basic needs and to facilitate access to local and statewide resources and assistance programs.
- Awarded a \$500,000 Sustaining Grant from the Cummings Foundation, to be disbursed over ten years.
- Oversaw a successful fundraising campaign for Arlington’s Holiday Help Program, generating over \$35,000 in donations from schools, churches, local business, community groups, and individual donors.
- Supported 167 families (317 children and teens) through the Holiday Help program. In total, families received \$32,000 in gift cards to help purchase gifts for their children.
- Established an Emergency Assistance Fund to support Arlington residents experiencing unexpected and short term financial crises. Through an end of year appeal, HHS/AYCC raised nearly \$10,000 to support this initiative.
- Collaborated with the Board of Youth Services (BYS) on a successful year-end fundraising appeal. Through the generous support of community members and local businesses, AYCC and the BYS raised nearly \$40,000 to support youth mental health services at AYCC.
- Collaborated with the Board of Youth Services to honor former Board member and founder of First Step, Elaine Shea. The Board of Youth Services planted a tree in memory of Elaine, and hosted a tree dedication ceremony at the Whittemore Robbins House for a small gathering of Elaine’s family and friends.



The tree planted and ceremony in memory of Elaine Shea.

DIVERSITY, EQUITY AND INCLUSION

The Diversity, Equity & Inclusion (DEI) Division of the Department of Health and Human Services (HHS) is responsible for leading the racial equity initiatives laid out by the Town. The DEI Division responds to questions, concerns, and complaints that pertain to Americans with Disabilities Act (ADA) compliance, and cooperates with other departments to ensure the ADA Self-Evaluation Transition and Implementation Plan is being used and considered as projects across town develop. The DEI Division collaborates with departments, boards & commissions, community organizations and faith communities across the Town to build supportive partnerships and strategize for increased community engagement to advance equity goals. The DEI Division manages and coordinates the work of the Human Rights Commission, LGBTQIA+ Rainbow Commission, and Disability Commission, including planning and executing programming and managing budgets. The following activities and programs are some of the highlights that took place during 2022:

Training, Education and Organizational Structure

- Established partnership and aligned DEI initiatives for Town and School District, in working directly with DEI Director for Arlington Public Schools (APS).
- Participated in and led YW Boston’s Stand Against Racism campaign throughout the month of April for Town Departments. The DEI Division provided workshops throughout the month open to all Town and School employees. Additionally, supported departments if they wished to hold further staff conversations focused on race.
- Two full-time positions were added to the DEI Division: Community Outreach and Engagement Coordinator, and ADA Coordinator.
- Contracted and began work with Opportunity Consulting, a Washington, D.C., Black and Women Owned business to conduct a Com-

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munity Equity Audit to assess the Town's barriers to access and determine ways to develop better and more equitable policies and practices in three areas: Voting/Civic Participation, Housing, and the Town Workforce.

- Attended week-long 2022 NAACP National Convention.
- Contracted and began work with Strategy Matters, to provide Racial Equity and DEI workshops to all Town employees, fostering a learning environment that encourages co-ownership over DEI values and responsibilities across the town.



Stand Against Racism employee discussion about representation in Town communications.

Programs and Projects

- Partnered with the Martin Luther King Jr. Birthday Observance Committee to put on the 34th annual celebration, which took place virtually for the second time.
- Coordinated and supported Arlington Human Rights Commission Black History Month programming and annual banner project.
- Supported and coordinated Pride Banner campaign with Rainbow Commission to create Pride banners for the center of town to celebrate and spread awareness of Pride Month, in addition to their Pride Event.
- Partnered Disability Commission with True Story Theater and Council on Aging to provide three community programs centered around the lived experience of individuals with disabilities.
- Conducted outreach at multiple farmers' market days and participated in National Day Out and Town Day and supported DEI commission's tabling and spreading awareness of the Division's services.
- Continued to be an active member and leader within the Municipal Immigrant Support Network (MISN) and continued to advance strategies and communications with neighboring municipalities, community organiza-

tions, APS, and Town entities to respond to increasing newcomer population.

- Continued participation in two-year Language Access Pilot Project, in partnership with MAPC, the Blue Hills Community Health Alliance, and the towns and cities of Beverly, Randolph, and Milton. Project consists of researching best practices in language accessibility and translation, and how to creatively provide resources and services to the community.
- Continued leadership of the MA Municipal DEI Coalition, and participated in DEI Guide Launch event, and monthly GARE/REMAP workshop sessions.
- Continued collaboration with Arlington Commission for Arts and Culture (ACAC) and Artist in Residence on community engagement programming to support Black Joy in Arlington project. Engagement opportunities include creation of affinity spaces for Black community members to share, gather, and converse.

Goals Moving Forward

Complete the Racial Equity and DEI workshops with Strategy Matters and continue partnership and support as employees will incorporate the learnings into their work.

- Co-create implementation steps based on outcomes and recommendations of the Community Equity Audit, to advance equity across all facets of the Town.
- Provide, improve, and build up educational programming and opportunities for employees and community members, including additional training and workshops.
- Continue alignment of DEI programming and equity initiatives with the DEI Director for Arlington Public Schools, including increased programming for multicultural holidays.
- Establish outreach and communication initiatives to improve access and expand community engagement, including development of a working group made up of individuals from Town departments and community organizations that will guide the development of the



One of many Strategy Matters Racial Equity and DEI Workshops held at Town Hall.

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Community Engagement Strategic Plan.

- Expand programming available in multiple languages, including community forums focused on understanding Town government and a Social Services fair with HHS and community-based organizations.
- Support DPCD and assist with engagement strategies for the MBTA Community Zoning Project.
- Municipal Equality Index (MEI) Working Group will address areas in need of change, specifically improvements to the Town's laws, policies, and services affecting the LGBTQIA+ community.
- Continue to provide support to Human Rights, Disability, and LGBTQIA+ Rainbow Commissions.
- Revitalize summer Community Conversation series to be collaborative with multiple departments and APS DEI.
- Continue to advance the Black Joy Project and the Elevating Arlington's Voices of Color (EAVoC) archive project, in partnership with the Robbins Library and Arlington Commission for Arts and Culture (ACAC), and supplemental programming, to continue to give voice to Black, Indigenous, People of Color (BIPOC) community members.
- Formalize and continue participation in the MA DEI Coalition, established in early 2021, to connect DEI municipal leaders across the state to share challenges and best practices.

COMMISSION ON DISABILITY

The Arlington Disability Commission continued to provide information, guidance, and technical assistance to Town officials, residents, organizations, and others to ensure that people with disabilities have equal access to Town facilities, services, and programs.

In September the Commission welcomed Tim Ross, the new full-time ADA Coordinator, to manage the Town's ADA compliance and also support the Commission. Teresa Marzilli, the Town's Outreach and Engagement Coordinator, is guiding the Commission in developing a plan to reach more disabled residents and their allies.

The Commission continues to strengthen connections with other commissions and groups, both within Arlington and in neighboring communities. Commission representatives join the two other DEI Commissions on a monthly basis to share information, and Commission designees participate on various Town Committees, such as the AHS Building Committee and the Remote Participation Study Committee. There is Commission

representation at the monthly meetings organized by CODA (Commissions on Disability Alliance), which have been a valuable source of information on how surrounding communities are serving residents with disabilities. The Commission has been well represented at several trainings and events organized by the Massachusetts Office on Disability (MOD) this year.

In December the Commission held its first hybrid meeting, with both in-person and remote attendees, as part of the Hybrid Meeting Pilot program. This initiative holds promise for removing barriers to civic engagement for people with disabilities, and the Commission looks forward to exploring new tools and technologies to advance participation.

The Town continues to make progress in implementing the changes that were identified in the Self-Evaluation and Transition Plan (released in 2020) to make public buildings and spaces ADA-compliant. Notable examples that were completed in 2022 are: the Community Center (formerly the Senior Center); Whittemore Park and the renovation of Broadway Plaza. The Town renovated several playgrounds with Universal Design principles this year—with more renovations planned in 2023—providing diversified and more inclusive recreational opportunities available to all. In partnership with the Department of Public Works, the Commission submitted the application to continue the curb cut ramps program using CDBG (community Development Block Grants) funds, which was approved.

Commission Highlights

Civic Engagement

- Participated in the Hybrid Meeting Pilot Program for municipal meetings, and funded the technical tools for the Health and Human Services Conference Room.
- Monitored voting accessibility issues.
- Funded the new ADA compliant Adobe licenses for the Town, to improve website compliance.

Recreation & Open Space

- Advocated for Communication Boards in playgrounds, with one installed at the Summer Street playground to help community members who cannot easily verbalize to communicate.
- Met with advocates about inclusive recreation, such as Universal Design playgrounds, the TOPSoccer program, and beach wheelchairs.
- Participated in playground renovation meetings and Mystic Bike Path meetings.

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Communication Board at the Summer Street Playground.

Events & Outreach

- Hosted an Emergency Preparedness Training, presented by the Massachusetts Office on Disability, for people with disabilities in the Arlington community.
- Co-sponsored events with the LBGTQIA+ Rainbow and Human Rights Commissions, including “Intersections of LBGTQIA+ Identity and Neurodiversity.”
- Met with disability educators about the Understanding Our Differences program, which has been implemented in all seven of Arlington’s elementary schools, and being funded by AEF.
- Hosted three programs about living with disabilities with True Story Theater, one of which was co-sponsored by the Council on Aging.
- Two Commissioners completed MOD’s Community Access Monitor Training.
- Expanded outreach and commission awareness at the Farmer’s Market.
- Collaborated on, and published, disability-related resources, including: the updated Disability Commission brochure; the Communication Boards brochure; the Robbins Library accessibility web page; and the Resource List on the Disability Commission website.
- Co-chair Paul Parravano, Deputy Town Manager Jim Feeney, and ADA Coordinator Tim Ross spoke at MOD’s Disability Summit and presented on a grant used to fund hybrid technology in the HHS conference room.

Guidance on ADA Compliance

- Continued conversations regarding building and zoning variances.
- In the fall the Development Review Team was established, with representation from the ADA Coordinator, the Department of Planning & Community Development, Inspectional Services, the Fire Department, and the Natural Resources Department. This multi-department team works to review appli-

cations to the Redevelopment Board (ARB) for Special Permits under Environmental Design Review.

The Commission will continue to advocate for the rights of Arlington residents living with disabilities. All interested residents are encouraged to attend the monthly public meetings, on the third Wednesday of each month at 4:00 p.m. For questions or concerns the Commission can be reached at disabilitycomm@town.arlington.ma.us.



HUMAN RIGHTS COMMISSION

The mission of the Arlington Human Rights Commission (AHRC) is to work individually and collaboratively with various groups in our community to celebrate the ever-changing tapestry of our Town and to emphasize, through educational and social outreach, the danger of intolerance at every level. The School Committee, Town Moderator, and the Town Manager, with approval by the Select Board, have appointing authority for thirteen members of the Commission.

The AHRC held regular monthly meetings throughout 2022, with working groups meeting monthly or as appropriate, based on need. The Commission had a retreat in November to discuss its policy of police presence at its monthly meetings. The current co-chairs, Rajeev Soneja and Christine Carney, were elected in January 2022, and new co-chairs will be elected in early 2023.

With the continued constraints of the COVID-19 pandemic and social distancing policies, discussions about diversity, racial equality, and inclusion continued within the Town. Heightened awareness of racial and religious persecution domestically and internationally allowed for further reflection by the community on these issues within our Town. To address incidents of racism, homophobia, religious persecution, and other human rights violations in the Town of Arlington, the AHRC focused on the education and social awareness of the community. The AHRC promoted conversation and action by addressing individual incidents of human rights violations, fostering debate about critical human rights issues in Arlington through sponsored programs, and fostering community activities to make Arlington a more welcoming and inclusive town.

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Education, Training, and Institution Building

- Commissioners renewed ethics training.
- Relationships with the Town Manager, Chief of Police, and Co-Chairs of Town Commissions were maintained and strengthened to promote the needs of the community at large.



AHRC returned to Town Day with brochures and yard signs for the community.

Community Outreach

- The AHRC continued to offer the public a forum during each monthly meeting to allow the community to address the Commission on matters relating to equality and fairness. Throughout the year, several community members took advantage of this opportunity.
- Monthly agendas provided continuity for productive discussions raised by community members during the previous month's meeting.
- The Community was given the opportunity to meet with Commissioners twice in person at the Arlington Farmers' Market in July and October and at Town Day in September.
- In March, the current and previous co-chairs participated in a Friends of the Robbins Library, "Conversation with the Arlington Human Rights Commission."
- Co-sponsored or publicized events with a wide range of community groups and government entities.
- AHRC representatives participated in the Massachusetts Association of Human Rights Commission (MAHRC) meetings and the APS Superintendent's Diversity Advisory Committee.
- Continued co-sponsorship of the Town's Martin Luther King, Jr. Birthday Celebration and began working collaboratively to support its efforts.
- Celebrated Black History Month in February 2022 by expanding our collection of banners along Massachusetts Avenue highlighting Black Massachusetts citizens.

- Supported and co-sponsored Indigenous Peoples Day programs in neighboring communities, including Belmont, Winchester, and Newton.
- Co-Sponsored events with the Arlington LGBTQIA+ Rainbow Commission, APS LGBTQIA+ Rainbow Task Force, Network for Social Justice, Cyrus Dallin Art Museum, Robbins Library, Belmont Celebrates Indigenous Peoples Day, and the Arlington Chapter of Moms Demand Action to End Gun Violence.
- Participated in the AHS Heterogeneous Study Group.

Formal AHRC Statements

- Statement on the War in Ukraine
- China's Treatment of the Uyghur People and Other Ethnic Minorities in Xinjiang Province
- Statement on Recent Gun Violence
- Recent advances in Human Rights in MA
- Statement on Reproductive Rights
- Statement on Protests in Iran

Incidents and Complaint Response

- Handled 29 incidents related to human rights violations occurring in Arlington. Incidents were reported by residents, schools, and the APD, as follows: 29 Cases, 11 of which involved the APS and 11 of which were also referred from or handled by the APD.
- Continued to work closely with the APD and APS to learn of, track, and, where necessary, address incidents impacting human and civil rights.
- Continued to work under a Memorandum of Agreement that includes the APS, AHRC, and APD sets forward Guidelines for Responding to Hate Incidents in the Arlington Public Schools.

The Commission continues to address human rights issues challenging those who live, work, pass through, and visit Arlington. 2022 was another year of changes that required the community and the Commission to adapt alike. We held virtual meetings and virtual events to encourage community engagement to welcome and celebrate diversity. The Commission sponsored and held community activities, discussions with police, and outreach to community groups to foster respect and facilitate training, education, and incident reporting with the police, the Town, and our schools to increase protection for all in Arlington.

Arlington values equity, diversity, and inclusion. We are committed to building a community where everyone is heard, respected, and protected.

The Commission generally meets each third Wednesday of the month at 8:30pm. Visit arlingtonhumanrights.org/ to stay updated on the work of the Commission or contact the co-chairs at ahrc@town.arlington.ma.us

LGBTQIA+ RAINBOW COMMISSION

The LGBTQIA+ Rainbow Commission was established by Town Meeting in 2017 with a mission to promote equality-affirming policies regarding the full spectrum of sexual orientations and gender identities, and to bring greater visibility and empowerment to the LGBTQIA+ population through education, advocacy, and collaboration with other Town agencies, schools, and community groups.

During 2022 the LGBTQIA+ Rainbow Commission fulfilled its mission in the following ways:

Events, Organization and Participation

- In March, the Commission co-hosted LGBTQIA+ Community Conversation, with the Arlington Public Schools' Rainbow Task Force, and the Arlington Human Rights Commission. The panel discussion highlighted the experiences of LGBTQIA+ students and staff from Arlington Public Schools. Moderated by Jeff Perotti, founding director of the Safe Schools Program for LGBTQ Students.
- In April, about 50 people tuned in to the co-sponsored webinar "Intersections of LGBTQIA+ Identity and Neurodiversity" featuring a discussion between Lyric Holmans, founder of the internationally recognized neurodiversity lifestyle blog Neurodivergent Rebel and creator of the popular hashtag #askingautistics on Twitter, and Rainbow Commissioner Kari Sasportas. Both answered questions and talked about what it's like to be neurodivergent and LGBTQIA+.
- Commissioners and their families participated in the Arlington Heights Window Painting in May, by painting the windows at Roasted Granola café. The Commission sponsored windows painted by QSA, GSA, and Rainbow Alliance student groups from Pierce Elementary School, the Gibbs and Ottoson middle schools, and Arlington High School, in addition to its own window. The theme of the painting event was spring, to celebrate environmental sustainability.
- Organized three rainbow crosswalk paintings for Pride Month, in Arlington Center at the intersection of Mystic Ave. and Massachusetts Ave.; in Arlington Heights at the intersection

of Park Ave. and Massachusetts Ave.; and in East Arlington at the intersection of Lake Street and Massachusetts Ave.

- Hosted Pride Festival at Town Hall Gardens. Over 300 people, many of them residents of Arlington (and more than a few from neighboring towns) attended. Participants included the young and the old—and everyone in between; LGBTQIA+ parents and their kids; straight, cisgender parents who were there to support their LGBTQIA+ kids; and straight allies there to support all of us. We also had town leaders out in force living the town's tagline: "Arlington values equity, diversity, and inclusion."
- Pride Festival outreach resulted in high attendance including Arlington town employees and leaders.
- Hosted an LGBTQIA+ Community Picnic in October at Robbins Park.
- On November 20th, the Commission co-sponsored a candlelight vigil in honor of Transgender Day of Remembrance on the lawn at First Parish Unitarian Universalist Church of Arlington, MA in Arlington Center. First Parish Minister Rev. Erica Richmond offered remarks honoring the lives of transgender and gender diverse individuals that have been lost to bias-related violence. Rainbow Commissioner Kym Goldsmith called on community members to honor those lost to violence by taking action to support Arlington and Greater Boston's richly diverse transgender and gender diverse community.

Community Event Co-sponsorship

- LGBTQ + Seniors and Friends weekly virtual meetings.
- "Black, Queer, and Aging," on February 10, 2022, from 7-8pm via Zoom. Simmons University Professor Gary Bailey facilitated a discussion of Black LGBTQIA+ people on the topic of aging in the LGBTQIA+ community. Organized by LexPride and co-sponsored by the LGBTQIA+ Rainbow Commission.
- Robbins Library Queer Book Group.
- Robbins Library screenings of Reel Queer films.
- Active Bystander Training for LGBTQIA+ Seniors and Friends," March 15, 2022. Organized by LexPride and co-sponsored by Lexington Senior Services, Arlington Council on Aging, and Arlington LGBTQIA+ Rainbow Commission.
- Transgender Day of Visibility, March 31, 2022. Panel discussion of transgender

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and gender diverse people including panel discussion, Krysta Petrie (she/her), Noah Stang-Osborne (they/he), and Parker Morri-Sciolla (they/them). Organized/co-hosted with Rainbows Across Communities.

- Supported Arlington High School GSA t-shirt sale fundraiser for the Transgender Emergency Fund of Massachusetts INC and publicized their t-shirt sale.
- SAGE Table Dinner, November 10, 2022. Intergenerational dinner of LGBTQIA+ people and allies. Organized by and co-hosted with Arlington's Council on Aging.

Collaborations with Arlington Town Government and Commissions

- Worked closely with Arlington Rainbow Task Force to advocate for LGBTQIA+ inclusion in school curricula, data, and professional development and to support school community equity work. Successfully launched Community Conversation series, which elevates the voices of LGBTQIA+ students, faculty and staff. Partnered with Arlington Assistant Superintendent Rod MacNeil and the Arlington Human Rights Commission on this work.
- Continued conversations with Arlington Police Chief Julie Flaherty and members of her command staff to advocate for equitable treatment of transgender and gender diverse residents. Lt. Greg Flavin attended the Commission's March 2022 meeting to report back to Commissioners on how the department's updated policy on interacting with transgender and gender diverse residents was being implemented and offered anecdotes from the field on how it had improved APD responses to transgender residents experiencing crises.
- Supported Arlington DEI Office efforts to participate in the Human Rights Campaign's Municipal Equality Index for which Arlington has earned a score of 100 in 2020, 2021, and 2022
- Collaborated with the Arlington Human Rights Commission and Disability Commission to issue a statement condemning the Russian invasion of Ukraine and offering

Arlington residents meaningful and actionable ways to take local action to support those affected by the invasion. This statement marked the first time that the town's three DEI Commissions have issued a joint statement.

Advocacy & Social Justice

- Drafted the annual Pride Proclamation from the Select Board.
- Submitted a warrant to Town Meeting amending Arlington's domestic partnership bylaw to make it more equitable for domestic partnerships of more than two people and successfully advocated for its passage.
- Unanimously voted to support a Town Meeting warrant article creating a Civilian Police Advisory Commission.

Communications

- Published 14 blog posts on the Rainbow Commission website on matters of relevance and importance to Arlington's LGBTQIA+ community.
- Sent 21 news and events emails to our newsletter subscribers.
- Maintained social media presence to update the community on Commission activities and issues of interest or importance to the LGBTQIA+ community.
- Generated news coverage in
 - YourArlington for Transgender Day of Remembrance event
 - Boston Spirit for Pride events
 - Provided background information for Boston Globe Love Letters podcast episode on polyamary

The commission generally meets on the third Thursday of the month at 6:30 p.m. via hybrid fashion by meeting in person at the Arlington Community Center and livestreaming the meeting for online participants via Zoom. All meetings are open to the public and the commission encourages community members and representatives from other Town committees and commissions to attend. For more information, see rainbowarlington.org/ or email rainbow@town.arlington.ma.us.



Crosswalk spray painting in the Heights for Pride Month and the Transgender Day of Remembrance Candlelight Vigil

RECREATION

RECREATION DEPARTMENT

Arlington's Recreation Department offered hundreds of programs and facilities rentals for Arlington residents in 2022. The Department operates as a self-supporting enterprise in the Town and does not utilize general fund dollars to support the staff, programs, or the Ed Burns Arena.

The chart below gives an overview of the usage at the rink for the previous 7-years, please note that the FY2021 season was impacted due to the COVID-19 pandemic which is reflected in lower than usual numbers.

Ed Burns Arena	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022
Ice Rental Hours	2,032	1,795	1,643	1,559	1,379	1,293	1,670
Public Skate - Adult	4,795	6,288	5,730	4,581	3,858	479	3,117
Public Skate - Child/Senior	7,643	4,805	6,623	6,732	6,434	714	6,660
Skate Rentals	3,325	3,386	4,106	3,405	3,202	988	2,963
Skate Sharpening	845	528	636	352	146	92	95
Stick and Puck	1,377	1,425	1,469	1,102	1,121	417	790

The Department has been committed to providing quality affordable programs and community wide special events. The chart below gives an overview of the program attendance for the previous 7-years, please note that the FY2021 season was impacted due to the pandemic which is reflected in lower than usual numbers.

Season	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022
Summer	3,806	3,469	3,197	2,807	2,214	4,781	5,841
Fall	1,370	1,265	1,300	1,042	1,204	2,088	4,330
Winter	2,333	2,445	2,525	2,387	1,745	1,571	2,470
Spring	1,529	2,145	2,223	1,306	0	2,121	4,202
Kids Care Memberships	163	135	124	169	163	124	128
Total	9,201	9,459	9,369	7,711	5,326	10,685	16,970

Overall, the participation numbers in recreational programs has fluctuated over the last few years with a major drop in FY2020 but a strong rebound in FY2021 and sharp growth in FY2022.

The access to a primary recreational program space has the biggest potential impact on the Department's ability to maintain participant numbers. Continued access to school gymnasiums, cafeterias and classrooms will be critical in the Department's ability to maintain its level of recreational programming and licensed early education and care programs. It is important for the Department to continually explore alternative program locations.

The numbers at the Reservoir Beach have fluctuated over the last several years and the beach did not open during the Summer of 2020 and numbers were impacted by the ongoing construction project in the Summer of 2021. With the opening of the renovated Reservoir Beach in FY2022 we saw a large increase in season passes and beach attendance. The chart below represents the number of annual beach goers through the FY2022 season:

Reservoir	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022
Adult Resident	279	215	132	142	142	48	165
Child Resident	339	198	153	126	126	62	120
Senior Citizen	68	53	56	42	42	86	99
Resident Family	404	338	892	712	178	310	321
Total Tags Sold	1,090	804	1,523	1,217	485	506	754
Total Daily Passes	8,806	11,782	9,239	9,775	17,590	4,611	15,308

The Recreation Department works closely with Public Works to try and balance field usage with field conditions. The number of fields has remained constant over the years, but the influx in the school age population has increased the demand on field space. The Department will continue to work with the Park Commission, various user groups, friends groups, and residents to seek solutions for these challenges.

RECREATION

PARK AND RECREATION COMMISSION

Arlington Recreation continues to manage the capital improvement projects for the Park and Recreation Commission. Projects in 2022 consisted of:

- ADA Lift for Ed Burns Arena Bleachers
- Reservoir Phase II
- Hurd Field
- Parmenter Playground
- Spy Pond Playground
- Bishop School Playground
- Stratton School Playground
- Peirce School Playground
- Hills Hill Mountain Biking Feasibility Study
- Robbins Farm Playground Design
- Repairs and upgrades to our playgrounds based on findings in the 2019 playground audit and 2022 playground safety inspections.

2023 Goals

The Department will continue to offer its state licensed afterschool and preschool programs and continue to look for a permanent home for these programs. The Department will also be adding new programs and outdoor facilities to keep up with the increased demand of the sport of pickle ball. This includes a need assessment of all outdoor play court spaces. The Department will also be implementing a number of recommendations from Tufts University School of Occupational Therapy for inclusion-based programming.

The Department has a number of projects scheduled for 2023 including the Robbins Farm Playground, Completion of the Hurd Field Renovation, and continued playground upgrades in response to the 2019 playground audit and 2022 safety inspections.



Clockwise left to right; Fresh sod applied at Hurd Field, completed renovations at Bishop Playground, and Arlington's Park & Recreation Commission, Conservation Commission, Recreation Department, Select Board, and the public celebrates the grand re-opening of Arlington Reservoir.

ARLINGTON PUBLIC SCHOOLS

Arlington Public Schools (APS) continue to offer an excellent and equitable education to all of Arlington's brilliant young minds. In 2022, APS forged ahead on important initiatives while focusing on addressing the lingering impact on the learning and mental health of students as a result of the COVID-19 pandemic. The work ahead includes implementation of a new 5-year strategic plan for the district and welcoming students into Phase 2 of our state-of-the-art new High School facility.

APS Vision and Overarching Goals

Arlington Public Schools has high expectations for all students and offers diverse programming that allows students to pursue their passions and interests. The following vision, mission, and strategic priorities have guided budget planning and strategic initiatives for the past several years in APS. In 2022 a team of stakeholders reviewed and revised the APS vision and priorities below to inform a new long-range strategic plan for the Arlington Public Schools.

Vision

The vision of APS is to be an equitable educational community where all learners feel a sense of belonging, experience growth and joy, and are empowered to shape their own futures and contribute to a better world.

Mission

APS focuses on the whole child to create inclusive and innovative learning opportunities for all students, values diverse identities and ways of learning, prepares all staff to maintain high expectations while providing necessary supports, and sustains collaborative partnerships with families and the community.

Strategic Priority #1: Ensuring Equity and Excellence

APS will ensure equity, excellence, and access to rigorous learning experiences for all students. All graduates will be prepared to achieve their choices of post-secondary education, career, and community contribution.

Strategic Priority #2: Valuing All Staff

APS will recruit and retain an excellent and diverse workforce by creating a collaborative and supportive culture for all staff; providing high-quality and relevant professional development; expanding opportunities for leadership and shared decision-making; and prioritizing representation, diverse perspectives, and expertise.

Strategic Priority #3: Improving Infrastructure, Operations, and Sustainability

APS will maintain a system of schools that is safe, well-maintained, sustainable, and fiscally responsible, with the appropriate tools and resources to support best educational practices and an optimum teaching and learning environment.

Strategic Priority #4: Sustaining Collaborative Partnerships

APS will partner collaboratively with families in meeting the educational needs of all students; facilitate consistent two-way communication; and provide timely, transparent, relevant, and accessible information to all stakeholders.

APS 2022 Accomplishments

2022 has been an eventful year in Arlington's schools. What follows are a few of the major accomplishments of APS from 2022.

Excellent and Equitable Education for All Students

APS is proud to serve an increasingly diverse student and family population who are dedicated to continuous improvement of our schools, particularly when it comes to ensuring academic opportunity for all students.

Arlington Public Schools has a track record of high achievement over time that demonstrates the impact of Arlington's commitment to academic excellence. APS celebrated many academic successes over the past year:

- Students demonstrated high levels of academic growth in mathematics across all grade levels on the Spring 2022 MCAS assessments and typical or high growth in ELA/literacy.
- The district continues to implement adjustments to early literacy curriculum and instruction, emphasizing the importance of phonemic awareness and phonics instruction, which has led to significant improvements in ELA achievement since 2017, and stable achievement during the pandemic.
- The district is in the process of selecting a new elementary literacy resource to align with the science of reading and work that has already been done to embed explicit phonics instruction.
- The district eliminated user fees for instrumental music and athletics in FY23, expanding access to extracurricular activities for all students.

EDUCATION

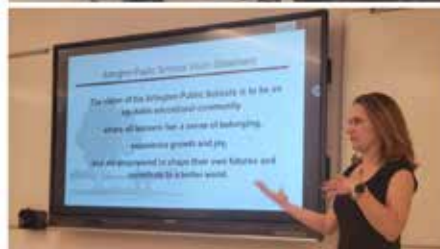
The district's focus over the past several years has been on expanding services to keep up with steadily increasing enrollments; during the pandemic, enrollments decreased and new but significant student needs arose, including needs related to student mental health. In FY23 the district added service providers and classroom teachers to address these needs. In FY24 the district will focus on anticipating growing enrollments at the Gibbs, Ottoson, and Arlington High School (AHS), as well as staff to support the new programming spaces in the new AHS. Though enrollments are expected to level off in the years to come, APS anticipates continued growth over the next few years and will continue to allocate resources to accommodate growing enrollments.

Strategic Planning in Partnership with the Community

In 2022 the district engaged in comprehensive planning and audit processes with members of the community, in an effort to co-create plans for the future of Arlington Public Schools in partnership with community members. This began with a convening of over 60 stakeholders to develop the new Vision, Mission, and Strategic Priorities for the district. Simultaneous with these efforts, the district conducted a comprehensive equity audit that involved community members in data analysis, collection, and interpretation, and resulted in 6 recommendations for the future of Arlington Public Schools. In the Fall of 2022, a smaller team of 25 community members used those recommendations to craft three initiatives for each of the 4 strategic priorities. Initiatives include:

- Efforts to establish an instructional vision for the Arlington Public Schools.
- Efforts to improve students' experiences with school and ensure that all students are connected to caring adults
- Creation and staffing of a Family Welcome Center, to oversee all aspects of district communication, registration, and enrollment.
- Reimagining professional learning for educators, to include more relevant and meaningful professional learning offerings and opportunities.
- Ensuring that all APS employees are competitively paid in comparison with Town Manager 12 peers.

APS is grateful for the hard work of the stakeholders who joined us to craft an innovative strategic plan, which when implemented is sure to improve the experiences and outcomes of Arlington students for years to come. APS is also grateful to the Arlington Education Foundation for funding strategic planning efforts as part of a District Improvement Grant.



The strategic planning team meets to finalize initiatives (top) and Dr. Homan presents new vision statement (bottom).

Building Shared Leadership Structures and Practices

In 2022, APS continued expanding opportunities for teachers to share in the decision-making work of the district, particularly in support of instructional improvement. All schools studied and then implemented Instructional Leadership Teams (ILTs) thanks to the support of the Arlington Education Foundation, who funded a Development Grant to support the rapid expansion of teacher leadership teams. The district also recruited its first cohort of teacher leaders to the Arlington-Brandeis Teacher Leadership Fellowship, which engages four APS teachers in graduate-level work in teacher leadership and requires them to complete and action research project in APS schools as members of their school-based ILTs.



Administrators engage in Instructional Rounds at Hardy Elementary.

Each summer before the start of the school year, APS holds an All-Leader Workshop to set the tone and begin strategic planning for the year. In 2022, the All-Leader Workshop welcomed teachers for the first time, with over 120 people joining the convening in August to explore ways to improve sense of belonging across APS schools. During the year, APS leaders engage in

Instructional Rounds, which consists of groups of leaders visiting classrooms and then debriefing what they notice and sharing takeaways with school leaders. This approach is designed to improve instructional coherence through frequent and rigorous conversations about instructional practice. In 2023, APS looks forward to welcoming more teachers into Instructional Rounds as well as APS leadership planning.

Accomplishments Across APS Schools

Arlington High School

This past year, we were thrilled to return to in-person instruction after the yearlong separation created by the pandemic. We were also excited to move into the new Phase 1 sections of our new building. Beginning in February, we saw immediate positive impacts in collaboration and student activity caused by the new facilities and the proximity of science, technology, engineering, visual arts, and mathematics (STEAM) and the performing arts. We were even able to use the new facility to host our first underclass semi-formal dances in many years, with over 370 students attending in the 2021-22 school year and 500 students attending in the 2022-23 school year.

The building remains at 100% capacity and the building project complicates logistics. This continues to affect programming and scheduling. Moving in the middle of the year put added strain on our already strained staff. Many students continue to deal with the social and mental health impacts of the past few years of disruption associated with the pandemic and the larger social environment.

Following the conclusions of a study group on leveling practices and equitable access to deeper learning, the AHS English Department launched a pilot of heterogeneous grouping in grade 9 English classes. This means that all English 9 students in general education classes are grouped together in their English classes and can choose their level of curriculum challenge. The program has begun smoothly and is currently showing higher levels of Curriculum H participation across multiple subgroups and positive grade outcomes.

In the fall, a trained group of Arlington Public School staff facilitated full-day Voices United Student Leadership Workshops for all grade 9 students. The training is designed to help students understand and address instances of bullying, bias, harassment, and degrading language among their peers. The Voices United training supports the notion that while teacher training and commitment is important, only student leadership can change interactions and climate among students. These workshops helped our students develop the understanding and skills they need to build a school community that is more positive, safe, and inclusive.

AHS continues to focus on social-emotional learn-

ing, cultural proficiency, and educational equity. This year, we are pleased to welcome the return of Wellness Workshops in the fall and Inclusion Workshops are planned for the spring. All students participated in Wellness Workshops for one hour weekly throughout the month of December as part of their advisory program. These Wellness Workshops are part of an annual program started by AHS Social Worker Andrea Razi over 15 years ago. The goals of the event are to:

- Increase awareness and decrease stigma associated with mental health struggles.
- Practice self-care skills and promote help-seeking behaviors.
- Take a break from the usual routine and provide time for community members to come together and take care of themselves.

The Inclusion Workshop programming was canceled due to the COVID 19 pandemic, but we are in the process of planning for this spring. Following a similar format to the Wellness Workshops, Inclusion Workshops are intended to highlight and support diversity, equity, inclusion, and belonging in the school community through activities that promote sharing and discussion.

AHS Athletics continue to field competitive teams in the Middlesex League and in the MIAA State-wide Tournaments. Some highlights include:

Winter Season 2021-2022

APS had over 360 students participate in the winter season. Girls Hockey won the Middlesex League Liberty Division Championship for the third straight and made it all the way to the MIAA Division 1 State Championship. Wrestling won the Middlesex League Liberty Division Championship for the fourth straight year and competed at the state sectional and all state meet. Boys Hockey made it to the final four in the MIAA Division 1 State Hockey Tournament. Indoor Track and Boys Swimming had a number of students compete in the sectional and State Meets.

Spring Season 2022

APS had over 440 students participate during the Spring season. Baseball won the Middlesex League Liberty Division Championship for the second straight year. Baseball, Softball, Girls Tennis, Boys Tennis, Boys Lacrosse and Girls Lacrosse all qualified for the MIAA State Tournament. Track and Swimming also participated in the MIAA State Meets.

Fall Season 2022

APS had over 470 students participate during the season. Four teams won Championship in the Middle-

sex League. Boys Soccer won the Middlesex League Liberty Division Championship for the third straight year and finished the regular season undefeated. Girls Cross Country won the Liberty Division Championship for the second straight year and finished undefeated at 6-0. They also were the Middlesex League Meet Champions for the second straight year. The team advances to the Sectional Meet and All-State Meet. Boys Cross Country won the Liberty Division Championship for the fourth time in five years and advanced to the Sectional Meet. Girls Swimming won the Middlesex League Freedom Division for the second straight year. Cheering, Girls Soccer, Field Hockey and Golf also qualified for the MIAA State Tournaments. Football participation has increased in each of the last four years with 60 students on the team this past fall.

Ottoson Middle School

Although the daily school experience for students improved during the first half of 2022, the Ottoson Middle School was still feeling the effects of the pandemic. Early in the year there was an Omicron surge that caused many of the students and staff to miss school. Throughout the remaining part of the 2021-2022 school year, the students and staff were constantly reminded that the pandemic was not over. Many of the students and staff were still wearing masks for protection and the nurses and administrators were still conducting weekly pool testing.

One of the school's greatest concerns during this time period was students' social-emotional wellbeing. To support students, the counseling staff surveyed their mental health. Based on the results of the surveys, counselors provided both individual and small group counseling throughout the year. The Ottoson Middle School was fortunate to hire another school counselor to assist students, and that the Bridge Program was up and running. The Bridge Program started in the fall of 2021, and by the beginning of 2022, it was well established. The program helps students transition back to school after a period of extended absences.

Academically, the Ottoson Middle School added extra teachers to reduce class sizes. During the 2021-2022 school year the school added half a learning community, and a reading teacher. The additional teaching staff helped give students the support they needed. In the fall the state reported that the Ottoson's spring 2022 MCAS results were strong, and the school received an accountability score of 97%.

As the 2021-2022 school year ended the Ottoson staff and students took time to celebrate. They had an opportunity to commemorate the 100th birthday of the Ottoson. They held the first ever Ottoson Day, in which students selected from over thirty workshops. Some of the workshops explored racial identity, while others

focused on active engagement through playing rugby, learning yoga and painting a mural. The Ottoson also had the chance to honor the students with an outside promotion ceremony.

During the summer, teachers and administrators met to discuss how to transition students back to school and planned a one-day orientation for all students so that their first day of school focused on connecting with each other and their teachers. The emphasis of the second half of 2022 would be belonging. As a result, the Ottoson Middle School increased their extracurricular activities. Clubs and safe spaces were offered for students who were seeking a sense of community. In addition, an Advisory block was created in which students met once a month and engaged in activities in small groups, led by their ASPIRE teachers.

To increase teacher engagement and ownership over instructional decisions, the Ottoson Middle School created an Instructional Leadership Team, which meets once a month. In the fall of 2022 the team conducted observations of team meetings in order to improve their efficiency and share best practices across the school. The team is also observing colleagues and deciding what instructional practices they want to focus on improving in the spring of 2023.

The Ottoson Middle School continues to look at how to best meet the needs of their students. For the 2022-2023 school year, the Ottoson added another half learning community (bringing our total to 10 learning communities overall), a special educator, and a part-time wellness teacher due to enrollment increases. It also continues to provide social emotional support to their students.

Gibbs Middle School

As a one grade school, Gibbs School is unique. That one year status also brings and amplifies its own challenges. Gibbs School requires continuous improvement each year to manage its innovative concept as the sole 6th grade transition school in Arlington. Each year a new cohort of Trailblazers enters Gibbs with their unique aspirations, fears, and needs. It is the Gibbs Team's job to anticipate, recognize and be prepared to use, modify, and improve upon existing practices and protocols to ensure the best year possible for each student. Gibbs' School Improvement Plan objectives focus on how best to tackle these challenges strategically and as timely as possible to benefit each grade during their year at Gibbs.

Gibbs ended the 2021-22 School year reinstating two important Gibbs Norms: Gibbs Administration & Teams Reps visits to each of the district's 7 elementary 5th grade classes; and, the 5th graders visit to Gibbs in June for a brief orientation facilitated by 6th grade trailblazers:

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- Instead of two sessions of Trailblazers' Guide to Gibbs, Gibbs held four to allow parents/guardians more flexibility with their summer-time management.
- Trailblazers' Guide to Gibbs - two 3-days sessions in August - (315 students).
- Trailblazers' Meet & Greet with the principal & assistant principal; one session for all parents/guardians; and 2 additional sessions, one for parents of students with disabilities and one for parents with ELL students.

In the last school year, Gibbs was very concerned with the number of our students needing more support and teaching regarding their capacity with self-awareness, self-management, social awareness, relationship skills, and responsible decision making. As a result, Gibbs created the "First Nine Days" orientation with embedded team building activities and opportunities for staff to introduce our core values for students to learn what being a Gibbs trailblazer looks, feels and sounds like. Gibbs is happy and excited to report this year it had a much more positive, fun, enthusiastic, and welcoming opening than ever before.

Elementary Schools (Pre-Kindergarten-Grade 5)

APS strives for consistent programming across all elementary schools, while allowing each neighborhood school to develop its own identity and supportive school culture. In 2022, APS had seven elementary schools: Bishop, Brackett, Dallin, Hardy, Peirce, Stratton, and Thompson; additionally, the Menotomy Preschool was housed at the Parmenter Building while awaiting a new space in Phase 2 of the New High School. Accomplishments across our elementary schools include:

- Introduction of Instructional Leadership Teams at all APS Schools;
- Implementation of common planning time blocks that allow teams of teachers, administrators, coaches, interventionists, and specialists to meet once a week, during the school day, in an agenda-driven, data collection, action-oriented format;
- Ongoing implementation of early literacy phonics and phonemic awareness instructional materials and professional development for teachers, K-3;
- Development of comprehensive School Improvement Plans in collaboration with School Councils and teacher leadership teams;
- Construction of new playgrounds at Bishop, Stratton, and Peirce elementary schools, designed for and with Hardy students and families;
- Revision of the APS Coaching model and full-time Math and ELA coaches at every elementary school to support ongoing and embedded teacher professional development at the elementary level; and
- Elimination of elementary instrumental music fees, resulting in significantly increased enrollment in instrumental music.

Elementary school students across Arlington continue to receive access to excellent and comprehensive programming in the core subject areas, fine arts, physical health and wellness, and social-emotional learning. Also, APS continues to build its capacity for collaboration with families as the district emerges from the pandemic. These are just a few of the accomplishments that the schools celebrated in 2021.

Opening Phase 1 of the Arlington High School Building Project

The first wings of the new high school opened to students in February 2022 after six years of planning and hard work. Construction of the new school remains on budget despite the continued challenges of the pandemic and the new school is anticipated to be complete in December 2024.

The new wings that opened in February 2022 include the STEAM (Science, Technology, Engineering, Arts and Mathematics) and Performing Arts wings. The STEAM wing includes 6,500 square feet of interdisciplinary makerspaces, a 120 seat Discourse Lab with technology for a variety of teaching and learning modes, and 21 classrooms and 17 science labs. The Performing Arts wing features an 826 seat auditorium, as well as dedicated band and chorus rooms, a digital production studio, and practice rooms.

In March 2022 Phase 2 began with the demolition of part of the old school (Collumb House, Lowe Auditorium, and the Links building). Demolition was followed by site work and then steel framing, with the framing of the central spine, Humanities classroom wing, Library, Cafeteria, exterior courtyard, District offices and Menotomy Preschool completed in January 2023. The AHS class of 2023 was invited to sign the final Phase 2 construction beam which was lifted into place on top of the Menotomy Preschool/District Administration wing. Phase 2 buildings are expected to open to students in September 2023.

In order to avoid disruption to students at the beginning of the next two school years, the AHS Building Committee and School Committee voted in October 2022 to delay demolition of parts of the old school. This decision accommodates the start of school before the Phase 2 buildings are available at the end of September 2023. As a result, there will be an overall delay in the

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completion of the new school buildings by three months.

Phase 3, the construction of the Athletics wing, is now anticipated to take place from October 2023 to December 2024 and will complete the new school buildings. Nine additional months of Phase 4 site work will follow with the construction of two additional synthetic turf multi-sport fields and a connector from the Minute-man Bikeway to the school. The entire project is anticipated to be complete by September 2025.

For more information on the AHS Building Project, including a virtual tour of the Phase 1 wings, design renderings, construction progress videos and photos, weekly construction updates, and more, visit www.ahs-building.org.



AHS project enters Phase 2 of Construction.



MINUTEMAN REGIONAL VOCATIONAL TECHNICAL SCHOOL DISTRICT

Leadership Transition

Dr. Kathleen A. Dawson became the Superintendent-Director of the Minuteman Regional Technical School District on July 1, 2022, following the retirement of Dr. Edward Bouquillon, who led the district for 15 years.

Dr. Dawson was hired following a unanimous vote by the Minuteman School Committee on January 26, 2022. She arrived at Minuteman from her most recent position as Deputy Superintendent of the Orange County Schools in North Carolina. During her tenure with Orange County Schools, the district had the highest number of schools exceeding academic growth in the state, even during a pandemic. She also was integral in increasing the graduation rate and increasing the number of underrepresented students in advanced courses as part of her equity work. Her extensive professional background includes launching five career technical education academies in less than a year and increasing the number of students graduating with associate degrees during her tenure as Chief Innovation Officer for the Guilford County Schools in Greensboro, North Carolina. Dr. Dawson previously served as a public-school teacher and administrator in the Boston Public Schools, along with public school districts in Duluth, Minnesota, and Nashville, Tennessee. She received her master's degree in School Leadership from Harvard University in 2001 and her Ed.D. in Educational and Organizational Leadership from the University of Pennsylvania in 2015.

Minuteman Achieves All In-District Enrollment

For the first time in the Minuteman district's history, all ninth-grade students are in-district (resided within the nine member towns) at the start of the 2022-23 school year. Across grades 9-12, in-district enrollment is at 88%, an increase from 59% during the 2017-18 year.

According to the official October 1, 2022, figures, total student enrollment was 692 students, which included 215 from Arlington, the largest number of any district town. Within that 215, there are 66 freshmen, 60 sophomores, 55 juniors, and 34 seniors.

The total enrollment of 692 is over the school building's design capacity of 628 (at 85% capacity). Minuteman is progressing with the North Building project which will house the larger and noisier advanced

manufacturing equipment. The administration is exploring options for the renovation of the East Campus Building. The renovation of the east campus building will allow the school to increase its capacity to approximately 800 students; it will involve no additional borrowing to the member towns.

Expanding Future-Ready Programming

In July 2022, Governor Charlie Baker visited Minuteman, where he announced the allocation of \$32 million in grants from the Workforce Skills Cabinet for high school and adult career technical education programs statewide, which included more than \$1.2 million for Minuteman. This funding is being used for the high school's welding program, along with the Minuteman Technical Institute's adult evening programs in carpentry, CNC (computer numeric control) machine operation, facilities management, plumbing code, and welding. These grant-funded programs are free to individuals who are unemployed or qualify as "under-employed;" most recent high school graduates qualify.

Additionally, Minuteman continues to expand its new Animal Science career major that launched in the fall of 2021. Veterinary medicine is one of the fastest-growing industries in America with employment opportunities growing 16% by 2029, according to the U.S. Bureau of Labor Statistics. With program advisory partners such as Blue Pearl Pet Hospital and Zoo New England, students receive both classroom and hands-on field training.

Athletics Expansion

Minuteman launched the girls' volleyball team in the fall of 2022, following the full opening of the outdoor athletic complex in the spring of 2022 and a complete return to student athletics following the height of the pandemic. The boys' and girls' soccer teams qualified for their respective state tournaments in the fall of 2022.

The entire athletic complex, located at the former site of the old school building, is a state-of-the-art addition to the Minuteman campus. The multisport field includes an adjacent competitive running track. Two additional fields host a baseball complex with a multi-purpose field, as well as a softball complex with an additional multisport field.

Minuteman has capitalized on rental opportunities with the new outdoor sports facilities, which are regularly used by the Boston Bolts, Leslie University, and other organizations.

Positive Student Outcomes

Each year for the past several years, about two-thirds of Minuteman graduates entered college/university and about one-third entered employment in their fields of study. Every student is required to graduate with at least one industry-recognized credential to demon-

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strate proficiency and/or certification to future employers; most students obtain multiple credentials. Class of 2022 graduates enrolled in many distinguished higher education institutions, including Arizona State University, Bentley University, Clemson College, Colorado State, Emerson College, Johnson & Wales, Merrimack College, Regis College, Rochester Institute of Technology, Texas A&M, Tufts University, and many others.

District Budget

The approved district operating and capital budget for fiscal year 2023 is \$29 million, a 4.96% increase over the previous year. Arlington's share is \$7,947,938, which is an increase from the previous year (of \$1,152,481) and includes operating, capital, and debt assessments.

LIBRARIES

ROBBINS AND FOX LIBRARIES

The library's mission is to be a vital resource for Arlington, creating opportunities for lifelong learning, meaningful connection, and discovery for all. The Robbins Library and Fox Branch Library strive to offer outstanding collections and services to meet the evolving interests and needs of the community. To accomplish its mission, the library relies on a variety of resources including volunteer support, library trust funds, grants from the Arlington Libraries Foundation, the Friends of the Robbins Library, the Friends of Fox Library, the Fox and Robbin Shop, and an annual grant for state aid to libraries.

Library Board of Trustees

Under trustee bylaws, and consistent with Section 22 of the Arlington Town Manager Act, the seven-member Board of Trustees establishes general operating and administrative policies, advocates for excellent library services, plans and anticipates the future needs of the library, and administers all restricted and unrestricted contributions to the library and all restricted and unrestricted Library Trust Funds.

Department Overview

Under the administration of the director and assistant director, the library serves the community through two branches and online at robbinslibrary.org. The library's six service departments and the Fox Branch Library work together to meet the library's mission. The library aims to provide excellent and equitable service to all residents and visitors.

The Circulation Department is responsible for customer service and functions related to checking out and returning hundreds of thousands of items at the Robbins Library circulation desk and at the Fox Branch Library, issuing library cards, and maintaining order on the shelves with assistance from library pages and volunteers. The Department also processes the daily Massachusetts Library System delivery of outgoing and returned items and items on hold from other Minuteman Library Network libraries.

The Children's Services and Teen Services Departments support early childhood literacy skills and builds to support the needs of older youth. The departments are responsible for collection development and services for children, teens and families, and outreach

to schools. The Children's Services Department oversees the distinctive Anne A. Russell Children's Educational and Cultural Enrichment Fund, which sponsors a program coordinator and special programs and services for children and teens on an annual basis.

The Adult Services Department provides reference services and public technology support on site at the main reference desk and by phone, email, and chat. The Department includes the Local History librarian and the Local History Room collection and resources, plus oversees book clubs and programs for adults and the library's array of online databases.

The Technical Services Department receives and processes shipments of new library materials including books, audiovisual items, unusual collections like the Library of Things, and other library materials. In 2022 the Department processed over 19,000 new items, maintained catalog records, served as a key connection between the library and the Minuteman Library Network. The Department also manages invoices and accounts in coordination with the library Office Manager.

All of the library's public-facing and staff-facing technology equipment, systems, and peripherals are managed by the Information Technology (IT) Department. The Department ensures that Robbins and Fox equipment meet the Minuteman Library Network's management system requirements to support all library cataloging, purchasing, collection management and circulation functions. The Department manages important public facing technology including Internet connected desktop and laptop computers and printing and scanning solutions.

The Fox Branch Library manager plans collections and services at the branch and works with all departments to ensure smooth and consistent delivery of library services in East Arlington.

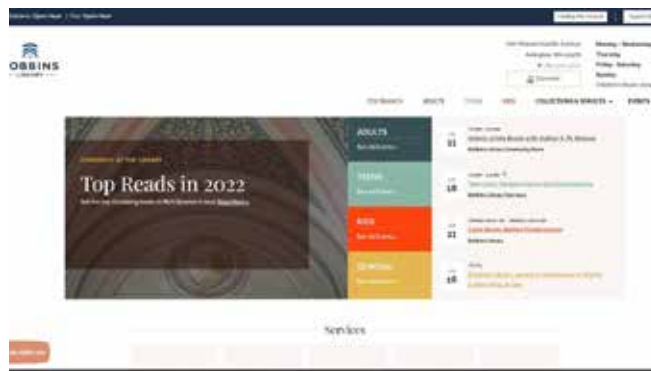
Communications

The library is committed to a communication plan that helps all residents find and access library materials, programs, and resources. The library's communication tools include; a robust website with dynamic content, an outreach procedure that includes communication with local news outlets, an active newsletter with over 6,000 subscribers, and social media channels.

Library Statistics	FY19 Actual	FY20 Actual	FY21 Actual	FY22 Actual
Total Materials Circulated	749,636	669,692	707,033	939,396
Digital Materials	106,632	149,612	190,899	182,233
Program attendance	28,140	6,432	4,729	14,442

Major Accomplishments for 2022

- Achieved record breaking circulation at Robbins and Fox Branch Library in FY2022. With a total circulation of 939,396 physical and electronic items, Arlington is a circulation leader for the Minuteman Library Network and the Commonwealth, surpassing communities with much larger populations.
- Launched a new Robbins Library website on January 14, 2022. As the library's "third branch," the improved website, built on user feedback, connects library patrons to a wide array of library resources including the MLN catalog, databases, and additional information about library resources and collections. Library staff saw immediate increases in Grab Bag and homebound delivery requests, demonstrating that online visitors were more easily able to connect to library resources. The library contracted with an Arlington based web developer on this project.



Screenshot of Robbins Library home page.

- The annual community read program, "Arlington Reads Together" focused on indigenous experiences and environmentalism through the book, *Braiding Sweetgrass: Indigenous Wisdom, Scientific Knowledge, and the Teachings of Plants*. 308 patrons checked out a physical or e-book for the featured titles, making the Arlington Reads Together book pick the top circulating title in the January-March period. Over 100 people attended the keynote presentation, "Understanding our Past, Creating a Sustainable Future: An Indigenous Understanding of Climate Justice" with Dr. Kyle Whyte.
- Created new programs, services, and collections to support evolving community interests and needs. Highlights include: a Japanese language collection for adults, supporting a growing community of Japanese speakers in Arlington; book groups for kindergartners and first graders, bringing new opportunities

to engage for Arlington's youngest readers; English language learning opportunities for adults including a volunteer-led conversation circle and a class supporting students taking the Test for Essential Academic Skills.



English Now!

- Launched a new Library of Things collection at Fox Branch Library and added additional items and categories to the Library of Things collection at Robbins including outdoor items and sustainability items.
- Received funding from the Friends of the Robbins Library to continue to provide access to hotspots at Robbins and Fox after a Massachusetts Board of Library Commissioners grant ended. The libraries now offer thirty-three hotspots for checkout.
- Digitized aging microfilm to create the Historical Arlington Newspapers database. The digital collection provides easy access to newspapers from Arlington from 1871-2005. This project was supported by a targeted grant to the Arlington Libraries Foundation.
- Hosted the first in-person Pride Prom for teens since 2019. Over fifty Arlington teens attended the event at the newly renovated Arlington Community Center.
- A record breaking 1,584 children registered for the library's summer reading program for kids. 334 teens and adults also participated in summer reading programs.
- The library held an all-staff learning day, "Reframing Aging" to better understand support aging residents.
- Conducted a lighting assessment of Robbins Library with the Town's Sustainability Manager to reduce the library's carbon footprint. As a first step, the library added new auto-switching power strips.
- Library Trustees contracted with Museum & Collector Resources to start the Winfield Robbins Art Print Deaccession Project, in

accordance with 2019 Town Meeting Warrant Article 39, authorizing the Library Board of Trustees to deaccess and/or dispose of by sale, donation, or other means, the Robbins Art Print Collection.

Community Partnerships

The Library seeks out opportunities to partner with Town departments, boards, commissions, and other organizations to better serve Arlington.

- Stephen Quinlan served as Library Board of Trustee Designee to the Youth/Young Adult Study Committee. Amy Hampe served as the Library Board of Trustees Designee to the Poet Laureate Committee.
- The Department continued serving as an active partner in the Housing Corporation of Arlington's Human Services Network, a coalition of Town departments and non-profit social services organizations working to identify and stabilize vulnerable community members by connecting families and individuals to resources supporting housing, employment, and other key services.
- Served a community distribution site for COVID antigen tests provided to the Department of Health and Human Services.
- Co-created the Social Justice Book Group with the Diversity Task Group of Envision Arlington.
- Created a new story time program hosted at Menotomy Manor
- Co-sponsored an Indigenous Peoples Day program with the Cyrus Dallin Museum and the Human Rights Commission and an Electrical Grid program with the Electrify Arlington Committee.
- Collaborated with the Disability Commission to make improvements to the library's revamped website.
- Co-sponsored new programs for English language learners with local volunteers, including Transformative grant awardees Lamplight Women's Literacy.
- Completed a long-term loan agreement with the Cyrus Dallin Museum, giving the Museum and researchers better access to Cyrus Dallin papers that had been stored in the library.

Future Goals

The library completed a new Strategic Plan in 2021 with extensive community feedback. The following goals and objectives for FY23 and beyond were defined by staff and library Trustees based on the Strate-

gic Plan. The complete plan can be found on the library website, robbinslibrary.org.

- Ensure programs and collections evolve to better meet residents' needs.
- Expand co-creation of program and events using community expertise and partner resources.
- Reevaluate and balance physical and digital/downloadable collections, in keeping with sustained and projected usage trends.
- Take a leadership role in the community to offer services and resources that spark conversation and critical thinking around issues facing Arlington.
- Increase library access for and use by all community members
- Develop and implement a marketing plan, with a focus on increasing use and awareness among underserved audiences and non-users.
- Direct additional staff time to targeting outreach efforts towards underserved populations.
- Further grow the resources and accessibility of the website as the library's third branch.
- Transform library spaces to improve services and better meet residents' needs.
- Develop an action plan for incremental and long-term physical upgrades at both branches to better serve and support people of all abilities and build towards the "Reimagining Our Libraries" vision.
- Promote all capital projects and work with library support groups and stakeholders to advance these initiatives through community connections and advocacy.

Acknowledgements

The Library Board of Trustees and library administration recognize that special grants, gifts, and bequests do not take the place of public support, but help to further enhance library facilities, services, and collections. These library support organizations and their volunteer boards, advisors and members are gratefully acknowledged:



LIBRARIES

Arlington Libraries Foundation

The Arlington Libraries Foundation fulfilled the library's fiscal year 2022 grant request, funding materials and various initiatives including the Arlington Reads Together program. Established in 2013, the Arlington Libraries Foundation conducts fundraising appeals and campaigns, and secures and stewards the gifts, grants, and endowments that provide essential funds toward the library's current and long-term goals.



Friends of the Library

In 2021 the Friends of the Robbins Library granted funds for expanded Library of Things collections at Robbins and Fox, continued funding signature initiatives such as the library's 3rd floor balcony beehives, and the popular museum pass program. The Friends of the Robbins Library is a membership-driven non-profit that also runs ongoing book sales for the benefit of the library.



The Fox & Robbin Shop

The Fox & Robbin Shop is a children's resale shop within the Fox Branch Library. The shop is operated by a nonprofit with paid and volunteer staff whose primary mission is to support services at the Fox Library with proceeds from the shop.



Volunteers

Volunteers support the library's mission in many capacities. Trustees are grateful to the many volunteers who shelf materials, support the Homebound Delivery program by delivering library materials to some of our most vulnerable residents, and run library supported programs including books groups and English language learning groups.

Recognitions

In 2022 the library honored Library Director Andrea Nicolay for her nine years of service as she moved on to a new position. In 2022 the library also honored Mary Hearth for her service of 30 years. The Trustees are grateful to Ms. Nicolay and Ms. Hearth for their years of service and dedication.

In September, Anna Litten was appointed Arlington's new Library Director. Ms. Litten had served as the Assistant Library Director since 2018.

The Trustees would like to extend heartfelt thanks to library employees who make sure the library is a true destination for materials, programs, and community connections. Their efforts contribute to making Arlington an attractive and welcoming community for all.



View of Robbins Library Reading Room.

CULTURAL AND HISTORICAL ACTIVITIES

ARLINGTON COMMISSION FOR ARTS AND CULTURE (ACAC)

Mission

The Arlington Commission for Arts and Culture (ACAC) cultivates a sustainable and supportive environment for the arts and enlivens public space with accessible creative experiences to strengthen and enrich our community, create opportunities for artists, and invigorate the local economy.

Operations

- ACAC is an umbrella organization including the following:
- Grants Committee (formerly the Arlington Cultural Council)
- Community Engagement Committee (formerly two separate committees, Public Art and Programs & Festivals)
- Arlington Cultural District Managing Partnership (CDMP)
- Representative of non-profit arts community (currently Arlington Center for the Arts [ACA])
- Representative of business community (currently Arlington Chamber of Commerce)
- Representative of the local community of working artists (currently ArtLinks)
- Representative appointed by the School Committee
- Liaison from the Department of Planning and Community Development (DPCD)
- At-large commissioners supporting key action committees
- Liaison to the Poet Laureate (PL) Committee

In fiscal year 2022 ACAC leveraged a \$30,000 allocation from the Town to raise an additional \$46,921* toward local arts and culture programming and infrastructure. In addition, the Grants Committee of ACAC administered \$18,700 in grants to local artists and arts organizations, for a total of \$65,621 of additional funding coming into the Town of Arlington to support audience experiences, local artists, arts and culture organizations, and local businesses by attracting potential customers to Town. ACAC works closely with DPCD and engages two part-time contractors, a marketing coordinator who promotes Arlington-based arts and culture activities, and a public art curator focused on community engagement, as well as dozens of volunteers in projects all around town.

Following 2 years of COVID-restricted programming and a focus on infrastructure- and relationship-building, 2022 for ACAC was a year of reopening, renewal, transition, and celebration. This year ACAC

resumed previous signature programs and community projects – such as Garage Band, Live Arts and street art banners – and launched exciting new Artist-in-Residence projects, open air festivals, a cultural district tour, and more.



Kari Percival yard signs for Sustainable Arlington.

Arlington's third Artist-in-Residence, Kari Percival, developed original illustrations and poster designs for volunteer and nonprofit organizations to amplify messages around environmental stewardship and food security: Food Link, Sustainable Arlington/Mystic Charles Pollinator Pathways, Friends of Menotomy Rocks Park, Friends of Spy Pond Park, ArMI (Arlington MA Invasives) and Mystic River Watershed Association.



Supported by an MAPC Accelerating Climate Resiliency Grant, in partnership with DPCD, APS Green Teams and some 20 community partner organizations, Remembrance of Climate Futures - Arlington saw a dozen Arlington High School student interns work with Northeastern Professor and project artist Tom Starr to research, plan and implement an expansive, town-wide installation of public art markers projecting the future impacts of climate change and urging action now, as part of a wider New England regional project.

Some 200+ people honored the students at a Public Art Celebration in the new AHS featuring the interns, HS Honors Orchestra, and state and local officials.

The interns also worked with artist and wildlife advocate Sophy Tuttle to create a vibrant Pollinators Mural celebrating the beauty and importance of local plants and pollinators that spans 5 businesses at 878 Mass Ave.

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Sophy Tuttle worked with Climate Futures interns to create a beautiful Mass Ave mural celebrating local pollinators.

ACAC also expanded popular recurring public art programs including APS Youth Banners supported by Gracie James Foundation, five new Painted Utility Boxes throughout town, and three seasonal storefront window-painting programs in collaboration with Arlington Heights Neighborhood Association and the Chamber of Commerce, including the inaugural Spring Fling Festival, attended by some 500 celebrants.

In 2022 longtime Poet Laureate Steven Ratiner surpassed a milestone 100 poems in his beloved Red Letter Poems series, and concluded his tenure with a poetry celebration at Robbins Library during Porchfest. The reconstituted PL Committee selected Jean Flanagan to begin a term starting in Jan 2023.

Arlington said goodbye to 2019-2020 Artist-in-Residence Michelle Lougee's *Persistence*, whose 37 collaborative sculptures made from plastic bags hung in trees along the Minuteman Bikeway for over a year and were sold during ACA Porchfest 2022. The project was celebrated by some 300 attendees in a film screening and live-streaming of *The Plastic Bag Store*, and an artist talk on art, environmental activism, and plastic pollution by Lougee and filmmaker Robin Frohardt.



2022 Garage Band Dance Party at Arlington Service Station.
Photo: Steward Ikeda

The newly renovated Broadway Plaza came alive with free, family-friendly summer Live Arts programs, including 3 visual arts demonstrations, dancer Seyyide Sultan, True Story Theater, and 7 musical performances, engaging a total of 25 artists and drawing some 70-100 people each week. 2022 also marked the post-pandemic return of Garage Band, the "after-party" to ACA's Porchfest, with some 2,000 people grooving to

live zydeco and cajun music by The Squeezebox Stompers at Arlington Service Station.

ACAC made strides pursuing its Diversity, Equity, Inclusion & Accessibility goals in impactful collaborations with the Town DEI Office, Human Rights Commission, and Robbins Library such as *Elevating Voices of Color* library programs, Black History Month, and Juneteenth street banners, Chanel Therwil's Portraits of Black Arlington project, and the new Black Joy Project with Stephanie McKay. ACAC's activities were also represented at regional cultural sector DEIA meetings convened by the Barr Foundation, Arts Connect International's Cultural Equity Learning Consortium, and the Mass Cultural Council.

ACAC launched an expansive new cloud-based Arlington Cultural District Self-Guided Audio Tour, narrated by historian Ed Gordon, accessible via Google Maps, Soundcloud, and podcast platforms and prominently featured in *Visit Arlington*. Cultural District status and funding were renewed for another five years by the Mass Cultural Council.

With unusually high turnover among volunteers, town staff, and state liaisons in 2022, ACAC and subcommittees emphasized infrastructural improvements to create efficiencies in inter-committee cooperation, record-keeping, leadership succession, and volunteer recruitment. Early 2022 ACAC hosted some 40 participants in a Virtual Volunteer Fair, engaging several active new community members to assist with events and promotions, serve on committees, and become contributing artists and full commissioners.

The Fundraising Committee refined and built on the prior year's successful models to expand regular spring and year-end appeals, and successfully apply for MCC Cultural Districts Initiative and Festivals grants, a Town Transformative Growth Grant, and others.

Amidst new leadership and process reorganization, ACAC Grants Committee, a local council of the MCC, a state agency, distributed 24 grants totaling \$18,700 for cultural programs in Arlington, with grantees showcasing a wide range of arts: music, visual, film, and literature.



The *En Plein* Outdoor painting event during Town Day brought artists to celebrate the beauty of Winfield Robbins Memorial Garden, accompanied by live music and the awarding of juried and People's Choice prizes. Photo by Lidia Kenig Shcer.

CULTURAL AND HISTORICAL ACTIVITIES

With over 380 Facebook members, the ArtLinks network provides monthly professional development events, has organized opportunities for members to participate in Open Studios and an annual exhibition with Arlington Center for the Arts, a Holiday Market at Roasted Granola, and launched the first En Plein Air Festival on Town Day.

ACAC's ArtsArlington.org website, newsletter, and other communications channels remain a valuable resource for audiences discovering – and artists and arts organizations promoting – town cultural activities. Pursuing a strategy to promote Arlington as a cultural destination with regional appeal, ACAC has continued last year's trend to grow and diversify out-of-town audiences. 60% of in-state web traffic came from 177 communities outside of Arlington, and 39% of total U.S. web traffic came from 50 other states and territories. Meanwhile, ACAC grew audiences for its semi-monthly newsletter; Instagram, Twitter, and Facebook channels; and established new audio podcast platforms to be promoted and expanded this coming year. ACAC has begun to engage in local and regional planning for activities related to the 250th Anniversary celebrations of the American Revolution, which will be an area of focus through 2026.

HISTORIC DISTRICT COMMISSIONS

The Historic Districts Act, M.G.L. Chapter 40C, was created to protect and preserve the historic resources of the Commonwealth through a local review system that encourages and ensures compatible improvement and development. Over 340 Local Historic Commissions across Massachusetts are already established and working closely with the Massachusetts Historical Commission. They serve as local preservation advocates and as an important resource for information about their community's cultural resources and preservation activities.

Arlington has seven established historic districts that include approximately 351 properties that the community has recognized as unique resources worthy of protection. The seven districts and the dates they were established or most recently enlarged are: Avon Place, 1996; Broadway, 1991; Central Street, 1982; Jason/Gray, 1998; Mount Gilboa/Crescent Hill, 1991; Pleasant Street, 2006; and Russell, 1983.

The Arlington Historic District Commissions (AHDC) are required by law to review the architectural appropriateness of most proposed exterior design changes, whether they be a minor alteration, new additions, or structures. Each Commission consists of qualified volunteers appointed by the Select Board and always includes a property owner or resident of each District (if one is willing to serve), an architect, a real estate professional, and a rep-

resentative from the Arlington Historical Society. During 2022 the Commissions met twelve (12) times to hold hearings for property owners seeking approval for certificates on exterior work to be conducted on their properties or to discuss ongoing litigation. The December 15, 2022 meeting was cancelled. During the year they entered into Executive Session three (3) times to discuss pending or ongoing litigation. Part of the regular meetings included eleven (11) Informal Hearings held for property owners seeking advice or resource information for work to be conducted and twenty-two (22) Formal Hearings. As a result of those meetings and additional CONA applications not requiring a hearing, twenty-two (22) Certificates of Appropriateness (COA) and fifty (50) Certificates of Non-Applicability (CONA) to be undertaken were granted. In addition, there were three (3) Application Denials issued.

During the year the Commissioners worked on updating their Design Guidelines, gave input and sent recommendations on a number of Community Preservation Act (CPA) Projects ranging from the Jason Russell House to Cooke's Hollow and Mt Gilboa, listened to concerned citizens' input on preserving local homes, and submitted a warrant article related to approval of fiberglass gutters without the need for a formal hearing which was approved by Town Meeting. They conducted all meetings on ZOOM due to COVID-19. The AHDC would also like to note the resignations this past year of two long-serving Commissioners; Michael Bush (Mt Gilboa/Crescent Hill) and Marshall Audin (At-Large, Architect). Their time, energy, significant and invaluable contributions to the Commissions and to historic preservation in Arlington is very much recognized, appreciated, and will be greatly missed. Newly appointed Commissioners in 2022 were Brian LaBau (At-Large, Architect), Philip Chaves (Avon Place), and Steve Savarese (At-Large, Realtor).

HISTORICAL COMMISSION

The Arlington Historical Commission (AHC) was established in 1970 as the Town agency responsible for community-wide preservation planning as described in Massachusetts General Laws, Chapter 40, Section 8D. The Commission is an advocate for historic preservation in Arlington and

- Encourages appropriate maintenance and restoration of the Town's historic structures and open spaces.
- Educates and advises municipal departments, boards, commissions, and citizens on historic preservation and the significance of Arlington's historic buildings, landscapes, other historic objects, and landmarks .
- Provides guidance and advice to owners of

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historically significant properties.

- Participates in the management and maintenance of historic resources owned by the Town, e.g., Arlington Town Hall, the Whittemore-Robbins House, the Town Hall Gardens and others.

In addition, the Commission reviews and acts upon any applications for building permits that involve changes to historically or architecturally significant structures in Arlington under the Town's demolition-delay bylaw.

To accomplish these goals, the Commission maintains Arlington's *Inventory of Historically and/or Architecturally Significant Properties* and administers the demolition delay bylaw through formal public hearings and informal meetings with owners of inventoried properties. The inventory can be found [here](#).

The Commission conducted hearings for 26 inventoried properties in 2022.

Due to the coronavirus shutdown, the Historical Commission has met via Zoom beginning in 2020 to the present.

Arlington Community Preservation Act (CPA)

The Historical Commission is represented on the CPA Committee. In 2022, CPA-funded the following historical preservation projects: Jason Russell House, Cooke's Hollow, Mt. Gilboa and the preservation of the Winfield Robbins Memorial Garden.

Historic Markers

The Historical Commission provides plaques through the historic house marker program for all Arlington properties on the *Inventory of Historical and Significant Properties*. Each plaque displays the year the property was built and a historic house name, if any.

Website

The Commission continues to maintain its own website that provides a copy of the *Inventory of Historically and/or Architecturally Significant Properties* and describes the process for hearings before the Commission as well as listing our publications and projects at arlingtonhistoricalcommission.org

Other Activities

The Commission continues to work with other Town agencies on the maintenance and restoration of the Whittemore-Robbins House and its outbuildings, the Robbins Library, the Winfield Robbins Memorial Garden, the Town Hall and its grounds.

Commissioners represented the Historical Commission on various municipal boards and historic organizations in Arlington, including the Arlington Historical Society (Pamela Meister), the Arlington Community Preservation Act Committee (JoAnn Robinson) and the

Historic and Cultural Resources Working Group (Dianne Schaefer and JoAnn Robinson).



CYRUS E. DALLIN ART MUSEUM BOARD OF TRUSTEES

The Cyrus Dallin Art Museum (CDAM) promotes new insights into our shared history by exploring the life, work, and values of a celebrated American sculptor. The Museum's mission is deeply informed by Cyrus Dallin's commitment to social justice, education, and artistic expression. The museum seeks to make art accessible to all and to provide experiences that enrich and inspire while promoting mutual respect, understanding, and empathy.

Visitors to the Dallin Museum are introduced to over ninety artworks spanning the sculptor's sixty-year career. The museum archive is the country's leading repository for historical research on the legacy of Cyrus Dallin and the Dallin family. It comprises more than 6,000 items including photographs, correspondence, sketches, journals, and exhibition catalogues.

The museum completed several large projects including the re-design of the Indigenous Peoples Gallery and the digitization and re-housing of the museum's archival collection of over 6,000 objects and records. The museum was closed for several months for the build out of the re-designed gallery and main entrance but re-opened in late summer with a reception in the new space. The new exhibit provides greater context for Dallin's depictions of Native Americans and the complex responses to this imagery by contemporary viewers. Interpretive themes also explore America's colonial legacy and elevate Indigenous perspectives on history and healing.

The museum offered a variety of in-person and online experiences to members and visitors in 2022 including walking tours of Arlington Center, virtual tours of the museum for online and television audiences in Arlington, Winchester, and Medford. Patriots Day programming, Arts on the Green, children's sculpture workshop, and a holiday celebration of First Lights in collaboration with the Arlington Chamber of Commerce.

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Visitors to the museum explore the re-designed Indigenous Peoples gallery in August 2022. New interpretative panels provide a broad historical and social context and highlight contemporary Indigenous viewpoints.

2022 Achievements

- Completed the re-design of the Indigenous Peoples Gallery and Entry and reopened to in-person tours.
- Accepted the transfer of Cyrus Dallin's personal papers from the Robbins Library to the museum's archives.
- Active social media engagement resulted in a 36 percent increase in followers on Instagram and Twitter and well as a 36 percent increase in total views of museum program and curatorial content on YouTube.
- Processed, re-housed, catalogued and digitized archival collections to preserve the materials and make them accessible to community members and outside scholars.

2022 Activities and Programs

- Filmed interviews for cable television programs in Winchester and Medford to expand the museum's visibility in surrounding communities.
- Led monthly walking tours in Arlington Center highlighting sculptures by Dallin and other local landmarks.
- Observed Patriots Day with presentations about the history of the Battle of Menotomy and reading of Longfellow's *Paul Revere's Ride*.
- Art on the Green returned on Town Day in the newly re-landscaped Whittimore Park.
- Celebrated Indigenous Peoples Day with programming organized with the Robbins Library, Arlington Human Rights Commission, and the Old Schwamb Mill.

Goals for 2023

- Digitize the collection of Dallin's personal papers, recently transferred from the Robbins Library, and make the collection accessible online.
- Install a cast of Dallin's *Paul Revere* sculpture in the garden outside the museum.
- Restore and frame Dallin's landscape painting entitled "Birdbath – Autumn," one of a series of four studies of garden landscapes around the artist's home.
- Seek funding for the interior restoration of the Jefferson Cutter House and to increase and enhance tourism in Arlington.



Representative Sean Garballey with board members of the Dallin Art Museum celebrate Patriots Day 2022 with history and poetry along the route of Paul Revere's ride, Arlington, Mass.

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REDEVELOPMENT BOARD

The Arlington Redevelopment Board (ARB) is the Town's Planning Board, under G.L. c. 41, § 81. There are five members of the board: four are appointed by the Town Manager and the fifth is a gubernatorial designee appointed by the Massachusetts Department of Housing and Community Development.

The Board serves as the Town's special permit granting authority for projects, which require an Environmental Design Review per the Town's Zoning Bylaw; 13 applications were approved by the Board in 2021 and one remains under review.

The Board completed four signage reviews, one that began in 2021. The ARB approved the three new restaurants along Mass Ave, two family daycares—a use that now can be reviewed administratively due to 2022 Town Meeting's approval of a zoning amendment—two two-family homes adjacent to the Minuteman Bikeway, a self-storage facility on Dudley Street, and a mixed-use building that includes one affordable rental home on Broadway. The Board also began review of a conversion of a property on Mass Ave from office to mixed-use through the addition of one residential unit to a former attic space; the public hearing has been continued and will resume in 2023.

- Renovations to the Central School were completed, and the new Community Center, which occupies the ground and first floors of the building, has opened to the public. Renovations to a second-floor office suite allowed the Department of Health and Human Services to move from the ground floor to that space.
- Advanced numerous Zoning Bylaw amendments including: increasing ground floor activity in the commercial corridors; requiring the planting of public shade trees every 25 feet for development in the Business Districts; requiring installation of solar energy systems for buildings subject to Environmental Design Review; allowing the Zoning Board of Appeals to amend its own rules and regulations; and a number of clarifications regarding half stories, porches, large additions, and yard encroachment, and unsafe structures.
- Participated in a range of Town committees and initiatives that advanced community planning goals, including the Arlington Economic Development Recovery Task Force, Master Plan Implementation Committee, Zoning Bylaw Working Group, Arlington Heights Neighborhood Action Plan Implementation Committee, Envision Arlington

Standing Committee and Advisory Committee, Open Space Committee, Housing Plan Implementation Committee, and Community Preservation Act Committee.

The ARB is also the Town's Urban Renewal Authority under G.L. c. 121; with Town Meeting approval, the Board may hold land or buildings to improve and rehabilitate them to meet community development goals. The ARB currently manages three properties: the Community Center at 20 Academy Street, 23 Maple Street, and the Jefferson Cutter House at 611 Massachusetts Avenue, which includes Whittemore Park. Building tenants include the Senior Center, Mystic River Watershed Association, Arlington Chamber of Commerce, Arlington Center for the Arts, Dallin Museum, and Town departments.

Lastly, the ARB serves as the Board of Survey with authority to approve the design of roads for the purposes of ensuring that new building lots can meet zoning frontage and access requirements. There were no Board of Survey applications for consideration in 2022.

Four projects were completed in 2022 that took cues from the Master Plan. These projects include the Arlington Housing Plan, the Minuteman Bikeway Planning Project, and the Open Space and Recreation Plan Update, and Phase II of the Whittemore Park Revitalization Project. The Housing Plan serves as an update to the 2016 Housing Production Plan, and incorporates a community vision and strategies for providing housing that serves a range of needs, and in so doing work toward the Chapter 40B 10% statutory minimum. It addresses diverse housing needs for a range of household and household types, which includes housing for seniors and families. The Minuteman Bikeway Planning Project was a CPA-funded project that identifies community goals, priorities, and an implementation plan for improvements to the Minuteman Bikeway. The Open Space and Recreation Plan Update guides Town policy regarding open space issues, and is required by the state to maintain eligibility for state funding programs. Phase II of the Whittemore Park Revitalization Project provided much needed accessibility improvements to the park and the Jason Russell House, as well as updated the side garden on either side of the house.

The Arlington Master Plan was developed from 2013-2015, adopted by the Redevelopment Board in 2015, and endorsed overwhelmingly by Arlington Town Meeting in 2015. The Master Plan Implementation Committee works with the Redevelopment Board and the Department of Planning and Community Development to advance the plan. The MPIC has working and task groups aimed at implementing specific plan elements, including historic and cultural resources and land use and zoning amendments. To continue to achieve Master Plan goals, the Board will:

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- Review progress on implementation of the Master Plan.
- Develop Zoning Bylaw amendments that encourage commercial and economic development along the commercial corridors. The Board, through the MBTA Communities Working Group, will be working with the community to develop zoning amendments to comply with the new M.G.L. 40A MBTA Communities requirement in order to access state infrastructure funding to support redevelopment and neighborhood projects.
- Participate in a Town Information Technology project to ensure a transparent, welcoming, and efficient permit review and delivery system.
- The Board will be exploring transitioning ARB property management back to the Town.
- Develop urban renewal plan options for Arlington Center and at site-specific locations along Arlington's main commercial corridors.
- Participate in a range of Town committees and initiatives that advance community planning goals including the: Arlington Heights Neighborhood Action Plan; Envision Arlington; Open Space Committee; Community Preservation Act Committee, Master Plan Implementation Committee, Remote Participation Committee, and others on an ongoing basis.

DEPARTMENT OF PLANNING AND COMMUNITY DEVELOPMENT

The Arlington Department of Planning and Community Development (DPCD) oversees planning and community development activities within the town and is committed to improving the quality of life in Arlington by improving housing opportunities, transportation access, and economic development to enhance the vitality of our business districts, and preserving and promoting our community's natural, historic, and cultural resources. The Department oversees many key town-wide initiatives and implementation of long-range plans for the community. The Department administers the Town's federal Community Development Block Grant Program and has done so since the program's inception in 1974. The Department also provides staff support to many Town boards, commissions, and committees, including the Arlington Redevelopment Board (ARB), the Town's Planning Board and redevelopment authority. The ARB manages three town buildings with assistance from Town departments: Jefferson Cutter House with Whittemore Park, Community Center building at 27 Maple Street, and 23 Maple Street.

Department staff serve as liaison to the following thirty-three committees: ABC Tri-Community Flooding Group (Arlington, Belmont, Cambridge), Affordable Housing Trust Fund Board, Bicycle Advisory Committee, CDBG Subcommittee, Clean Energy Future Committee (includes the Energy Working Group), Commission for Arts & Culture (ACAC) (includes Arlington Cultural Council and Arlington Public Art), Conservation Commission, Economic Development Recovery Task Force, Envision Arlington Standing Committee (Task Groups include: Civic Engagement Group, Diversity Task Group, Education, Fiscal Resources, and Environment, which includes the following Reservoir Committee, Spy Pond Committee, and Sustainable Arlington), Heights Neighborhood Action Plan Implementation Committee, Housing Plan Implementation Committee, Mass Ave/Appleton Street Design Review Committee, Master Plan Implementation Committee (Active working groups include Zoning Bylaw Working Group and Historic and Cultural Resources Working Group), Open Space Committee, MBTA Communities Working Group, Parking Advisory Committee, Public Land Management Plan Working Group, Redevelopment Board, Transportation Advisory Committee, Water Bodies Working Group, and Zoning Board of Appeals.

Department staff also represent the Town on twelve regional bodies: the Battle Road Scenic Byway; Boston Metropolitan Planning Organization (MPO); the North Suburban HOME Consortium; the Somerville-Arlington Continuum of Care; the Metropolitan Area Planning Council (Council, Executive Committee, Inner Core Communities, and MetroCommon 2050 External Advisory Committee); Metropolitan Mayors Coalition's Climate Preparedness Taskforce and Regional Housing Partnership; Mystic River Watershed Association Resilient Mystic Collaborative; and the Charles River Watershed Association Climate Compact.

The Department administers the Town's participation in the Commonwealth's Green Communities Act Program, which includes grants for energy efficiency totaling nearly \$2 million since 2010.

The Department reviewed and approved 12 sign permits; reviewed and provided memos to the Zoning Board of Appeals on 33 dockets and coordinated the review of one Comprehensive Permit Application; and reviewed and provided memos to the Select Board on 10 license applications. Economic Development staff worked with relevant departments, boards, and local business owners to set up public parklets and public sidewalk seating areas. In addition to the public parklets, the Town licensed nine private parklets and outdoor seating areas to local restaurants through the Temporary Outdoor Dining License (TODL) process.

The Department welcomed Claire Ricker, AICP as Director, Marisa Lau as Senior Planner, Talia Fox, AICP

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as Sustainability Manager, and promoted Mary Muszynski to Community Development Block Grant Administrator. The Department thanks departing colleagues Jenny Raitt, who served as Director, Ali Carter, who served as Economic Development Coordinator, Daniel Amstutz, who served as Senior Transportation Planner, and Malory Sullivan, who served as CDBG Administrator, for their service and many contributions to making the Department and the town a better place.

2022 Highlights

Economic Development

2022 was a busy year for economic development projects and initiatives in town. Department staff began the process of exploring the establishment of guidelines for live-work spaces for artists in Arlington. In addition, a key initiative to leverage economic development opportunities along the Minuteman Bikeway in partnership with the Towns of Bedford and Lexington continued; the installation of wayfinding signage directing bikeway users to businesses in Arlington Heights will be completed in 2023. 2022 also saw the long-awaited completion of the Whittemore Park project. Department staff continued to stay in close touch with Arlington's business and arts communities through ongoing meetings with members of the town's three neighborhood business districts. 101 new business certificates were filed at Town Hall in 2022, which indicates that entrepreneurship is alive and well in Arlington. Looking ahead to 2023, the department is delighted to welcome several new businesses to town, including Tatte Bakery & Café and the Fat Greek, along with a host of small, independently-owned businesses that will help make Arlington an even better place to live, work, and play while contributing to the town's commercial tax base.

Transportation Initiatives

There were many critical transportation projects and initiatives completed or undertaken by DPCD in 2021. Work on trails and shared-use paths took a central role with the completion of the award-winning Minuteman Bikeway Planning Project in the summer and the feasibility study for connecting the Mystic River Path to the Minuteman Bikeway via the Mystic Valley Parkway and Summer Street, which received a \$1m earmark for future phases at the end of 2022.

Additionally of note was the more than \$300,000 MassWorks grant awarded for the Mass Ave/Appleton Safety and Accessibility Improvement Project, which will finance the completion of design work for the intersection of Mass Ave, Appleton Street, and Appleton Place to advance the short-term improvements implemented in November 2021.

The Department continues to oversee the development and expansion of the Bluebikes regional bike share system in Arlington as well. DPCD has been in-

involved in planning for other significant transportation projects in Arlington, including working with the Transportation Advisory Committee (TAC) to develop recommended improvements to Chestnut Street (approved by the Select Board on June 21, 2021 and advancing in the spring of 2023), working with MassDOT and their design consultant on the state-funded Safe Routes to School project for the Stratton Elementary area, and working with the MBTA on their proposals to make changes to bus stops in Arlington Heights and on Pleasant Street. Besides TAC, DPCD also works on transportation issues with the Bicycle Advisory Committee (ABAC), Parking Advisory Committee (PAC), and the Boston Metropolitan Planning Organization (MPO).

With the hiring of a new Senior Transportation Planner in 2023, DPCD will continue work on these projects, will apply for additional funding for the construction of Mass Ave / Appleton improvements, and will continue to advance recommendations from Connect Arlington and the Minuteman Bikeway Planning Study. This includes updating the Complete Streets Policy and Complete Streets Prioritization Plan.

Energy Conservation and Climate Change Mitigation

Energy Conservation

In 2010 Arlington was named a Green Community by the state Department of Energy Resources (DOER). This designation was in recognition of the work that Arlington had done in the past to reduce energy usage, and the plans it had to further reduce energy use in the future. In 2022 the Town received its eleventh grant award since the inception of the Green Communities program in 2010. This new grant award of \$100,000 puts Arlington's cumulative grant total at \$1,973,393, one of the highest in the state. The Dallin Branch Library Building, which houses Arlington Community Media, Inc. (ACMi), received attic insulation and high-efficiency air source heat pumps to replace the current gas-powered heating systems on the first floor of the building. The attic area above the Town Hall auditorium was fully insulated. Additionally, the Brackett Elementary School received new high-efficiency LED lighting fixtures in classrooms, hallways, stairwells, and bathrooms. These projects are projected to save nearly \$17,000 in annual energy costs.

Clean Energy Future Committee

The Clean Energy Future Committee (CEFC) was created by the Select Board on July 16, 2018. The mission of the CEFC is to guide the Town of Arlington to a future where, by 2050, net emissions of carbon dioxide and other greenhouse gases attributable to all sources in Town are net zero. The Committee is charged with identifying short and long-term energy goals; facilitating research studies, projects, and collaborations; enlisting

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the support of residents and businesses; recommending changes to laws and regulations; seeking state and local funding; and taking any other actions necessary for Arlington to achieve net zero carbon emissions by 2050. The Committee includes three members of the Department of Planning and Community Development: the Sustainability Manager, Environmental Planner and Conservation Agent, and Senior Transportation Planner. There are currently 10 other members. The Committee met 11 times in 2022 to further its work toward net zero greenhouse gas emissions (the pollutants that cause climate change).

Net Zero Planning

In 2018 the Select Board voted to commit Arlington to becoming carbon neutral by 2050 (net zero emissions of greenhouse gases from all sources). The Town subsequently worked with the Metropolitan Area Planning Council (MAPC), after receiving a Planning Assistance Grant from the Executive Office of Energy and Environmental Affairs, to complete the Net Zero Action Plan (NZAP), which was endorsed by the Select Board in February of 2021.

In 2022 the CEFC pursued implementation of several high-priority and priority measures from the NZAP in the Net Zero Buildings (NZB), Zero Emission Mobility (ZEM), and Clean Energy Supply (CES) chapters. Highlights include:

- **Electrify Arlington (NZB 1, 2, 4; and ZEM 3):** In summer 2022, the Town launched Electrify Arlington, a community-wide campaign to power buildings and transportation in Arlington with clean electricity. The campaign educates residents and businesses about electrification and connects them with existing programs, rebates, and technical assistance. Electrify Arlington offerings include free heat pump coaching sessions with trained community volunteers; the newly launched webpage arlingtonma.gov/electrify with resources for residents and businesses; support scheduling no-cost energy assessments; and educational events. Electrify Arlington was awarded \$10,000 in grant funding in 2022 through the Mass Save Community Education Grant. The campaign held a hybrid virtual and in-person kick-off event in November of 2022, which nearly 100 individuals attended.
- **Net Zero Stretch Code Advocacy (NZB 6):** The CEFC advanced a resolution calling upon DOER to pass a net-zero opt-in building code that enables municipalities to pursue aggressive policies controlling greenhouse gas emissions in the building sector. The resolution, Article 73, was passed

by 2022 Annual Town Meeting. This resolution, along with efforts of local advocates and staff, supported a strengthened Specialized Opt-In Municipal Stretch Energy Code, which DOER promulgated at the end of 2022.

- **Solar Requirement for New Commercial & Multifamily Buildings (NZB 11):** Members of the CEFC worked with the ARB to advance a zoning amendment to require solar energy systems on new, substantially-renovated larger-scale properties undergoing environmental design review. The amendment, Article 30, was approved by 2022 Annual Town Meeting.
- **Increased Renewable Energy in Arlington Community Electricity (ACE) Default (CES 1):** Members of the CEFC and other local sustainability groups worked together to support an increase in the default level of renewable energy in the ACE program. As part of the new ACE contract, which began in November of 2022, the default percentage of extra renewable energy for the default, Local Green product increased from 11 to 30 percent. Purchasing extra renewable energy through this product enables customers to contribute to increased renewable energy development in the northeast region. This increase is estimated to yield an additional 16.6 million kilowatt-hours (kWh) of renewable energy usage, enough to power 2,900 Arlington homes entirely on renewables.



Nearly 100 people attended the hybrid Electrify Arlington campaign kick-off event in November 2022.

Environmental Planning

Open Space and Recreation Plan

DPCD oversaw the development of the 2022 - 2029 Open Space and Recreation (OSRP) update con-

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sistent with the guidelines from the Massachusetts Division of Conservation Services (DCS). This latest update was funded through a \$35,000 Community Preservation Act grant. DPCD staffed the Open Space Committee and together worked with Town entities to develop the plan, and with Horsley Witten Group, who provided technical assistance.

Public Land Management Plan

Together with the landscape architecture firm KZLA, DPCD developed a public land management plan for select open space, recreational land, and other natural resources in Arlington. The plan details the characteristics of each site and identifies the responsible parties for maintaining and managing relevant lands. The plan also advises on the treatment of such lands, including recommendations of best practices, funding opportunities, and policy constraints. The planning process was led by DPCD with support from the Public Land Management Working Group and input from other Town boards and committees.

Wicked Hot Mystic turning Wicked Cool

Arlington, on behalf of the Resilient Mystic Collaborative (RMC), was awarded \$186,200 from the Municipal Vulnerability Preparedness grant program for the Wicked Hot Mystic Project in 2021. The Town led this project through 2021 with RMC communities and the Museum of Science to mitigate extreme heat throughout the Mystic River Watershed. The Wicked Hot Mystic Project culminated in 2022 with education materials and events designed to inform the communities within the watershed of the most vulnerable areas for extreme heat. The hottest areas were found in Chelsea, Everett, and Malden. Those three municipalities partnered with Arlington and the Mystic River Watershed Association (MyRWA) to implement projects that reduce heat, and the Wicked Cool Outdoors proposal was awarded a \$340,000 MVP grant. In late 2022, DPCD began to support the transition from Wicked Hot to Wicked Cool and will remain on the project to learn heat mitigation strategies from frontline communities.

Cooke's Hollow Revitalization

DPCD was awarded \$70,000 in CPA funding to pursue a feasibility study and preliminary design for a revitalized Cooke's Hollow. The study will address needed repairs and develop a climate-ready design with improvements for all who enjoy the space's quietude. Hatch Associates received the bid and will work with DPCD on a participatory design process, involving the public in shaping changes to Cooke's Hollow.

Sustainable Landscaping

The Towns of Arlington, Stoneham, and Winchester were awarded an Accelerating Climate Resilience Grant by the Metropolitan Area Planning Council.

The grant is a regional effort by the three towns to improve the climate resilience and ecological integrity of privately owned properties. The funds, totaling \$40,400, will be used to hire a consultant to oversee development of a sustainable landscaping handbook and to host three public events on the topic. The Town of Winchester is the lead municipality coordinating the project.

Urban Ecology Framework

Through a highly competitive application process, DPCD was chosen as a partner for a project with graduate students Tufts University Department of Urban and Environmental Policy and Planning. The project was initiated in December 2022 and will be completed in spring of 2023. Graduate students will draw together the ecological land management actions outlined in Town plans. These actions include invasive species controls, planting guidelines, and open space area designations. The group will conduct analysis of Arlington's progress, where gaps exist, and what best practices can be proposed. The analysis will specifically focus on opportunities for biodiversity enhancement. Then, students will research Arlington's landscape ecology and assess where biodiversity planning should be focused. The Framework will result in a written report and maps to be added to the Town's GIS.

Gas Leaks Task Force

Following the departure of former Town Manager Adam Chapdelaine, DPCD was tasked with staffing the Town Manager's Gas Leaks Task Force. The work of the task force focuses on minimizing harms resulting from methane leaks in the natural gas utility system. The task force also coordinates efforts with the Town's Net Zero Action Planning to phase out fossil fuel use. In 2022, the task force drafted a resolution calling on National Grid to set a timeline for fixing long-neglected major leaks in Arlington. The Select Board will hear the matter in early 2023.

Regional Resilience and Adaptation

Arlington is a member of three regional resilience collaborations: the Metropolitan Area Planning Council Metro Mayors Coalition (MAPC MMC); Resilient Mystic Collaborative (RMC) facilitated by MyRWA; and the Charles River Climate Compact (CRCC) facilitated by the Charles River Watershed Association. As a member of these three collaborations, Arlington has committed to climate adaptation and resilience building actions and goals. These actions and goals focus on building capacity for stormwater management, renewable energy, urban heat island mitigation, floodwater retention, public engagement around resilience building, and inter-municipal project and policy alignment. Many of the climate change vulnerabilities that Arlington suffers from are impacting our

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neighboring communities as well. These regional collaborations strengthen Arlington's resilience through knowledge-sharing and regional projects that more efficiently leverage funding and technical opportunities.

Housing Initiatives

The Town of Arlington continued its strong support of affordable housing during 2022. The Housing Plan Implementation Committee (HPIC) completed the Arlington Housing Plan, which serves as an update to the 2016 Housing Production Plan. The Housing Plan was adopted by the ARB in January, 2022, the Select Board in April, 2022, and approved by the Department of Housing and Community Development in May, 2022.

DPCD also served as Arlington's liaison with the North Suburban Consortium, an eight-community group that receives HOME funding from HUD to allocate to affordable housing and community development activities. The North Suburban Consortium completed the second year of its five-year consolidated plan. DPCD also represents Arlington on the Balance of State Continuum of Care, which promotes a commitment to the goal of ending homelessness, provides funding for these efforts by nonprofit providers and local governments to rehouse homeless individuals and families, promotes access to mainstream programs, and promotes self-sufficiency among individuals and families experiencing homelessness.

Additionally, multiple developments that include affordable housing units moved forward:

- Certificates of occupancy were issued for two HCA properties: Downing Square (34 units of affordable housing), and 117 Broadway (14 units of affordable housing).
- Construction commenced on 1165R Mass Avenue, a 124-unit project, including 31 affordable units, which was granted a comprehensive permit in September 2021.
- Construction is nearly complete on 882-892 Mass Ave, which includes a total of 21 rental housing units (three affordable housing units). The development is expected to be complete in spring, 2023.
- Demolition on 455-457 Mass Ave commenced; this project maintains ground floor commercial uses, while adding a second story with 13 housing units (including two affordable units).
- A Comprehensive Permit Application (40B) was filed for 1021-1027 Mass Ave, a 50-unit condominium development with 13 affordable homeownership units.

AFFORDABLE HOUSING TRUST FUND BOARD OF TRUSTEES

The Affordable Housing Trust Fund Board of Trustees (Board of Trustees) was established for the purpose of creating a separate fund "to provide for the preservation and creation of Community Housing in the Town of Arlington, as such term is defined in Section 2 of M.G.L. c.44B, the Community Preservation Act (CPA)."

The Board of Trustees acts on the powers set forth in M.G.L. Chapter 44, Section 55C. The eight-member Board includes one ex officio non-voting member, one member of the Select Board, at least one tenant who earns a low- or moderate-income and residents in subsidized housing and understands tenant issues, and at least two representatives of local housing organizations dedicated to the creation and maintenance of affordable housing. All voting members are residents or representatives of local housing organizations, and have experience in areas of expertise applicable to advancing the purpose and goals of the trust, such as real estate, social services, banking, law, etc.

The Trust celebrated the completion of the Affordable Housing Action Plan, which was approved by the Select Board in November, 2022. The Action Plan was developed through a months-long community process, including outreach to the public, affordable housing professionals, and housing stakeholders. The result is a plan with specific recommendations and financial strategies for creating, preserving, and financing affordable housing in Arlington by leveraging Community Preservation Act, ARPA, and other local funding sources.



COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM (CDBG)

This year, the Community Development Block Grant (CDBG) program supported public service programs, facilities and parks projects, affordable housing improvements, and small business programs, all intended to create safer, more accessible, and more inclusive spaces and opportunities, particularly for households earning a low or moderate income.

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Several CDBG-funded public facilities and affordable housing projects were completed this year, including Phase II of the Whittemore Park revitalization project and the Department of Public Works' sidewalk and curb accessibility improvements. Pandemic-related disruptions continue to delay the Arlington EATS Market construction, but the project is expected to be completed in 2023.

In 2021-22, CDBG funded eight public service agencies that assist low- and moderate-income-earning individuals and families with daily transportation, access to jobs, food security, scholarships to athletic and summer camp programs, tutoring services, and access to mental health and adult day health services. While some social programs were truncated due to the pandemic and related public health and safety restrictions, strategic reprogramming and use of funds enabled most Subrecipients to expand offerings; these services continue to hold significant community value.

During National Community Development Week 2022, the Town showcased the work of community partners in serving Arlington residents in the areas of housing, human services, parks and public facilities, and economic development, through news pieces, social media, and a panel on food security, equity, and the role of federal grants at the local level. The feature event included a tour of Arlington organizations supported by the CDBG program, including stops at the Council on Aging, the Boys and Girls Club, Fidelity House, and Whittemore Park.

MASTER PLAN IMPLEMENTATION COMMITTEE

The Master Plan Implementation Committee (MPIC) was formed by the Arlington Redevelopment Board in September 2015, to implement the recommendations of the Arlington Master Plan, *Your Town Your Future*, adopted by the Redevelopment Board on February 4, 2015, and endorsed by Town Meeting on May 11, 2015. The Master Plan Implementation Committee typically meets quarterly to review its subcommittees' activities and the implementation table. The active subcommittees of the MPIC include the Zoning Bylaw Working Group and the Historical and Cultural Resources Working Group. Previous subcommittees included the Mill Brook Study Committee, the Residential Study Group, and the Zoning Recodification Working Group.

Zoning Bylaw Working Group

The Zoning Bylaw Working Group (ZBWG) reviewed and proposed zoning amendments as identified through the Master Plan and the recodification processes. During 2022 the Zoning Bylaw Working Group developed zoning amendments regarding low-density residential uses, and business district amendments

consisting of solar energy requirements, ground floor activation, and public shade trees. Zoning recommendations were advanced to 2022 Annual Town Meeting, which voted to adopt the amendments. The updated Zoning Bylaw was approved by the Massachusetts Attorney General in the fall of 2022.

The ZBWG includes representatives from the Redevelopment Board, the Zoning Board of Appeals, the Conservation Commission, the Master Plan Implementation Committee, a Town Meeting member, the Town Manager and a Town Manager appointee, Inspectional Services staff, and DPCD staff.

Historic and Cultural Resources Working Group

The Historic and Cultural Resources Working Group (HCRWG) completed a survey of 18 historic Town-owned buildings and landscapes funded through a Community Preservation Act grant, as recommended in the *Historic Preservation Survey Master Plan (2019)*. Preservation consultants Wendy Frontiero, RA and Martha Lyons, ASLA, CLARB documented the municipal properties to current standards for the *Inventory of Historic and Archaeological Assets of the Commonwealth*. 20 inventory forms will be submitted to the Massachusetts Historical Commission and incorporated into this statewide inventory, available at <https://mhc-macris.net>. The HCRWG also selected the Public Archaeology Lab, Inc. to conduct a ten-month townwide Archaeological Reconnaissance Survey begun in May 2022. The results of both projects will be made available on the Town website in 2023 and support preservation planning efforts.

The HCRWG includes representatives from the Town's Historic Districts Commission and Historical Commission, the Arlington Historical Society, and DPCD.

TRANSPORTATION ADVISORY COMMITTEE

The TAC was established in 2001 by the Select Board, which serves as the Traffic Authority for Arlington, to advise the Board on transportation matters. The goal of the Transportation Advisory Committee (TAC) is to enhance the quality of life in Arlington by improving safety, mobility, and access for people using all modes of transportation, and contribute to improving the environment and public health. In this effort, the TAC works closely with the Arlington Police Department's (APD) Traffic Division, the Department of Public Works (DPW), and the Department of Planning and Community Development (DPCD), along with Arlington Schools and the Arlington Bicycle Advisory Committee.

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2022 Major Activities

Speed and Volume Measurements

There were several instances where residents contacted the Town with concerns about Vehicle speeds on residential streets. TAC hired an outside consultant to temporarily install equipment and take measurements of the number and speed of motorized vehicles on the road. Several of these projects are detailed below.

Overlook Road

A resident reported high vehicle speeds on Overlook Road. Data was collected for 48 hours over two average weekdays that were not holidays. TAC reviewed the traffic speed and volume data and concluded that there was not significant speeding on the road. The resident's request for lowering the speed limit to 20 mph could not be justified as this stretch of roadway would not meet the standards for a School Zone or Safety Zone. Adding a speed bump or other infrastructure was not warranted based on the traffic data obtained.

Eastern Avenue

Residents living near Eastern Avenue were concerned about traffic safety near Robbins Farm Park and Brackett School. TAC working group has made several on-site observations, including at school arrival/ dismissal times. They are investigating what updates need to be made to the street signs, as well as if the section of Eastern Avenue that abuts Robbins Farm Park would be a good candidate for a Safety Zone which provides a continuous 20 MPH speed limit.

Summer Street and Sunset Road Crosswalk

Residents of Newland Road wrote the Select Board about adding a crosswalk across Summer Street at Newland Road. A TAC working group established that many residents were crossing at Newland Road or at Sunset Road, one block away. It was determined that Newland Road did not meet the MassDOT guidelines for establishing a crosswalk a safe distance from a signalized intersection. Nearby Sunset Road was selected as a better location, and the working group looked at the sight distance for pedestrians and cars at this location. TAC adopted a recommendation to the Select Board to install a new crosswalk, including crosswalk signs and advance warning signs.

Washington Street Traffic Recommendations

Residents of Washington Street came to the Select Board with concerns about the southernmost stretch of Washington street, which is a steep, narrow private way that does not allow for two vehicles to pass each other. It is also a street often used by bicyclists to access the Minuteman Bikeway. A TAC working group looked at Washington Street from Summer Street to Brattle Street, and contacted several Town departments

like the Fire Department, the School Transportation Department about potential solutions. The group developed several possible improvements that the Town could make on the publicly owned portion of Washington Street on the north end, and the improvements that the abutters could make on the southernmost part, which is a private way. A memo was finalized and sent to the Select Board.

Safe Routes to School: Dallin School Arrival/Dismissal Plan

Dallin School approached Safe Routes to School (SRTS) to re-examine their arrival/dismissal plan after a non-injury accident in front of the school had school administrators and parents concerned. The School came to TAC for help implementing a pilot program to make Florence Avenue from George Street to Renfrew Street a school street that is closed to vehicular traffic except school buses during the arrival and dismissal times. A TAC working group helped the school develop a plan that will meet the APD requirements, and took measurements of the traffic impact that the plan had on other streets in the neighborhood. Their evaluation concluded that although there was a slight increase in the volume of cars using other streets in the neighborhood, there was not a significant increase in speeding vehicles. In addition, a large number of Dallin School Families expressed that they felt safer walking and biking to school, and were more likely to walk or bike to school than before the pilot began. The pilot project was adopted as the ongoing Arrival/Dismissal Plan for the 2022/2023 School Year.

Mt Gilboa Neighborhood Traffic Calming

A TAC working group worked with residents of the Mt Gilboa neighborhood to address several traffic related issues at once. They monitored the newly installed Speed Feedback sign on Lowell St and recommended stop bars be painted at the intersection of Westminster Ave and Westmoreland Ave to increase stop compliance at the intersection. In addition, TAC gathered data on the speed and volume of cars on Westminster Ave over two consecutive weekdays. TAC's review concluded the traffic speed and volume data was slightly elevated, but that there is no significant speeding on the road. 85% of vehicles were at or below the speed limit of 25 mph, and very few were going above 30 mph, the speed where traffic enforcement would give them a citation. The working group is preparing a memo to the Select Board to report back on the effect of the improvements that DPW has made.

Summer St and Victoria Road Crosswalk

TAC was asked to revisit the location after safety issues were raised by residents related to visibility of pedestrians in this crosswalk. A prior TAC review re-

sulted in expanding the No Parking zone to 40' prior to the crosswalk on the eastbound side of Summer St; a working group is reviewing the sight distance of approaching vehicles to ensure safety. On-street parking activities drastically impact sight distance as well as the curve of the street limiting the view of pedestrians and drivers. The 40' no-parking area frequently has illegally parked cars blocking sight lines. Activity at the park and playing fields draw pedestrians frequently whether from the neighborhood or from people parking in the neighborhood and walking, and children are especially at risk. The TAC working group is developing recommendations based on their observations.

Crosswalk Flag Program: TAC has continued to monitor and maintain the pedestrian crossing flag program at 10 crosswalks in Arlington.

Transportation Reviews for ARB: none in 2022

Transportation Reviews for ZBA: 1021-1027 Massachusetts Ave Comprehensive Permit Application

BICYCLE ADVISORY COMMITTEE

The Arlington Bicycle Advisory Committee (ABAC) was appointed by the Select Board in 1996 to advise the Town on local bicycling conditions. The all-volunteer committee promotes all forms of safe bicycling on town roadways and the Minuteman Bikeway — from recreational riding to using the bicycle for transportation and errands. The Committee has the support of the Arlington Police Department who have a Cops on Bicycles with Education for Bicyclists (COBWEB) trained officer attend the meetings remotely, as well as regular attendance by the Senior Transportation Planner of the Department of Planning and Community Development (until Fall of 2022). While the remote meeting has removed an element of personal engagement in the meetings, it has by and large provided a good forum for discussions for a group our size. It has also enabled others to attend the meeting who may have had difficulty doing so in person.

ABAC members continue to be engaged with other Town committees and community groups on matters of mutual interest. These groups include the Transportation Advisory Committee, the Mass / Appleton Design Review Committee and Everywhere Arlington Livable Streets. The committee has also issued letters of support to CPA funding requests for CPA funding for Bikeway associated projects. Beyond Town borders, ABAC has maintained relationships with the Lexington and Bedford bike committees, on matters pertaining to the Minuteman Bikeway, holding two joint meetings in 2022.

We are pleased to see increasing use of Blue-Bikes in Arlington and thank Town Meeting for its support.

Day-to-day work of the committee has ranged from small issues (e.g., proper placement of shared

lane markings on Mass Ave., working with Cambridge to fix two hazards at the eastern end of the Minuteman Bikeway), to much larger issues. The latter include the recently completed Mystic to Minuteman and Minuteman Bikeway planning studies, continuing work on Mass / Appleton and revising the bicycle lane design guidelines (now 10 years old) to align with the new Connect Arlington Sustainable Transportation Plan and the Town's Complete Streets Policy. We are concerned that with the loss of the Senior Transportation Planner, momentum on these efforts will be lost.

Finally, we are exploring using existing ABAC funds to link up with MassBike to facilitate bicycle education in the elementary and middle schools.

CONSERVATION COMMISSION

The Arlington Conservation Commission (ACC) is required by state and town laws to protect and preserve land within its jurisdiction. The ACC is mandated to protect wetlands, waterways, water supplies, fisheries, wildlife, and wildlife habitat as well as regulate floodplain activities through its administration of the Massachusetts Wetlands Protection Act and the Arlington By-law for Wetlands Protection. The ACC is composed of seven volunteer Commissioners and two volunteer Associate Commissioners. Members are appointed by the Town Manager with the approval of the Select Board. ACC is supported by the Environmental Planner & Conservation Agent at bimonthly meetings and onsite visits.

In 2022 the ACC held twenty-three public meetings, one fewer than usual owing to the cancellation of the July 1st meeting. The ACC provided coordination, monitoring, permit review, and consultation on numerous residential, commercial, and municipal projects throughout Arlington. The Commission issued nine Permits/Orders of Conditions, twelve Determinations of Applicability, thirteen Certificates of Compliance, and nine Enforcement Orders / Notices of Violation.

The ACC also protects and manages the Town's Conservation Lands and natural resources through collaboration with other entities and grants from various sources, as described below.

Water Bodies Oversight

The ACC, through its Water Bodies Working Group (WBWG), continued monitoring important water bodies in town, including Spy Pond, Mill Brook, the Arlington Reservoir, and Hill's Pond in Menotomy Rocks Park.

The WBWG contracted with SWCA (and the subcontractor Water & Wetland) for management of Spy Pond, including an assessment of the state of its aquatic vegetation. The report found that considerable populations of opportunistic and invasive species have crowded out other plant life in the pond. The report also reviewed past management efforts and recommended

alternatives for 2023 and beyond.

Removal of invasive water chestnuts was accomplished again this year, the first time since the pandemic lockdown. The contractor, SOLitude, worked for two weeks to address the problem, which has gotten worse in recent years, due to the late timing of the mechanical harvester control. Further work will be needed to get the issue under control.

Water & Wetland was contracted to manage Hill's Pond in the heavily used Menotomy Rocks Park, which suffers from water quality and invasive plant problems. The maintenance regime was successful through the summer months, but heat and drought contributed to a sudden harmful algae bloom (HAB) in early September, resulting in a closure. The WBWG decided to regularly test the pond for harmful algae to help prevent closures due to HABs in 2023.

Land Stewards

The ACC's volunteer arm, Arlington Land Stewards (ALS), assists in managing 28 Town-owned lands comprising approximately 53 acres. Land Stewards monitor, coordinate, and maintain open space of their choice, with guidance from the ACC. The Land Stewards largely remained dormant during 2022 while management responsibilities for many of the sites in the program were reassessed in the Public Land Management Plan. ALS proceeded in the meantime as a decentralized effort supporting residents' stewardship initiatives. The ALS received \$1,000 in funding from Sustainable Arlington to purchase and distribute native seeds to Arlington residents who would plant them on public lands, often as a replacement for invasive vegetation growing there. The Land Stewards also engaged in a public education campaign—Pink Plants—that raised awareness about the impacts of invasive vegetation by spray painting two small populations of invasives bright pink with an eco-friendly paint. Funding for this initiative was awarded by the Conservation Stewardship Fund, jointly managed by ACC and the Arlington Land Trust.

Arlington's Great Meadows

Arlington's Great Meadows (AGM) are comprised of 193 acres, making it Arlington's largest open space parcel, although located in east Lexington. AGM is owned by the Select Board. In 2022 the Conservation Commission explored transferring ownership of the parcel and consulted with Town Counsel, the Town Manager, and Select Board about options for assuming ownership. Discussions will advance in 2023.

Climate Change Initiatives

The ACC developed and presented a workshop on "Climate Resiliency Challenges and Successes in Local Wetland Permitting," at the Massachusetts Association of Conservation Commissions (MACC) Annual Meeting (March 2022) and "Getting from Here to There: Updating Wetland Bylaws & Regulations to Incorporate Climate Resiliency," a panel discussion at the MACC Fall Conference (October 2022). The ACC continues to be a leader in local climate change resilience regulations for wetlands protection as Arlington's local regulations have been adopted, wholly or in part, by several other towns and cities in the Commonwealth.

Regulation Update

The ACC drafted new regulations in 2022 for performance standards, permitting efficiency, and process clarity. Proposed revisions include adding an administrative review process to create an expedited administrative review of certain minor projects, updating vegetation replacement requirements, prohibiting artificial turf in jurisdictional areas, and strengthening climate change resilience. A final draft was distributed to commissioners in late 2022. Public hearings and a vote on approval are anticipated in early 2023.

Goals and Beyond

The ACC will continue to encourage, support, and assist the various volunteer and environmental advocacy groups that are dedicated to preserving the Town's valued conservation lands and other open spaces. These groups include, among others: Arlington Land Stewards, Arlington Land Trust, Open Space Committee, Friends of Arlington's Great Meadows, Friends of Spy Pond Park, Friends of Menotomy Rock Park, and the Mystic River Watershed Association. Additional specific goals include the following:

- Improve the stewardship of conservation lands through better coordinated land management, including the recommendations of the Public Land Management Plan.
- Improve communication and educational outreach to residents in resource areas.
- Continue to look for opportunities to work collaboratively with neighboring towns and allied organizations towards protection of wetland resources and habitat improvements.

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OPEN SPACE COMMITTEE

Arlington's Open Space Committee (OSC) was established by Town Meeting in 1996. Members, appointed by the Town Manager and approved by the Select Board, include concerned residents and representatives of key Town departments and commissions. The OSC is staffed by the Environmental Planner in the Department of Planning and Community Development. The Committee prepares and implements Arlington's official Open Space and Recreation Plan (OSRP). The Committee meets monthly to support and initiate projects that protect, maintain, and promote the Town's open spaces and recreational resources. In addition, the OSC works to raise broad-based community concerns and to advocate for the protection, stewardship, and appropriate uses of the Town's open spaces, natural resources, and recreational facilities.

The Committee's primary responsibility is the Town's Open Space and Recreation Plan, to implement and monitor its provisions and goals, and document accomplishments. The OSRP is a foundational document for all Town-wide planning and programs relating to parks, playgrounds, playing fields, natural resources, conservation land, sustainable development, climate resiliency, and other open space issues.

In 2022 the Committee focused its energies on completing the update of the 2015-2022 plan, which had begun in 2020 with a grant from the Community Preservation Act Committee. The new plan covering the years 2022 to 2029 was prepared with the support of a consultant hired with CPA funds, Town partners, and the Arlington community. The OSRP update was adopted as Town policy in July and received final approval by the state in November, 2022. In 2023 the Committee will continue its work with other town committees, departments, and volunteers to begin implementing the objectives outlined in the updated OSRP Action Plan.

ENVISION ARLINGTON

About Envision Arlington

Envision Arlington, established by Town Meeting in June 1992, is a collection of committees and task groups that brings together residents, Town employees and Town leaders to foster an engaged, culturally diverse, and civically active community. The Standing Committee is charged to "create, implement, monitor, and review methods for town-wide participation in the Envision Arlington process."

The Committee welcomed new member Marisa Lau in 2022.

Annual Town Survey

Envision Arlington volunteers work with Town departments and organizations to create an annual survey

of the priorities and opinions of people in Arlington. Results of the survey are provided to Town Meeting and to the groups who helped compose the survey; results are also posted on the Town website.

The 2022 Town Survey was administered between March and April. The survey was primarily available online, with paper surveys available to those who needed them. A survey notice was mailed to 18,300 households as an insert to the Town's Annual Census mailing. About 2,000 responses were received, providing information about diversity, equity and inclusion in Arlington, education, and how residents engage in community life by serving on committees, playing or coaching sports, or running for office. Reports on the Town Survey from prior years are available at arlingtonma.gov/envision.

Task Group Highlights

Diversity Task Group

The Diversity Task Group (DTG) is a group of Arlington residents who are committed to making our town inclusive; to fostering awareness, community and action; and to creating a space where all voices are welcome.

Our members are engaged in dozens of DEI-related organizations and efforts in town. Bringing our diverse backgrounds and experiences, we meet monthly to engage, share and educate ourselves, operating under our member agreed upon guidelines for respectful dialogue. In between meetings, we connect regularly with email communications about Town and regional issues and events of interest.

Throughout the year, DTG invites representatives of Town organizations and committees with potential DEI influence and impact to share and discuss with our members. Special guests in 2022 included: Arlington Veterans' Services Director, Jeff Chunglo; Housing Plan Implementation Committee member and Arlington Housing Trust Fund Chair, Karen Kelleher; Kristine Shah, Executive Director of Arlington's Council on Aging; Steven Prochet, Robbins Library Local History Librarian regarding the digitization of the Historical Arlington Newspapers Collection; Jillian Harvey, DEI Director and Teresa Marzilli, Community Outreach and Engagement Coordinator.

During 2022, the Diversity Task Group membership:

- Authored various letters of support, including: a letter to the Select Board regarding the display of the Black Lives Matter banner on Town Hall; with the Arlington Human Rights Commission and the Rainbow Commission, a statement regarding the war in Ukraine; a letter in support of the Civilian Police Advisory Board Study Committee's warrant article to form a Civilian Police Advisory Board; a letter in support of a Town Meeting Resolution to

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- increase diversity in Town appointments.
- Participated in the selection of the Arlington Reads Together title for 2022, and supported the Library in communicating events around the Program. DTG is the founder and a lead contributor to Arlington Reads Together.
- Partnered with Robbins Library to start a bi-monthly Social Justice Book Club to which all members of the community are welcome. Book Club title selections are announced in the Robbins Library monthly newsletter and through DTG communications.
- Following conversations at DTG meetings, community members authored two amendments to the warrant article to form a Civilian Police Advisory Board. Both amendments were voted affirmatively by Town Meeting.
- Represented the Diversity Task Group at the Envision Arlington tent at Town Day. In support of Town Day, we updated our website; re-activated our Facebook page, which we now update regularly; created a “Welcome to DTG” flyer; and facilitated an activity to engage the community in a conversation about diversity.
- Started our participation in the Remote Participation Study Committee’s pilot, including identifying processes and procedures for DTG meetings in a hybrid format.

Fiscal Resources

The Fiscal Resources Task Group (FRTG) researches and discusses topics related to the Town’s finances and reports findings and recommendations to the appropriate town departments, officials, and the public at large. In 2022, the following activities were undertaken:

- Annual Town Meeting Warrant Review: FRTG Members discussed ATM Agenda.
- Financial Interview: Town Treasurer Phyllis Marshall discussed her team’s duties.
- New Growth Recognition Process: FRTG continued its ongoing review of the activities of Inspectional Services (Building Permits/ Inspections) and Assessor (New Growth determination) and how they are integrated to insure the proper assessment of New Growth.

Civic Engagement Group

A little more than a year old at the end of 2022, Envision Arlington’s Civic Engagement Group has primarily focused on holding forums on a variety of topics of interest and importance to the community. They have included:

- Three Warrant Article Workshops

- A Reprecincting forum with the Town Clerk
- A Forum on 2021, 2022, and 2023 Annual Town surveys – Review, Update, and Planning
- The Broadway Corridor Design Contest (a preliminary forum, the contest itself, and a follow-up forum)
- A Community-Based Self-Insurance Forum

What has become increasingly apparent is that many people who are civic-minded are already engaged in efforts, large and small, to the extent of their capacity. Still, for those who want to do more, we are there. For those who have ideas and questions regarding civic discourse and action, we are there to provide or seek answers and to assist with turning ideas into action. There is no formal membership or requirements for participation. Join us at our monthly meeting and via our Google Group (ceg_arlington_ma@googlegroups.com) whenever you want and for as long as you want.

Sustainable Arlington

Sustainable Arlington is a chapter of the Massachusetts Climate Action Network. It promotes environmental awareness and climate resilience, while engaging residents and Town government in protecting our local environment. A partial leadership change occurred in the second half of the year when Co-Chair Tom Ehbrecht moved out of town. Patrick Hanlon became the new Co-Chair, joining Brucie Moulton.

In 2022 Sustainable Arlington continued to connect and collaborate with other climate and environment groups in Arlington and adjacent communities to support information and resource exchange. Key themes in 2022 were:

- Supporting implementation of Arlington’s Net Zero Action Plan, including the mid-year launch of the Electrify Arlington campaign and working on three Arlington Community Education panels.
- Building Codes: Review and education on the Department of Energy Resources’ (DOER’s) proposed new building codes, in particular the Specialized Opt-in Stretch Code (aka Net Zero Stretch Code), through presentations at two meetings.
- Arlington Community Electricity’s (ACE) new contract: Sustainable Arlington collaborated with Arlington Mothers Out Front to ask the Select Board to authorize contract negotiations to raise the level of renewable energy as much as possible while also keeping it affordable in the context of higher fuel prices around the world. The new contract runs from November 2022 to November 2024. Its standard offering, “Arlington Local Green,”

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now offers 30% more renewable energy than the minimum required by the state for 2023 for 17.2 cents per kWh, a price that will remain in effect through November 2024.

- **Town Manager's Gas Leaks Task Force:** Sustainable Arlington members serve on the Task Force, which in 2022 focused on the continuing cost to the Town of street trees killed by gas leaks and the climate impacts of Significant Environmental Impact leaks (leaks extending over 2,000 square feet or more) which account for 50% of leaked gas.
- **Native Pollinators and Their Habitat Needs.** Sustainable Arlington and the Mystic Charles Pollinator Pathways Group (MCPG) collaborated on teaching an Arlington Community Education class on "Plant-Pollinator Gardening" supporting planning on the "Native Plants and Pollinators Mural" on 820-830 Mass Ave. The mural was completed in May and is the location for one of the Remembrance of Climate Futures Markers, another major project involving Arlington high school students.
- **Worked with ArtsArlington and Arlington Artist-in-Residence Kari Percival** on her poster campaign, "There's No Place Like Home," was to educate and mobilize people to learn how we can work together to foster and protect ecological diversity, stop pollution and achieve climate justice."
- **Local water quality: Save the Alewife Brook,** an Arlington organization working to end the Combined Sewer Overflows from Cambridge and Somerville that continue to dump untreated sewage into Alewife Brook after even moderate rain events.
- **Joined the planning team for Carbon Countdown 2022,** organized by Sustainable Middlesex. This year's theme "Reaching Beyond the Choir," aimed to expand messaging and engagement around crucial climate issues.



Kari Percival "There's No Place Like Home" poster designs campaign.



"Native Plants and Pollinators" Mural.

Spy Pond Committee

The Spy Pond Committee monitors the health of Spy Pond and assists the Conservation Commission and Department of Public Works with pond maintenance and public usage. This spring, Arlington high school students and other volunteers delivered 6500 fertilizer flyers to most of the households west of Mass Ave.

Spy Pond Trails Day resumed in 2022, when nearly 40 volunteers and Cub Scout Troop 313 cleared English ivy from a hillside, removed a small mountain of trash bags, and filled dozens of bags of invasive plants. The AMC improved vistas along the Rt. 2 path and brushed-in erosion-prone areas. Issues with invasives continued, with curlyleaf pondweed covering much of the littoral zone in late May, water chestnut plant removal, and discovery of a new invasive, variable milfoil, in September.

Gabi Ackermann-Logan of Tufts gathered data for a meta-study of phosphorous loading of Spy Pond. She reviewed 13 years of water-quality data from Prof. John Durant and his students. Two scientists from SePRO visited Spy Pond and suggested treatment options. MassDOT installed new street lights for Route 2. We expressed our concern about light pollution.

Spy Pond has long hosted a pair of mute swans. After the death of the female last year, the male swan found a new mate and they built a nest on Elizabeth Island. Seven cygnets fledged in October. Other animals include coyotes, snapping turtles, a barred owl, and multiple eagles. A pair of osprey appeared to make Spy Pond their home for the summer. Sadly a swan tangled with a treble fishing hook and a cygnet tangled with fishing line. The Spy Pond Committee helped free the swans.

SWCA Environmental Consultants of Amherst signed a multi-year contract to manage Spy Pond. SWCA surveyed Spy Pond for Engelmann's umbrella sedge and straw-colored flatsedge. They found over 6000 plants. Using a rake-toss, we surveyed aquatic plants every two weeks or so.

Reservoir Committee

The Reservoir Committee met virtually, but held in-person workdays in the Wildlife Habitat Garden between March and October with monthly walks year-

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round.

The garden marked its twelfth growing season. With volunteers, we weeded out undesirable plants and removed much of the dried tall grass from the previous season. We also relocated some of the tall grass clumps to prevent them from dominating the garden. Invasive mugwort was removed and replanted with Butterfly weed, Spotted Bee Balm, Hairy Beardtongue, Purple Coneflower and Columbine among others. Volunteers contributed flowers like Hoary Vervain, Anise Hyssop, Solomon Seal and more. Many thanks for the volunteer support and the signage that were provided by Girl Scouts Troop #62571 and DPW.

Other volunteer assistance included Oberlin Alumni, JFK Women's Network, AHS students and alumni, Meadows for Biodiversity, Mystic River Watershed Assoc. and Charles River Canoe & Kayak. Several new volunteers from Arlington, MA Invasives (ArMI), Boston Volunteers and the Boston Area Returned Peace Corps Volunteers returned regularly for our gardening days.

The Reservoir Master Plan was completed this year with a grand reopening event at the Beach in June. Committee members provided a nature activity table for children with Native plant water colors provided by Green Blossom Painting where we talked about native and invasive species. Renovations to the Reservoir were a success, with an accessible walking path, numerous benches, and a viewing deck. The beach was open for a full season of swimming, with improved water quality provided by the new water-treatment system. Many more people are now using the path around the Reservoir, and it has become a safe place for kids to learn how to bike. The Wildlife Habitat Garden now has a new post and rail fence installed as part of the landscaping program of the Arlington Reservoir Master Plan.

Water chestnut mechanical harvesting took place in late summer. A hand harvesting event in August attracted over thirty volunteers working both on shore and on the water. More than 210 baskets of water chestnuts were removed in one afternoon.

More information about the committee's activities, along with photos, can be found at the Reservoir Committee website: www.arlingtonreservoir.org, which includes a link for signing up for the committee's email list and contact information for volunteer groups.

COMMUNITY PRESERVATION ACT COMMITTEE

Arlington began implementing the Community Preservation Act (CPA) in 2015. The CPA allows cities and towns to reserve dedicated funds to preserve open space and historic sites, create affordable community

housing, and develop outdoor recreational facilities. CPA projects are financed by local revenues collected from a property tax surcharge (in Arlington, 1.5% of the net tax levy minus exemptions), plus annual distributions from the state CPA trust fund.

The Community Preservation Act Committee studies local community preservation needs, recommends CPA appropriations to Town Meeting, and oversees projects funded by CPA. In 2022 the Committee reviewed project applications for CPA funding in fiscal year 2023, hosted public applicant presentations, and successfully recommended fourteen projects to Town Meeting. The Committee consulted with the Select Board, Finance Committee, Capital Planning Committee, and other Town leaders in reaching our recommendations.

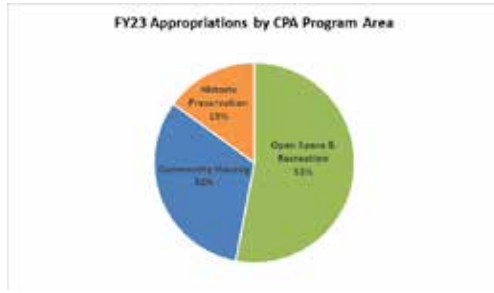
CPA Projects Funded for FY2023

Following the recommendation of the Committee, Town Meeting appropriated or reserved a total of \$3,441,624 in CPA funds for FY2023 to support local community housing, historic preservation, open space, and recreation:

- \$600,000 to the Housing Authority for Menotomy Manor Window Replacement.
- \$200,000 to the Housing Authority for Houser Building Electrical Panel Upgrades.
- \$16,290 to the Somerville Homeless Coalition for Leasing Differential for Arlington Tenants.
- \$100,000 to the Christian Life Fellowship for Covenant Church Accessibility Improvements.
- \$31,785 to the Cyrus E. Dallin Art Museum for Collections Preservation and Rehousing.
- \$250,000 to the Arlington Affordable Housing Trust Fund.
- \$664,224 for Hurd Field Renovation, Phase II
- \$997,993 for Robbins Farm Playground.
- \$57,000 for a Mt. Gilboa Feasibility Study.
- \$70,000 for Cooke's Hollow Restoration and Rehabilitation planning.
- \$190,000 for Preservation and Restoration of the Jarvis House.
- \$150,816 for Historic Preservation of the Jason Russell House.
- \$20,000 for Old Schwamb Mill Barn Envelope & Structural Engineering Report.
- \$25,000 for historic Planning Department Records Preservation.

For more information, please visit arlingtonma.gov/communitypreservation.

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PERMANENT TOWN BUILDING COMMITTEE

The Permanent Town Building Committee (PTBC) was established by the 1969 Town Meeting to oversee the design and construction of new buildings and major renovations for Town of Arlington properties. The Committee is comprised of five registered voter members, appointed jointly by the chairs of the Select Board, Finance Committee, and School Committee, a representative of the School Committee and in addition the Town Manager, Superintendent of Schools, and Facilities Director or their designees.

Activities in 2022

Supply chain disruptions, significant inflation in the cost of construction materials, and challenges due to labor shortages and increasing costs of skilled labor continued to have an impact on construction projects at the local level and across the nation. Within this context, the PTBC focused on completing two important projects for the Town within the approved budgets and without further delay.

Central School (renovation)

Architect:	Sterling Associates
Owners Project Manager:	The Vertex
Companies	
Construction Manager:	Kronenberger & Sons
Restoration	
Project Budget:	
Construction:	\$ 6,878,273
Soft Costs*:	\$ 1,676,727
Total:	\$ 8,555,000

* soft costs include architecture, engineering, contingency, furniture, etc.

Funding History:

Initial Design:	\$ 400,000
2017 Town Meeting Article 34 5/3/2017 205-1	
Additional Planning and Design:	\$ 100,000
2018 Town Meeting Article 30 4/25/2018 207-1-2	
Construction:	\$ 8,055,000
2019 Town Meeting Article 58 5/8/2019 198-14	
Total:	\$ 8,555,000

The renovation of the lower floors of the Central School, which was built in 1894 as the Arlington High School and is listed in the National Register of Historic Places, began in May 2020. An earlier renovation of the 3rd and 4th floors, housing the Arlington Center for the Arts, was completed a few years earlier. The current renovation will serve the Council on Aging, the Senior Association, the Department of Health and Human Services including Veteran's Services, and a wide variety of senior-oriented programs and services. The original schedule for the renovations was approximately twelve months, from May 2020 to May 2021, but for the reasons noted above, the schedule extended well beyond the planned ending date.

Most renovation work was completed by early 2022 and substantial completion was reached on February 6, 2022. A certificate of occupancy was issued for the building and the Council on Aging and other occupants moved into the building in February. Activities such as exercise classes, art classes, discussion groups, have all started again in the newly renovated spaces. Through 2022 the PTBC continued to oversee the remaining renovation tasks and punch-list items. As of the writing of this report, the project is in the close-out phase, with full completion anticipated in early 2023.

Following this renovation project, the Town may consider future projects to address the remaining areas of this historic building that need attention. In particular, the building envelope including windows and brickwork may need restoration, upgrades or replacements. While these improvements are outside of the scope of the current project, they may be necessary to ensure that the building is energy efficient and structurally sound and will continue to serve the Town into the future.



Maple Street main entrance – new sign, entry, canopy.



New East entry with accessible door controls.

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Academy Street entrance – new stairs, doorway.



Main corridor, first floor.



New kitchen, first floor.



Library – ground floor.



Pool room – first floor.



New accessible lift connecting East entry with ground and first floors.



Drop-in room – first floor.



Café – ground floor.

Department of Public Works / Town Yard (renovation and new construction)

Architect:	Weston & Sampson
Owner's Project Manager:	Sydney Project Management
Construction Manager:	Commodore Builders
Project Budget:	
Construction:	\$ 37,420,480
Soft Costs:	\$ 9,099,744
Total:	\$ 46,520,224

* soft costs include architecture, engineering, contingency, furniture, etc.

Funding History:

Initial Design:	\$ 1,050,000
2016 Town Meeting Article 36 5/16/2016 193-4	
Additional Planning and Design:	\$ 1,253,754
2018 Special Town Meeting Article 7 12/5/2018 180-9	
Construction:	\$ 29,900,000
2019 Town Meeting Article 58 5/8/2019 198-14	
Supplemental Funding 1:	\$ 8,900,000
2020 Special Town Meeting Article 23 11/30/2020 237-9	
Supplemental Funding 2:	\$ 5,416,470
2021 Town Meeting Article 56 5/17/2021 228-7	
Total:	\$ 46,520,224

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The Public Works / Town Yard construction project began in earnest with the start of the 2022 calendar year. The IT room in Building A (the historic building on Grove Street) was completed, enabling the move of the Town's IT servers to their new permanent location. This move also enabled construction work to proceed at the new Arlington High School, which is adjacent to the Town Yard site. Due to delays from the electrical utility Eversource in providing new power lines – a situation that continued until October – temporary power lines and temporary cooling units had to be installed and operated at considerable cost to the project.

Excavation of the site started in early 2022, primarily for the foundations for the new Building E, the future administrative and vehicle maintenance building, and for the new Salt Shed. Despite considerable below-ground investigations in 2021, new obstructions, drain pipes, active water lines, and retention tanks were discovered and addressed throughout 2022. As of the writing of this report, no further excavations are anticipated and the costs of addressing the unforeseen obstructions are expected to be handled within the approved budget for the project.

A number of delays caused concerns with the overall project schedule. Beyond the electrical utility delays noted above, the supplier of the pre-engineered portion of Building E reported significant delays in being able to deliver the building components on time, and the site excavation contractor was unable to complete work on time. Through the summer of 2022, the project OPM worked diligently with the construction manager to bring the project back on schedule as much as possible. As of the end of 2022, Building E has been fully erected, and a large amount of interior mechanical, electrical and plumbing work has been completed. Renovations to Buildings D have been started, and Building C has been largely completed.

Looking forward to 2023, the PTBC anticipates that Building E will be substantially completed on time, and this will enable the Public Works staff to move into this new building and allow renovations to start in Building B. The PTBC anticipates that Building E will earn LEED Silver Certification. While the PTBC and its construction partners believe that there remains some risk of unforeseen conditions in the remaining work to be completed, the PTBC is committed to bringing this extensive and complex project to its conclusion within the budgeted amounts approved for the project.



Construction of retaining wall.



Preparation of Salt Shed floor.



Site overview – Bldg A (on Grove Street), Bldg B (left side), Bldg C (right side).



Building A exterior, showing new windows and disconnected cooling duct.



Site work – drilling exploratory holes.



Building A IT server room – ready for server installation.

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Site overview – Building D.



Building E steel erection.



Site overview – new Building E in late 2022.



Discovery of large retaining tank adjacent to Building E.



Building E exterior from Grove Street – finished exterior will be terracotta tile.



Building E pouring of concrete floor slab.

ZONING BOARD OF APPEALS

2022 Petitions Heard by ZBA

In 2022 the Zoning Board of Appeals (ZBA), as prescribed in Massachusetts General Laws, Chapter 40A, The Zoning Act, and also, as further clarified by the Town Zoning Bylaw, heard and rendered decisions on forty-eight (48) petitions. Since its inception in 1946 the ZBA has heard and rendered decisions on over 3,400 appeals. Petitions heard by the ZBA include Variances, Special Permits, Appeals from the Decision of the Building Inspector, and Comprehensive Permits (Chapter 40B).

The Zoning Board of Appeals is comprised of five (5) regular members: the Chair and four (4) appointees and two (2) associate members. For a decision, to be granted, the vote of the five (5) member board must either carry a supermajority or a simple majority, depending on the petition.

All hearings are open to the public and are generally held on the 2nd and 4th Tuesday of each month, as needed. The meetings were formerly held in the conference room located on the second floor of the Town Hall Annex and are now via Zoom links found on the Zoning Board of Appeals website. All hearings are advertised for two (2) consecutive weeks and posted on the Town Clerk's Bulletin Board at least 3 weeks prior to the hearing date. Hearings are posted on the Town website, and abutters to the property are notified by mail.

To receive ZBA Agendas by email, subscribe online at arlingtonma.gov/subscribe. The Rules and Regulations of the Zoning Board of Appeals are on file in the Office of the Town Clerk and in the Zoning Board of Appeals Office at 23 Maple Street. Visit the ZBA website at arlingtonma.gov/zba.

2022 Petitions heard by the ZBA

Petitions Variance	4
Applications for a Special Permit	26
Appeal of the Building Inspectors Decision	1
Amendments to Special Permits	0
Comprehensive Permits	1
Total Petitions filed with the clerk	47
Total Continued Hearing	9
Total Petitions Withdrawn	0
Total Petitions sent to the ARB	15



4 Winslow Street, Arlington, MA 02474 p: 781-646-3400 f: 781-646-0496

ARLINGTON HOUSING AUTHORITY

The Arlington Housing Authority (AHA) is proud of its distinction as the single largest provider of affordable housing in Arlington.

Our mission is to provide adequate, affordable and safe housing to low, very-low and extremely low-income families from the Town of Arlington and surrounding communities through collaborative partnerships with community agencies while managing Housing Authority finances in a fiscally responsible manner.

The Arlington Housing Authority manages 1,154 housing units and provides housing to over 1,700 residents and program participants. The AHA housing portfolio includes 520 units for the elderly and those with a disability under the age of 60 years old at Drake Village, Chestnut Manor, Cusack Terrace, Hauser Building, Mystic Gardens, and Winslow Towers; 179 units of family housing at Menotomy Manor, ten of which are handicapped accessible wheel chair units; the Donnelly House for 13 developmentally challenged residents; and 427 Housing Choice Vouchers that help participants live in privately-owned dwellings throughout the community.

The Arlington Housing Authority currently has five active tenant associations. The presidents of the Chestnut Manor, Cusack Terrace, Drake Village, Menotomy Manor, and Winslow Towers tenant associations hold monthly meetings with their residents in accordance with their bylaws. They also represent the residents of their developments at monthly meetings with AHA management. Through these meetings and others, tenant associations are able to advocate for their fellow residents in order that the AHA can better understand the needs of its resident population.

The Authority is a quasi-governmental agency created by Arlington's Town Meeting in 1948 that administers these programs sponsored by the State or Federal government. Properties owned by the Authority are exempt from local property taxes, yet the Authority annually pays the maximum payment in lieu of taxes (PILOT) as allowed by state statute.

Year in Review

In 2022 the AHA continued its efforts to combat and protect its residents from the COVID-19 virus by acquiring and issuing out PPE, as well as coordinating

vaccination clinics through the Town of Arlington and a Local Pharmacy. The AHA is grateful for the assistance and support provided by Arlington Health and Human Services staff, emergency services, and other agencies.

The AHA is also extremely thankful to those that provided support, and guidance in response to the fire that occurred at Chestnut Manor on January 22, 2022. Most notably, we'd like to thank Chief Kevin Kelley and Arlington Fire Department as well as the Arlington Police Department for their quick response and professionalism. In addition, we'd also like to thank the American Red Cross, the Council on Aging, Somerville Homeless Coalition, Minuteman Senior Services, the MBTA, Arlington EATS, Food Link, and the other agencies that helped the AHA in quickly rehousing displaced residents as well as securing furniture, food and other necessities. We'd also like to note our deep sorrow for the loss of life that occurred as a result of the fire.

In addition to the challenges associated with COVID-19, there have been personnel changes like the retirement of John Griffin, Bob Cronin, Janet Doyle and constantly evolving policies and procedures from the Department of Housing and Community Development (DHCD), funding opportunities, and increased public interest. Through these opportunities and challenges, the AHA has been able to build on and identify areas in which it will be able to better serve its residents and program participants.

During 2022 the Authority began and completed a number of capital improvement projects that are essential in the preservation of the Authority's public housing portfolio. A major focus has been on fire prevention and other safety related projects.

Cusack Terrace, 67 Units 8 Summer Street

The replacement of the buildings ballasted membrane roof was completed.

Winslow Towers, 132 Units 4 Winslow Street

Projects that were completed include the upgrade of the fire pump sprinkler, and the common area bathrooms upgrade to meet ADA compliance. There is currently an Air Source Heat Pump project under construction, which will provide residents with heating and cooling as well as reduce energy usage at this site.

Chestnut Manor, 100 Units 54 Medford Street

Eighteen units were restored and rehabilitated as a result of the fire on January 22, 2022. The common area bathroom upgrade to meet ADA compliance was completed. Additionally, there are projects underway for Air Source Heat Pumps, window replacements, and

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electrical panel upgrades at Chestnut Manor.



Delegation visits Chestnut.

Drake Village, 72 Units and the Hauser Building, 144 Units 37 Drake Road

There are projects currently in construction or design to; replace the entry way doors at the Cottages, upgrade the fire alarm system in the Hauser Building and the Cottages, upgrade the electrical panels at the Hauser Building and Cottages, and replace the Hauser Building roof. Additionally, the AHA will be starting creative placemaking project in the Spring. This project will improve the exterior grounds and provide additional active spaces for our residents. It will also fit in well with the projects being completed at the Arlington Reservoir and Hurd Field.

Menotomy Manor, 179 Units Freemont Court

The Arlington Housing Authority completed a Deep Energy Retrofit feasibility study that included the replacement of windows at Menotomy Manor. The AHA is currently moving forward with the design of the window replacement and envelope repair portion of the larger Deep Energy Retrofit. The AHA is working with DHCD, Rocky Mountain Institute, MassSave and other agencies to secure additional funding for the rest of the project. Once completed, the Deep Energy Retrofit will result in these building being carbon neutral and potentially passive house certified.

The AHA is also currently working with ABCD through the LEAN program to complete a weatherization project at Menotomy Manor.

998 Mass. Ave. Special Needs Housing

Future projects include interior renovations to include new bathrooms and kitchen, and the installation of a new egress door.

Community Partnerships

The AHA continues to seek out and build upon our partnerships with community service program providers.

Minuteman Senior Services has been very successful at our Drake Village location by providing services to our seniors on site and at our other developments as well as administering the meals on wheels program out of the Hauser Building kitchen. Through the continued efforts made by Minuteman Senior Services and its vendors, the quality of life of our residents has improved.

The partnership between the AHA and the Arlington Police Department has continued to have a positive effect on the residents and neighbors of Menotomy Manor. The AHA has seen significant decreases in crime and expanded services to the area since its inception. Additionally, the AHA has been collaborating with the fire prevention team at Arlington Fire Department to bring fire prevention and safety training sessions to the developments. It has resulted in residents better understanding protocols and steps they can take to reduce the risk of fires.

The Board of Health and Council on Aging provide essential supports to our residents in a normal year. Throughout COVID-19, they have been critical in ensuring our residents have sufficient resources, access to the flu vaccine and other medical resources like testing kits. We are grateful to these agencies as well as Keyes Drug for their partnership in the COVID-19 vaccine and booster clinics. Their support was vital in these extremely important efforts.

The AHA saw the return of the annual National Night Out event, a co-sponsored event by the APD & AHA. It also saw the return of annual cookouts at AHA senior housing developments.

There were also collaborative events and services that resulted from partnerships between the AHA and Arlington DEI, AYCC, Fidelity House, Boys & Girls Club, Arlington Parks & Rec, Council on Aging, Family Access, Plants for a Purpose, Arlington EATs, Food Link, Arlington Veterans Services, the Bedford VA and others. We are thankful to all of these agencies and look forward to building on these relationships and creating new ones that will improve the quality of life for our residents.

The AHA is proud of its new partnerships and programs as well as its existing ones. They have made a major impact on supplementing AHA efforts, as well as helping residents age in place and move towards self-sufficiency.

The Community Work Program (CWP) sponsored by the Middlesex Sheriff's Office. Under the supervision of correctional personnel, inmates assisted the AHA maintenance staff in its spring and fall cleanup efforts as well as in other projects that benefit residents and

COMMUNITY DEVELOPMENT

improve building aesthetics.

The Fidelity House includes afternoon programs in our Menotomy Manor Development that provides transportation for children, as well as free memberships and financial assistance to make summer programs more attainable for families and their children. This program has been extremely successful, with many residents participating.

The award-winning evening program, Operation Success, has been a major factor in improving student grades by providing homework help and guidance for the residents of Menotomy Manor. Janet Maguire and Kimberly Serra run this program with a large group of other volunteer teachers from Arlington Public Schools.

The Kids LAHF program at Menotomy Manor, run by Darryl Bullock, caters to children grades K – 5 helping them improving reading skills and encourage healthy eating. This program has been made possible through funding by Arlington EATs.

The Lamplight Women’s Literacy Center is an ESL program run by Lisa Chiulli Lay. It provides adult residents at Menotomy Manor the opportunity to attend beginner and intermediate English classes.

Women’s Money Matters is a new financial literacy program that is available to women at all of the AHA properties.

Family Access is a new program for children up to 9 years old. It provides programs and supports for families and children to help them navigate and work towards developmental benchmarks.

The Arlington Housing Authority Board would like to thank all our partners for their hard work, and we look forward to many new and exciting ideas being put into action in the coming year.

Challenges Ahead

A continuing challenge for the AHA and state-aided public housing industry is the demand and need of funding for capital improvements and day to day operations. While the AHA applies for all funding opportunities available, and utilizes 100% of the funds received, there is still a great deficit in the funding needed to ensure optimal quality of life for our residents.

DHCD provided the AHA with \$906,131 in its annual Formula Funding for 2022. Formula Funding is provided to fund capital improvements at Local Housing Authorities. This funding, which is provided for the AHA’s entire public housing portfolio, is not enough to fund all high priority capital needs of its ageing buildings as well as meet ADA and other needs expected by residents. To address gaps in funding needs, the AHA routinely applies for funding through outside sources including but not limited to CPA, CDBG, and other special funding sources through DHCD.

The majority of the AHA’s limited operating budget comes from the rent receipts generated from family and senior public housing tenants. These funds are used to fund staff positions, expenses associated with office and maintenance operations as well as extraordinary expenses which fund the replacement of vehicles, machinery, tools, and other items essential to AHA operations. The average monthly rent and state subsidy for our largest types of public housing, Ch. 200 (Menotomy Manor) and Ch. 667 (Chestnut Manor, Cusack Terrace, Drake Village, Mystic Gardens, and Winslow Towers), are as follows:

Administrative Services

The Authority continues to be a member of the centralized waitlist at www.affordablehousing.com. The list is open to all prospective applicants daily. Arlington residents are given a preference.

The AHA’s website, www.arlingtonhousing.org, provides valuable information to those wishing to learn more about the AHA and its programs. Applications for housing can be completed through online links, downloaded from our website or picked up at the main office.

Wait Lists

Through DHCD’s state-aided public housing waiting list, Common Housing Application for Massachusetts Public-Housing (CHAMP), applicants can submit and self-manage their applications and upload other necessary documents through the CHAMP on-line portal from a computer, smartphone, or tablet and apply for available public housing across the Commonwealth.

The current number of applicants on each of our program waitlists are as follows.



Residents writing to veterans.

Ch. 200 Family Housing (179 Units)	
2022 Average Monthly Rent Per Household	State Subsidy
\$683.62	\$96.05 per month/per household

Ch. 667 Elderly & Non-Elderly Disabled Housing (520 Units)	
2022 Average Monthly Rent Per Household	State Subsidy
\$428.90	\$38.90 per month/per household

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Stated-Aided Elderly/Handicap One Bedroom Units

Total: 6,706 applicants (of those, 61 claim to live or work in Arlington)

State-Aided Family 2-Bedroom Units

Total: 9,966 applicants (of those, 43 claim to live or work in Arlington)

State-Aided Family 3-Bedroom Units

Total: 4,744 applicants (of those, 18 claim to live or work in Arlington)

Section 8 Wait List

Arlington Applicants: *359

**Because Arlington is on a centralized wait list, the Section 8 wait list is extremely long; therefore, only Arlington residents and those employed in Arlington are listed for this program.*

Acknowledgments

The Arlington Housing Authority would like to thank all its employees for their dedication throughout the year.

MODERATOR

Town Meeting in Spring 2022 was lengthy by any standard, covering 13 evenings from the last week of April to the second week of June. Despite improved availability and effectiveness of COVID vaccines and treatments, the Moderator, in consultation with the Director of Health and Human Services and others, requested that Town Meeting convene remotely out of an abundance of caution due to a significant increase in cases in the weeks leading up to Town Meeting. The Select Board approved the request, at which point several members of Town staff, the Town Clerk, volunteers, and vendors quickly mobilized and worked long hours on short notice to pull together training, logistics, and technology to make a remote Town Meeting possible.

Several Town Meeting Members, at the request of the Moderator and at the direction of the Assistant Town Moderator, volunteered to organize an orientation for new members over Zoom. Also, Town staff and volunteers offered training and dress rehearsals for Town Meeting Members to familiarize themselves with the remote platform. The Moderator directed the developer of the remote platform to make a handful of changes from the version of the platform used the previous year, such as adjusting the display of the speaker queue so that Town Meeting Members could see their position in the order of speakers.

As was the case with remote Town Meeting over the prior two years since the beginning of the pandemic, attendance among Town Meeting Members was exceptionally high from beginning to end. The first nights of Town Meeting encountered technical issues with voting on the remote platform that were largely addressed by software changes made by the platform's developer to rate-limit voting by groups of precincts. While this solution was effective at resolving the earlier technical issues, it introduced longer voting periods. Slower voting was most noticeable during articles with multiple amendments and attempts to terminate debate.

The 13 sessions of Town Meeting covered the 77 articles of the Annual Town Meeting Warrant and the 6 articles of the Special Town Meeting Warrant. Notable articles include:

- Expansion of the definition of Domestic Partnerships in the Town Bylaws (Article 11, passed 162-68)
- Regulation of single-use plastic water bottles (Article 12, debated for just under an hour, passed 199-42)
- Regulation of noise for gas-powered leaf blowers (Article 16 with 4 amendments, debated for about two hours, passed 187-44)
- Conversion of gas-station pumps to self service (Article 17, failed 105-119)
- Home Rule Legislation to allow early voting options for Town elections (Article 25, passed 214-4)



Town Meeting Budget Vote

The total budgets and appropriations that were passed at the 2022 Town Meeting for Fiscal Year 2023 reflect a balanced budget, as required by law. Expenditures for FY2023 totaled \$197,385,239, an increase of 5.02% from the FY2022 budget.

Zoning articles represented a significant fraction of the articles in both the Annual and Special Town Meeting Warrants. In total, there were 21 zoning articles with actions recommended by the Arlington Redevelopment Board across the two Warrants, with most zoning articles requiring a two-thirds vote. All zoning articles passed with the exception of Article 38 which sought to allow two-family housing in the two current single-family residential zones (R0 and R1).

Article 38 received an exceptionally high level of participation from Town Meeting Members during debate. Within seconds of opening the speaker queue for debate on the article, more than 50 Town Meeting Members requested to speak. Several members reported technical issues when attempting to join the speaker queue, likely due to the exceptionally high demand in such a short time. Given the uniquely large scale of the debate and the anticipation of intense debate from both sides of the issue, the Moderator instituted a rule



Town Meeting New Member Orientation

for maintaining balance in the speaker queue among those in favor, those opposed, and those with questions seeking clarification. The number of speakers falling into each of those categories were tracked, and occasionally the Moderator selected speakers out of order to compensate when any of the categories was receiving less speaking time than the others. Article 38 was debated for over two hours before its two amendments failed and the main motion, requiring a two-thirds vote, failed 112-113. Based on positive feedback received about the balanced debate on Article 38, similar techniques are being considered more broadly in the future.

In a first for Arlington Town Meeting, a live Town Meeting Dashboard was published on the Town website, offering Town Meeting Members and members of the public real-time updates on the meeting's progress. The dashboard includes a list of all the articles, their status, amendments, and a chart showing progress in terms of articles completed over time.

Articles Voted Cumulatively by Date



Town Meeting Dashboard

While more changes to Town Meeting practices to make Town Meeting more inclusive and welcoming are being considered, many practices from past years were retained at the 2022 Town Meeting to ensure a smooth transition to a new Moderator, including a 48-hour rule requiring substantive amendments to be submitted in writing at least 48 hours in advance. One area of departure from prior practice was the handling of termination of debate. In order to balance the right of two-thirds of Town Meeting Members to terminate debate when recognized with the right of individual members to speak when recognized, a new rule was instituted whereby the Moderator would conduct a straw poll gauging interest in terminating debate no sooner than fifteen minutes into debate. If the straw poll exceeded 75% in favor of terminating debate, the Moderator would call on a member interested in moving to terminate debate to proceed to a formal vote which requires two-thirds. Some Town Meeting Members voiced concerns that the rule would terminate debate prematurely. In practice, these straw polls generally didn't reach the 75% threshold, calling into question the value of interrupting debate with straw polls that generally result in debate continuing.

In the months following the 2022 Town Meeting, the Moderator worked with volunteers to develop a survey to gather feedback from Town Meeting Members about their experiences at Town Meeting and to gauge interest in possible changes to rules, procedures, and practices going forward. The Moderator has convened the Town Meeting Procedures Committee since completion of the survey to study the results and make recommendations. Two areas in particular that continue to be a high priority are the management of the speaker queue with the goal of making the selection of speakers equitable and transparent, and better understanding of Arlingtonians' desire to serve as Town Meeting Members.

A debt of gratitude is owed to the Town staff, the Town Clerk, ACMi staff, and volunteers who worked long hours, often with short notice, over several weeks to develop training materials, deploy technologies, adapt gracefully to dynamic circumstances during the meeting, and assist Town Meeting Members with technical issues. Some of these efforts were visible on-screen during debate and voting, while most of the efforts took place off-screen as staff and volunteers worked through countless issues to keep the meeting on track. Gratitude is also owed to Town Meeting Members for serving under challenging circumstances with new technologies and evolving rules that are a work in progress. Town Meeting is both a venerable civic institution and a collaborative process, requiring broad participation for it to be successful in serving the people of Arlington.

LEGISLATIVE

2022 TOWN MEETING MEMBERS

Precinct 1

Rebecca Davis-Carden	25 Wheaton Road	2025
Charles Keith Hartshorne	11 Marrigan Street	2025
Paul Townsend Marshall	14 Yale Road	2025
Emily Hui Zhu	107 Sunnyside Avenue	2025
Gregory D. Dennis	19 Wheaton Road	2024
Kevin M. Mills	28 Mystic Valley Pkwy	2024
Stephen A. Revilak	111 Sunnyside Avenue	2024
Peter Young	10 Wellesley Road	2024
Leah D. Broder	44 Michael Street	2023
Joanna Asia Kepka	17 Silk Street	2023
Marian E. King	122 Decatur St, Apt 4	2023
Rebecca Persson	15 Fremont Street	2023

Precinct 2

Samit Chhabra	26 Spy Pond Parkway	2025
Anne Clarke-Lauer	5 Roanoke Road	2025
Peter J. Fiore	58 Mott Street	2025
Brendan M. Sullivan	319 Lake Street	2025
Stephen W. DeCoursey	7 Cheswick Road	2024
Mark W. McCabe	4 Dorothy Road	2024
Maxwell B. Palmer	1 Roanoke Road	2024
Robert V. Rossi	27 Colonial Drive	2024
Peter M. Gast	36 Margaret Street	2023
Bill Hayner	19 Putnam Road	2023
Aimee I. Lim-Miller	75 Bay State Road	2023
William Logan	5 Mary Street	2023

Precinct 3

Jennifer Rai Litowski	76 Oxford Street	2025
Robert P. Marlin	11 Cross Street	2025
Stacie Nicole Smith	9 Henderson Street	2025
Jennifer R. Susse	45 Teel Street	2025
Adam Auster	10 Cottage Avenue	2024
Lenard T. Diggins	8 Windsor Street, #1	2024
Amos W. Meeks	25 Lee Terrace	2024
Nandana M. Mewada	53 Winter Street	2024
John R. Ellis	59 Teel Street	2023
Susan D. Stamps	39 Grafton Street	2023
Courtney Urick	11 Teel Street	2023
Christopher H. Wilbur	24 Windsor Street #2	2023

Precinct 4

Chad Daniel Gibson	35 Varnum Street	2025
Nawwaf W. Kaba	9 Thorndike Street	2025
Mary G. Kowalczuk	15 Lafayette Street #1	2025
Alham Saadat	62 Magnolia Street	2025
Ezra Fischer	32 Thorndike Street	2024
Judith E. Garber	130 Mass. Ave. #4	2024
Clarissa Rowe	137 Herbert Road	2024
Ethan P. Zimmer	18 Lake Street, #3	2024
Alia K. Atlas	49 Magnolia Street	2023
Silvia Dominguez	72 Thorndike Street	2023
Michele J Phelan	135 Thorndike Street	2023
Carolyn Frances Sullivan	32 Milton Street	2023

Precinct 5

Catherine Louise Farrell	76 Park Street	2025
Patrick M. Hanlon	20 Park Street	2025
Christa M. Kelleher	153 Medford Street #2	2025
Jo Anne Preston	42 Mystic Lake Drive	2025
Adam Edward Badik	1 Beacon Street	2024
Karen Elizabeth Kelleher	57 Beacon Street	2024
Benjamin Isaac Rudick	40 Webcowet Road	2024
David F. Swanson	21 Dartmouth Street	2024
Joseph Ellis Barr	24 Park Street #2	2023
Phedjina Jean	113 Medford Street #2	2023
Brian C. McMurray	4 Park Street Place	2023
Peter Jared Thompson	127 Palmer Street	2023

Precinct 6

James Ballin	30 Swan Place	2025
Alexander R. Franzosa	22 Marion Road #2	2025
Daniel Jalkut	17 Randolph Street	2025
Christine Morgan Noah	210 Mass Ave #5	2025
Charles E. Blandy	58 Lombard Terrace #2	2024
Anna J. Henkin	11 Marion Road #1	2024
Adam MacNeill	12 Wellington Street #3	2023
Lesley A. Waxman	60 Pleasant St #303	2024
Mara Collins	18 Hamilton Rd #502	2023
George J. McNinch	22 Whittemore St #2	2023
Jill A. Snyder	276 Mass. Ave. #305	2023
Laura Sosnowski Tracey	25 Marion Road	2023

Precinct 7

Mary Claire Malek-Odom	19 River Street #2	2025
Laurence J. Slotnick	94 Grafton Street #2	2025
Betty J. Stone	99 Harlow Street #1	2025
Rebecca J. Younkin	30 Harlow Street #2	2025
Sheri A. Baron	10 Raleigh Street	2024
Jane Biondi	50 Wyman Street	2024
Roderick John Holland Jr.	88 Grafton Street	2024
Marc E. Lefebvre	89 Bates Road	2024
Ellen Ann Aamodt	64 Grafton Street	2023
William M. Borgia	6 Raleigh Street	2023
Laura B. Borgia	6 Raleigh Street	2023
Susan B. Donnelly	36 Amherst Street	2023 A

Precinct 8

Carol L. Band	57 Bartlett Avenue	2025
John D. Leone	51 Irving Street	2025
Joshua Lobel	73 Jason Street #2	2025
Laura M. Wiener	73 Jason Street	2025
Mary Ellen Aronow	22 Addison Street	2024
Sharon Grossman	16 Peabody Road	2024
Irwin S. Grossman	16 Peabody Road	2024
Janice M. Pagliasotti	11 Temple St, Unit A	2024
Eric L. Baatz	15 Hopkins Road	2023
Elizabeth May Pyle	66 Gloucester Street	2023
Patricia B. Worden	27 Jason Street	2023
John L. Worden III	27 Jason Street	2023

LEGISLATIVE

2022 TOWN MEETING MEMBERS

Precinct 9

Mona Mandal	14 Water Street #2	2025
Beth Melofchik	20 Russell Street	2025
Paul Schlichtman	47 Mystic Street #8C	2025
Rieko Tanaka	47 Mystic Street #8C	2025
Alexander G. Bagnall	10 Wyman Street	2024
Elizabeth A. Carlton-Gysan	268 Broadway	2024
Jennifer Lyn Mansfield	44 Franklin Street	2024
A. Michael Ruderman	9 Alton Street	2024
Mark Kaepplein	11 Palmer Street	2023
Elizabeth A. Ferola	118 Warren Street	2023 A

Precinct 10

Elizabeth H-B Dray	130 Jason Street	2025
Beth M. Elliott	98 Highland Avenue	2025
Rebecca G. Gruber	215 Pleasant Street	2025
Sanjay S. Newton	32 Ottawa Road	2025
Eugene B. Benson	16 Hillsdale Road	2024
Barbara M. Costa	26 Woodland Street	2024
Charles T. Foskett	101 Brantwood Road	2024
Jane L. Howard	12 Woodland Street	2024
Peter B. Howard	12 Woodland Street	2023
Christian Mac Quarrie Klein	54 Newport Street	2023
Michael J. Quinn	15 Shawnee Road	2023
Mustafa Varoglu	26 Shawnee Road	2023

Precinct 11

Meredith H. DiMola	47 Crosby Street	2025
Laura J. Fuller	219 Crosby Street	2025
Ian Goodsell	193 Mystic Street	2025
Judson L. Pierce	42 Draper Avenue	2025
Michael F. Byrne	28 Upland Road	2024
Edward Miracco	6 Frost Street	2024
Carroll E. Schwartz	20 Robin Hood Road	2024
Paulette Schwartz	20 Robin Hood Road	2024
Kristin L. Anderson	12 Upland Road West	2023
Lynette Culverhouse	24 Draper Avenue	2023
Matthew Dean Miller	42 Columbia Road	2023
Michele Nathan	3 Robin Hood Road	2023

Precinct 12

Benjamin B. Ames	14 Hawthorne Avenue	2025
Larry F. Dieringer Jr.	11 Coolidge Road	2025
James E. DiTullio	31 Fountain Road	2025
Gordon Andrew Jamieson Jr.	163 Scituate St	2025
Robin L. Bergman	320 Park Avenue	2024
Lisa A. Bielefeld	132 Mt. Vernon Street	2024
Robert J. Jefferson	27 Park Circle	2024
Jeffrey D. Thielman	37 Coolidge Road	2024
Juliana H. Brazile	56 Coolidge Road	2023
Eric D. Helmuth	33 Grand View Road	2023
Caroline H. Murray	95 Glenburn Road	2023
Sanjay S. Vakil	74 Scituate Street	2023

Precinct 13

Barbara Doyle Atkins	104 Ronald Road	2025
David F. Good	37 Tomahawk Road	2025
Joseph W. Kerble	92 Morningside Drive	2025
Kirsi C. Allison-Ampe	2 Governor Road	2024
Elizabeth R. Exton	231 Washington Street	2024
Zachary P. Grunko	21 Old Middlesex Path	2024
Annie LaCourt	48 Chatham Street	2024
Lynn P. Bishop	51 Windmill Lane	2023
Nancy A. Mara	63 Epping Street	2023
Lee Madison Poage	10 Cherokee Road	2023
Priya S. Sankalia	253 Pheasant Avenue	2023

Precinct 14

Amy R. Goldstein	29 Albermarle Street	2025
Alan H. Jones	1 Lehigh Street	2025
Christopher B. Moore	80 School Street	2025
Brendan Francis O'Day	48 Walnut Street	2025
Elisabeth Carr-Jones	1 Lehigh Street	2024
Wynelle A. Evans	20 Orchard Place	2024
John F. Maher	990 Mass. Ave. #44	2024
Michael W. Stern	10 Farmer Road	2024
Richard B. Gallagher	29 Fessenden Road	2023
Guillermo S. Hamlin	1228 Mass. Ave. B	2023
Diane M. Mahon	23 Howard Street #2	2023
Mark B. Rosenthal	62 Walnut Street	2023

Precinct 15

Christine C. Carney	98 Richfield Road	2025
Leba Heigham	82 Richfield Road	2025
Amy H. Speare	118 Ridge Street	2025
Mary Ellen Bilafer	59 Cutter Hill Road	2024
Michele N. Desmond	31 Radcliffe Road	2024
Beth Ann Friedman	10 Hazel Terrace	2024
Christopher J. Heigham	82 Richfield Road	2024
Josephine Babiarz	59 Edgehill Road	2023 A
Frank J. Ciano	65 Woodside Lane	2023
Ann V. Fitzgerald	162 Summer Street #1	2023
Engjellushe Kozeli Mozina	155 Summer Street	2023
Carl Andrew Wagner	30 Edgehill Road	2023

Precinct 16

Lauren V. Boyle	28 Hillside Avenue	2025
Alyssa Rosen Saunders	21 Oakland Avenue	2025
Joseph Solomon	128 Appleton Street	2025
Barbara Thornton	223 Park Avenue	2025
Melanie Francis	35 Ashland Street #1	2024
William Brooks Harrelson	27 Ashland Street	2024
Marvin Robert Lewiton	18 West Street	2024
Sandra M. Mostajo	191 Park Avenue	2024
Andrew Brody	11 West Street	2023
Deanna Graham	80 Hillside Avenue	2023
Kevin P. Koch	100 Florence Avenue	2023
Jamie Lloyd McSweeney	169 Park Avenue	2023

A = appointed to fill vacancy

LEGISLATIVE

2022 TOWN MEETING MEMBERS

Precinct 17

Michael J. Brown	10 Brattle Terrace	2025
Angela M. Olszewski	1 Watermill Place #428	2025
Allan Tosti	1 Watermill Place #419	2025
Susan D. Webber	1 Watermill Place #212	2025
Joshua W. Arnold	56 Bow Street	2024
Laura B. Gitelson	56 Bow Street	2024
Ann M. LeRoy	12 Peirce Street	2024
Amy L. Slutzky	1 Watermill Place #407	2024
Hila Bernstein	214 1/2 Summer Street	2023
Elizabeth Lee O'Brien	24 Clark Street	2023 A
Xavid Pretzer	44 Grove Street	2023
Gwendolyn A. Richter	12 Brattle Place	2023

Precinct 18

Shirley M. Canniff	71 Hathaway Circle	2025
Kristin Jeanne Greeley	283 Oakland Avenue	2025
John V. Hurd	242 Hillside Avenue	2025
David Levy	95 Rhinecliff Street	2025
Jamie Jacee Fisher	111 George Street	2024
Jon Gersh	24 Kipling Road	2024
Gilbert Irizarry	42 Standish Road	2024
Charles Reese Wescott	15 Kipling Road	2024
Nancy Lehrman Bloom	169 Sylvia Street	2023
Heather Angelina Cooke	134 George Street	2023
Carolyn M. Parsons	23 Brewster Road	2023
Brian Terence White	21 Piedmont Street	2023

Precinct 19

Flynn C. Monks	14 Wright Street	2025
Matthew Stephen Owen	164 Forest Street	2025
Susan Ryan-Vollmar	67 Overlook Road	2025
Ines Montserr Zuckerman	4 Gay Street	2025
Neva Corbo-Hudak	100 Overlook Road	2024
Christine P. Deshler	65 Huntington Road	2024
Doralee Fleurant-Heurtelou	133 Newland St	2024
Claire Johnson	84 Wright Street	2024
Melanie C. Brown	14 Skyline Drive	2023
Elaine M. Crowder	2 Glenbrook Lane, #17	2023
Marlene A. Silva	116 Newland Road	2023
Edward Trembly	76 Wright Street	2023 A

Precinct 20

Curtis Alan Connors	46 Tanager Street	2025
Samantha R. Dutra	69 Appleton Street	2025
Michaela C. May-Klughaupt	29 Aberdeen Rd	2025
Nora J. Mann	45 Wollaston Avenue	2025
Dean E. Carman	29 Kilsythe Road	2024
Peter T. Fuller	7 Kilsythe Road	2024
Sarah Doyle McKinnon	10 Kilsythe Road	2024
Robert L. Tosi Jr.	14 Inverness Road	2024
Maureen E. Gormley	1250 Mass. Avenue	2023
Patricia Muldoon	67 Smith Street	2023
Kristin A. Pennarun	1261 Mass. Ave., #2	2023
Katharine M. Radville	106 Paul Revere Road	2023

Precinct 21

Susan R. Doctrow	99 Westminster Ave	2025
Daniel J. Dunn	58 Alpine Street	2025
Jason W. Martin	70 Alpine Street	2025
David E. White	55 Bow Street #2	2025
Anne T. Ehlert	156 Westminster Ave	2024
Carmine Arthur Granucci	16 Nourse Street	2024
Lori Leahy	53 Westmoreland Ave	2024
Janice A. Weber	29 Crescent Hill Ave	2024
Elizabeth Benedikt	7 Morris Street	2023
Max Goldberg	157 Westminster Ave	2023
Christopher R. Rowell	88 Westminster Ave	2023
Jordan E. Weinstein	23 Lennon Road	2023

This is a roster of the Town Meeting Members who represented their precincts for the 2022 Annual Town Meeting. Since then, some of them have moved away or resigned.

A=appointed to fill a vacancy

LEGISLATIVE

2022 Annual Town Meeting

SESSION	DATE	TOTAL MEMBERS	MEMBERS PRESENT	PERCENTAGE
1	4/25/22	250	246	98.4%
2	4/27/22	250	246	98.4%
3	5/2/22	249	243	97.6%
4	5/4/22	249	241	96.8%
5	5/9/22	249	243	97.6%
6	5/11/22	249	234	94.0%
7	5/16/22	249	242	97.2%
8	5/18/22	249	235	94.4%
9	5/23/22	249	238	95.6%
10	5/25/22	249	235	95.6%
11	6/1/22	249	237	95.2%
12	6/6/22	249	227	91.2%
13	6/8/22	249	223	89.6%

Average 95.4%

<u>ARTICLE</u>	<u>ACTION</u>	<u>TALLY</u>	<u>DATE</u>
	AUTHORIZE USE OF REMOTE TECHNOLOGY	PASSED: ELECTRONIC TALLY YES: 207 NO: 26	4/25/22
2	STATE OF THE TOWN ADDRESS	RECEIVED: UNANIMOUS	4/25/22
3	REPORTS OF COMMITTEES	RECEIVED: UNANIMOUS	4/25/22
4	APPOINTMENT OF MEASURER OF WOOD AND BARK	PASSED: UNANIMOUS John L. Worden, III elected	4/25/22
5	ELECTION OF ASSISTANT TOWN MODERATOR	PASSED: UNANIMOUS Adam Auster elected	4/25/22
6	BYLAW AMENDMENT/ UPDATING HUMAN RIGHTS COMMISSION BYLAW	PASSED: ELECTRONIC TALLY YES: 234 NO: 7	4/27/21
7	BYLAW AMENDMENT/ YOUTH AND YOUNG ADULT ADVISORY BOARD	PASSED: ELECTRONIC TALLY YES: 241 NO: 3	4/27/21
8	BYLAW AMENDMENT/ CIVILIAN POLICE ADVISORY COMMISSION - AS AMENDED	PASSED: ELECTRONIC TALLY YES: 214 NO: 18	4/27/21

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9	BYLAW AMENDMENT/ ACHIEVING NET ZERO GREENHOUSE GAS EMISSIONS FROM TOWN FACILITIES CONSISTENT WITH THE TOWN OF ARLINGTON'S NET ZERO ACTION PLAN	NO ACTION:	UNANIMOUS	5/2/2022
10	BYLAW AMENDMENT/ TREE PRESERVATION AND PROTECTION	PASSED:	ELECTRONIC TALLY YES: 222 NO: 10	5/2/2022
11	BYLAW AMENDMENT/ DOMESTIC PARTNERSHIPS	PASSED:	ELECTRONIC TALLY YES: 162 NO: 68	5/2/2022
12	BYLAW AMENDMENT/SINGLE USE PLASTIC WATER BOTTLE REGULATION	PASSED:	ELECTRONIC TALLY YES: 199 NO: 42	5/4/2022
13	BYLAW AMENDMENT/ PROHIBIT THE USE OF FACE SURVEILLANCE	PASSED:	ELECTRONIC TALLY YES: 213 NO: 16	5/4/2022
14	VOTE/ ESTABLISH A COMMITTEE ON INSURANCE COSTS AND ISSUES IN HISTORIC DISTRICTS	NO ACTION:	ELECTRONIC TALLY YES: 213 NO: 11	5/4/2022
15	BYLAW AMENDMENT/ NOISE ABATEMENT	PASSED:	ELECTRONIC TALLY YES: 216 NO: 15	5/4/2022
16	BYLAW AMENDMENT/ NOISE REGULATIONS FOR GAS POWERED LEAF BLOWERS - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 187 NO: 44	5/9/2022
17	BYLAW AMENDMENT/ CONVERSION OF GAS STATION DISPENSING PUMPS TO SELF SERVICE OPERATION - AS AMENDED	FAILED:	ELECTRONIC TALLY YES: 105 NO: 119	5/23/2022
18	BYLAW AMENDMENT/ PHASE OUT OF CERTAIN TOXIC RODENTICIDES ON PUBLIC/PRIVATE PROPERTY, WITH REPORTING REQUIREMENT AND PUBLIC EDUCATION	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
19	VOTE/ STREET NAME "MAGLIOZZI BOULEVARD"	NO ACTION:	ELECTRONIC TALLY YES: 168 NO: 44	5/23/2022

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20	VOTE/ CODE ENFORCEMENT	NO ACTION:	ELECTRONIC TALLY YES: 184 NO: 31	5/23/2022
21	VOTE/ EXTENSION OF YOUTH AND YOUNG ADULT ADVISORY BOARD, COMMISSION, OR COMMITTEE STUDY COMMITTEE	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
22	VOTE/ ESTABLISHMENT OF TOWN COMMITTEE TO EXAMINE BUDGETARY IMPACT OF OVERNIGHT PARKING	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
23	VOTE/ BOARD OF YOUTH SERVICES UPDATE	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
24	HOME RULE LEGISLATION/ FINANCIAL ESTIMATES & BUDGET DOCUMENTS	PASSED:	ELECTRONIC TALLY YES: 210 NO: 7	5/23/2022
25	HOME RULE LEGISLATION/ EARLY VOTING FOR TOWN ELECTIONS	PASSED:	ELECTRONIC TALLY YES: 214 NO: 4	5/23/2022
26	ENDORSEMENT OF CDBG APPLICATION	PASSED:	ELECTRONIC TALLY YES: 220 NO: 1	5/23/2022
27	REVOLVING FUNDS	PASSED:	ELECTRONIC TALLY YES: 216 NO: 1	5/23/2022
28	ZONING BYLAW AMENDMENT/ ENHANCED BUSINESS DISTRICTS	PASSED:	ELECTRONIC TALLY YES: 203 NO: 11	5/25/2022
29	ZONING BYLAW AMENDMENT/ STREET TREES	PASSED:	ELECTRONIC TALLY YES: 220 NO: 6	5/25/2022
30	ZONING BYLAW AMENDMENT/ SOLAR ENERGY SYSTEMS	PASSED:	ELECTRONIC TALLY YES: 208 NO: 16	5/25/2022
31	ZONING BYLAW AMENDMENT/ ADMINISTRATIVE AMENDMENTS	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 229 NO: 1	4/25/2022

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32	ZONING BYLAW AMENDMENT / ZONING BOARD OF APPEALS RULES AND REGULATIONS	PASSED:	ELECTRONIC TALLY YES: 174 NO: 45	5/25/2022
33	ZONING BYLAW AMENDMENT/ HALF STORY	PASSED:	ELECTRONIC TALLY YES: 209 NO: 6	5/25/2022
34	ZONING BYLAW AMENDMENT / PORCH	PASSED:	ELECTRONIC TALLY YES: 216 NO: 6	5/25/2022
35	ZONING BYLAW AMENDMENT / YARD ENCROACHMENT	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 229 NO: 1	4/25/2022
36	ZONING BYLAW AMENDMENT/ LARGE ADDITIONS	PASSED:	ELECTRONIC TALLY YES: 210 NO: 5	5/25/2022
37	ZONING BYLAW AMENDMENT/ UNSAFE STRUCTURE - AS AMENDED	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 215 NO: 6	6/1/2022
38	ZONING BYLAW AMENDMENT / TWO FAMILY CONSTRUCTION ALLOWED BY RIGHT IN R0 AND R1 RESIDENTIAL ZONES	FAILED: 2/3 VOTE	ELECTRONIC TALLY YES: 112 NO: 113	6/1/2022
39	ZONING BYLAW AMENDMENT/ INCREASED FLOOR AREA RATIO FOR MIXED USE STRUCTURES	PASSED:	ELECTRONIC TALLY YES: 175 NO: 39	6/6/2022
40	ZONING MAP AMENDMENT / EXPAND BUSINESS DISTRICTS	NO ACTION: 2/3 VOTE	ELECTRONIC TALLY YES: 229 NO: 1	4/25/2022
41	ZONING BYLAW AMENDMENT / APARTMENT PARKING MINIMUMS	PASSED:	ELECTRONIC TALLY YES: 168 NO: 53	6/6/2022
42	ZONING BYLAW AMENDMENT / OPEN SPACE USES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 199 NO: 8	6/6/2022
43	ZONING BYLAW AMENDMENT/ ZONING MAP AMENDMENT	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 194	6/6/2022

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44	ZONING BYLAW AMENDMENT / RESTAURANT USES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 173 NO: 31	6/6/2022
45	ZONING BYLAW AMENDMENT/ APPEALS	NO ACTION:	ELECTRONIC TALLY YES: 184 NO: 11	6/6/2022
46	BYLAW AMENDMENT/ PEG ACCESS BUDGET	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
47	ENDORSEMENT OF PARKING BENEFITS DISTRICT EXPENDITURES	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
48	POSITIONS RECLASSIFICATION	PASSED:	ELECTRONIC TALLY YES: 214 NO: 5	5/11/2022
49	COLLECTIVE BARGAINING	PASSED:	ELECTRONIC TALLY YES: 212 NO: 1	6/6/2022
50	APPROPRIATION/TOWN BUDGETS	PASSED:	ELECTRONIC TALLY YES: 224 NO: 7	5/16/2022
51	CAPITAL BUDGET	PASSED:	ELECTRONIC TALLY YES: 222 NO: 3	5/16/2022
52	AMENDEMENTS TO FY22 BUDGETS	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
53	APPROPRIATION/FINANCING OF CONSTRUCTION OR RECONSTRUC- TION OF SEWERS AND SEWERAGE FACILITIES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 223 NO: 0	5/16/2022
54	APPROPRIATION/FINANCING OF CONSTRUCTION OR RECONSTRUC- TION OF WATER MAINS AND WATER FACILITIES	PASSED: 2/3 VOTE	ELECTRONIC TALLY YES: 218 NO: 0	5/16/2022
55	APPROPRIATION/MINUTEMAN REGIONAL VOCATIONAL TECHNICAL HIGH SCHOOL AND OUT OF DISTRICT VOCATIONAL PLACEMENTS	PASSED:	ELECTRONIC TALLY YES: 235 NO: 0	5/9/2022

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56	APPROPRIATION/COMMITTEES AND COMMISSIONS	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
57	APPROPRIATION/TOWN CELEBRATIONS AND EVENTS	PASSED:	ELECTRONIC TALLY YES: 218 NO: 1	5/16/2022
58	APPROPRIATION/MISCELLANEOUS	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
59	APPROPRIATION/TRANSPORTATION INFRASTRUCTURE FUND	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
60	APPROPRIATION/BLUEBIKES	PASSED:	ELECTRONIC TALLY YES: 144 NO: 76	5/18/2022
61	APPROPRIATION/ WATER BODIES FUND	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
62	APPROPRIATION/COMMUNITY PRESERVATION FUND	PASSED:	ELECTRONIC TALLY YES: 194 NO: 25	5/18/2022
63	APPROPRIATION/HARRY BARBER COMMUNITY SERVICE PROGRAM	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
64	APPROPRIATION/PENSION ADJUSTMENT FOR FORMER TWENTY-FIVE YEAR/ACCIDENTAL DISABILITY EMPLOYEES	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
65	APPROPRIATION/ DESIGN STANDARDS	PASSED:	ELECTRONIC TALLY YES: 199 NO: 27	5/18/2022
66	LOCAL OPTIONS TAX	NO ACTION:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
67	APPROPRIATION/OTHER POST EMPLOYMENT BENEFITS (OPEB) TRUST FUND	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022

LEGISLATIVE

68	TRANSFER OF FUNDS/CEMETERY	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
69	APPROPRIATION/OVERLAY RESERVE	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
70	APPROPRIATION/LONG TERM STABILIZATION FUND	PASSED:	ELECTRONIC TALLY YES: 227 NO: 2	4/25/2022
71	USE OF FREE CASH	PASSED:	ELECTRONIC TALLY YES: 219 NO: 1	5/18/2022
72	APPROPRIATION/FISCAL STABILITY STABILIZATION FUND	PASSED:	ELECTRONIC TALLY YES: 213 NO: 5	5/18/2022
73	RESOLUTION/TRUE NET-ZERO OPT-IN CODE FOR CITIES AND TOWNS	PASSED:	ELECTRONIC TALLY YES: 170 NO: 8	6/6/2022
74	RESOLUTION/SUPPORT OF THE MASS. FAIR SHARE CONSTITUTIONAL AMENDMENT - AS AMENDED	PASSED:	ELECTRONIC TALLY YES: 165 NO: 28	6/8/2022
75	RESOLUTION/COMMITMENT TO INCREASE DIVERSITY IN TOWN APPOINTMENTS	PASSED:	ELECTRONIC TALLY YES: 189 NO: 14	6/8/2022
76	RESOLUTION/ALEWIFE BROOK IS A VALUABLE NATURAL RESOURCE	PASSED:	ELECTRONIC TALLY YES: 197 NO: 1	6/8/2022
77	RESOLUTION/ESTABLISHING AN INTEGRATED PEST MANAGEMENT POLICY FOR TOWN LAND, PROHIBITIONS, AND PUBLIC EDUCATION ABOUT RODENTICIDE HAZARDS	PASSED:	ELECTRONIC TALLY YES: 185 NO: 3	6/8/2022

LEGISLATIVE

2022 Special Town Meeting

<u>ARTICLE</u>		<u>ACTION</u>	<u>TALLY</u>	<u>DATE</u>
2	ZONING BYLAW AMENDMENT/ FAMILY CHILD CARE	PASSED:	ELECTRONIC TALLY YES: 201 NO: 21	5/11/22
3	ZONING BYLAW AMENDMENT/ SIGNS	PASSED:	ELECTRONIC TALLY YES: 172 NO: 51	5/11/22
4	ZONING BYLAW AMENDMENT/ NON-CONFORMING SINGLE FAMILY OR TWO-FAMILY DWELLINGS	PASSED:	ELECTRONIC TALLY YES: 213 NO: 9	5/11/22
5	AMENDMENTS TO FY2022 BUDGETS	PASSED:	ELECTRONIC TALLY YES: 215 NO: 2	5/11/22
6	APPROPRIATION/PRIVATE WAY REPAIRS REVOLVING FUND	PASSED:	ELECTRONIC TALLY YES: 219 NO: 5	5/11/22

TOWN CLERK & ELECTIONS

TOWN CLERK

- Records births, deaths and marriages with the Commonwealth and provides certified copies to the public by request.
- Licenses dogs and kennels.
- Issues business certificates by request.
- Permits raffles, bazaars, and underground tanks.
- Accepts for official recording documents such as Zoning Board of Appeals decisions, Redevelopment Board decisions on special permits, amendments to traffic rules and orders, and legal claims against the Town.
- Certifies Town Meeting actions and submits bylaw changes for review by the Attorney General.
- Records financial statements, utility pole locations, street permits, drain layer, blasting, and other surety bonds covering contractors.
- Administers oaths of office to elected or appointed officials and to police officers when they are promoted; provides required forms and materials regarding open meeting law, conflict of interest law, Town policy on discrimination, harassment, and sexual harassment.
- Posts copies of meeting agendas on the bulletin board outside the office.
- Collects fines for violations of Town bylaws and refers overdue fines for such citations to the Middlesex District Court.
- Administers all elections, election audits and election recounts.

The Clerk's Office was able to offer online orders and payment for vital records requests and dog licenses based on the existing Town system for online payments.

The Clerk's Office made changes to improve record-keeping or efficiency. The process for appointing members of boards, committees, and commissions was standardized for all appointing authorities. The Town

Clerk also revised the information packet sent to new appointees and added resources for these volunteers to the Boards and Committees webpage.

Explanations of recent changes to the Town Bylaws were posted on the Town Bylaws page of the website and the process for notifying the public of the changes were improved to communicate the information more clearly, including making paper copies available for review at both libraries and the Department of Planning and Community Development.

Arlington held three elections in 2022 and the Votes Act was passed making permanent changes to how Arlington will conduct future elections. The Annual Town Election held on April 2nd was not eligible to participate in early voting or vote by mail, so turnout was lower than some previous town elections. For the State Primary and State Election the Clerk's Office was able to offer early in-person voting and vote by mail. New electronic voter check-in machines were introduced for the fall elections that significantly increase efficiency and consistency of election records. The Town Clerk trained all election workers in 2022 and created a new scheduling system to facilitate offering half-day shifts for election workers.

Vital Statistics	2020	2021	2022
Births	472	425	457
Deaths	395	365	364
Marriages	105	150	152

Following are the vital statistics of the Town for 2022, which were recorded at the time the report was submitted. It should be noted, however, that the summaries of births and deaths are incomplete because records pertaining to Arlington residents may be delayed by clerical issues at hospitals or corrections at the state level that take several weeks to finalize.

Fees Collected	2020	2021	2022
Marriage Intentions	\$3,150	\$4650	\$4410
Domestic Partnerships			\$390
Miscellaneous Certificates	\$47,225	\$45,430	\$48,773
Gasoline Permits/Pole Locations	\$0	\$0	
Underground Tanks	\$81	\$206	\$271
Miscellaneous Books/CD's	\$0	\$125	\$50
Misc.Licenses,Permits & Violations	\$17,406	\$1,280	\$855
Filing Fees/Special Permits	\$5,288	\$26,850	\$35,486
Dog Licenses & Late Fees	\$29,452	\$37,331	\$36,931
	\$5,390	\$9594	
TOTAL	\$102,602	\$121,262	\$136,760

TOWN CLERK & ELECTIONS

REGISTRARS OF VOTERS

- Conducts the annual Town census by mail.
- Updates lists of voters, potential jurors, True List of Persons, children eligible for Kindergarten in the next year.
- Registers voters.
- Certifies signatures on nomination papers or petitions.
- Assists the Town Clerk hand counting provisional ballots after Election Day.

The Board of Registrars consists of three persons appointed by the Select Board after being nominated by either of the two major political parties and the Town Clerk. They traditionally oversaw all matters pertaining to voter registration and the conduct of the Town census, but currently delegate those matters to the staff in the Town Clerk's Office and meet as needed for hearings, recounts, audits, and to count the ballots received in the mail from overseas voters for state elections.

The Registrar of Voters is a staff member in the Town Clerk's Office who is primarily responsible for voter registration and related matters. The Registrar conducted outreach via various mailings and letters to follow up with voters whose registration had been inactivated when they failed to return the 2022 Annual Town Census. 2022 saw the retirement of long-time Registrar of Voters, Karen Foley.

Voter registration in Massachusetts continues to evolve and in 2022 the Registrar continued to manage the interactions of registration procedures and vote by mail. Because a voter could return a ballot by mail in

one community and then move to another community, registration changes near any election continue to require careful review. If a voter moved to a new town and registered to vote there after the voter registration deadline, the new town could not give them a ballot for the current election and the previous town couldn't count their returned vote by mail ballot because their name no longer appeared on the voter list.

Massachusetts recognized two political parties in 2022. Looking to 2023, turnout was sufficient for the Libertarian Party to be recognized so voters will have the choice of three ballots during the primary elections conducted in 2024. When registering to vote or updating registration, voters may choose to enroll in one of the recognized parties that are listed on the forms or they may indicate they are unenrolled in a party. Unenrolled voters must choose which party ballot they want to vote in a primary election. Further, an unenrolled voter may designate their affiliation with any of the unrecognized parties.

Arlington's statistics as of December 31, 2022 are listed below:

Registered Voters	2020	2021	2022
Total Registered	32,383	31,982	31,883
Democrats	14,661	14,236	13,864
Republicans	1,523	1402	1,271
Unenrolled	15,969	16112	16,526
*Libertarian	55	55	58
*Green Rainbow	23	24	27
<i>* Not a recognized party in 2022 Miscellaneous designations are not included</i>			

TOWN CLERK & ELECTIONS

ARLINGTON ANNUAL TOWN ELECTION, April 2, 2022

Total of Ballots Cast – 4755

% of total number of registered voters – 14.81%

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Total Ballots Cast	118	244	167	156	257	202	214	348	149	406	275	311	320	186	206	299	149	188	221	143	196	4755

Select Board for Three Years

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Stephen W. DeCoursey	95	209	133	124	189	151	168	250	108	295	215	261	234	149	152	228	116	137	186	118	143	3661
Write-in Votes	0	0	1	3	1	1	3	1	2	0	8	0	2	1	2	5	1	2	1	2	3	39

School Committee for Three Years

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Kirsi C. Allison-Ampe	90	171	133	111	177	137	155	240	105	285	199	248	199	147	142	208	111	124	175	114	139	3410
Lenard J. Kardon	89	164	121	107	163	127	150	235	93	256	182	241	187	129	140	207	108	120	168	114	131	3232
Write-in Votes	0	1	1	3	1	0	4	0	1	0	10	3	3	2	1	2	0	1	4	0	5	42

Assessor for Three Years

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
William Zagata	92	173	118	110	160	133	160	218	100	260	190	230	184	138	134	207	109	122	169	108	132	3247
Write-in Votes	0	1	1	2	1	0	1	0	2	0	2	0	0	0	0	1	0	0	1	0	0	12

Assessor for Two Years

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Gordon A. Jamieson	91	167	116	109	172	129	155	220	96	262	182	229	188	134	132	206	111	117	171	106	130	3223
Write-in Votes	1	1	2	2	0	0	1	1	1	0	4	0	0	1	0	2	1	2	1	0	0	20

Moderator for Three Years

Precinct	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	Total
Greg Christiana	62	140	95	80	137	108	96	156	77	236	125	165	139	88	107	155	69	70	122	75	123	2425
John D. Leone	53	95	69	71	107	81	113	182	68	161	144	144	174	91	94	122	78	103	92	65	71	2178
Write-in Votes	0	0	1	2	0	0	1	0	0	0	0	0	7	0	0	0	0	0	0	0	0	4

TOWN CLERK & ELECTIONS

2022 TOWN MEETING ELECTION RESULTS

Precinct 1 Three Years

Rebecca Davis-Carden	25 Wheaton Road	96
Charles Keith Hartshorne	11 Marrigan Street	91
Paul Townsend Marshall	14 Yale Road	90
Emily Hui Zhu	107 Sunnyside Avenue	94

Precinct 1 One Year

Joanna Asia Kepka	17 Silk Street	70
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Precinct 2 Three Years

Samit Chhabra	26 Spy Pond Parkway	176
Anne Clarke-Lauer	5 Roanoke Road	68
Peter J. Fiore	58 Mott Street	158
Brendan M. Sullivan	319 Lake Street	171

Precinct 3 Three Years

Jennifer Rai Litowski	76 Oxford Street	121
Robert P. Marlin	11 Cross Street	122
Stacie Nicole Smith	9 Henderson Street	126
Jennifer R. Susse	45 Teel Street	131

Precinct 3 One Year

Christopher H. Wilbur	24 Windsor Street #2	121
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Precinct 4 Three Years

Nawwaf W. Kaba	9 Thorndike Street	111
Mary G. Kowalczuk	15 Lafayette Street #1	116
Alham Saadat	62 Magnolia Street	120
Ezra Fischer	32 Thorndike Street	166

Precinct 5 Three Years

Catherine Louise Farrell	76 Park Street	146
Patrick M. Hanlon	20 Park Street	149
Christa M. Kelleher	153 Medford Street #2	156
Jo Anne Preston	42 Mystic Lake Drive	173

Precinct 5 Two Years

Adam Edward Badik	1 Beacon Street	135
Karen Elizabeth Kelleher	57 Beacon Street	132
Benjamin Isaac Rudick	40 Webcowet Road	128
David F. Swanson	21 Dartmouth Street	130

Precinct 5 One Year

Joseph Ellis Barr	24 Park Street #2	118
Phedjina Jean	113 Medford Street #2	115
Brian C. McMurray	4 Park Street Place	10
Peter Jared Thompson	127 Palmer Street	122

Precinct 6 Three Years

James Ballin	30 Swan Place	120
Alexander R. Franzosa	22 Marion Road #2	101
Daniel Jalkut	17 Randolph Street	84
Christine Morgan Noah	210 Mass Ave #5	111

Precinct 7 Three Years

Mary Claire Malek-Odom	19 River Street #2	137
Laurence J. Slotnick	94 Grafton Street #2	141
Betty J. Stone	99 Harlow Street #1	135
Rebecca J. Younkin	30 Harlow Street #2	139

Precinct 7 Two Years

Sheri A. Baron	10 Raleigh Street	127
Jane Biondi	50 Wyman Street	119
Roderick John Holland Jr.	88 Grafton Street	129
Marc E. Lefebvre	89 Bates Road	130

Precinct 7 One Year

Ellen Ann Aamodt	64 Grafton Street	65
William M. Borgia	6 Raleigh Street	2
Laura B. Borgia	6 Raleigh Street	2
Susan B. Donnelly	36 Amherst Street	1

Precinct 8 Three Years

Carol L. Band	57 Bartlett Avenue	217
John D. Leone	51 Irving Street	224
Joshua Lobel	73 Jason Street #2	226
Laura M. Wiener	73 Jason Street	223

Precinct 8 Two Years

Mary Ellen Aronow	22 Addison Street	211
Sharon Grossman	16 Peabody Road	208
Irwin S. Grossman	16 Peabody Road	190
Janice M. Pagliasotti	11 Temple St, Unit A	198

Precinct 8 One Year

Eric L. Baatz	15 Hopkins Road	174
Elizabeth May Pyle	66 Gloucester Street	188
Patricia B. Worden	27 Jason Street	178
John L. Worden III	27 Jason Street	184

Precinct 9 Three Years

Mona Mandal	14 Water Street #2	95
Beth Melofchik	20 Russell Street	99
Paul Schlichtman	47 Mystic Street #8C	98
Rieko Tanaka	47 Mystic Street #8C	96

Precinct 9 Two Years

Alexander G. Bagnall	10 Wyman Street	86
Elizabeth A. Carlton-Gysan	268 Broadway	93
Jennifer Lyn Mansfield	44 Franklin Street	92
A. Michael Ruderman	9 Alton Street	84

Precinct 9 One Year

Mark Kaepplein	11 Palmer Street	2
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one seat filled by appointment
two seats remained vacant

Precinct 10 Three Years

Elizabeth H-B Dray	130 Jason Street	258
Beth M. Elliott	98 Highland Avenue	243
Rebecca G. Gruber	215 Pleasant Street	271
Sanjay S. Newton	32 Ottawa Road	264

Precinct 10 Two Years

Eugene B. Benson	16 Hillsdale Road	237
Barbara M. Costa	26 Woodland Street	237
Charles T. Foskett	101 Brantwood Road	229
Jane L. Howard	12 Woodland Street	239

TOWN CLERK & ELECTIONS

TOWN MEETING ELECTION RESULTS

Precinct 10 One Year

Peter B. Howard	12 Woodland Street	214
Christian Mac Quarrie Klein	54 Newport St	197
Michael J. Quinn	15 Shawnee Road	190
Mustafa Varoglu	26 Shawnee Road	201

Precinct 11 Three Years

Meredith H. DiMola	47 Crosby Street	163 -R
Laura J. Fuller	219 Crosby Street	145
Ian Goodsell	193 Mystic Street	156
Judson L. Pierce	42 Draper Avenue	155

Precinct 11 Two Years

Michael F. Byrne	28 Upland Road	144
Edward Miracco	6 Frost Street	143
Carroll E. Schwartz	20 Robin Hood Road	141
Paulette Schwartz	20 Robin Hood Road	144

Precinct 11 One Year

Kristin L. Anderson	12 Upland Road West	131
Lynette Culverhouse	24 Draper Avenue	140
Matthew Dean Miller	42 Columbia Road	134
Michele Nathan	3 Robin Hood Road	120

Precinct 12 Three Years

Benjamin B. Ames	14 Hawthorne Avenue	234
Larry F. Dieringer Jr.	11 Coolidge Road	236
James E. DiTullio	31 Fountain Road	242
Gordon Andrew Jamieson Jr.	163 Scituate St	234

Precinct 12 Two Years

Robin L. Bergman	320 Park Avenue	213
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Precinct 13 Three Years

Barbara Doyle Atkins	104 Ronald Road	175
David F. Good	37 Tomahawk Road	200
Joseph W. Kerble	92 Morningside Drive	211
Marie A. Krepela	12 Mohawk Road	199

Precinct 14 Three Years

Amy R. Goldstein	29 Albermarle Street	148
Alan H. Jones	1 Lehigh Street	143
Christopher B. Moore	80 School Street	140
Brendan Francis O'Day	48 Walnut Street	134

Precinct 14 Two Years

Michael W. Stern	10 Farmer Road	134
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Precinct 14 One Year

Mark B. Rosenthal	62 Walnut Street	125
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Precinct 15 Three Years

Christine C. Carney	98 Richfield Road	129
Greg Christiana	59 Edgehill Road	128 -R
Leba Heigham	82 Richfield Road	124
Amy H. Speare	118 Ridge Street	118

Precinct 15 Two Years

Mary Ellen Bilafer	59 Cutter Hill Road	115
Michele N. Desmond	31 Radcliffe Road	110
Beth Ann Friedman	10 Hazel Terrace	115
Christopher J. Heigham	82 Richfield Road	111

Precinct 15 One Year

Frank J. Ciano	65 Woodside Lane	105
Ann V. Fitzgerald	162 Summer Street #1	101
Engjellushe Kozeli Mozina	155 Summer St	97
Carl Andrew Wagner	30 Edgehill Road	97

Precinct 16 Three Years

Lauren V. Boyle	28 Hillside Avenue	187
Alyssa Rosen Saunders	21 Oakland Avenue	173
Joseph Solomon	128 Appleton Street	155
Barbara Thornton	223 Park Avenue	168

Precinct 16 Two Years

Melanie Francis	35 Ashland Street #1	145
William Brooks Harrelson	27 Ashland Street	148
Marvin Robert Lewiton	18 West Street	142
Sandra M. Mostajo	191 Park Avenue	145

Precinct 16 One Year

Andrew Brody	11 West Street	125
Deanna Graham	80 Hillside Avenue	139
Kevin P. Koch	100 Florence Avenue	130
Jamie Lloyd McSweeney	169 Park Avenue	122

Precinct 17 Three Years

Michael J. Brown	10 Brattle Terrace	108
Angela M. Olszewski	1 Watermill Place #428	111
Allan Tosti	1 Watermill Place #419	113
Susan D. Webber	1 Watermill Place #212	111

Precinct 17 Two Years

Joshua W. Arnold	56 Bow Street	105
Laura B. Gitelson	56 Bow Street	105
Ann M. LeRoy	12 Peirce Street	106
Amy L. Slutzky	1 Watermill Place #407	108

Precinct 17 One Year

Hila Bernstein	214 1/2 Summer Street	27
Xavid Pretzer	44 Grove Street	101
Gwendolyn A. Richter	12 Brattle Place	3

one seat filled by appointment

Precinct 18 Three Years

Shirley M. Canniff	71 Hathaway Circle	113
Kristin Jeanne Greeley	283 Oakland Avenue	101
John V. Hurd	242 Hillside Avenue	102
David Levy	95 Rhinecliff Street	96

Precinct 18 Two Years

Jamie Jacee Fisher	111 George Street	94
Jon Gersh	24 Kipling Road	93
Gilbert Irizarry	42 Standish Road	93
Charles Reese Wescott	15 Kipling Road	92

Precinct 18 One Year

Nancy Lehrman Bloom	169 Sylvia Street	88
Heather Angelina Cooke	134 George Street	88
Carolyn M. Parsons	23 Brewster Road	88
Brian Terence White	21 Piedmont Street	86

TOWN CLERK & ELECTIONS

TOWN MEETING ELECTION RESULTS

Precinct 19 Three Years

Flynn C. Monks	14 Wright Street	175
Matthew Stephen Owen	164 Forest Street	41
Susan Ryan-Vollmar	67 Overlook Road	178
Ines Montserr Zuckerman	4 Gay Street	170

Precinct 19 One Year

Marlene A. Silva	116 Newland Road	25
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Precinct 20 Three Years

Curtis Alan Connors	46 Tanager Street	110
Samantha R. Dutra	69 Appleton Street	109
Michaela C. May-Klughaupt	29 Aberdeen Rd	109
Nora J. Mann	45 Wollaston Avenue	120

Precinct 21 Three Years

Susan R. Doctrow	99 Westminster Avenue	152
Daniel J. Dunn	58 Alpine Street	129
Jason W. Martin	70 Alpine Street	141
David E. White	55 Bow Street #2	135

Precinct 21 One Year

Max Goldberg	157 Westminster Ave	129
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R – a member who resigned after being elected

TOWN DIRECTORY

TOWN OFFICIALS AND COMMITTEES as of December 31, 2022

Elected by Arlington's Citizens

Select Board

	Term
Diane M. Mahon, 23 Howard St.	2023
John V. Hurd, 242 Hillside Ave.	2024
Stephen W. DeCoursey, 7 Cheswick Rd.	2025
Lenard Diggins, Chair, 8 Windsor St., #1	2023
Eric D. Helmuth, 33 Grandview Rd	2024

Moderator

Greg Christiana, 82 Ridge St.	2025
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Town Clerk

Juliana Brazile, 56 Coolidge Rd	2023
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Board of Assessors

Mary Winstanley O'Connor, 781 Concord Tnpk	2023
Gordon Jamieson, 163 Scituate St.	2024
William Zagata, 1077 Mass Ave, Unit 1B	2025

School Committee

Kirsi C. Allison-Ampe, 12 Brattle Terrace	2025
Leonard Kardon	2025
Paul Schlichtman, 47 Mystic Street	2023
William Hayner, 19 Putnam Rd	2023
Liz Exton, Chair, 231 Washington St	2023
Jane Morgan, 172 Brattle St	2024
Jeffrey Thielman, 37 Coolidge Rd	2024

Arlington Housing Authority

Brian Connor, Chair	2026
Gaar Talanian	2024
Nicholas Mitropoulos	2026
Fiorella Badilla	2023
Jo Anne Preston, Vice Chair	2025
Jack Nagle, Executive Director	

Appointed by Town Moderator

Finance Committee**

	Term
Grant Gibian	2023
Dean Carman, Vice Chair	2023
Brian Beck	2023
Darrel Harmer	2024
Annie LaCourt	2025
Alan Tosti	2024
Christine P. Deshler, Chair	2024
Dave McKenna	2024
Charles T. Foskett,	2023
Alan Jones, Vice Chair	2025
Shane Blundell	2025
Jordan Remy	2025
Jennifer Susse	2024
Sophie Migliazzo	2023
Carolyn White	2025

Rebecca Younkin	2025
Josh Lobel	2025
John Griffin	2023
Christopher Heigham	2024
Peggy Bliss	2023
Tara Bradley, Executive Secretary	

**Appointed by the Town Moderator, Chairman of the Finance Committee, and the Board of Trust Fund Commissioners.

Minuteman Regional High School Committee Representative

Sue Sheffler

Appointed by the Select Board

Town Manager

Sanford Pooler	Term 7/28/2023
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Comptroller

Ida Cody	6/2024
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Board Administrator

Marie A. Krepelka (10/26/2022)

Bicycle Advisory Committee

Christopher Tonkin
Jack Johnson
Scott Smith
Adam MacNeill
Doug Mayo-Wells
Muris Kobaslija

Zoning Board of Appeals

Roger A. DuPont	2024
Christian Klein	2025
Patrick Hanlon	2025
Dan Ricardelli	2023
Venket Holi	2024

Board of Registrars of Voters

Lucia Caetano	2024
William Logan	2024
Juliana Brazile, ex-officio	
Rebecca Betlyon	2025

Arlington Cultural Council

Emily Reynolds	2023
Andrew Conway	2023
Brian McMurray	2024
Nancy Gray	2023
Todd Brunel	2024
Kristin Bedard	2025

TOWN DIRECTORY

Dallin Museum Trustees

Sarah Burks, Co-Chair
Geraldine Tremblay
Mark DeCew
Amy Moyer
Ellen Aamodt
Tracy Skahan
Chris Costello
Susan Gilbert

Historic District Commissions

Bryan LaBau
David Baldwin
Charles Barry
Philip Chaves
Beth Cohen
Alison Frank Johnson
Beth Melofchik
Stephen Makowka
Steve Savarese
Carol S. Tee
John L. Worden III
Executive Secretary – Carol Greeley

Transportation Advisory Committee

Laura Swan, Chair, (School Committee) 2024
Jeff Maxtutis, (Vice Chair) 2024
Shoji Takahashi, (Secretary) 2022
Lenard Diggins (Chamber of Commerce) 2024
Thouis (Ray) Jones 2024
Melissa Laube 2023
Scott Smith, ABAC Liaison 2023
Tycho Nightingale
Wayne Chouinard (DPW)
Officer Corey Rateau, Traffic Division
Howard Muise, Associate Member
Aravind Basavapathruni, Associate Member
Michael Barry, Associate Member

Appointed by the Town Manager

Town Manager's Office

Sanford Pooler, Town Manager
James Feeney, Deputy Town Manager/Operations
Kristen DeFrancisco, Executive Secretary
Domenic Lanzillotti, Purchasing Officer
Joan Roman, Public Information Officer
Julie Wayman, Budget Director

Legal

Douglas Heim, Town Counsel
Michael Cunningham, Workers' Compensation Agent

Planning and Community Development

Claire Ricker, Director

Community Safety

Juliann Flaherty, Chief, Police
Kevin Kelley, Chief, Fire

Libraries

Anna Litten, Director

Public Works

Michael Rademacher, Director

Facilities

Rob Behrent, Director

Health and Human Services

Christine Bongiorno, Director

Information Technology

Patricia Sheppard, Chief Information Officer

Human Resources/Affirmative Action

Caryn E. Malloy, Director

Inspectional Services

Michael Ciampa, Director

Council on Aging

Kristine Shah, Executive Director

Veterans' Services

Jeff Chunglo, Veterans Agent

Town Treasurer

Phyllis Marshall

Recreation

Joseph Connelly, Director
Matthew Curran, Program Supervisor

Ed Burns Arena

David Cunningham, Facilities Supervisor

Appointed by the Town Manager

Subject to the approval of the Select Board

Redevelopment Board

	Term
Rachel Zsembery	2023
Melisa Tintocalis	2023
Eugene Benson	2023
Stephen Revilak	2023
Kin Lau	2024

Board of Health

Laura White	2025
Marie Walsh Condon	2024
Vacant (as of 12/31/22)	

Board of Library Trustees

Heather Calvin	
Amy Hampe	2024
Jonathan Gates	2025
Adam Delmolino	2024
Joyce Radochia	2023

TOWN DIRECTORY

Katharine Fennelly 2023
 Stephen Quinlan 2025

Park and Recreation Commission

Leslie Mayer 2024
 Shirley Canniff 2023
 Jennifer Rothenberg 2024
 Phil Lasker 2025
 Scott Walker 2024
 Sarah Carrier (Assoc.) 2024

Board of Youth Services

Lori Pescatore
 Joan Axelrod Lehrich
 Mary DeCoursey
 Carlene Newell
 Kristen Barnicle
 Kimberly Cayer
 Justine Bloch
 Karen Bishop
 Laura Pierce

Equal Opportunity Advisory Committee

Barbara Boltz
 Augusta Haydock
 Jack Jones
 Andrea Haas
 Samantha Dutra
 Kate Bender
 Caryn Cove Malloy, ex-officio

Historical Commission

JoAnn Robinson
 Michael Gervais
 Pamela Meister
 Dianne Schaefer
 Eric Stange
 Kim Goldinger (Assoc.)
 Vicki Rose, Recording Secretary

Council on Aging

Michael Quinn 2024
 Pat Baillieul 2025
 Sheila Connerney 2024
 Mary Hung 2024
 Anne Brown 2024
 Nancy Cox 2024
 Mahendra Desai 2025
 Nancy Feeney 2025
 Ann Fitzgerald (Assoc.)
 Rick Fentin (Assoc.)
 Marjorie Vanderhill (Assoc.)
 Paul Raia (Assoc.)
 Bob Tosi (Assoc.)
 Steve DeCoursey (Select Board Liaison)
 Mara Klein Collins (Assoc.)
 Karen Nichols (Assoc.)
 Kristine Shah, COA Director

Conservation Commission

Susan Chapnick, Chair 2023
 Mike Gildesgame, Commissioner 2023
 Cathy Garnett, Associate Commissioner 2023
 Pam Heidell, Commissioner 2023
 David Kaplan, Commissioner 2023
 Doug Kilgour, Associate Commissioner 2023
 Nathaniel Stevens, Commissioner 2025
 Chuck Tirone, Vice Chair 2025
 David White, Commissioner 2024
 Myra Schwartz, Assoc. Commissioner 2024

Disability Commission

Michael Rademacher 2024
 Paul Parravano 2023
 Paul Raia 2024
 Ileana Gatica 2024
 Cynthia DeAngelis 2024
 Karen Mathiasen 2023
 Kerrie Fallon 2024
 Grace Carpenter 2024

Open Space Committee

Elisabeth Carr-Jones 2023
 Teresa DeBenedictis (ongoing)
 Eliza Hatch 2024
 Brian Kelder 2025
 Ann LeRoyer (Chair) 2025
 Wendy Richter 2025
 David Morgan (ongoing)
 David White 2025
 Shirley Canniff (ongoing)
 Emily Nink 2023
 Brian McBride 2024

Human Rights Commission

Kristen Bauer
 Melanie Brown
 Naoka Carey
 Christine Carney
 Sharon Grossman
 Gary Horowitz
 Hina Jolin
 Drake Pusey
 Kathleen Rogers
 Rajeev Soneja
 Crystal Beauchemin
 Jillian Harvey

LGBTQIA+ Rainbow Commission

Helene Newberg 2023
 Andy Rubinson 2025
 Lisa Krinsky 2024
 Susan Ryan-Vollmar 2023
 Molly Gillis 2024
 Kari Sasportas 2024

TOWN DIRECTORY

Constables

Stephen Kelly	2024
Roland A. Demers, Jr.	2024
Wayne Parseghian	2024

Commission for Arts and Culture (ACAC)

Stewart Ikeda	
Stephen Poltorzycki	2023
Nicholas Castellano	2023
Cristin Bagnall	2024
Lidia Kenig-Scher	2024
Beth Locke	2024
Thomas Formicola	2024
Sarah Morgan-Wu	2023
Christine Noah	2023
Nicole Cuff	2025

Various Appointing Authorities

Capital Planning Committee

Timur Kaya Yontar, Chair
Chris Moore, Vice Chair
Phyllis Marshall
Sanford Pooler
Ida Cody
Michael Mason
Kate Loosian
Kate Leary
Joe Barr
Jonathan Wallach

Permanent Town Building Committee

Robert Jefferson
Brett Lambert, Vice Chair
John Maher
Allen Reedy, Chair
Peter Martini
Michael Rademacher, School Department Designee
Bill Hayner, Arlington School Committee
James Feeney, Town Manager Designee
Rob Behrent, Facilities Director

Envision Arlington Standing Committee

Marisa Lau	2025
Scott Lever, Interim Chair	2023
Juli Brazile	2021
Alex Bagnall	2022
Michael Brownstein	2022
Jagat Adhiya	2024
Caroline Murray	2024

TOWN DIRECTORY

TOWN OF ARLINGTON

www.arlingtonma.gov

TELEPHONE REFERENCE GUIDE To Reach All Town Offices: 781-316-3000

Office	Extension
Assessors	3050
Cemetery	3276
Clerk	3070
Comptroller	3330
Consumer Affairs	3408
Council on Aging	3400
Council on Alcohol Education	3252
Emergency Management	781-643-4000
Engineering	3320
Facilities	3110
Fair Housing	3429
Fire (Non-Emergency)	3800
Fire Prevention	3803
Health	3170
Human Resources	3120
Human Rights	3250
Human Services	3250
Information Technology	3340
Inspections	3390
Legal	3150
Libraries	3200
<i>Nights and Weekends</i>	781-316-3200
Fox Library	3198
Parking Clerk	3031
Planning & Community Development	3090
Police (Administration)	3900
Police (Non-Emergency) (24 Hour)	781-643-1212
Public Works:	
Administration at Grove Street	3108
Town Yard at Grove Street	3300
<i>Nights and Weekends</i>	781-316-3301
<i>Water/Sewer Nights/Weekends</i>	781-316-3301
Recreation	3880
Redevelopment Board	3090
Registrars of Voters	3070
Sealer of Weights & Measures	3193
Select Board	3020
Town Manager	3010
Treasurer/Tax Collector	3030
Veterans' Services	3166
Zoning Board of Appeals	3390

ARLINGTON PUBLIC SCHOOLS

869 MASSACHUSETTS AVENUE

To Reach All School Offices: 781-316-3500

	Extension
Superintendent of Schools	3501
Chief Financial Officer	3511
Chief Technology Officer	3343
Special Education	3531
English Language Learners	2339
METCO	3594
Athletics	3551
Data Integration for	
Curriculum, Instruction, and Assessment	3534
Transportation	3503
High School	3594
Ottoson Middle School	3745
Bishop Elementary	3791
Brackett Elementary	3705

NO SCHOOL ANNOUNCEMENTS:

Local media and www.arlington.k12.ma.gov

STATE AND FEDERAL LEGISLATORS

Office	Phone Number
Senator Cindy F. Friedman Room 208, State House Boston, MA 02133	617-722-1432
Representative Sean Garballey (23rd Middlesex District) Room 540, State House Boston, MA 02133	617-722-2090
Representative David M. Rogers (24th Middlesex District) Room 544, State House Boston, MA 02133	617-722-2637

OTHER PUBLIC SERVICES

Arlington Boys and Girls Club	781-648-1617
Arlington Chamber of Commerce	781-643-4600
Arlington Historical Society	781-648-4300
Arlington Housing Authority	781-646-3400
Eversource (Emergency)	800-592-2000
National Grid (Gas Leaks)	800-231-5325
Center for Mental Health	781-646-7300
Comcast	800-266-2278
Jason Russell House/Smith Museum	781-648-4300
Logan International Airport (Public Info)	617-561-1800
Mass. Water Resources Authority (24 Hour Emergency)	617-727-5274
Middlesex County Offices	617-494-4000
Minuteman Regional High School	781-861-6500
Post Office (Arlington Center)	781-648-1940
Registry of Motor Vehicles	617-351-4500
Visiting Nurse and Community Health	781-643-6090
Whittemore-Robbins House	781-316-3260

TOWN DIRECTORY

Incorporation: The Town of Arlington was originally settled in 1635 as a village under the name Menotomy. In 1807 the Town, and a section of what is now Belmont, were set off from Cambridge and incorporated as West Cambridge. In 1867, the Town, was renamed Arlington in honor of the heroes buried at Arlington National Cemetery in Virginia.

Population

1970 (Federal Census)	52,720
1975 (State Census)	50,223
1980 (Federal Census)	48,219
1985 (State Census)	46,465
1990 (Federal Census)	44,630
2000 (Federal Census)	42,389
2005 (American Community Survey by U.S. Census)	41,224
2010 (Federal Census)	42,844
2015 (Federal Census)	44,128
2020 (Federal Census)	46,308

Location: Arlington is situated six miles northwest of Boston, in latitude 42 degrees 25 minutes north, longitude 71 degrees 09 minutes west. The Town is bordered on the north by Winchester, on the east by Medford and Somerville, on the south by Cambridge and Belmont, and on the west by Lexington.

Elevation: The Town elevation above mean tide ranges from a low of 4 feet to a high of 377 feet. Elevations include 10 feet at Massachusetts Avenue and the Cambridge line, 48 feet at Massachusetts Avenue and Pleasant Street, 155 feet at Massachusetts Avenue and Park Avenue, 281 feet at Crescent Hill Avenue and Park Place, and 377 feet at Park Circle and Eastern Avenue.

Area: Arlington covers 3,517.5 acres, or 5.5 square miles, of which 286.2 acres are covered by water. There are 158.27 acres of parkland owned by the Town and 52.25 acres under the control of the Massachusetts Department of Conservation and Recreation. Just over fifty-nine acres of the land area is devoted to cemeteries.

Form of Government: The Town of Arlington is governed by the "Town Manager Act of the Town of Arlington, Massachusetts," the "By-Laws of the Town of Arlington," and Massachusetts General Laws Chapter 43A, "Standard Form of Representative Town Meeting Government." The executive branch is made up of an elected five-member Select Board. The Board hires a professional manager to administer the daily operations of the government. The legislative branch is a Town Meeting made up of 252 representatives, elected from each of the twenty-one precincts in Town. Arlington is also a member of the 7th Massachusetts Congressional District, 4th Middlesex State Senatorial District, and the 23rd and 26th Middlesex State Representative Districts.

Infrastructure: There are 95.27 miles of public streets and Town ways, 24.36 miles of private streets open for travel, 6.11 miles of state highways and parkways, and 3.24 miles of paper streets. The permanent water system consists of 131.43 miles, and the sewer system consists of 117.37 miles. There are 77.37 miles in the Town's storm drain system, and the Town maintains 3,698 catch basins. There are 104.09 miles of permanent sidewalks and 94 miles of curbing.

Transportation: Arlington is bounded on the south by Route 2, a major transportation route allowing access to Boston and the western part of Massachusetts. Arlington is also a short distance from Interstate Routes 93 and 95. Other major routes that go through the Town are Routes 2A and 3. Public transportation is provided through the Massachusetts Bay Transit Authority (MBTA), servicing the Greater Boston area with bus service and a subway system. View bus and subway routes at www.mbta.com.

Education: The Town of Arlington operates an excellent school system with seven elementary schools, two middle schools, and one Arlington High School. The elementary schools are: Bishop School, 25 Columbia Road; Brackett School, 66 Eastern Avenue; Dallin School, 185 Florence Avenue; Hardy School, 52 Lake Street; Peirce School, 85 Park Avenue Extension; Stratton School, 180 Mountain Avenue, and Thompson School, 70 North Union Street. Middle Schools include, the Gibbs School at 41 Foster Street (sixth grade) and the Ottoson Middle School at 63 Acton Street (seventh and eighth grades). Arlington High School is located at 869 Massachusetts Avenue.

Additional Information: Town of Arlington website at www.arlingtonma.gov.