



TOWN OF ARLINGTON

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New Arlington Community Electricity Contract Takes Effect this November *Three-year contract will feature lower rates and a 100% renewable default option, a first in MA*

The Town of Arlington’s new supply contract for Arlington Community Electricity (ACE) begins this November. It will feature lower prices for all supply options and 100% local renewable energy in the community default option, ACE Local Green. This achievement is a first in Massachusetts and is a key part of Arlington’s efforts to expand access to renewable energy and mitigate climate change.

All customers who participate in ACE will receive a letter in the mail during the week of October 14. The letters will explain the supply options and additional Program details.

New ACE prices for all supply options will be fixed for 37 months, from November 2024 through December 2027. The ACE Program will be served by a new supplier, Direct Energy.

Arlington Basic	ACE Local Green	ACE Local Greenest
<p>Old Price 16.090 ¢/kWh</p> <p>New Price: 13.380 ¢/kWh</p> <p>Meets State minimum MA Class I renewable energy standards</p> <p>(24% in 2024)</p>	<p>Old Price 17.940 ¢/kWh</p> <p>New price: 16.230 ¢/kWh</p> <p>Provides 100% <u>total</u> renewable energy from MA Class I sources</p> <p>(100% in 2024)</p>	<p>Old Price 19.790 ¢/kWh</p> <p>New Price: 17.430 ¢/kWh</p> <p>Provides <u>over</u> 100% renewable energy from MA Class I sources</p> <p>(124% in 2024)</p>
<p>The lowest priced option.</p>	<p>Balance competitive pricing and 100% clean energy.</p>	<p>Go above and beyond! Put more renewables onto the grid than you consume.</p>

New prices take effect on the November meter read, which for most of the community is November 6. The first bill to show the new ACE pricing will be the bill showing usage from the November meter read through the December meter read. Most customers can expect to receive this bill in early December 2024.

Current ACE participants do not need to take any action to remain in the Program. To check if you're enrolled in ACE, look at the Supply section on your Eversource electricity bill. Currently, it will say "ARLCommunityElectricity c/o NextEra." When the new contract begins, it will say "Direct Energy Town of Arlington."

No action is necessary to receive the new pricing for your current Arlington supply option, if listed above. For example, if you currently use Arlington Basic, you will automatically receive the new price for Arlington Basic listed above. However, if you currently use the ACE Local Greener product, you will be automatically transferred to the ACE Local Green product, unless you affirmatively select another product. The ACE Local Greener product will not be offered in the new contract due to the increase in renewable energy available through the ACE community default option at a lower price.

Key reminders:

- You may switch to another ACE option at any time, including the lowest-priced ACE Basic option. To switch options, call the Program's new electricity supplier, Direct Energy, at (866) 968-8065, or submit a request at [ACE.ArlingtonMA.gov/enroll-change](https://www.ace.arlingtonma.gov/enroll-change).
- You may leave ACE at any time, without penalty, and return to Basic Service supply with Eversource. To leave ACE, call Eversource at (800) 592-2000, or submit a request at [ACE.ArlingtonMA.gov/opt-out](https://www.ace.arlingtonma.gov/opt-out).
- Income-eligible customers can receive a 42% discount on their entire electricity bill, including the ACE prices above. You can find a link to sign up for this discount at [ACE.ArlingtonMA.gov/opt-out](https://www.ace.arlingtonma.gov/opt-out).

For more information about the contract renewal, [please see the press release from April](#).